

Exam Questions 220-1102

CompTIA A+ Certification Exam: Core 2

<https://www.2passeasy.com/dumps/220-1102/>



NEW QUESTION 1

A technician needs to interconnect two offices to the main branch while complying with good practices and security standards. Which of the following should the technician implement?

- A. MSRA
- B. VNC
- C. VPN
- D. SSH

Answer: C

Explanation:

A technician needs to interconnect two offices to the main branch while complying with good practices and security standards. The technician should implement VPN

NEW QUESTION 2

A company installed a new backup and recovery system. Which of the following types of backups should be completed FIRST?

- A. Full
- B. Non-parity
- C. Differential
- D. Incremental

Answer: A

Explanation:

The type of backup that should be completed FIRST after installing a new backup and recovery system is a full backup. This is because a full backup is a complete backup of all data and is the foundation for all other backups. After a full backup is completed, other types of backups, such as differential and incremental backups, can be performed.

NEW QUESTION 3

Which of the following file extensions are commonly used to install applications on a macOS machine? (Select THREE).

- A. .mac
- B. .Pkg
- C. .deb
- D. .dmg
- E. .msi
- F. .appx
- G. .app
- H. .apk

Answer: BDG

Explanation:

<https://support.microsoft.com/en-us/windows/common-file-name-extensions-in-windows-da4a4430-8e76-89c5>

.pkg and .dmg are files used to distribute and install applications on macOS. .pkg files are installer packages that may contain multiple files and executable code, while .dmg files are disk images that can contain a single bundled application or multiple applications. .app files are typically the main executable files for macOS applications. The other options listed are file extensions for applications or installers on other platforms (such as .deb for Debian-based Linux systems, .msi for Windows, and .apk for Android). This information is covered in the CompTia A+ Core2 documents/guide under the Mac OS section.

NEW QUESTION 4

A user turns on a new laptop and attempts to log in to specialized software, but receives a message stating that the address is already in use. The user logs on to the old desktop and receives the same message. A technician checks the account and sees a comment that the user requires a specifically allocated address before connecting to the software. Which of the following should the technician do to MOST likely resolve the issue?

- A. Bridge the LAN connection between the laptop and the desktop.
- B. Set the laptop configuration to DHCP to prevent conflicts.
- C. Remove the static IP configuration from the desktop.
- D. Replace the network card in the laptop, as it may be defective.

Answer: C

Explanation:

The new laptop was set up with the static IP it needs to connect to the software. The old desktop is still configured with that IP, hence the conflict.

NEW QUESTION 5

A wireless network is set up, but it is experiencing some interference from other nearby SSIDs. Which of the following can BEST resolve the interference?

- A. Changing channels
- B. Modifying the wireless security
- C. Disabling the SSIO broadcast
- D. Changing the access point name

Answer: A

Explanation:

Changing channels can best resolve interference from other nearby SSIDs. Wireless networks operate on different channels, and changing the channel can help to avoid interference from other nearby networks.

NEW QUESTION 6

Upon downloading a new ISO, an administrator is presented with the following string: 59d15a16ce90cBcc97fa7c211b767aB
Which of the following BEST describes the purpose of this string?

- A. XSS verification
- B. AES-256 verification
- C. Hash verification
- D. Digital signature verification

Answer: C

Explanation:

Hash verification is a process that verifies the integrity of a file by comparing the hash value of the downloaded file to the hash value provided by the source¹

NEW QUESTION 7

Once weekly a user needs Linux to run a specific open-source application that is not available for the currently installed Windows platform. The user has limited bandwidth throughout the day. Which of the following solutions would be the MOST efficient, allowing for parallel execution of the Linux application and Windows applications?

- A. Install and run Linux and the required application in a PaaS cloud environment
- B. Install and run Linux and the required application as a virtual machine installed under the Windows OS
- C. Use a swappable drive bay for the boot drive and install each OS with applications on its own drive Swap the drives as needed
- D. Set up a dual boot system by selecting the option to install Linux alongside Windows

Answer: B

Explanation:

The user should install and run Linux and the required application as a virtual machine installed under the Windows OS. This solution would allow for parallel execution of the Linux application and Windows applications².

The MOST efficient solution that allows for parallel execution of the Linux application and Windows applications is to install and run Linux and the required application as a virtual machine installed under the Windows OS. This is because it allows you to run both Linux and Windows together without the need to keep the Linux portion confined to a VM window³.

NEW QUESTION 8

A technician is troubleshooting a customer's PC and receives a phone call. The technician does not take the call and sets the phone to silent. Which of the following BEST describes the technician's actions?

- A. Avoid distractions
- B. Deal appropriately with customer's confidential material
- C. Adhere to user privacy policy
- D. Set and meet timelines

Answer: A

Explanation:

The technician has taken the appropriate action by not taking the call and setting the phone to silent in order to avoid any distractions and remain focused on the task at hand. This is a good example of how to maintain focus and productivity when working on a customer's PC, and will help to ensure that the job is completed in a timely and efficient manner.

NEW QUESTION 9

A technician is setting up a new laptop for an employee who travels, Which of the following is the BEST security practice for this scenario?

- A. PIN-based login
- B. Quarterly password changes
- C. Hard drive encryption
- D. A physical laptop lock

Answer: C

Explanation:

Encrypting the laptop's hard drive will ensure that any sensitive data stored on the laptop is secure, even if the laptop is lost or stolen. Encryption ensures that the data cannot be accessed by anyone without the correct encryption key. This is an important security measure for any laptop used by an employee who travels, as it helps to protect the data stored on the laptop from unauthorized access.

NEW QUESTION 10

A call center technician receives a call from a user asking how to update Windows Which of the following describes what the technician should do?

- A. Have the user consider using an iPad if the user is unable to complete updates
- B. Have the user text the user's password to the technician.
- C. Ask the user to click in the Search field, type Check for Updates, and then press the Enter key
- D. Advise the user to wait for an upcoming, automatic patch

Answer: C

Explanation:

The technician should guide the user to update Windows through the built-in "Check for Updates" feature. This can be done by having the user click in the Search field, type "Check for Updates", and then press the Enter key. This will bring up the Windows Update function, which will search for any available updates and give the user the option to install them.

NEW QUESTION 10

Which of the following OS types provides a lightweight option for workstations that need an easy-to-use browser-based interface?

- A. FreeBSD
- B. Chrome OS
- C. macOS
- D. Windows

Answer: B

Explanation:

Chrome OS provides a lightweight option for workstations that need an easy-to-use browser-based interface1

NEW QUESTION 12

A technician just completed a Windows 10 installation on a PC that has a total of 16GB of RAM. The technician notices the Windows OS has only 4GB of RAM available for use. Which of the following explains why the OS can only access 4GB of RAM?

- A. The UEFI settings need to be changed.
- B. The RAM has compatibility issues with Windows 10.
- C. Some of the RAM is defective.
- D. The newly installed OS is x86.

Answer: D

Explanation:

The newly installed OS is x86. The x86 version of Windows 10 can only use up to 4GB of RAM. The x64 version of Windows 10 can use up to 2TB of RAM1.

NEW QUESTION 14

Each time a user tries to go to the selected web search provider, a different website opens. Which of the following should the technician check FIRST?

- A. System time
- B. IP address
- C. DNS servers
- D. Windows updates

Answer: C

Explanation:

When a user experiences unexpected or erratic behavior while browsing the internet, it could be caused by the DNS servers. DNS translates human-readable domain names (like google.com) into IP addresses, which computers can use to communicate with web servers. If the DNS servers are not functioning correctly or have been compromised, it can result in the browser being redirected to unintended websites.

NEW QUESTION 17

As part of a CYOD policy a systems administrator needs to configure each user's Windows device to require a password when resuming from a period of sleep or inactivity. Which of the following paths will lead the administrator to the correct settings?

- A. Use Settings to access Screensaver settings
- B. Use Settings to access Screen Timeout settings
- C. Use Settings to access General
- D. Use Settings to access Display.

Answer: A

Explanation:

The systems administrator should use Settings to access Screensaver settings to configure each user's Windows device to require a password when resuming from a period of sleep or inactivity1

NEW QUESTION 22

A technician receives a ticket indicating the user cannot resolve external web pages. However, specific IP addresses are working. Which of the following does the technician MOST likely need to change on the workstation to resolve the issue?

- A. Default gateway
- B. Host address
- C. Name server
- D. Subnet mask

Answer: A

Explanation:

The technician most likely needs to change the default gateway on the workstation to resolve the issue. The default gateway is the IP address of the router that connects the workstation to the internet, and it is responsible for routing traffic between the workstation and the internet. If the default gateway is incorrect, the workstation will not be able to access external web pages.

NEW QUESTION 25

A junior administrator is responsible for deploying software to a large group of computers in an organization. The administrator finds a script on a popular coding website to automate this distribution but does not understand the scripting language. Which of the following BEST describes the risks in running this script?

- A. The instructions from the software company are not being followed.
- B. Security controls will treat automated deployments as malware.
- C. The deployment script is performing unknown actions.
- D. Copying scripts off the internet is considered plagiarism.

Answer: C

Explanation:

The risks in running this script are that the deployment script is performing unknown actions. Running the script blindly could cause unintended actions, such as deploying malware or deleting important files, which could negatively impact the organization's network and data¹.

NEW QUESTION 28

A network administrator is deploying a client certificate to be used for Wi-Fi access for all devices in an organization. The certificate will be used in conjunction with the user's existing username and password. Which of the following BEST describes the security benefits realized after this deployment?

- A. Multifactor authentication will be forced for Wi-Fi.
- B. All Wi-Fi traffic will be encrypted in transit.
- C. Eavesdropping attempts will be prevented.
- D. Rogue access points will not connect.

Answer: B

Explanation:

The security benefits realized after deploying a client certificate to be used for Wi-Fi access for all devices in an organization are that all Wi-Fi traffic will be encrypted in transit. This means that any data transmitted over the Wi-Fi network will be protected from eavesdropping attempts. Rogue access points will not connect to the network because they will not have the client certificate. However, multifactor authentication will not be forced for Wi-Fi because the client certificate is being used in conjunction with the user's existing username and password¹².

