



Microsoft

Exam Questions MS-721

Collaboration Communications Systems Engineer

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- (Exam Topic 1)

You are configuring the new call queue to replace the response group.

Which setting should you disable to ensure that the agents can receive calls from the call queue?

- A. Music on hold
- B. Attendant routing
- C. Conference mode
- D. Round robin

Answer: C

- (Exam Topic 1)

You need to ensure that numbers dialed from the Melbourne warehouse conform to the dialing rules of the phone earner. How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

```

New-CsTeamsTranslationRule
New-CsTenantDialPlan
Set-CsTenantDialPlan
Grant-CsDialOutPolicy

-Identity 'Au-100Digit'
-Translation '0$1'
-Pattern '^\\+61(\\d(9))$'

```

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

-Pattern

```

^\\+61(\\d(9))$
^\\+613(\\d(9))$
^\\+613(\\d(9))$
^61(\\d(10))$

```

-Identity 'Au-100Digit'

```

New-CsTeamsTranslationRule
New-CsTenantDialPlan
Set-CsTenantDialPlan
Grant-CsDialOutPolicy

```

-Translation '0\$1'

- (Exam Topic 1)

You are replacing the on-site PBX at the Georgia warehouse with Teams. You need to maintain the functionality of the PBX after migrating to Teams.

Which sequence of steps should you perform? To answer, drag the appropriate steps to the correct locations. Each step may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Steps**Answer Area**

Assign the emergency calling policy to the resource account.

Assign the emergency calling policy to the Georgia warehouse.

Associate the PA system with an SBC and assign the PA system an extension of 123456.

Create an emergency calling policy that has Numbers to dial for emergency calls notifications set to 123456.

Step 1: Configure Direct Routing to the onsite SBC.

Step 2:

Step 3: Create a voice route for 123456 to the SBC.

Step 4:

Step 5:

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, chat or text message Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies>

NEW QUESTION 4

- (Exam Topic 2)

You need to assign the correct licenses to a sales team manager in the New York office who is scheduled to migrate from Skype for Business Server to Teams. Which three licenses should you assign? To answer, select the licenses in the answer area. NOTE: Each correct selection is worth one point.

United States

Licenses (0)

☐ **Common Area Phone**
24 of 25 licenses available

☐ **Communications Credits**
Unlimited licenses available

☐ **Microsoft 365 Audio Conferencing**
1378 of 1451 licenses available

☐ **Microsoft 365 Domestic Calling Plan**
30 of 30 licenses available

☐ **Microsoft 365 Phone System**
4 of 70 licenses available

☐ **Microsoft 365 Phone System – Virtual User**
12 of 25 licenses available

☐ **Office 365 E3**
1 of 2 licenses available

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/what-are-communications-credits>

NEW QUESTION 5

- (Exam Topic 2)

Once Direct Routing is deployed, you need to prepare the environment to support a reams SBA in the Vancouver facility. The solution must meet the technical requirements.

Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Register an application in Azure Active Directory (Azure AD).
- B. Run the New-CsTeMsSurvivableBranchAppliancc Cmdlet.
- C. Enroll the SBA server in Microsoft Intune.
- D. Configure the S8C for media bypass.
- E. Configure the SBC for call forking.
- F. Enable ForwardPAI on the online voice gateway.

Answer: ABD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance>

NEW QUESTION 6

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing. You need to implement Local Media Optimization.

In the Microsoft Teams admin center, you configure the external trusted IP addresses and define the network regions, network sites, and network subnets. What should you do next?

- A. Define a voice route.
- B. Assign Session Border Controllers (SBCs) to sites.
- C. Create a trunk translation rule.
- D. Modify the default emergency calling policy

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-media-optimization-configure>


NEW QUESTION 7

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You are deploying Direct Routing.

All users have a SIP URI in the format of user@contoso.com. The Session Border Controller (SBC) is named sbc.voice.contoso.com.

When troubleshooting errors on the SBC, you receive the warning shown in the following exhibit.

 **No SIP Options.**

The Session Border Controller exists in our database (your administrator created it using the command New-CSOnlinePSTNGateway). It's configured to send SIP options but we never saw SIP options coming back from this SBC.

What is a possible cause of the issue?

- A. The firewall blocks outbound traffic on port 443 to Microsoft Teams.
- B. The firewall blocks traffic to the signaling port on the SBC.
- C. TLS 1.2 is enabled on the SBC.
- D. Microsoft 365 Phone System licenses are not assigned to the users.

