

Exam Questions PL-600

Microsoft Power Platform Solution Architect

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NEW QUESTION 1

DRAG DROP - (Topic 1)

You need to recommend solutions to meet the organization's communication needs.

What should you recommend? To answer, drag the appropriate technologies to the correct groups of users. Each technology may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Technologies	Group of users	Technology
Microsoft Teams	First Up employees	
Power Apps portals	Workers	
Microsoft 365 Business Voice		

Answer:

Technologies	Group of users	Technology
Microsoft Teams	First Up employees	Microsoft Teams
Power Apps portals	Workers	Microsoft 365 Business Voice
Microsoft 365 Business Voice		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Microsoft Teams

First up employees must be able to contact each other by using a secure system to ask and answer questions about medical cases.

Microsoft Teams key capabilities:

- ? Connected
- ? Secure
- ? Managed

? Collaborative and productive Box 2: Microsoft 365 Business Voice

Workers must be able to communicate in near real-time with worker support agents.

Microsoft 365 Business Voice makes it easy for small and medium organizations to turn Microsoft Teams into a powerful and flexible telephone system. It's a replacement for

traditional telephony providers and in-house phone systems that can be difficult and costly to manage.

NEW QUESTION 2

HOTSPOT - (Topic 1)

You need to recommend solutions for the organization's technical challenges.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution
Provide workers a self-service option for viewing personal and skills information.	<ul style="list-style-type: none">Power AutomateQnA MakerAzure Cognitive Services
Authenticate workers who use the self-service option for updating skills information.	<ul style="list-style-type: none">Azure Active Directory B2BAzure Active Directory B2CDynamics 365 owner team
Plan routes for audit teams.	<ul style="list-style-type: none">Azure traffic routingAddress input componentDynamics 365 Field Service

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Power Automate

Self-service purchase is available for Power Platform (Power BI, Power Apps, and Power Automate), Project, and Visio.

Box 2: Azure Active Directory B2B

Scenario: First Up Consulting recruits information technology (IT) workers for temporary or permanent positions at client companies.

Azure Active Directory (Azure AD) business-to-business (B2B) collaboration is a feature within External Identities that lets you invite guest users to collaborate with your organization. With B2B collaboration, you can securely share your company's applications and services with guest users from any other organization, while maintaining control over your own corporate data. Work safely and securely with external partners, large or small, even if they don't have Azure AD or an IT department. A simple invitation and redemption process lets partners use their own credentials to access your company's resources.

Note, Scenario:

? Workers must be able to sign into a portal by using their own email address.

Workers must be required to use a secure method of authentication to be able to view their data.

? User security roles must be customized to ensure that users are able to interact only with the specific data in which they need access. Box 3: Dynamics 365 Field Service

Dynamics 365 Field Service functionality include:

An interactive schedule board helps dispatchers assign work orders to the best resources based on location, availability, skill set, priority, and more. This is done via a manual drag- and-drop method, a semi-automated scheduling assistant, or fully automated with Resource Scheduling Optimization.

The schedule board displays each resource--whether an employee, contractor, or equipment--and their scheduled work orders. Resources and their assigned jobs are also displayed on a map along with routes and traffic patterns in real time.

NEW QUESTION 3

- (Topic 1)

You need to investigate the canvas app functionality issues.

Which two tools can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. App checker
- B. Errors function
- C. Solution checker
- D. Power Platform admin center

Answer: AC

Explanation:

Scenario: The testing team reports that one of the canvas apps is not working as expected. An error message displays as specific pages load.

A: The App checker is now available to help provide a clear list of formula issues in your app, and to provide items to fix to make your app accessible. The App checker is an area that the PowerApps team will continue to invest in, and build on in order help to make debugging, performance and best practice decisions an easier and more guided experience.

C: With the solution checker feature, you can perform a rich static analysis check on your solutions against a set of best practice rules and quickly identify these problematic patterns. After the check completes, you receive a detailed report that lists the issues identified, the components and code affected, and links to documentation that describes how to resolve each issue.