NEW QUESTION 33

A user contacted the help desk to report pop-ups on a company workstation indicating the computer has been infected with 137 viruses and payment is needed to remove them. The user thought the company-provided antivirus software would prevent this issue. The help desk ticket states that the user only receives these messages when first opening the web browser. Which of the following steps would MOST likely resolve the issue? (Select TWO)

- A. Scan the computer with the company-provided antivirus software
- B. Install a new hard drive and clone the user's drive to it
- C. Deploy an ad-blocking extension to the browser.
- D. Uninstall the company-provided antivirus software
- E. Click the link in the messages to pay for virus removal
- F. Perform a reset on the user's web browser

Answer: CF

Explanation:

"The user thought the company-provided antivirus software would prevent this issue."

The most likely steps to resolve the issue are to deploy an ad-blocking extension to the browser and perform a reset on the user's web browser. Ad-blocking extensions can help to prevent pop-ups and other unwanted content from appearing in the browser, and resetting the browser can help to remove any malicious extensions or settings that may be causing the issue.

NEW QUESTION 36

A help desk team lead contacts a systems administrator because the technicians are unable to log in to a Linux server that is used to access tools. When the administrator tries to use remote desktop to log in to the server, the administrator sees the GUI is crashing. Which of the following methods can the administrator use to troubleshoot the server effectively?

- A. SFTP
- B. SSH
- C. VNC
- D. MSRA

Answer: C

Explanation:

The administrator can use Virtual Network Computing (VNC) to troubleshoot the server effectively. VNC is a graphical desktop sharing system that allows the administrator to remotely control the desktop of a Linux server.

NEW QUESTION 41

Which of the following command-line tools will delete a directory?

- A. md
- B. del
- C. dir
- D. rd
- E. cd

Answer: D

Explanation:

To delete an empty directory, enter `rd Directory` or `rmdir Directory`. If the directory is not empty, you can remove files and subdirectories from it using the `/s` switch. You can also use the `/q` switch to suppress confirmation messages (quiet mode).

NEW QUESTION 43

A technician installed a known-good, compatible motherboard on a new laptop. However, the motherboard is not working on the laptop. Which of the following should the technician MOST likely have done to prevent damage?

- A. Removed all jewelry
- B. Completed an inventory of tools before use
- C. Practiced electrical fire safety
- D. Connected a proper ESD strap

Answer: D

Explanation:

The technician should have connected a proper ESD strap to prevent damage to the motherboard. ESD (electrostatic discharge) can cause damage to electronic components, and an ESD strap helps to prevent this by grounding the technician and preventing the buildup of static electricity. Removing all jewelry is also a good practice, but it is not the most likely solution to this problem.

NEW QUESTION 44

A user's mobile phone has become sluggish. A systems administrator discovered several malicious applications on the device and reset the phone. The administrator installed MDM software. Which of the following should the administrator do to help secure the device against this threat in the future? (Select TWO).

- A. Prevent a device root
- B. Disable biometric authentication
- C. Require a PIN on the unlock screen
- D. Enable developer mode
- E. Block a third-party application installation
- F. Prevent GPS spoofing

Answer: CE

Explanation:

To help secure the device against this threat in the future, the administrator should require a PIN on the unlock screen and block a third-party application installation. Requiring a PIN on the unlock screen can help to prevent unauthorized access to the device, while blocking third-party application installation can help to prevent malicious applications from being installed on the device.

NEW QUESTION 46

The command `cac cor.ptia.txt` was issued on a Linux terminal. Which of the following results should be expected?

- A. The contents of the text `comptia.txt` will be replaced with a new blank document
- B. The contents of the text `compti`
- C. `txt` would be displayed.
- D. The contents of the text `comptia.txt` would be categorized in alphabetical order.
- E. The contents of the text `compti`
- F. `txt` would be copied to another `compti`
- G. `txt` file

Answer: B

Explanation:

The command `cac cor.ptia.txt` was issued on a Linux terminal. This command would display the contents of the text `comptia.txt`.

NEW QUESTION 50

A technician has spent hours trying to resolve a computer issue for the company's Chief Executive Officer (CEO). The CEO needs the device returned as soon as possible. Which of the following steps should the technician take NEXT?

- A. Continue researching the issue
- B. Repeat the iterative processes
- C. Inform the CEO the repair will take a couple of weeks
- D. Escalate the ticket

Answer: D

Explanation:

The technician should escalate the ticket to ensure that the CEO's device is returned as soon as possible.

NEW QUESTION 53

A user installed a new application that automatically starts each time the user logs in to a Windows 10 system. The user does not want this to happen and has asked for this setting to be changed. Which of the following tools would the technician MOST likely use to safely make this change?

- A. Registry Editor
- B. Task Manager
- C. Event Viewer

D. Local Users and Groups

Answer: B

Explanation:

The technician would most likely use the Task Manager tool to safely make this cha1n2ge

The Task Manager tool can be used to disable applications from starting automatically on Windows 10

The tool that a technician would most likely use to stop an application from automatically starting when a user logs in to a Windows 10 system is the Task Manager. The Task Manager can be used to view and manage processes, including those that are set to automatically start when a user logs in to the system.

NEW QUESTION 58

A user is attempting to make a purchase at a store using a phone. The user places the phone on the payment pad, but the device does not recognize the phone. The user attempts to restart the phone but still has the same results. Which of the following should the user do to resolve the issue?

- A. Turn off airplane mode while at the register.
- B. Verify that NFC is enabled.
- C. Connect to the store's Wi-Fi network.
- D. Enable Bluetooth on the phone.

Answer: B

Explanation:

The user should verify that NFC is enabled on their phone. NFC is a technology that allows two devices to communicate with each other when they are in close proximity2.

NFC (Near Field Communication) technology allows a phone to wirelessly communicate with a payment terminal or other compatible device. In order to use NFC to make a payment or transfer information, the feature must be enabled on the phone. Therefore, the user should verify that NFC is enabled on their phone before attempting to make a payment with it. The other options, such as turning off airplane mode, connecting to Wi-Fi, or enabling Bluetooth, do not pertain to the NFC feature and are unlikely to resolve the issue. This information is covered in the CompTIA A+ Core2 documents/guide under the Mobile Devices section.

NEW QUESTION 62

A technician has been asked to set up a new wireless router with the best possible security. Which of the following should the technician implement?

- A. WPS
- B. TKIP
- C. WPA3
- D. WEP

Answer: C

Explanation:

WPA3 (Wi-Fi Protected Access version 3) is the latest version of Wi-Fi security and offers the highest level of protection available. It is designed to protect against brute force password attempts and protect against eavesdropping and man-in-the-middle attacks. WPA3 also supports the use of stronger encryption algorithms, such as the Advanced Encryption Standard (AES), which provides additional protection for wireless networks. WPA3 should be implemented in order to ensure the best possible security for the new wireless router.

NEW QUESTION 65

A systems administrator is tasked with configuring desktop systems to use a new proxy server that the organization has added to provide content filtering. Which of the following Windows utilities IS the BEST choice for accessing the necessary configuration to complete this goal?

- A. Security and Maintenance
- B. Network and Sharing Center
- C. Windows Defender Firewall
- D. Internet Options

Answer: D

Explanation:

The best choice for accessing the necessary configuration to configure the desktop systems to use a new proxy server is the Internet Options utility. This utility can be found in the Control Panel and allows you to configure the proxy settings for your network connection. As stated in the CompTIA A+ Core 2 exam objectives, technicians should be familiar with the Internet Options utility and how to configure proxy settings.

NEW QUESTION 69

A technician has an external SSD. The technician needs to read and write to an external SSD on both Macs and Windows PCs. Which of the following filesystems is supported by both OS types?

- A. NTFS
- B. APFS
- C. ext4
- D. exFAT

Answer: D

Explanation:

The filesystem that is supported by both Macs and Windows PCs is D. exFAT. exFAT is a file system that is designed to be used on flash drives like USB sticks and SD cards. It is supported by both Macs and Windows PCs, and it can handle large files and volumes

<https://www.diskpart.com/articles/file-system-for-mac-and-windows-0310.html>

NEW QUESTION 73

A new spam gateway was recently deployed at a small business. However, users still occasionally receive spam. The management team is concerned that users will open the messages and potentially infect the network systems. Which of the following is the MOST effective method for dealing with this issue?

- A. Adjusting the spam gateway
- B. Updating firmware for the spam appliance
- C. Adjusting AV settings
- D. Providing user training

Answer: D

Explanation:

The most effective method for dealing with spam messages in a small business is to provide user training. Users should be trained to recognize spam messages and avoid opening them. They should also be trained to report spam messages to the IT department so that appropriate action can be taken. In addition, users should be trained to avoid clicking on links or downloading attachments from unknown sources. By providing user training, the management team can reduce the risk of users opening spam messages and potentially infecting the network systems.

NEW QUESTION 77

A technician needs to document who had possession of evidence at every step of the process. Which of the following does this process describe?

- A. Rights management
- B. Audit trail
- C. Chain of custody
- D. Data integrity

Answer: C

Explanation:

The process of documenting who had possession of evidence at every step of the process is called chain of custody.

NEW QUESTION 82

Which of the following is the MOST cost-effective version of Windows 10 that allows remote access through Remote Desktop?

- A. Home
- B. Pro for Workstations
- C. Enterprise
- D. Pro

Answer: D

Explanation:

The most cost-effective version of Windows 10 that allows remote access through Remote Desktop is Windows 10 Pro. Windows 10 Pro includes Remote Desktop, which allows users to connect to a remote computer and access its desktop, files, and applications. Windows 10 Home does not include Remote Desktop, while Windows 10 Pro for Workstations and Windows 10 Enterprise are more expensive versions of Windows 10 that include additional features for businesses.

NEW QUESTION 86

A technician received a call stating that all files in a user's documents folder appear to be Changed, and each of the files now has a .lock file extension. Which of the following actions is the FIRST step the technician should take?

- A. Run a live disk clone.
- B. Run a full antivirus scan.
- C. Use a batch file to rename the files.
- D. Disconnect the machine from the network.

Answer: D

Explanation:

The CompTIA A+ Core 2 220-1102 exam covers this topic in the following domains: 1.2 Given a scenario, use appropriate resources to support users and 1.3 Explain the importance of security awareness.

NEW QUESTION 87

A technician has verified that a user's computer has a virus, and the antivirus software is out of date. Which of the following steps should the technician take NEXT?

- A. Quarantine the computer.
- B. Use a previous restore point.
- C. Educate the end user about viruses.
- D. Download the latest virus definitions.