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sip-options-tls-certif>

NEW QUESTION 8

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment in an office.

When a user dials an emergency number, the safety team for the office is notified. Your company opens a new office that has a Teams Phone deployment

You need to ensure that the safety team for the new office is notified when an emergency call is placed from that office.

How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Values

Grant-CsTeamsEmergencyCallingPolicy

New-CsOnlineVoiceRoutingPolicy

New-CsTeamsEmergencyCallingPolicy

New-CsTeamsEmergencyRoutingPolicy

Set-CsTenantNetworkSite

Answer Area

-Identity Site1-ECP -NotificationGroup "security@contoso.com"

-NotificationMode NotificationOnly

-Identity "Site1" -EmergencyCallingPolicy "Site1-ECP"

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Values

Grant-CsTeamsEmergencyCallingPolicy

New-CsOnlineVoiceRoutingPolicy

New-CsTeamsEmergencyCallingPolicy

New-CsTeamsEmergencyRoutingPolicy

Set-CsTenantNetworkSite

Answer Area

New-CsTeamsEmergencyCallingPolicy

-Identity Site1-ECP -NotificationGroup "security@contoso.com"

-NotificationMode NotificationOnly

Grant-CsTeamsEmergencyCallingPolicy

-Identity "Site1" -EmergencyCallingPolicy "Site1-ECP"

NEW QUESTION 9

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains a user named User1.

A company policy states that all users must have voicemail configured so that callers can record a message or be transferred to reception.

You need to verify the voicemail configuration of User1 to ensure that it meets the requirements of the company policy.

How should you complete the command? To answer select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

-identity luser1@contoso.com | Select displayname,

Get-CsOnlineUser

Get-CsOnlineVoicemailPolicy

Get-CsOnlineVoicemailUserSettings

Get-CsUserCallingSettings

ForwardingTarget

ForwardingTargetType

TransferTarget

UnansweredTarget

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Box 1: Get-CsUserCallingSettings

The Get-CsUserCallingSettings cmdlet will show the call forwarding, simultaneous ringing, call group and delegation settings for a user.

This cmdlet shows the call forwarding, simultaneous ringing, call group and delegation settings for a user. It will also show any call groups the user is a member of and if someone else has added the user as a delegate.

Box 2: ForwardingTarget Example.

This example shows that user2@contoso.com has simultaneous ringing set (IsForwardingEnabled and ForwardingType) to user3@contoso.com

(ForwardingTarget and ForwardingTargetType) and if the call has not been answered (IsUnansweredEnabled) within 20 seconds (UnansweredDelay) the call is routed to voicemail (UnansweredTargetType).

Get-CsUserCallingSettings -Identity user2@contoso.com SipUri : sip:user2@contoso.com

IsForwardingEnabled : True ForwardingType : Simultaneous ForwardingTarget : sip:user3@contoso.com ForwardingTargetType : SingleTarget

IsUnansweredEnabled : True UnansweredTarget : UnansweredTargetType : Voicemail UnansweredDelay : 00:00:20

Delegates : Delegates :

CallGroupOrder : InOrder CallGroupTargets : {} GroupMembershipDetails : GroupNotificationOverride : Incorrect:

* Not Get-CSOnlineVoicemailPolicy.

Use the Get-CsOnlineVoicemailPolicy cmdlet to get a list of all pre-configured policy instances related to Cloud Voicemail service.

This cmdlet retrieves information about one or more voicemail policies that have been configured for use in your organization. Voicemail policies are used by the organization to manage Voicemail-related features such as transcription.

Reference:

<https://docs.microsoft.com/en-us/powershell/module/teams/get-csusercallingsettings>

NEW QUESTION 10

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment and a Survivable Branch Appliance (SBA) at a site. You add a new Teams user. You need to ensure that the user at the site can place and receive PSTN calls in the event of an internet outage. What should you do?

- A. Add the user as a member of a call queue.
- B. Modify the online voice routing policy.
- C. Run the Granc-CsTeamsSurvivableBranchAppliancePolicy cmdlet.
- D. Run the Granc-CsTenancDialPlan cmdlet.

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance>

NEW QUESTION 10

- (Exam Topic 3)

You have Microsoft Teams Phone handsets.

You need to receive an alert when a handset of an executive goes offline. What should you do in the Microsoft Team admin center?