Reference:

<https://powerapps.microsoft.com/en-us/blog/new-app-checker-helps-you-fix-errors-and-make-accessible-apps/>

NEW QUESTION 4

HOTSPOT - (Topic 1)

You need to design tables for the solution.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Data type	Technical solution
Job placement record	<input type="text"/> Custom table Activity table Virtual table
Security clearance record	<input type="text"/> Lookup (N:1) Choice Lookup (N:N)

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Virtual Table

A virtual table is a custom table in Microsoft Dataverse that has columns containing data from an external data source. Virtual tables appear in your app to users as regular table rows, but contain data that is sourced from an external database, such as an Azure SQL Database. Rows based on virtual tables are available in

all clients including custom clients developed using the Dataverse web services.

Scenario:

? First Up uses an on-premises system to manage current and historical patient data including medications and medical visits.

? The company plans to reference historical data in the existing system. The records held in these systems will not be migrated to the new solution except for medication information.

? The solution must provide a worker appointment booking system that can access worker historical job placement data.

? First Up staff members must be able to view and update worker records. They must be able to see current and historical job placement data on the same form in the new solution.

Box 2: Lookup (N:1)

Each worker can have many security clearances, so need a 1:N relationship.

Scenario: The solution must support tracking of security clearance information for a worker including the date, status, and certifying agency.

NEW QUESTION 5

HOTSPOT - (Topic 1)

You need to recommend methods to resolve the organization's issues.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Issue

Resolution method

Users cannot see Power BI reports.

▼

Add users to Microsoft 365.

Assign Power BI licenses to users.

Configure an on-premises data gateway.

Historical data does not appear in reports.

▼

Configure Azure Data Lake.

Configure a custom connector.

Configure an on-premises data gateway.

Answer:

Issue

Resolution method

Users cannot see Power BI reports.

▼

Add users to Microsoft 365.

Assign Power BI licenses to users.

Configure an on-premises data gateway.

Historical data does not appear in reports.

▼

Configure Azure Data Lake.

Configure a custom connector.

Configure an on-premises data gateway.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Add users to Microsoft 365.

Scenario: Users cannot view Power BI reports within the Power Platform apps.

Issue: The people you share with may see a locked tile in a dashboard, or a "Permission required" message when they try to view a report.

Solution: You need to grant them permission to the underlying dataset.

? Go to the All or the Datasets + dataflows tab in your content list.

? Select More options (...) next to a dataset, then select Manage permissions.

? Select Add user.

? Enter the full email addresses for individuals, distribution groups, or security groups.

? Select Grant access.

Box 2: Configure an on-premises data gateway.

Scenario: The company plans to reference historical data in the [on-premises] existing system. The records held in these systems will not be migrated to the new solution except for medication information.

The on-premises data gateway acts as a bridge to provide quick and secure data transfer between on-premises data (data that isn't in the cloud) and several Microsoft cloud services. These cloud services include Power BI, PowerApps, Power Automate, Azure Analysis Services, and Azure Logic Apps. By using a gateway, organizations can keep databases and other data sources on their on-premises networks, yet securely use that on-premises data in cloud services.

NEW QUESTION 6

DRAG DROP - (Topic 1)

You need to recommend methods for assigning security to each group of users.

What should you recommend? To answer, drag the appropriate methods to the correct groups of users. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Methods	Answer Area	
	Group of users	Method
Dataverse Application User	Full-time employees	Method
Power Platform Local Business Owner Team	Automation	Method
Azure Active Directory B2B Guest Access	Corporate governance auditing team	Method
Azure Active Directory Security Group Team		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Power Platform Local Business Owner Team

Owner team: An owner team owns records and has security roles assigned to the team. A user's privileges can come from their individual security roles, those of the teams that they're part of or the ones they inherit. A team has full access rights on the records that the team owns. Team members are added manually to the owner team.

Scenario: Employee authentication with the existing system is provided by an on-premises Active Directory instance that is linked to Azure Active Directory.

Box 2: Azure Active Directory Security Group Team

An Azure Active Directory (Azure AD) group team. Similar to owner team, an Azure AD group team can own records and can have security roles assigned to the team.

Note: The administration of app and data access for Microsoft Dataverse has been extended to allow administrators to use their organization's Azure Active Directory (Azure AD) groups to manage access rights for licensed Dataverse users.

Box 3: Azure Active Directory B2B Guest Access

An Azure AD B2B collaboration user is an external user, typically from a partner organization, that you invite to sign into your Azure AD organization using their own credentials. This B2B collaboration user (also generally referred to as a guest user) can then access the apps and resources you want to share with them. A user object is created for the B2B collaboration user in the same directory as your employees. B2B collaboration user objects have limited privileges in your directory by default, and they can be managed like employees, added to groups, and so on.