Answer: D

Explanation:

This will ensure that the antivirus software is up-to-date, and can detect any new viruses that may have been released since the last virus definition update. The CompTIA A+ Core 2 220-1102 exam covers this topic in the following domains: 1.3 Explain the importance of security awareness and 2.2 Given a scenario, use secure data management and disaster recovery principles.

NEW QUESTION 88

Following the latest Windows update PDF files are opening in Microsoft Edge instead of Adobe Reader. Which of the following utilities should be used to ensure all PDF files open in Adobe Reader?

- A. Network and Sharing Center
- B. Programs and Features
- C. Default Apps
- D. Add or Remove Programs

Answer: C

Explanation:

Default Apps should be used to ensure all PDF files open in Adobe Reader1

NEW QUESTION 90

A technician is troubleshooting a customer's PC and receives a phone call. The technician does not take the call and sets the phone to silent. Which of the following BEST describes the technician's actions?

- A. Avoid distractions
- B. Deal appropriately with customer's confidential material .
- C. Adhere to user privacy policy
- D. Set and meet timelines

Answer: A

Explanation:

The technician's action of setting the phone to silent while troubleshooting the customer's PC is an example of avoiding distractions. By setting the phone to silent, the technician is ensuring that they are able to focus on the task at hand without any distractions that could potentially disrupt their workflow. This is an important practice when handling customer's confidential material, as it ensures that the technician is able to focus on the task and not be distracted by any external sources. Furthermore, it also adheres to user privacy policies, as the technician is not exposing any confidential information to any external sources.

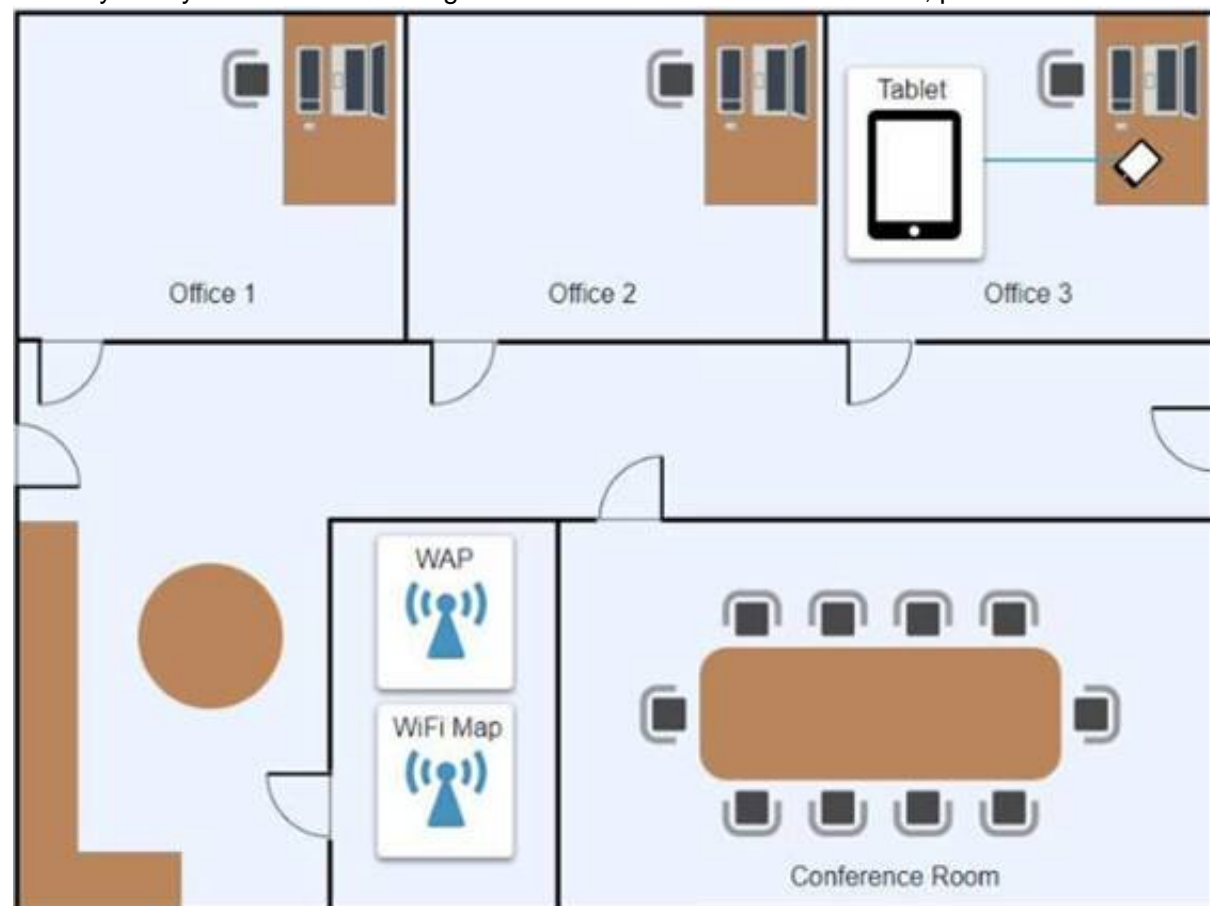
NEW QUESTION 94

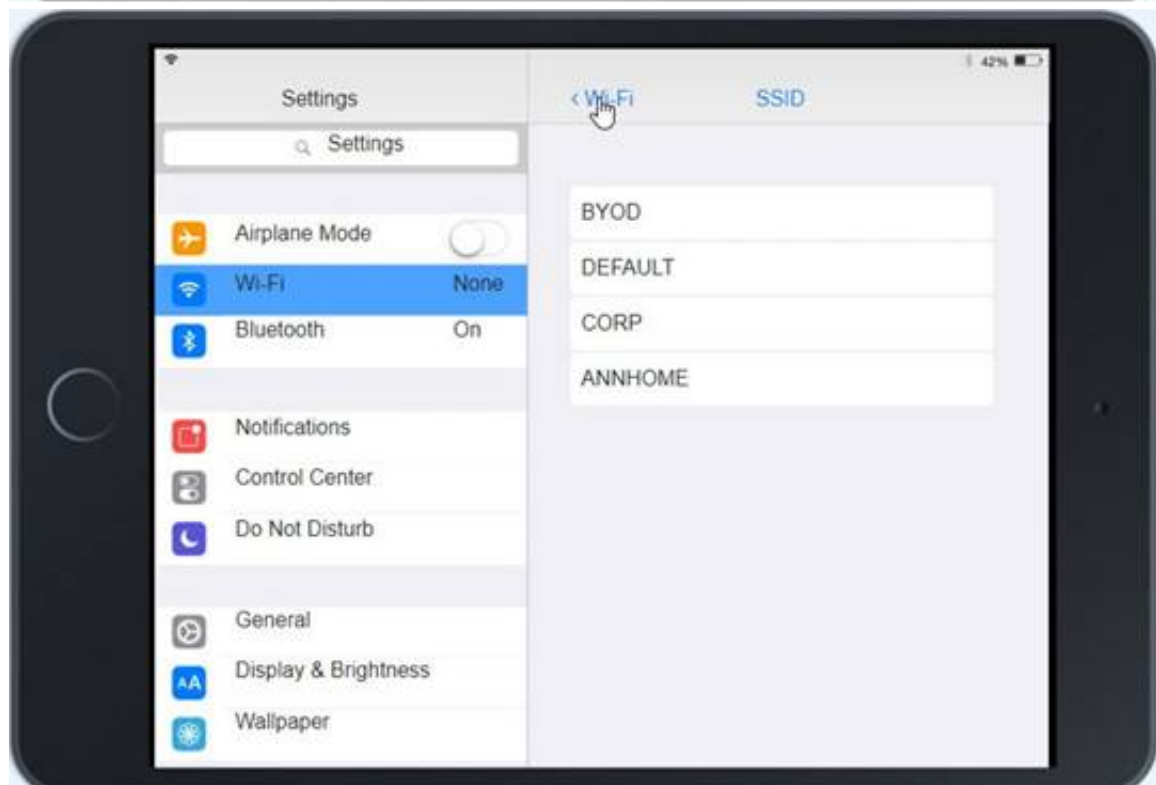
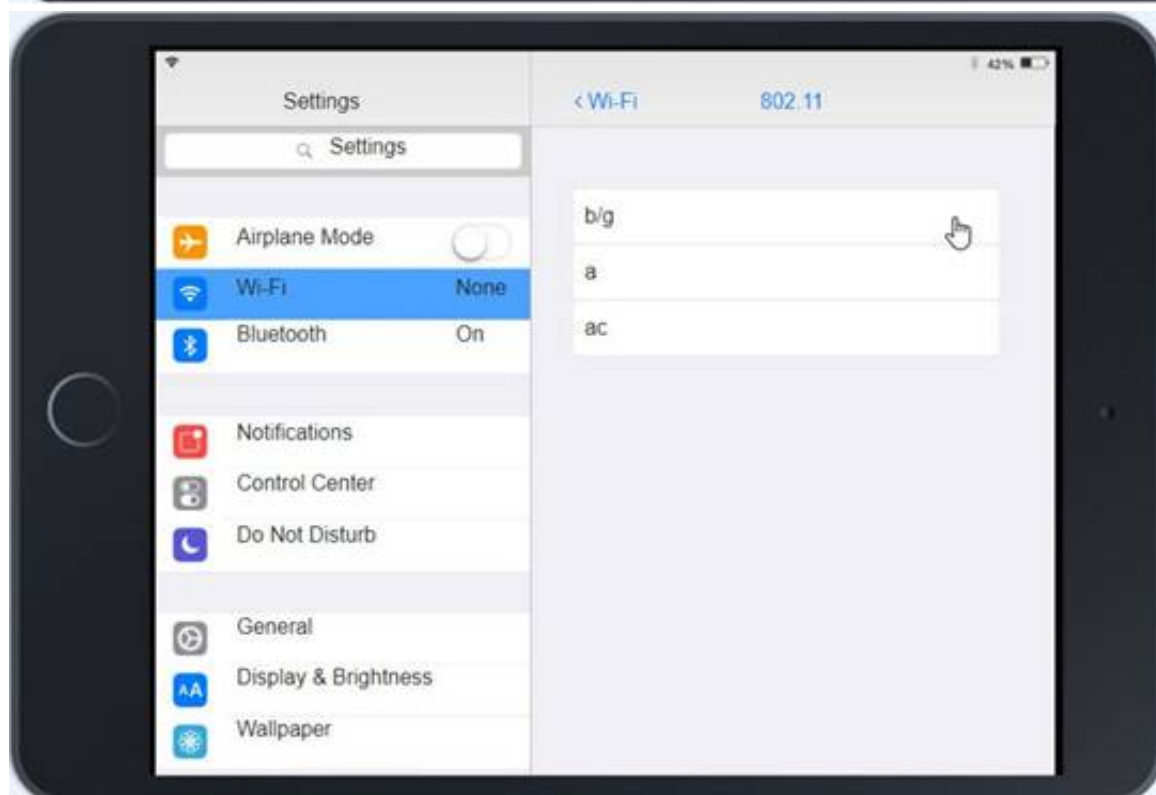
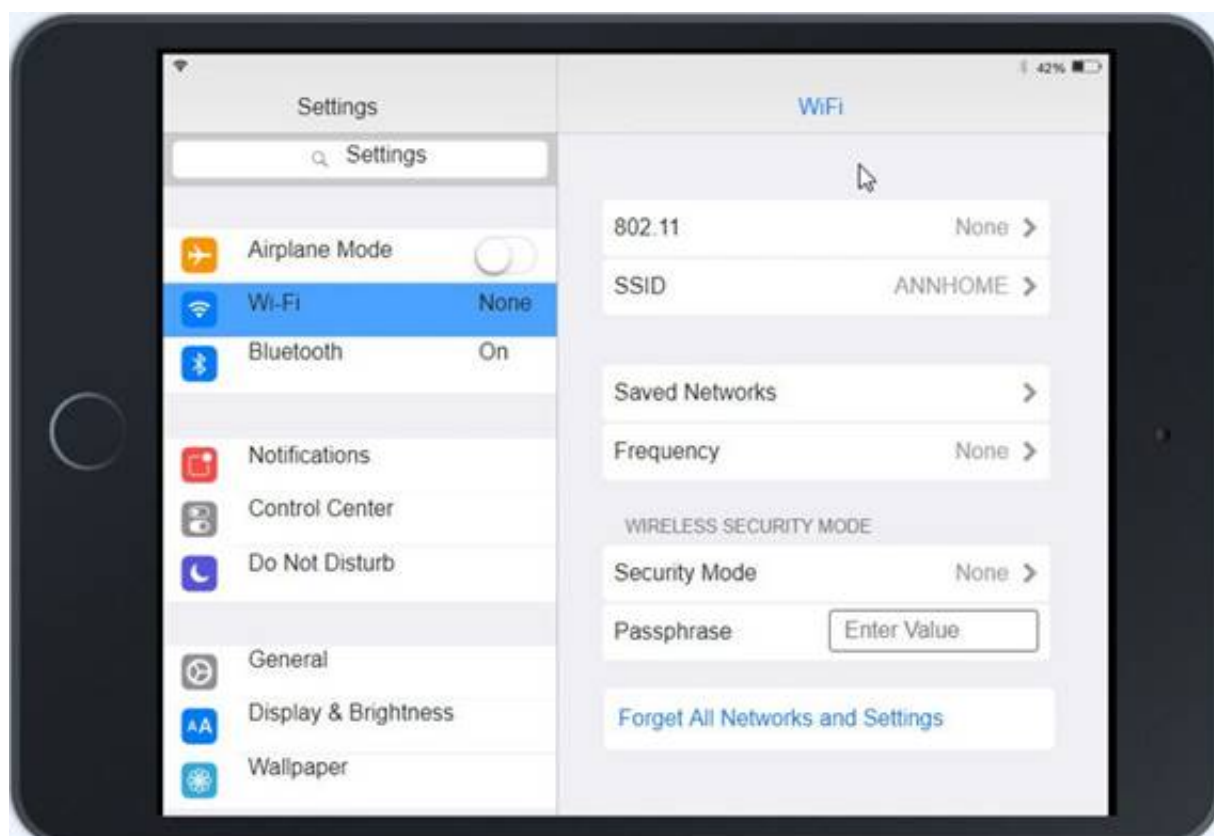
Ann, a CEO, has purchased a new consumer-class tablet for personal use, but she is unable to connect it to the company's wireless network. All the corporate laptops are connecting without issue. She has asked you to assist with getting the device online.