- A. Create a Teams app setup policy and assign the policy to all executives.
- B. Create a configuration profile for IP phones.
- C. Register the handsets by using remote provisioning.
- D. Modify the device state rule.

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/alerts/device-health-status>

NEW QUESTION 14

- (Exam Topic 3)

You are deploying Microsoft Skype for Business 3PIP phones to remote sites for use with Microsoft Teams. You need to sign each 3PIP phone in to Teams. What are two possible ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. From the Microsoft Teams admin center, remotely provision a new device.
- B. From the device, instruct a local user to sign in from a computer that connects to the device by using a USB cable.
- C. From the device, instruct a local user to sign in by using the device itself.
- D. From the device, instruct a local user to use the direct inward dial (DID) number and PIN of the assigned account.
- E. From the device, instruct a local user to sign in from the web.

Answer: CE

NEW QUESTION 15

- (Exam Topic 3)

Your company deploys 200 Microsoft Teams Rooms on Windows systems.

You are evaluating whether to purchase the Microsoft Teams Rooms Premium license for the rooms. Which two actions require the Microsoft Teams Rooms Premium license? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point

- A. Download device logs.
- B. View peripheral health.
- C. Get reporting insights into room usage and participant count
- D. Postpone updates until a certain date.
- E. Modify the Direct guest jam settings

Answer: BC

Explanation:

Reference: <https://docs.microsoft.com/en-us/microsoftteams/rooms/microsoft-teams-rooms-premium>

NEW QUESTION 19

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You set the routing method for the call queue to Attendant routing. Does this meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

NEW QUESTION 22

- (Exam Topic 3)

You need to provide Microsoft Teams users with the ability to perform PSTN calling through a Session Border Controller (SBC). Which licenses can you assign to achieve the goal?

- A. Office 365 E3 and Office 365 E5
- B. Microsoft 365 E3 and Microsoft 365 E5
- C. Microsoft 365 E5 and Office 365 E5
- D. Office 365 E3 and Microsoft 365 E3

Answer: D

NEW QUESTION 24

- (Exam Topic 3)

You have an analog phone system.

You plan to migrate to Microsoft Teams Phone.

You need to recommend devices for common area phones that any user can use. The solution must meet the following requirements;

- Can access the Teams directory for dial by name.
- Can be administered remotely.
- Can place and pick up calls.
- Support hot desking.
- Minimize costs.

Which type of devices should you recommend?

- A. Microsoft-certified 3PIP handsets
- B. Microsoft Teams-certified handsets
- C. Microsoft Teams Rooms devices
- D. Microsoft-certified headsets
- E. the existing analog handsets

Answer: C

NEW QUESTION 25

- (Exam Topic 3)

You are migrating users from Microsoft Skype for Business to Microsoft Teams.

You plan to create an auto attendant that can be used by all the users during the migration. You need to create the resource account for the auto attendant

What should you use?

- A. the Resource accounts node in the Microsoft Teams admin center
- B. the Users node in the Microsoft 365 admin center
- C. the New-CsHybridApplicationEndpoint cmdlet
- D. the New-CsOnlineApplicationEndpoint cmdlet
- E. the New-CsOnlineApplicationInstance cmdlet

Answer: A

NEW QUESTION 30

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are configuring emergency services for Direct Routing.

You need to notify a group of users when an emergency number is dialed. What should you configure in the Microsoft Teams admin center?

- A. an emergency calling policy
- B. a calling policy
- C. an emergency call routing policy
- D. a voice routing policy

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies>

NEW QUESTION 31

- (Exam Topic 3)

Your company assigns an Office 365 E3 license to each user. All users are in France.

You plan to deploy Direct Routing.

Which additional license should you assign to the users?

- A. Microsoft 365 Domestic and International Calling Plan
- B. Microsoft Teams Phone Standard - Virtual User
- C. Microsoft 365 Domestic Calling Plan
- D. Microsoft 365 Audio Conferencing
- E. Microsoft Teams Phone Standard

Answer: E

NEW QUESTION 36

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You implement Teams Rooms on Windows.

You need to apply a custom theme to the display of Team1 Rooms on Windows. What should you configure?

- A. a configuration profile
- B. a SkvDeSettinias.xml file
- C. a team template
- D. a LayoutModification.xml file

Answer: C

Explanation:

Custom background template

To create custom backgrounds that meet the guidelines in the previous sections, you can download the Microsoft Teams Rooms Theme Template.