Scenario: Before First Up signs a contract to place workers at a client company, a member of the audit team visits the company and interviews company management. Audit members use different types of devices including Android and iOS devices. First Up has no plans to require the use of a single type of device.

NEW QUESTION 7

- (Topic 2)

You need to recommend an authentication solution for the planned implementation of Dynamics 365. What should you include in the recommendation?

- A. Use synchronized identities.
- B. Use the Office 365 tenant for Dynamics 365 Customer Service.
- C. Create a new tenant for Dynamics 365 Customer Service.
- D. Use federated identities

Answer: A

Explanation:

Scenario: Ensure that employees can sign in to all Microsoft apps by using one set of credentials per employee.

Synchronized identity. Synchronize on-premises directory objects with Microsoft 365 and manage your users on-premises. You can also synchronize passwords so that the users have the same password on-premises and in the cloud, but they will have to sign in again to use Microsoft 365.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/manage-user-account-synchronization>

NEW QUESTION 8

- (Topic 2)

You need to create an Agent security role.

Which three actions should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Add security to the seat entity and assign users to the Agents role.
- B. Add security to the Core Records and assign users to the Customer Service Representative role.
- C. Copy the Microsoft Dataverse Basic User role.
- D. Rename the Customer Service Representative role to Agents.

- E. Copy the Customer Service Representative role.
- F. Name the new role Agents.

Answer: BEF

Explanation:

Scenario: The security rule for agents must contain the privileges in the default Customer Service Representative security role.

Create a security role by Copy Role:

Step 1 (E): Copy the Customer Service Representative role. Step 2 (F): Select the New Role Name.

Step 3: (B): When Copying Role is complete, navigate to each tab, ie Core Records, Business Management, Customization, etc.

Set the privileges on each tab. Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/create-edit-security-role>

NEW QUESTION 9

- (Topic 2)

You need to recommend a solution for agents when working with customers to make reservations.

What should you recommend?

- A. task flows
- B. Business Process Flows
- C. workflows
- D. Power Automate

Answer: B

Explanation:

Business process flows provide a guide for people to get work done. They provide a streamlined user experience that leads people through the processes their organization has defined for interactions that need to be advanced to a conclusion of some kind.

Use business process flows to define a set of steps for people to follow to take them to a desired outcome.

With business processes flows available as an entity, you can now use advanced finds, views, charts, and dashboards sourced from business process flow data for a given entity, such as a lead or opportunity.

Scenario:

? Agents need a solution to replace paper reservation checklists.

? Agents need dashboards to show a current count of all reservations on the entity.

? Agents need a way to track reservation issues.

? Agents need a visual indicator in the interface to determine the reservation step to provide a seamless customer experience.

NEW QUESTION 10

- (Topic 3)

You need to recommend a solution for creating the initial inspection checklists. What should you recommend?

- A. Power Apps Maker portal
- B. Dataverse for Teams
- C. Power Apps Studio
- D. Data Migration utility

Answer: B

Explanation:

Scenario: Standardized checklists must be stored in the solution for use by inspectors. A copy must be created when a new inspection is initiated.

Dataverse for Teams – built on Microsoft Dataverse – provides relational data storage, rich data types, enterprise-grade governance, and one-click solution deployment to the Microsoft Teams app store.

Dataverse for teams table creation has all of the things that are great about Microsoft Lists, without the major downsides.

Reference:

<https://docs.microsoft.com/en-us/powerapps/teams/create-table>

NEW QUESTION 10

HOTSPOT - (Topic 3)

You need to recommend components to meet the re-inspection requirements.

Which components should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Component

Initiate the creation of re-inspection orders.

	▼
Dataflow	
Business rule	
Power Automate flow	

Automatically set overall inspection ratings based on the checklist ratings.

	▼
From event	
Business rule	
Custom action	
Rollup data type	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Power Automate flow

Scenario: Inspection orders must be automatically marked for re-inspection should a machine fail inspection. The new inspection order must be created by using the originating inspection order as a template.