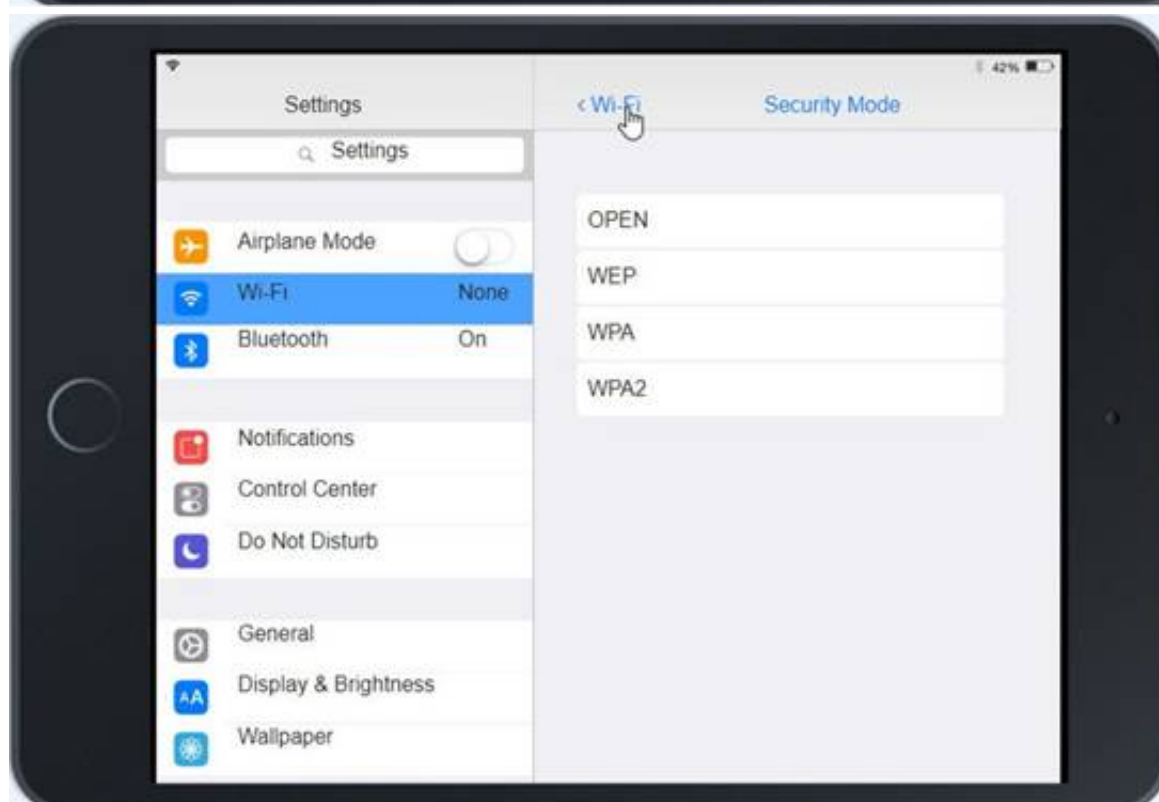
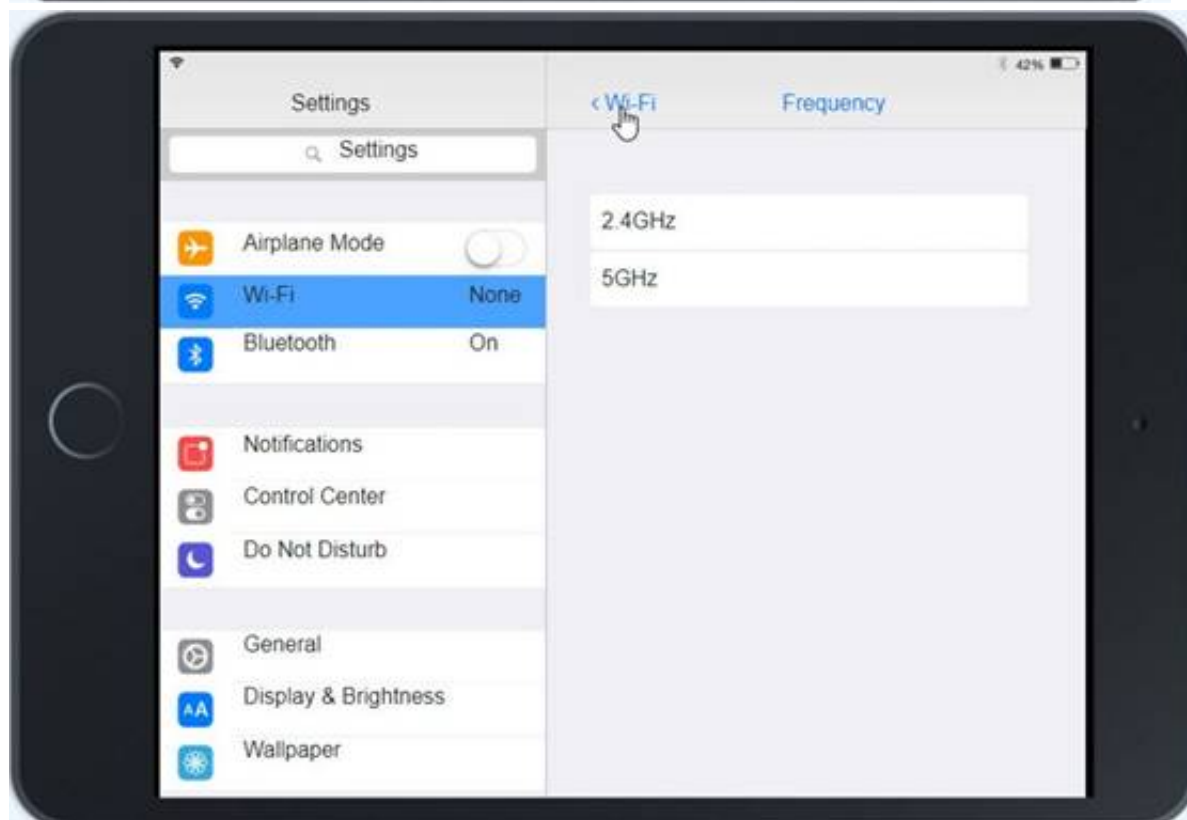
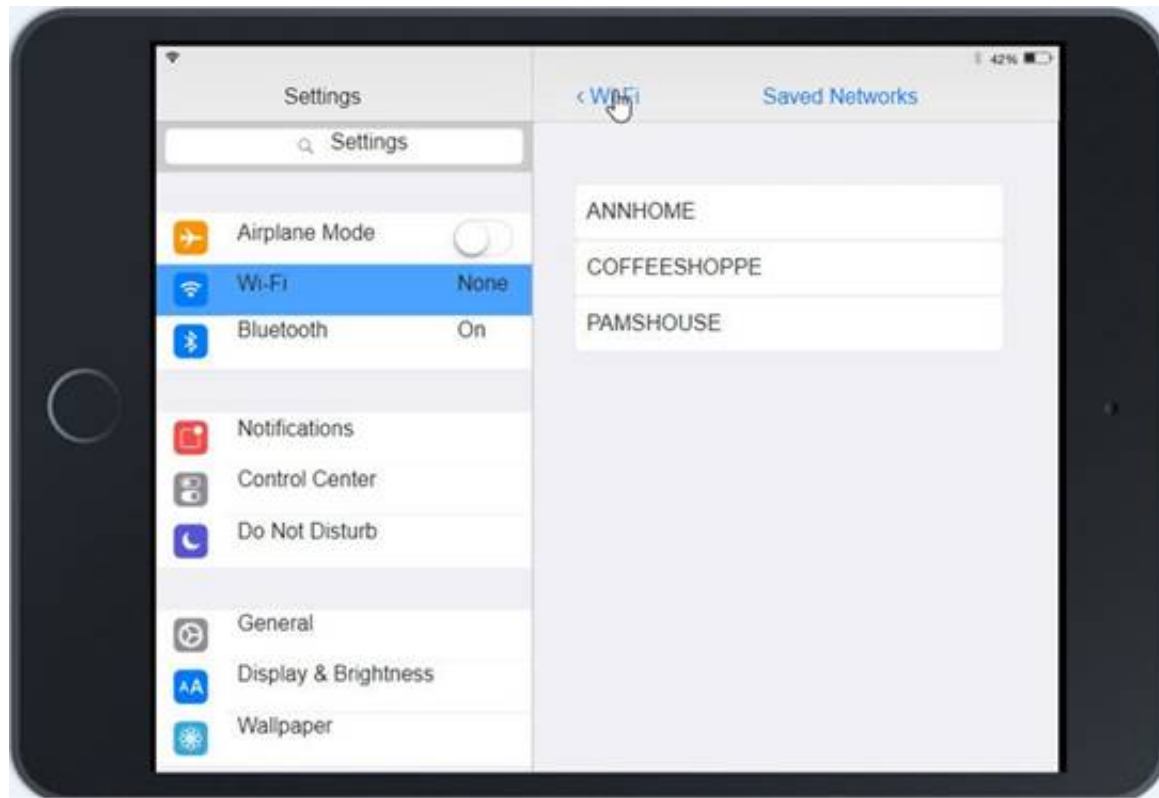
INSTRUCTIONS