The template is a .PSD file that can be opened by apps such as Adobe Photoshop or Paint.NET (a plug-in may be required). The template provides assets and guidelines to help you place text and graphics in your custom backgrounds that won't be obscured by on-screen elements.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/custom-backgrounds>

NEW QUESTION 37

- (Exam Topic 3)

Your company has a Teams Phone deployment.

The network team at the company completes a local internet breakout for Teams traffic.

To validate the configuration, you review the Call Debug log shown in the following exhibit.

Connectivity_TransportBytesSent	3324
Connectivity_TransportMode	2
Connectivity_TransportPktsReceived	18
Connectivity_TransportPktsSent	20
Connectivity_BaseAddress	192.168.1.216:50008
Connectivity_LocalAddress	192.168.1.216:50011
Connectivity_LocalSite	120.17.163.212:1883
Connectivity_RemoteAddress	52.113.88.214:49704
Connectivity_RemoteSite	52.113.88.214:49704
IsRetargeted	0

Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

Answer Area

The WAN IP address for the call source is [answer choice].

▼

52.113.88.214

120.17.163.212

192.168.1.216

The WAN port for call destinations is [answer choice].

▼

1883

49704

50008

50011

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

The WAN IP address for the call source is [answer choice].

	▼
52.113.88.214	
120.17.163.212	
192.168.1.216	

The WAN port for call destinations is [answer choice].

	▼
1883	
49704	
50008	
50011	

NEW QUESTION 42

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains a Session Border Controller (SBC) named SBC1.contoso.com. Direct Routing integrates with a PBX phone system that uses only four-digit dialing and is configured to use the SBC. Teams is configured to use dial plans that normalize any four-digit calls to E.164. You have the following translation rule.

Identity: rule1

Name: rule1

Pattern: ^\+1(\d{10});ext=(\d{4})\$

Translation: \$2

You need to ensure that calls to the legacy PBX pass only a four-digit extension.

How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

▼	-identity SBC1.contoso.com	▼	"rule1"
Set-CsHybridPSTNAppliance		-InboundPstnNumberTranslationRules	
Set-CsHybridPSTNSite		-InboundTeamsNumberTranslationRules	
Set-CsOnlinePSTNGateway		-OutboundPstnNumberTranslationRules	
Set-CsOnlinePSTNUsage		-OutboundTeamsNumberTranslationRules	

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Box 1: Set-CsOnlinePSTNGateway

* Set-CsOnlinePSTNGateway

Modifies the previously defined Session Border Controller (SBC) Configuration that describes the settings for the peer entity. This cmdlet was introduced with Microsoft Phone System Direct Routing.

Syntax

Set-CsOnlinePSTNGateway [-Identity] <string>]

[-BypassMode <string>]

[-Description <string>] [-Enabled <boolean>]

[-FailoverResponseCodes <string>] [-FailoverTimeSeconds <int>]

[-ForwardCallHistory <boolean>] [-ForwardPai <boolean>]

[-GatewayLbrEnabledUserOverride <boolean>] [-GatewaySiteId <string>]

[-GatewaySiteLbrEnabled <boolean>]

[-InboundPstnNumberTranslationRules <Object>]

[-InboundTeamsNumberTranslationRules <Object>] [-MaxConcurrentSessions <int>]

[-MediaBypass <boolean>]

[-MediaRelayRoutingLocationOverride <string>]

[-OutboundPstnNumberTranslationRules <Object>]

[-OutboundTeamsNumberTranslationRules <Object>] [-PidfLoSupported <boolean>]

[-ProxySbc <string>]

[-SendSipOptions <boolean>] [-SipSignalingPort <int>]

[-WhatIf] [-Confirm]

[<CommonParameters>]

Box 2: -OutboundPSTNNumberTranslationRules

Assigns an ordered list of Teams translation rules, that apply to PSTN number on outbound direction. Incorrect:

* -OutboundPSTNNumberTranslationRules

Assigns an ordered list of Teams translation rules, that apply to PSTN number on outbound direction.

* SET-CsHybridPSTNAppliance

Use the Set-CsHybridPSTNAppliance cmdlet to modify an existing Skype for Business Cloud Connector Edition appliance's attributes.