Box 2: Business rule

? By combining conditions and actions, you can do any of the following with business rules:

- ? Set column values
- ? Clear column values
- ? Set column requirement levels
- ? Show or hide columns
- ? Enable or disable columns
- ? Validate data and show error messages
- ? Create business recommendations based on business intelligence.

NEW QUESTION 12

HOTSPOT - (Topic 3)

You need to recommend the appropriate components to meet the inspection requirements.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Solution

Prevent editing of finalized inspection orders.

	▼
Business rule	
Security role	
User permission	

Prepare documentation for failed inspection steps.

	▼
Data flow	
Business rule	
Form property	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Security role

Microsoft Dataverse uses a role-based security model to help secure access to the database.

Scenario:

- ? You must prevent users from changing inspection order data once an inspection is marked as final.
- ? Supervisors must be able to modify standard checklists. Other employees must be prevented from modifying checklists.

Box 2: Data flow

Dataflows are a self-service, cloud-based, data preparation technology. Dataflows enable customers to ingest, transform, and load data into Microsoft Dataverse environments, Power BI workspaces, or your organization's Azure Data Lake Storage account.

Scenario: Provide a visual representation of the testing measurement limits for each step. Include an indication of how the measured value compares to measurement limits and whether the measurement is within tolerance. Users must be able to configure the visualizations to display the minimum value and maximum value, and whether the reading is within the tolerance of a single targeted value. It must also be able to be used for maintenance inspections once the machine has been installed.

NEW QUESTION 16

DRAG DROP - (Topic 4)

You are designing a solution to automate the following processes:

- Import data into Microsoft Dataverse from systems that have an API available.
- Import data into Microsoft Dataverse from systems that do not have an API available.
- Validate that contacts in a Microsoft Excel file Dataverse forms in a specified order. You need to implement automation methods.

Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 17

HOTSPOT - (Topic 4)

A company uses Dynamics 365 Sales and Power BI.

Sales managers must be able to keep track of changes to their pipeline in the following ways:

- ? Notify the sales managers when an Opportunity changes sales stage.
- ? Notify the sales managers when the pipeline drops below 2.5M USD.
- ? When reviewing the pipeline in Power BI, a sales executive must be able to add a Playbook to an Opportunity.

You need to recommend a solution that meets the company requirements.

Which combination of solutions should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Microsoft Power Automate, Microsoft Dataverse connector, and Microsoft 365 Outlook connector

Use Microsoft Dataverse as the data source.

While Power Automate is a robust tool with ever-expanding capabilities, it also handles simple tasks with grace. A universal business need for many organizations is the ability to automate email notifications based on certain criteria: an opportunity is won, send an email to the sales manager; a case is closed, send an email to the customer; a work order is completed, send an email to the customer.

Power Automate can easily accommodate this using the Microsoft 365 Outlook connector.

Box 2: Microsoft Power Automate, Power Bi data alerts, and Microsoft 365 connector Data alerts in the Power BI service: Set alerts to notify you when data in your dashboards changes beyond limits you set.

Box 3: Microsoft Power Automate, Power BI, Power Apps, and Microsoft Dataverse connector

NEW QUESTION 21

- (Topic 4)

You are a Power Apps architect for a company. The IT administrator designs a Power Apps app that is ready to be tested. The company uses application lifecycle management (ALM).

Each version and solution component must be tracked as it is tested.

You need to recommend a strategy to deploy solutions for the user acceptance testing environment.

What should you recommend?

- A. Use Package Deployer and deploy a managed solution.
- B. Use Package Deployer and deploy an unmanaged solution.
- C. Use Solution Packager and deploy a managed solution.
- D. Use Solution Packager and deploy an unmanaged solution.

Answer: D

Explanation:

Solution Packager is a tool that can unpack a compressed solution file into multiple XML files and other files, so they can be easily managed by a source control system.

Unmanaged solution: An open solution with no restrictions on what can be added, removed, or modified. This is recommended during development of a solution.

C: Managed solution

A completed solution ready to be imported into an organization. Once imported, components can't be added or removed, although they can optionally allow further customization. This is recommended when development of the solution is complete.

Reference:

<https://docs.microsoft.com/en-us/power-platform/alm/solution-packager-tool>

NEW QUESTION 23

HOTSPOT - (Topic 4)

You are implementing a Microsoft Power Platform solution for a customer to include data migration from multiple legacy systems. The data includes lead and contact data. The environment includes an assigned security group.