Review the network diagrams and device configurations to determine the cause of the problem and resolve any discovered issues.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.







Settings

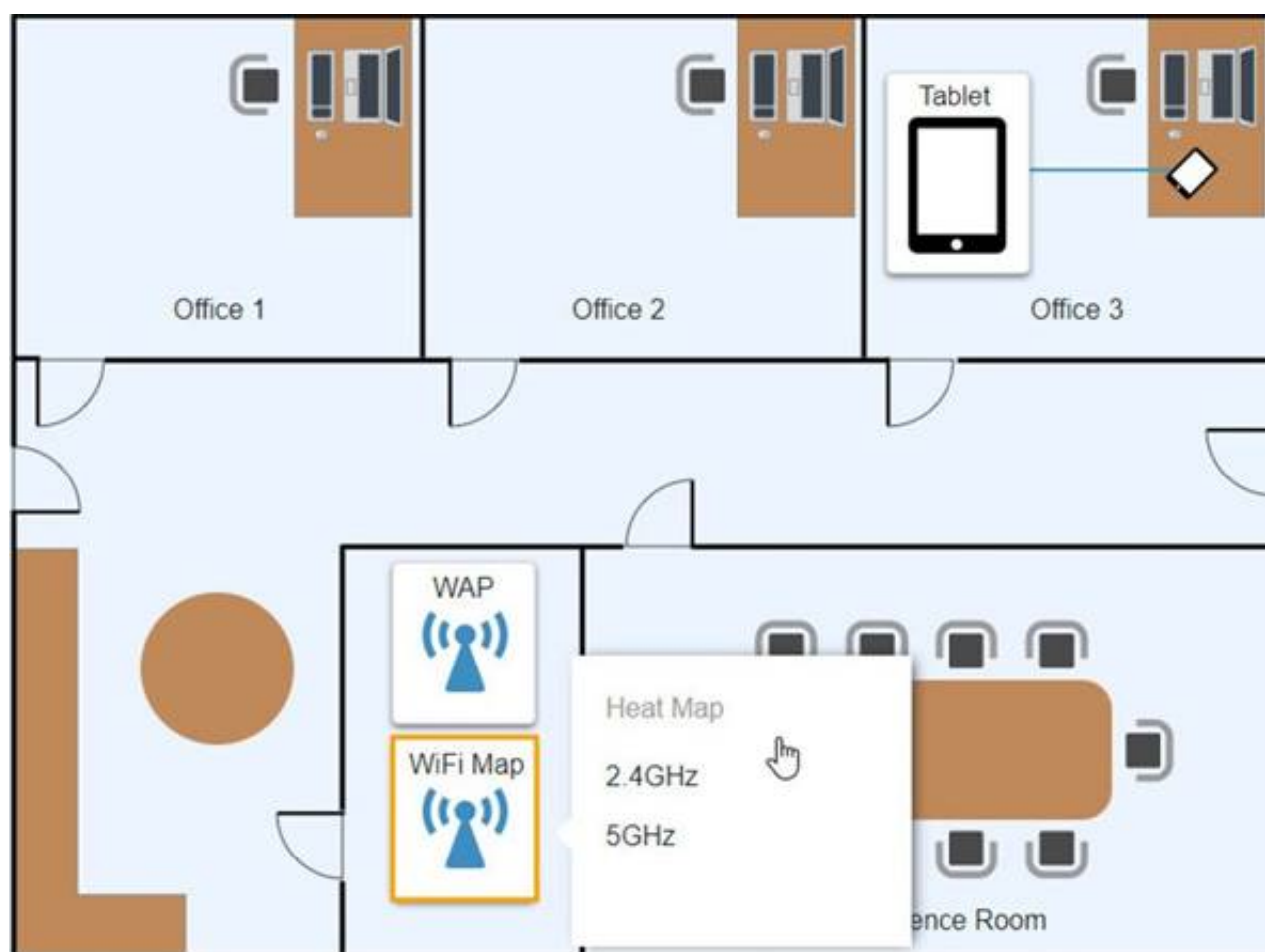
x

- Site
- Wireless Networks
- Networks
- Guest Control
- Admins
- User Groups
- VOIP
- Controller
- Cloud Access
- Maintenance

Wireless Networks

SSID	Frequency	Security	TotallySecure!
CORP	2.4GHz/5GHz	WPA2	Corpsecure1
BYOD	2.4GHz/5GHz	WPA-PSK	TotallySecure!