Note: This cmdlet will be deprecated from Teams PowerShell Module. Syntax:

Set-CsHybridPSTNAppliance

[-MaintenanceMode <Boolean>] [-MediationServerGruu <String>]

[-Identity] <XdsGlobalRelativeIdentity> [-Tenant <Guid>]

[-Force]

[-WhatIf] [-Confirm]

[<CommonParameters>]

* Set-CsHybridPSTNSite

Use the Set-CsHybridPSTNSite cmdlet to modify an existing hybrid public switched telephone network (PSTN) site's attributes.

Note: This cmdlet will be deprecated from Teams PowerShell Module. Syntax

Set-CsHybridPSTNSite

[-Identity] <XdsGlobalRelativeIdentity> [-Tenant <Guid>]

[-EdgeFQDN <String>]

[-EnableAutoUpdate <Boolean>]

[-BitsUpdateTimeWindow <Int32>] [-OsUpdateTimeWindow <Int32>] [-Force]

[-WhatIf] [-Confirm]

[<CommonParameters>]

* Set-CsOnlinePSTNUsage

Modifies a set of strings that identify the allowed online public switched telephone network (PSTN) usages. This cmdlet can be used to add usages to the list of online PSTN usages or remove usages from the list.

Syntax:

Set-CsOnlinePstnUsage [-Identity] <string>

[-Usage <Object>] [-WhatIf]

[-Confirm] [<CommonParameters>] Reference:

<https://learn.microsoft.com/en-us/powershell/module/skype/set-csonlinepstngateway>

NEW QUESTION 44

- (Exam Topic 3)

You have a Teams Phone deployment that contains a branch office.

You need to restrict toll bypass for a user based on the office in which the user is working during an inbound or outbound PSTN call.

What should you use?

- A. a voice routing policy
- B. Local Media Optimization
- C. Location-Based Routing
- D. dial plans
- E. a calling policy

Answer: E

Explanation:

Calling policies in Teams

In Microsoft Teams, calling policies control which calling and call forwarding features are available to users. Calling policies determine whether a user can make private calls, use call forwarding or simultaneous ringing to other users or external phone numbers, route calls to voicemail, send calls to call groups, use delegation for inbound and outbound calls, and so on.

You can use the global (Org-wide default) policy that's created automatically or create and assign custom policies.

Calling policies include:

* Prevent toll bypass and send calls through the PSTN

Turning on this setting sends calls through the Public Switched Telephone Network (PSTN) and incur charges rather than sending them through the network and bypassing the tolls. This setting is off by default.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/teams-calling-policy>

NEW QUESTION 46

- (Exam Topic 3)

You have a Microsoft Teams deployment.

You need to ensure that users can schedule meetings that have the following: Presenter bios

Attendee registration Registration management

Which two types of policies should you configure? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. app permission policy
- B. meeting policy
- C. live events policy
- D. meeting template policy
- E. teams events policy
- F. customization policy

Answer: BC

Explanation:

B: Turn meeting registration on or off

Follow these steps in the Teams admin center to turn meeting registration on or off:

* 1. Open the Teams admin center.

* 2. Select Meetings from the navigation pane.

* 3. Under Meetings, select Meeting Policies.

* 4. Either select an existing policy or create a new one.

* 5. Within your chosen policy, navigate to the Meeting scheduling section.

* 6. Turn Meeting Registration setting On or Off.

* 7. Select Save

C: Live events policies are used to control who in your organization can hold live events and the features that are available in the events they create. You can use the default policy or create one or more custom live events policies. After you create a custom policy, assign it to a user or groups of users in your organization.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/set-up-meeting-registration> <https://learn.microsoft.com/en-us/microsoftteams/teams-live-events/set-up-for-teams-live-events>

NEW QUESTION 51

- (Exam Topic 3)

Your company uses a third-party ticketing system.

You need to send an alert to the ticketing system when an IP phone goes offline. What should you do?

- A. Add a webhook.
- B. Create a live events policy.
- C. Add a channel alert.
- D. Add a configuration profile for the IP phones.

Answer: A

NEW QUESTION 54

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have Teams devices located in meeting rooms and public areas. You need to turn on Device lock for the devices.

What should you configure?

- A. a calling policy
- B. a setup policy
- C. a Teams policy
- D. a configuration profile

Answer: D

Explanation:

Microsoft Teams Physical Device Management

NOTE: As at June 2020, there are no options to configure the Device Configuration Profiles by API or PowerShell.

There are a number of Microsoft Teams certified devices on the market from several different manufactures. These devices are listed on the Microsoft Teams Devices Page.