The following issues have occurred during a go-live deployment attempt:

- Lookup values are not populated when data migration is complete.
- Data is being added to the contacts table that is not part of the data migration.
- Various users do not appear in the list of users available for record assignment. You need to resolve the go-live deployment issues.

How should you resolve the issue? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Issue	Solution
Lookup values are not populated when data migration is complete.	<ul style="list-style-type: none"> Split the import data into smaller import batches. Import the data by using an application user. Split the import data into smaller import batches. Disable all Power Automate flows, plug-ins, and workflows. Run data migration in a specific order.
Data is being added to the contacts table that is not part of the data migration.	<ul style="list-style-type: none"> Disable all Power Automate flows, plug-ins, and workflows. Disable auditing. Import the data by using an application user. Disable all Power Automate flows, plug-ins, and workflows. Split the import data into smaller import batches.
Various users do not appear in the list of users available for record assignment.	<ul style="list-style-type: none"> Add to a security group. Add to a security group. Add a security role. Add a Microsoft 365 role. Add a field security profile.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 26

- (Topic 4)

You are designing a Microsoft Power Platform solution for an automobile parts manufacturer. You create the following tables:

Table	Comments
Assemblies	For each assembly record, there will be one or more rows in the Parts table. When the ownership for an assembly record changes, the related parts records must be updated.
Parts	Rows in the Parts table must not be deleted when an assembly is deleted.

You need to recommend a relationship behavior. Which relationship behavior should you recommend?

- A. Referential, Restrict Delete
- B. Custom
- C. Parental
- D. Referential, Remove Link

Answer: A

Explanation:

Restrict Delete: Prevent the Referenced table record from being deleted when referencing tables exist.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/configure-entity-relationship-cascading-behavior>

NEW QUESTION 28

- (Topic 4)

You are designing a self-service portal for a company. The portal must meet the following requirements:

- ? Customers must be able to submit and review cases.
 - ? Customers must be able to chat with service representatives in near real time.
 - ? Allow service representatives to select cases from queues and use knowledge articles to resolve customer concerns.
- You need to recommend solutions for the company that do not require custom development.

Which three apps or services should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Dynamics 365 Field Service
- B. Dynamics 365 Customer Service
- C. Omnichannel for Customer Service
- D. Customer Insights
- E. Customer self-service portal

Answer: BCE

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/portals/portal-templates>

<https://docs.microsoft.com/en-us/dynamics365/customer-service/embed-chat-widget-portal>

NEW QUESTION 30

- (Topic 4)

You are designing a new Microsoft Power Platform solution for a wedding organizer company.

The company uses a third-party application and plans to migrate the data into Microsoft Dataverse for the new solution. The third-party application has an API that can be connected to programmatically for data migration purposes.

You need to migrate the unique IDs belonging to the records from the third-party application.

Which two Microsoft Dataverse column types should you use to store this information? Each correct answer presents a complete solution.

- A. Text Area
- B. Unique Identifier
- C. Plain Text
- D. Rich Text
- E. Float

Answer: B

NEW QUESTION 32

HOTSPOT - (Topic 4)

You are conducting performance testing for a Microsoft Power Platform solution. The

solution uses Power Automate cloud flows to query and synchronize data across 10 different tables based on various criteria. You

make the following observations:

- Internet speed during testing is fast (500 Mbps).
- There are 50 Dynamics real-time workflows in use.
- There are 63 Dynamics asynchronous workflows in use.
- There are 76 Power Automate cloud flows in use. You identify the following performance issues;

You need to recommend steps to resolve the performance issues.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Performance issue	Recommendation
Data changes are slow to save.	<div style="border: 1px solid black; padding: 5px;"> Reduce usage of near real-time workflows. Convert all Dynamics 365 workflows to Power Automate cloud flows. Review and revise filters in cloud flow queries and conditional logic. </div>
Background processes often take hours to complete.	<div style="border: 1px solid black; padding: 5px;"> Reduce usage of near real-time workflows. Convert all Dynamics 365 workflows to Power Automate cloud flows. Review and revise filters in cloud flow queries and conditional logic. </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Reduce usage of near real-time workflows

A real-time workflow can be converted to asynchronous workflow and back to real-time.

Box 2: Convert all Dynamics 365 workflows to Power Automate cloud flows. Workflows are limited to Microsoft Dynamics 365/CRM application only. Power Automate can span across multiple web-based services or applications at the same time.