Create New Wireless Network

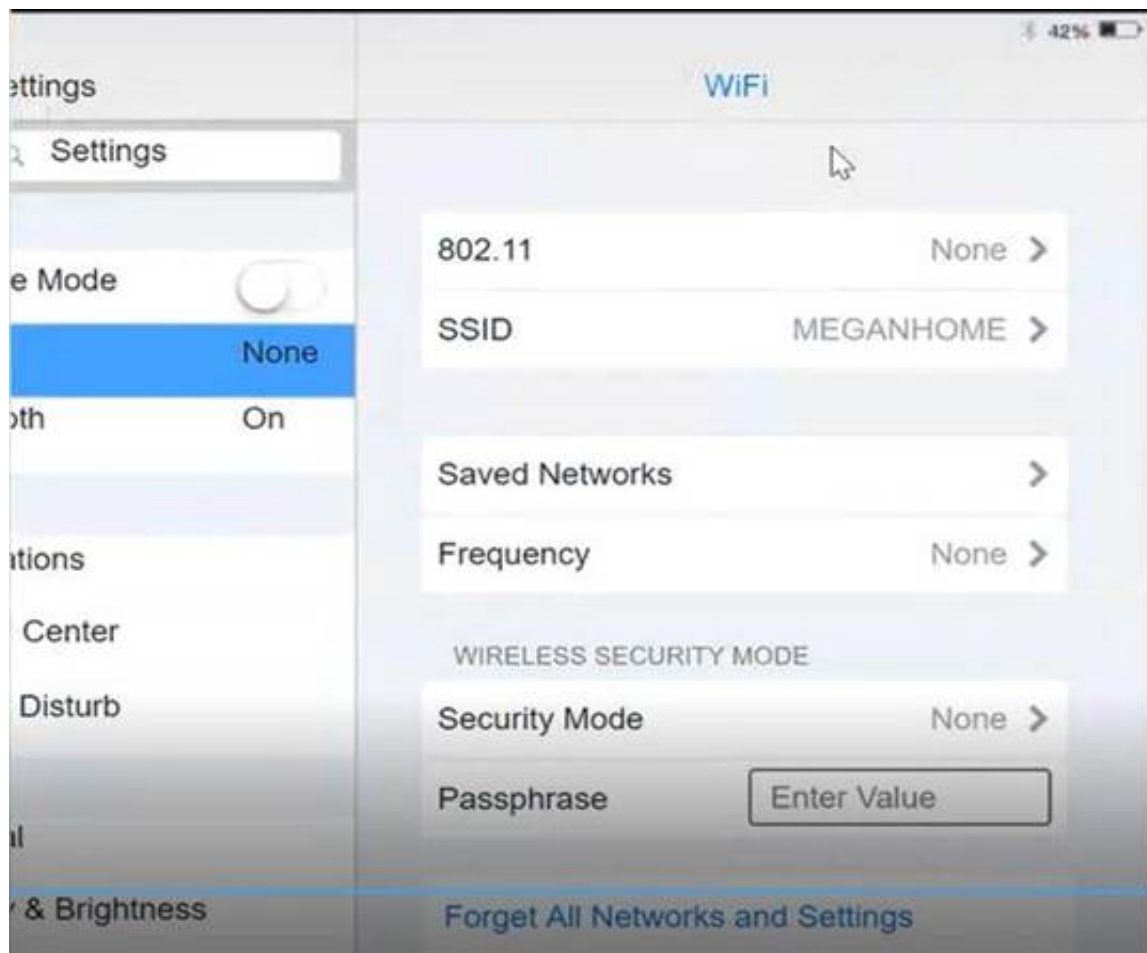


- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

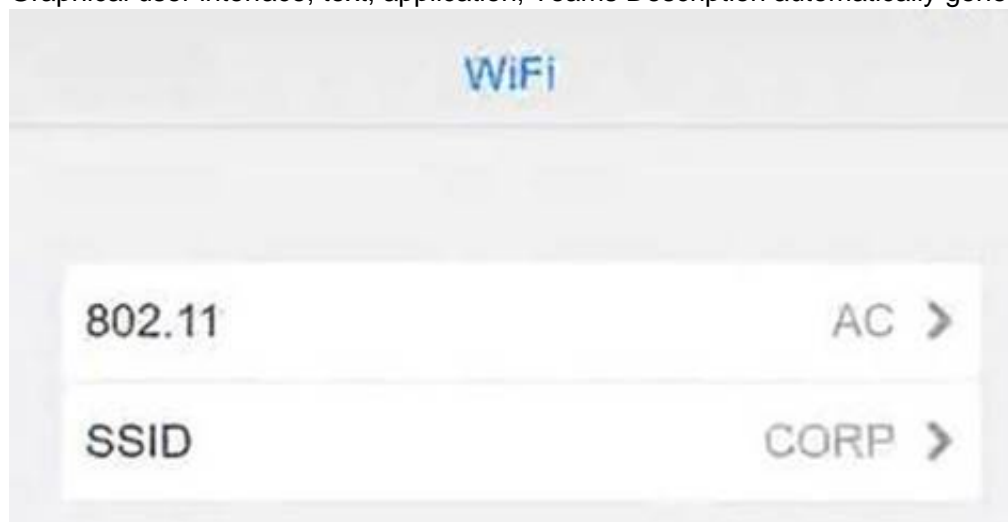
Graphical user interface, application Description automatically generated



Click on 802.11 and Select ac
 Graphical user interface, application Description automatically generated



Click on SSID and select CORP
 Graphical user interface, text, application, Teams Description automatically generated



Click on Frequency and select 5GHz
 A picture containing background pattern Description automatically generated



At Wireless Security Mode, Click on Security Mode
 Graphical user interface, text, application Description automatically generated



Select the WPA2

Graphical user interface, application, Teams Description automatically generated with medium confidence



Ann needs to connect to the BYOD SSID, using 2.4GHZ. The selected security method chose should be WPA PSK, and the password should be set to TotallySecret.

Graphical user interface, application Description automatically generated



NEW QUESTION 98

A user calls the help desk to report potential malware on a computer. The anomalous activity began after the user clicked a link to a free gift card in a recent email. The technician asks the user to describe any unusual activity, such as slow performance, excessive pop-ups, and browser redirections. Which of the following should the technician do NEXT?

- A. Advise the user to run a complete system scan using the OS anti-malware application
- B. Guide the user to reboot the machine into safe mode and verify whether the anomalous activities are still present
- C. Have the user check for recently installed applications and outline those installed since the link in the email was clicked
- D. Instruct the user to disconnect the Ethernet connection to the corporate network.

Answer: D

Explanation:

First thing you want to do is quarantine/disconnect the affected system from the network so whatever malicious software doesn't spread.

NEW QUESTION 101

A desktop support technician is tasked with migrating several PCs from Windows 7 Pro to Windows 10 Pro, The technician must ensure files and user preferences are retained, must perform the operation locally, and should migrate one station at a time. Which of the following methods would be MOST efficient?

- A. Golden image
- B. Remote network install
- C. In-place upgrade
- D. Clean install

Answer: C

Explanation:

An in-place upgrade is the most efficient method for migrating from Windows 7 Pro to Windows 10 Pro, as it will retain all user files and preferences, can be done locally, and can be done one station at a time. An in-place upgrade involves installing the new version of Windows over the existing version, and can be done quickly and easily.

NEW QUESTION 105

A technician is unable to join a Windows 10 laptop to a domain Which of the following is the MOST likely reason?

- A. The domain's processor compatibility is not met
- B. The laptop has Windows 10 Home installed
- C. The laptop does not have an onboard Ethernet adapter
- D. The Laptop does not have all current Windows updates installed

Answer: B

Explanation:

[https://partners.comptia.org/docs/default-source/resources/comptia-a-220-1102-exam-objectives-\(3-0\)](https://partners.comptia.org/docs/default-source/resources/comptia-a-220-1102-exam-objectives-(3-0))

NEW QUESTION 108

A technician is installing new network equipment in a SOHO and wants to ensure the equipment is secured against external threats on the Internet. Which of the following actions should the technician do FIRST?

- A. Lock all devices in a closet.
- B. Ensure all devices are from the same manufacturer.
- C. Change the default administrative password.
- D. Install the latest operating system and patches

Answer: C

Explanation:

The technician should change the default administrative password FIRST to ensure the network equipment is secured against external threats on the Internet. Changing the default administrative password is a basic security measure that can help prevent unauthorized access to the network equipment. Locking all devices in a closet is a physical security measure that can help prevent theft or damage to the devices, but it does not address external threats on the Internet. Ensuring all devices are from the same manufacturer is not a security measure and does not address external threats on the Internet. Installing the latest operating system and patches is important for maintaining the security of the network equipment, but it is not the first action the technician should take¹

NEW QUESTION 113

Before leaving work, a user wants to see the traffic conditions for the commute home. Which of the following tools can the user employ to schedule the browser to automatically launch a traffic website at 4:45 p.m.?

- A. taskschd.msc
- B. perfmon.msc
- C. lusrmgr.msc
- D. Eventvwr.msc

Answer: A

Explanation:

The user can use the Task Scheduler (taskschd.msc) to schedule the browser to automatically launch a traffic website at 4:45 p.m. The Task Scheduler is a tool in Windows that allows users to schedule tasks to run automatically at specified times or in response to certain events.

NEW QUESTION 115

Which of the following is the MOST important environmental concern inside a data center?

- A. Battery disposal
- B. Electrostatic discharge mats
- C. Toner disposal
- D. Humidity levels

Answer: D

Explanation:

One of the most important environmental concerns inside a data center is the level of humidity. High levels of humidity can cause condensation, which can result in corrosion of components and other equipment. Low levels of humidity can cause static electricity to build up, potentially leading to electrostatic discharge (ESD) and damage to components. Therefore, it is crucial to maintain a relative humidity range of 40-60% in a data center to protect the equipment and ensure proper operation.

NEW QUESTION 118

A user needs assistance changing the desktop wallpaper on a Windows 10 computer. Which of the following methods will enable the user to change the wallpaper using a Windows 10 Settings tool?

- A. Open Settings, select Accounts, select, Your info, click Browse, and then locate and open the image the user wants to use as the wallpaper
- B. Open Settings, select Personalization, click Browse, and then locate and open the image the user wants to use as the wallpaper
- C. Open Settings, select System, select Display, click Browse, and then locate and open the image the user wants to use as the wallpaper
- D. Open Settings, select Apps, select Apps & features, click Browse, and then locate and open the image the user wants to use as the wallpaper.

Answer: B

Explanation:

To change the desktop wallpaper on a Windows 10 computer using a Windows 10 Settings tool, the user should open Settings, select Personalization, click Browse, and then locate and open the image the user wa to use as the wallpaper1
<https://www.lifewire.com/change-desktop-background-windows-11-5190733>

NEW QUESTION 120

A user receives a notification indicating the data plan on the user's corporate phone has reached its limit. The user has also noted the performance of the phone is abnormally slow. A technician discovers a third-party GPS application was installed on the phone. Which of the following is the MOST likely cause?

- A. The GPS application is installing software updates.
- B. The GPS application contains malware.
- C. The GPS application is updating its geospatial map data.
- D. The GPS application is conflicting with the built-in GPS.

Answer: B

Explanation:

The GPS application contains malware. The third-party GPS application is likely the cause of the slow performance of the phone. The application may contain malware that is using up system resources and slowing down the phone. The user should uninstall the application and run a malware scan on the phon1e

NEW QUESTION 122

Which of the following should be used to control security settings on an Android phone in a domain environment?

- A. MDM
- B. MFA
- C. ACL
- D. SMS

Answer: A

Explanation:

The best answer to control security settings on an Android phone in a domain environment is to use "Mobile Device Management (MDM)". MDM is a type of software that is used to manage and secure mobile devices such as smartphones and tablets. MDM can be used to enforce security policies, configure settings, and remotely wipe data from devices. In a domain environment, MDM can be used to manage Android phones and enforce security policies such as password requirements, encryption, and remote wipe capabilities12

NEW QUESTION 123

A suite of security applications was installed a few days ago on a user's home computer. The user reports that the computer has been running slowly since the installation. The user notices the hard drive activity light is constantly solid. Which of the following should be checked FIRST?

- A. Services in Control Panel to check for overutilization
- B. Performance Monitor to check for resource utilization
- C. System File Checker to check for modified Windows files
- D. Event Viewer to identify errors

Answer: C

Explanation:

System File Checker to check for modified Windows files. System File Checker (SFC) is a Windows utility that can be used to scan for and restore corrupt Windows system files. SFC can be used to detect and fix any modified or corrupted system files on a computer, and thus should be checked first when a user reports that their computer has been running slowly since the installation of security applications [1][2]. By checking SFC, any modified or corrupted system files can be identified and fixed, potentially improving the overall performance of the computer.

NEW QUESTION 128

A user corrects a laptop that is running Windows 10 to a docking station with external monitors when working at a desk. The user would like to close the laptop when it is docked, but the user reports it goes to sleep when it is closed. Which of the following is the BEST solution to prevent the laptop from going to sleep when it is closed and on the docking station?

- A. Within the Power Options of the Control Panel utility click the Change Plan Settings button for the enabled power plan and select Put the Computer to Sleep under the Plugged In category to Never
- B. Within the Power Options of the Control Panel utility, click the Change Plan Settings button for the enabled power plan and select Put the Computer to Sleep under the On Battery category to Never
- C. Within the Power Options of the Control Panel utility select the option Choose When to Turn Off the Display and select Turn Off the Display under the Plugged In category to Never
- D. Within the Power Options of the Control Panel utility, select the option Choose What Closing the Lid Does and select When I Close the Lid under the Plugged in category to Do Nothing

Answer: D

Explanation:

The laptop has an additional option under power and sleep settings that desktops do not have. Switching to do nothing prevents the screen from turning off when

closed.