Once a device is logged in and the user setup, the device is registered to the tenant and a policy applied against it from the Configuration Profiles listed in the Microsoft Teams Admin Portal.

These Configuration Profiles allow you to set options like the devices: Timeout and lock status

Language Timezone Time format Screen saver

Network settings; and

To enable or disable the second PC port

If the Microsoft 365 tenant also has Intune setup, then the device is registered to Intune and any compliance policies are applied when the first user logs in.

Different Configuration Profiles can be used to setup phones with common attributes Reference:

<https://sbconnect.com.au/pages/physical-device-management.html>

NEW QUESTION 58

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.

You migrate the users to Teams.

You need to ensure that the users have phone numbers. Solution: You run the New-CsHybridTelephoneNumber cmdlet. Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 60

- (Exam Topic 3)

You are deploying Microsoft Teams Phone.

You need to provide a user with a device on his desk that can be used when the user's computer is turned off. The device must meet the following requirements:

- Support calls.
- Support video.
- Support speed dial.
- Display chat history.

Which type of device should you provide?

- A. Teams-certified handset
- B. Teams display
- C. Teams panel
- D. Teams Rooms

Answer: B

Explanation:

Reference:

<https://support.microsoft.com/en-us/office/get-started-with-teams-displays-ff299825-7f13-4528-96c2-1d3437e6>

NEW QUESTION 64

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Teams Devices in the Microsoft Teams admin center, you select Phones select the Configuration profiles tab, select the Standard Phone Policy, and select Assigned devices.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 67

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to provide two users with the ability to share a single phone number for inbound and outbound calling.

What are two ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. call queues
- B. call forwarding
- C. group call pickup
- D. call delegation
- E. call park

Answer: AC

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

<https://docs.microsoft.com/en-us/microsoftteams/call-sharing-and-group-call-pickup>

NEW QUESTION 70

- (Exam Topic 3)

You port phone numbers from a legacy earner to Microsoft Teams Phone to use with Microsoft Teams Calling Plans.

You attempt to assign a number to a resource account that will be used by an auto attendant, but the number does NOT appear on the list of available numbers.

You need to ensure that you can assign the number to the resource account. What should you do?

- A. Submit a request to convert the number from a user number to a service number.
- B. Run the Set-CsOnlineApplicationInstance cmdlet.
- C. Run the Set-CsTeamsUnassignedNumber Treatment cmdlet.
- D. Order a new number from Microsoft.

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/set-csonlineapplicationinstance?view=skype-ps>

NEW QUESTION 72

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have a PBX that connects to the PSTN by using an E1/T1 Primary Rate interface (PRI). You plan to migrate to Direct Routing by using the existing PSTN services.

What should you install upstream of the PBX?

- A. a physical Session Border Controller (SBC)
- B. an FXO SIP Analog Telephony Adapter (ATA)
- C. a virtual Session Border Controller (SBC)
- D. a Session Border Controller (SBC) in Azure

Answer: A

NEW QUESTION 74

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsMeetingPolicy and set the -MediaBitRateKb parameter to 1.

Does this meet the goal?

- A. Yes
B. No

Answer: B

Explanation:

Instead run New-CsTeamsNetworkRoamingPolicy and set the -AllowIPVideo parameter to \$False.

Note: The New-CsTeamsNetworkRoamingPolicy cmdlet allows IT Admins to create policies for Network Roaming and Bandwidth Control experiences in Microsoft Teams.

The TeamsNetworkRoamingPolicy cmdlets enable administrators to provide specific settings from the TeamsMeetingPolicy to be rendered dynamically based upon the location of the Teams client. The TeamsNetworkRoamingPolicy cannot be granted to a user but instead can be assigned to a network site. The settings from the TeamsMeetingPolicy included are AllowIPVideo and MediaBitRateKb. When a Teams client is connected to a network site where a CsTeamRoamingPolicy is assigned, these two settings from the TeamsRoamingPolicy will be used instead of the settings from the TeamsMeetingPolicy.

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamsnetworkroamingpolicy>

NEW QUESTION 75

- (Exam Topic 3)

Your company has a main office in Dallas.

The company has a Microsoft Teams Phone deployment.

Currently, the default audio conferencing bridge is set to a phone number that has a Miami area code. In the Microsoft Teams admin center, you get a number in the Dallas area code.