Dynamics 365 CRM Workflows can be converted to Power Automate flows.

NEW QUESTION 36

HOTSPOT - (Topic 4)

A food distribution terminal uses Microsoft Dynamics 365 Field Service and Microsoft Dynamics 365 Supply Chain Management to manage inventory and fulfill customer orders. Customers place custom orders through a Power Pages customer portal. Customers can enter different receiving times and dates on fresh produce order lines.

The terminal needs to expose fresh produce order details from Dynamics 365 to its customers in the portal. Customers can control how much detail they see in the portal.

You need to design a solution that meets the requirements. Which mechanism should you use for each requirement?

To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Mechanism
Retrieve data representing fresh produce details.	<ul style="list-style-type: none"> Custom connector Basic form Data gateway Advanced form Custom connector
Expose the fresh produce details.	<ul style="list-style-type: none"> Portal Management app Portal Management app Customer Service Insights Microsoft Power Platform admin center Microsoft 365 Apps admin center

Answer:

Answer Area

Requirement	Mechanism
Retrieve data representing fresh produce details.	<ul style="list-style-type: none"> Custom connector Basic form Data gateway Advanced form Custom connector
Expose the fresh produce details.	<ul style="list-style-type: none"> Portal Management app Portal Management app Customer Service Insights Microsoft Power Platform admin center Microsoft 365 Apps admin center

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 40

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company plans to automate the expense approval process.

Users currently enter data into an on-premises SQL Server database. You need to allow users to submit expenses from mobile devices.

Solution: Create a canvas app for expense data entry. Create a custom connector. Create a cloud flow for approval and use the custom connector to add data to the SQL Server database.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

NEW QUESTION 44

DRAG DROP - (Topic 4)

You are a Microsoft Power Platform architect.

You must identify and document your organization's business processes to identify opportunities for automaton.

You need to run task mining in process advisor.

In which order should you perform the actions? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer area
Prepare processes and recordings.	
Analyze processes.	
Visualize processes.	
Identify automation recommendations.	
Share processes.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions	Answer area
Prepare processes and recordings.	Prepare processes and recordings.
Analyze processes.	Analyze processes.
Visualize processes.	Visualize processes.
Identify automation recommendations.	Identify automation recommendations.
Share processes.	Share processes.

NEW QUESTION 45

DRAG DROP - (Topic 4)

You are reviewing a list of business requirements submitted by a plumbing company. The company has the following requirements:

- ? Send articles to technicians to allow technicians to help customers resolve issues.
- ? Track work progress and inspections at customer sites.
- ? Schedule technicians for service appointments.

You need to recommend solutions to meet the customer's requirements.

What should you recommend? To answer, drag the appropriate solutions to the correct business requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Solutions	Answer Area
Dynamics 365 Field Service	
Dynamics 365 Customer Voice	
Dynamics 365 Customer Insights	

Business requirement	Solution
Send articles to technicians to allow technicians to help customers resolve issues.	Solution
Track work progress and inspections at customer sites.	Solution
Schedule technicians for service appointments.	Solution

Answer:

Solutions	Answer Area
Dynamics 365 Field Service	
Dynamics 365 Customer Voice	
Dynamics 365 Customer Insights	

Business requirement	Solution
Send articles to technicians to allow technicians to help customers resolve issues.	Dynamics 365 Customer Insights
Track work progress and inspections at customer sites.	Dynamics 365 Field Service
Schedule technicians for service appointments.	Dynamics 365 Field Service

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Dynamics 365 Customer Insights

Dynamics 365 Customer Insights is a part of Microsoft's customer data platform (CDP) that helps deliver personalized customer experiences. The platform's capabilities provide insights into who your customers are and how they engage with your platform. Unify customer data across multiple sources to get a single view of customers.

Box 2: Dynamics 365 Field Service Dynamics 365 Field Service helps to:

- _ Organize and track resolution of customer issues
- _ Keep customers updated with the status of their service call and when it's resolved

Note: The Dynamics 365 Field Service business application helps organizations deliver onsite service to customer locations. The application combines workflow automation, scheduling algorithms, and mobility to set up mobile workers for success when they're onsite with customers fixing issues.