NEW QUESTION 131

A user is configuring a new SOHO Wi-Fi router for the first time. Which of the following settings should the user change FIRST?

- A. Encryption
- B. Wi-Fi channel
- C. Default passwords
- D. Service set identifier

Answer: C

Explanation:

the user should change the default passwords first when configuring a new SOHO Wi-Fi router1

NEW QUESTION 133

A technician is installing a new business application on a user's desktop computer. The machine is running Windows 10 Enterprise 32-bit operating system. Which of the following files should the technician execute in order to complete the installation?

- A. Installer_x64.exe
- B. Installer_Files.zip
- C. Installer_32.msi
- D. Installer_x86.exe
- E. Installer_Win10Enterprise.dmg

Answer: D

Explanation:

The 32-bit operating system can only run 32-bit applications, so the technician should execute the 32-bit installer. The "x86" in the file name refers to the 32-bit architecture.

<https://www.digitaltrends.com/computing/32-bit-vs-64-bit-operating-systems/>

NEW QUESTION 135

A user calls the help desk to report that none of the files on a PC will open. The user also indicates a program on the desktop is requesting payment in exchange for file access. A technician verifies the user's PC is infected with ransomware. Which of the following should the technician do FIRST?

- A. Scan and remove the malware
- B. Schedule automated malware scans
- C. Quarantine the system
- D. Disable System Restore

Answer: C

Explanation:

The technician should quarantine the system first1

NEW QUESTION 140

A user is setting up a computer for the first time and would like to create a secondary login with permissions that are different than the primary login. The secondary login will need to be protected from certain content such as games and websites. Which of the following Windows settings should the user utilize to create the secondary login?

- A. Privacy
- B. Accounts
- C. Personalization
- D. Shared resources

Answer: B

Explanation:

To create a secondary login with different permissions in Windows 10, the user should utilize the Accounts setting. Here are the steps to create a new user account with different permissions:

- Right-click the Windows Start menu button.
- Select Control Panel.
- Select User Accounts.
- Select Manage another account.
- Select Add a new user in PC settings.
- Use the Accounts dialog box to configure a new account.1

NEW QUESTION 141

A technician connects an additional monitor to a PC using a USB port. The original HDMI monitor is mounted to the left of the new monitor. When moving the mouse to the right from the original monitor to the new monitor, the mouse stops at the end of the screen on the original monitor. Which of the following will allow the mouse to correctly move to the new monitor?

- A. Rearranging the monitor's position in display settings
- B. Swapping the cables for the monitors
- C. Using the Ctrl+Alt+> to correct the display orientation

D. Updating the display drivers for the video card

Answer: B

Explanation:

The correct answer is B. Swapping the cables for the monitors. When the second monitor is connected with the HDMI port, it is necessary to swap the cables for the monitors so that the mouse can move from the original monitor to the new monitor. This is because the HDMI port is designed to only support one monitor, and the mouse will not be able to move from one to the other without the cables being swapped.

According to CompTIA A+ Core 2 documents, "When connecting multiple displays to a system, the cables used to connect the displays must be swapped between the displays. For example, if a monitor is connected to a system using a VGA cable, the VGA cable must be moved to the next display to allow the mouse to move between the two displays."

NEW QUESTION 144

A field technician applied a Group Policy setting to all the workstations in the network. This setting forced the workstations to use a specific SNTP server. Users are unable to log in now. Which of the following is the MOST likely cause of this issue?

- A. The SNTP server is offline.
- B. A user changed the time zone on a local machine.
- C. The Group Policy setting has disrupted domain authentication on the system,
- D. The workstations and the authentication server have a system clock difference.

Answer: D

Explanation:

The workstations and the authentication server have a system clock difference. If a Group Policy setting is applied that forces the workstations to use a specific SNTP server, but the system clock on the workstations and the authentication server are out of sync, then this can cause authentication issues and users will be unable to log in. In this case, the most likely cause of the issue is a difference in system clocks and the technician should ensure that the clocks on the workstations and the authentication server are in sync.

NEW QUESTION 146

A user wants to set up speech recognition on a PC In which of the following Windows Settings tools can the user enable this option?

- A. Language
- B. System
- C. Personalization
- D. Ease of Access

Answer: D

Explanation:

The user can enable speech recognition on a PC in the Ease of Access settings tool. To set up Speech Recognition on a Windows PC, the user should open Control Panel, click on Ease of Access, click on Speech Recognition, and click the Start Speech Recognition link. Language settings can be used to change the language of the speech recognition feature, but they will not enable the feature. System settings can be used to configure the hardware and software of the PC, but they will not enable the speech recognition feature. Personalization settings can be used to customize the appearance and behavior of the PC, but they will not enable the speech recognition feature¹ Open up ease of access, click on speech, then there is an on and off button for speech recognition.

NEW QUESTION 150

A technician is working to resolve a Wi-Fi network issue at a doctor's office that is located next to an apartment complex. The technician discovers that employees and patients are not the only people on the network. Which of the following should the technician do to BEST minimize this issue?

- A. Disable unused ports.
- B. Remove the guest network
- C. Add a password to the guest network
- D. Change the network channel.

Answer: D

Explanation:

Changing the network channel is the best solution to minimize the issue of employees and patients not being the only people on the Wi-Fi network⁵

References: 3. Sample CompTIA Security+ exam questions and answers. Retrieved from

<https://www.techtarget.com/searchsecurity/quiz/Sample-CompTIA-Security-exam-questions-and-answers>

NEW QUESTION 151

Welcome to your first day as a Fictional Company. LLC helpdesk employee. Please work the tickets in your helpdesk ticket queue.

Click on individual tickers to see the ticket details. View attachments to determine the problem.

Select the appropriate issue from the 'issue' drop-down menu. Then, select the MOST efficient resolution from the 'Resolution' drop-down menu. Finally, select the proper command or verification to remediate or confirm your fix of the issue from the Verify Resolve drop-down menu.

Details

#8675310 **Open**

Priority Low

Category Technical / Bug Reports

Assigned To helpdesk@fictional.com

Assigned Date 7/13/2022

Subject Unable to access Z: on my computer, but I can manually enter the location in the window.

Attachments [File Explorer.jpg](#)

Issue

Resolution

Verify/Resolve

[Close Ticket](#)

TEST QUESTION

Welcome to your first day as a Fictional Company, LLC helpdesk employee. Please work the tickets in your helpdesk ticket queue.

Instructions

Click on individual tickets to see the ticket details. View attachments to determine the problem.

Select the appropriate issue from the 'Issue' drop-down menu. Then, select the MOST efficient resolution from the 'Resolution' drop-down menu. Finally, select the proper command or verification to remediate or confirm your fix of the issue from the 'Verify/Resolve' drop-down menu.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.

	Date	Priority
ing to boot. Screen I...	7/13/2022	High
o access Z: on my co...	7/13/2022	Low

Corrupt OS

Recent Windows Updates

Graphics Drive Updates

BSOD

Printing Issues

Limited Network Connectivity

Services Failed to Start

User Profile is Corrupted

Application Crash

User cannot access shared resource

URL contains typo

Resolution

Reinstall Operating System

Rollback Updates

Rollback Drivers

Repair Application

Restart Print Spooler

Disable Network Adapter

Update Network Drivers

Refresh DHCP

Rebuild Windows Profile

Apply Updates

Repair Installation

Restore from Recovery Partition

Remap network drive

Verify integrity of disk drive

Initiate screen share session with user

Windows recovery environment

Inform user of AUP violation



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated

Details

#8675310

Open

Priority

Low

Category

Technical / Bug Reports

Assigned To

helpdesk@fictional.com

Assigned Date

7/13/2022

Subject

Unable to access Z: on my computer, but I can manually enter the location in the window.

Attachments

[File Explorer.jpg](#)

Issue

Corrupt OS

Resolution

Reinstall Operating System

Verify/Resolve

chkdsk

Close Ticket

NEW QUESTION 152

Which of the following must be maintained throughout the forensic evidence life cycle when dealing with a piece of evidence?

- A. Acceptable use
- B. Chain of custody
- C. Security policy
- D. Information management

Answer: B

Explanation:

The aspect of forensic evidence life cycle that must be maintained when dealing with a piece of evidence is chain of custody. This is because chain of custody is the documentation of the movement of evidence from the time it is collected to the time it is presented in court, and it is important to maintain the integrity of the evidence

NEW QUESTION 157

An executive has contacted you through the help-desk chat support about an issue with a mobile device. Assist the executive to help resolve the issue.

TEST QUESTION

An executive has contacted you through the help-desk chat support about an issue with a mobile device.

Assist the executive to help resolve the issue.

INSTRUCTIONS

Select the MOST appropriate statement for each response.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.

Telecom.

Please follow the new mobile device guide provided on our website.

the latest update, here is a screenshot

IMAP >

SSL >

10.0.200.1 >

100 >

on your mail settings to 143.

Send

Protocol

IMAP >

Security

SSL >

Server Address

10.0.200.1 >

Port

100 >

Please change the port number on your mail settings to 143.

Thanks for helping.

Which of the following should be done NEXT?

- A. Educate the user on the solution that was performed.
- B. Tell the user to take time to fix it themselves next time.
- C. Close the ticket out.
- D. Send an email to Telecom to inform them of the Issue and prevent reoccurrence.

Answer: A

NEW QUESTION 162

A user reports that the hard drive activity light on a Windows 10 desktop computer has been steadily lit for more than an hour, and performance is severely degraded. Which of the following tabs in Task Manager would contain the information a technician would use to identify the cause of this issue?

- A. Services
- B. Processes
- C. Performance
- D. Startup

Answer: B

Explanation:

Processes tab in Task Manager would contain the information a technician would use to identify the cause of this issue. The Processes tab in Task Manager displays all the processes running on the computer, including the CPU and memory usage of each process. The technician can use this tab to identify the process that is causing the hard drive activity light to remain lit and the performance degradation1

NEW QUESTION 163

An Android user contacts the help desk because a company smartphone failed to complete a tethered OS update A technician determines there are no error messages on the device Which of the following should the technician do NEXT?