You need to assign the new Dallas number as the default audio conferencing bridge. What should you configure in the Microsoft Teams admin center?

- A. the Conference bridges node under Meetings
B. the Networks & locations node under Locations
C. the Phone numbers node under Voice
D. the Auto attendants node under Voice

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/change-the-phone-numbers-on-your-audio-conferencing-bridg>

NEW QUESTION 79

- (Exam Topic 3)

Your company has offices in Paris and London.

You are migrating from an on-premises PBX telephony solution to a Microsoft Teams Phone deployment that uses Direct Routing. You plan to use the existing telephony earner. The new solution will provide telephony services to users m both offices.

You need to recommend a solution that is the most resistant to possible failures. The solution must ensure that calls are routed through each user's respective office.

Which two actions should you include in the recommendation? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point

- A. Deploy one Session Border Controller (SBC) to each offic
B. Configure the SBCs as a high-availability pair.
C. Deploy a highly available Session Border Controller (SBC) pair to each office.
D. Configure voice routing policies for each office.
E. Configure a single voice routing policy for all users.

Answer: AC

NEW QUESTION 80

- (Exam Topic 3)

Your company plans hosts a Microsoft Teams live event for a specific group of people.

As part of the initial setup, you need to assign roles to event group members. The members must perform the following tasks:

Invite attendees Moderate Q&A

Start and stop the live event

What is the least privileged role that can perform each task? To answer drag the appropriate roles to the correct tasks. Each role may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Roles	Answer Area
<div>0 Attendee</div>	Invite attendees: <div>0</div>
<div>0 Organizer</div>	Moderate Q&A: <div>0</div>
<div>0 Presenter</div>	Start and stop the live event: <div>0</div>
<div>0 Producer</div>	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Organizer Invite attendees

Live Event Roles and Responsibilities

Event organizers can invite others to the event and grant them one of two roles: Producer or Presenter. Both roles have different access and responsibilities for the Live Event. You can have multiple producers and presenters (up to 250, though only the last 10 who have spoken will appear in the producer view list).

Box 2: Presenter Moderate Q&A Presenter Capabilities

Please see Microsoft's documentation for additional details on presenter capabilities.

Share video, your screen, or other content that the producer can then send to the Live Event

Sharing of computer audio in a Live Event is current only support on the Windows client of MS Teams. Mute other presenters

Chat with other producers and presenters Moderate Q&A

Manage the event recording and reports Box 3: Producer

Start and stop the live event Producers

Producers have access and control over nearly all settings and details for an event. However, especially in larger Live Events, a producer tends to have the more supportive role of managing which video feeds, shared screens, or other content is presented in the event.

Consider limiting the number of producers for your event. Not only is the producer interface more complex than the presenter's, but having more producers than needed can make coordination more difficult.

Producer Capabilities

Please see Microsoft's documentation for additional details on producer capabilities.

Select video feeds or other content shared by presenters or producers and send them to the event Mute presenters or producers individually or collectively

Chat with other producers and presenters Start and end the Live Event

Moderate Q&A

Manage the event recording and reports Reference:

<https://www.uvm.edu/it/kb/article/teams-live-events/>

NEW QUESTION 82

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to ensure that a user named user1@contoso.com can call international phone numbers by using Direct Routing.

Which type of policy should you use?

- A. a caller ID policy
- B. a calling policy
- C. a teams policy
- D. a voice routing policy

Answer: D

NEW QUESTION 87

- (Exam Topic 3)

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls.

Solution: You run New-CsTeamsMeetingPolicy and set the-AllowIPvideo parameter to SFalse. Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 89

- (Exam Topic 3)

Your company has a Microsoft Teams Phone deployment.

You plan to deploy auto attendants and call queues.

The support desk requires that its auto attendant be able to forward calls after hours to local mobile phone numbers.

You need to identify which licenses to assign to auto-attendant. The solution must minimize costs. Which two licenses should you identify? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Microsoft 365 Phone System
- B. Microsoft 365 Domestic Calling Plan
- C. Microsoft 365 Phone System - Virtual User
- D. Office 365 E3
- E. Microsoft 365 E5
- F. Microsoft 365 Domestic and International Calling Plan

Answer: BC

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

NEW QUESTION 90

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure group call pickup for the call queue. Does this meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Reference:

<https://regroove.ca/stellark/2021/09/15/redirect-teams-auto-attendant-voicemail-to-a-channel-updated-method/>

NEW QUESTION 93

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