- A. Verify all third-party applications are disabled
- B. Determine if the device has adequate storage available.
- C. Check if the battery is sufficiently charged
- D. Confirm a strong internet connection is available using Wi-Fi or cellular data

Answer: C

Explanation:

Since there are no error messages on the device, the technician should check if the battery is sufficiently charged¹

If the battery is low, the device may not have enough power to complete the update²

In this scenario, the technician has already determined that there are no error messages on the device. The next best step would be to check if the battery is sufficiently charged. If the battery is low, it could be preventing the device from completing the update process.

Verifying that third-party applications are disabled, determining if the device has adequate storage available, and confirming a strong internet connection are all important steps in troubleshooting issues with mobile devices. However, since the problem in this scenario is related to a failed OS update, it is important to first check the battery level before proceeding with further troubleshooting steps.

NEW QUESTION 167

Which of the following should be done NEXT?

- A. Send an email to Telecom to inform them of the issue and prevent reoccurrence.
- B. Close the ticket out.
- C. Tell the user to take time to fix it themselves next time.
- D. Educate the user on the solution that was performed.

Answer: D

Explanation:

educating the user on the solution that was performed is a good next step after resolving an issue. This can help prevent similar issues from happening again and empower users to solve problems on their own.

NEW QUESTION 171

A technician is upgrading the backup system for documents at a high-volume law firm. The current backup system can retain no more than three versions of full backups before failing. The law firm is not concerned about restore times but asks the technician to retain more versions when possible. Which of the following backup methods should the technician MOST likely implement?

- A. Full
- B. Mirror
- C. Incremental
- D. Differential

Answer: C

Explanation:

The law firm wants to retain more versions of the backups when possible, so the best backup method for the technician to implement in this scenario would be Incremental backup. Incremental backups only save the changes made since the last backup, which allows for more frequent backups and minimizes the amount of storage required. This would allow the law firm to retain more than three versions of backups without risking backup failure.

To retain more versions of backups, the technician should implement an Incremental backup method¹

An incremental backup method only backs up the data that has changed since the last backup, so it requires less storage space than a full backup²

NEW QUESTION 173

A technician is working with a company to determine the best way to transfer sensitive personal information between offices when conducting business. The company currently uses USB drives and is resistant to change. The company's compliance officer states that all media at rest must be encrypted. Which of the following would be the BEST way to secure the current workflow?

- A. Deploy a secondary hard drive with encryption on the appropriate workstation
- B. Configure a hardened SFTP portal for file transfers between file servers
- C. Require files to be individually password protected with unique passwords
- D. Enable BitLocker To Go with a password that meets corporate requirements

Answer: D

Explanation:

The BEST way to secure the current workflow of transferring sensitive personal information between offices when conducting business is to enable BitLocker To Go with a password that meets corporate requirements. This is because BitLocker To Go is a full-disk encryption feature that encrypts all data on a USB drive, which is what the company currently uses, and requires a password to access the data.

NEW QUESTION 178

A user is having phone issues after installing a new application that claims to optimize performance. The user downloaded the application directly from the vendor's website and is now experiencing high network utilization and is receiving repeated security warnings. Which of the following should the technician perform FIRST to mitigate the issue?

- A. Reset the phone to factory settings
- B. Uninstall the fraudulent application
- C. Increase the data plan limits
- D. Disable the mobile hotspot.

Answer: B

Explanation:

Installing applications directly from a vendor's website can be risky, as the application may be malicious or fraudulent. Uninstalling the application can help mitigate the issue by removing the source of the problem.

NEW QUESTION 181

A user in a corporate office reports the inability to connect to any network drives. No other users have reported this issue. Which of the following is the MOST likely reason the user is having this issue?

- A. The user is not connected to the VPN.
- B. The file server is offline.
- C. A low battery is preventing the connection.
- D. The log-in script failed.

Answer: A

NEW QUESTION 183

Following a recent power outage, several computers have been receiving errors when booting. The technician suspects file corruption has occurred. Which of the following steps should the technician try FIRST to correct the issue?

- A. Rebuild the Windows profiles.
- B. Restore the computers from backup.
- C. Reimage the computers.
- D. Run the System File Checker.

Answer: D

Explanation:

The technician should run the System File Checker (SFC) first to correct file corruption errors on computers after a power outage. SFC is a command-line utility that scans for and repairs corrupted system files. It can be run from the command prompt or from the Windows Recovery Environment. Rebuilding the Windows profiles, restoring the computers from backup, and reimaging the computers are more drastic measures that should be taken only if SFC fails to correct the issue.

NEW QUESTION 184

A customer reported that a home PC with Windows 10 installed in the default configuration is having issues loading applications after a reboot occurred in the middle of the night. Which of the following is the FIRST step in troubleshooting?

- A. Install alternate open-source software in place of the applications with issues
- B. Run both CPU and memory tests to ensure that all hardware functionality is normal
- C. Check for any installed patches and roll them back one at a time until the issue is resolved
- D. Reformat the hard drive, and then reinstall the newest Windows 10 release and all applications.

Answer: C

Explanation:

The first step in troubleshooting is to check for any installed patches and roll them back one at a time until the issue is resolved. This can help to identify any patches that may be causing the issue and allow them to be removed.

NEW QUESTION 186

The Chief Executive Officer at a bank recently saw a news report about a high-profile cybercrime where a remote-access tool that the bank uses for support was also used in this crime. The report stated that attackers were able to brute force passwords to access systems. Which of the following would BEST limit the bank's risk? (Select TWO)

- A. Enable multifactor authentication for each support account
- B. Limit remote access to destinations inside the corporate network
- C. Block all support accounts from logging in from foreign countries
- D. Configure a replacement remote-access tool for support cases.
- E. Purchase a password manager for remote-access tool users
- F. Enforce account lockouts after five bad password attempts

Answer: AF

Explanation:

The best ways to limit the bank's risk are to enable multifactor authentication for each support account and enforce account lockouts after five bad password attempts. Multifactor authentication adds an extra layer of security to the login process, making it more difficult for attackers to gain access to systems. Account lockouts after five bad password attempts can help to prevent brute force attacks by locking out accounts after a certain number of failed login attempts.

NEW QUESTION 191

Security software was accidentally uninstalled from all servers in the environment. After requesting the same version of the software be reinstalled, the security analyst learns that a change request will need to be filled out. Which of the following is the BEST reason to follow the change management process in this scenario?

- A. Owners can be notified a change is being made and can monitor it for performance impact
- B. Most Voted
- C. A risk assessment can be performed to determine if the software is needed.
- D. End users can be aware of the scope of the change.
- E. A rollback plan can be implemented in case the software breaks an application.

Answer: A

Explanation:

change management process can help ensure that owners are notified of changes being made and can monitor them for performance impact (A). This can help prevent unexpected issues from arising.

NEW QUESTION 192

A user connected a laptop to a wireless network and was tricked into providing login credentials for a website. Which of the following threats was used to carry out the attack?

- A. Zero day
- B. Vishing
- C. DDoS
- D. Evil twin

Answer: B

Explanation:

Vishing, also known as voice phishing, is a type of social engineering attack where the attacker tricks the victim into divulging sensitive information over the phone. In this case, the attacker tricked the user into providing login credentials for a website.

NEW QUESTION 195

Which of the following is MOST likely contained in an EULA?

- A. Chain of custody
- B. Backup of software code
- C. Personally identifiable information
- D. Restrictions of use

Answer: D

Explanation:

An EULA (End-User License Agreement) is a legally binding contract between a software supplier and a customer or end-user, generally made available to the customer via a retailer acting as an intermediary. A EULA specifies in detail the rights and restrictions which apply to the use of the software. Some of the main terms included in an EULA are the terms and scope of the license, any licensing fees, warranties and disclaimers, limitation of liability, revocation or termination of the license, and intellectual property information and restrictions on using the license (e.g. modification and copying1)
<https://www.termsfeed.com/blog/eula-vs-terms-conditions/>

NEW QUESTION 199

A user received the following error upon visiting a banking website:

The security presented by website was issued a different website' s address . A technician should instruct the user to:

- A. clear the browser cache and contact the bank.
- B. close out of the site and contact the bank.
- C. continue to the site and contact the bank.
- D. update the browser and contact the bank.

Answer: A

Explanation:

The technician should instruct the user to clear the browser cache and contact the bank (option A). This error indicates that the website the user is visiting is not the correct website and is likely due to a cached version of the website being stored in the user's browser. Clearing the browser cache should remove any stored versions of the website and allow the user to access the correct website. The user should also contact the bank to confirm that they are visiting the correct website and to report the error.

NEW QUESTION 204

A technician is attempting to mitigate micro power outages, which occur frequently within the area of operation. The outages are usually short, with the longest occurrence lasting five minutes. Which of the following should the technician use to mitigate this issue?

- A. Surge suppressor
- B. Battery backup
- C. CMOS battery
- D. Generator backup

Answer: B

Explanation:

A battery backup, also known as an uninterruptible power supply (UPS), is a device that provides backup power during a power outage. When the power goes out, the battery backup provides a short amount of time (usually a few minutes up to an hour, depending on the capacity of the device) to save any work and safely shut down the equipment.

NEW QUESTION 206

An architecture firm is considering upgrading its computer-aided design (CAD) software to the newest version that forces storage of backups of all CAD files on the software's cloud server. Which of the following is MOST likely to be of concern to the IT manager?

- A. All updated software must be tested with alt system types and accessories
- B. Extra technician hours must be budgeted during installation of updates
- C. Network utilization will be significantly increased due to the size of CAD files
- D. Large update and installation files will overload the local hard drives.

Answer:

C

Explanation:

The IT manager is most likely to be concerned about network utilization being significantly increased due to the size of CAD files. Backing up all CAD files to the software's cloud server can result in a large amount of data being transferred over the network, which can cause network congestion and slow down other network traffic.

NEW QUESTION 209

A technician found that an employee is mining cryptocurrency on a work desktop. The company has decided that this action violates its guidelines. Which of the following should be updated to reflect this new requirement?

- A. MDM
- B. EULA
- C. IRP
- D. AUP

Answer: D

Explanation:

AUP (Acceptable Use Policy) should be updated to reflect this new requirement. The AUP is a document that outlines the acceptable use of technology within an organization. It is a set of rules that employees must follow when using company resources. The AUP should be updated to include a policy on cryptocurrency mining on work desktops

NEW QUESTION 210

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