The Field Service application enables you to: Improve first-time fix rate

Complete more service calls per technician per week

Manage follow-up work and take advantage of upsell and cross sell opportunities Reduce travel time, mileage, and vehicle wear and tear
 Organize and track resolution of customer issues Communicate an accurate arrival time to customers
 Provide accurate account and equipment history to the field technician
 Keep customers updated with the status of their service call and when it's resolved Schedule onsite visits when it's convenient for the customer
 Avoid equipment downtime through preventative maintenance
 Box 3: Dynamics 365 Field Service
 Dynamics 365 Field Service: Schedule onsite visits when it's convenient for the customer.

NEW QUESTION 49

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution. After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
 A company plans to automate the expense approval process.
 Users currently enter data into an on-premises SQL Server database. You need to allow users to submit expenses from mobile devices.
 Solution: Create a canvas app for expense data entry. Install the Power Automate app in Microsoft Teams. Create a cloud flow for approval to add data to the SQL Server database.
 Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 51

DRAG DROP - (Topic 4)

A new customer asks you to design a solution for a Power Apps app that uses Microsoft Dataverse.
 The customer wants to keep the service process simple and save on both licensing and development time.
 You need to recommend solutions for the customer.
 What should you recommend? To answer, drag the appropriate setting to the correct drop targets. Each source may be used once, more than once, or not at all.
 You may need to drag the split bar between panes or scroll to view content.
 NOTE: Each correct selection is worth one point.

Solutions	Answer Area	
	Scenario	Solution
Canvas app	Show the app in Microsoft Outlook.	Solution
Model-driven app	Use Universal Resource Scheduling.	Solution
Dynamics 365 Customer Service	Take notes on a mobile phone and record GPS coordinates automatically.	Solution

Answer:

Solutions	Answer Area	
	Scenario	Solution
Canvas app	Show the app in Microsoft Outlook.	Model-driven app
Model-driven app	Use Universal Resource Scheduling.	Dynamics 365 Customer Service
Dynamics 365 Customer Service	Take notes on a mobile phone and record GPS coordinates automatically.	Canvas app

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Model-drive app
 Integration with Microsoft Outlook requires a Model-driven app.
 Box 2: Dynamics 365 Customer Service
 Schedule anything in Dynamics 365 using Universal Resource Scheduling. You can enable scheduling for any entity in Dynamics 365 Sales, Field Service, Customer Service, and Project Service Automation, including custom entities.
 Box 3: Canvas app

NEW QUESTION 53

- (Topic 4)

A client uses Dynamics 365 Sales, Power BI datasets, and Power BI dataflows.
 The Dynamics 365 Sales implementation has security roles that restrict data export. You need to ensure that data has the same restrictions in Power BI as it does in Dynamics 365 Sales.
 You need to design the security to avoid sensitive data from being seen.
 Which two actions should you recommend? Each correct answer presents part of the solution.
 NOTE: Each correct selection is worth one point.

- A. Use Microsoft Dataverse restrictions before setting up the Power BI reports.

- B. Limit the role in Dynamics 365 Sales to only data allowed so it cannot be exported to Microsoft Excel.
- C. Limit the role and ensure that exporting to Microsoft Excel is not allowed in both Dynamics 365 Sales and Power BI.
- D. Share Power BI dashboards only with users who are supported to see this data.

Answer: AB

Explanation:

A: When you share a dashboard or report, the people you share it with can view it and interact with it, but can't edit it. They see the same data that you see in the dashboard and reports and get access to the entire underlying dataset unless row-level security (RLS) is applied to the underlying dataset.

B: Depending on the sensitivity of an organization's data, it is often necessary to disable the ability to export or print reports.

Reference:

<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards>

NEW QUESTION 56

DRAG DROP - (Topic 4)

You are designing a business strategy for a client who has a Power Platform solution. The client works with critical data where any data loss creates a high risk.

You need to document the failover process for the stakeholders.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Answer Area

- If the second call is successful, the application continues normally.
- The application makes a service call to the datacenter.
- The application receives an exception after attempting the service call.
- The application automatically tries the call again.
- The application redirects calls to an on-premises server.



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions

Answer Area

- If the second call is successful, the application continues normally.
- The application makes a service call to the datacenter.
- The application receives an exception after attempting the service call.
- The application automatically tries the call again.
- The application redirects calls to an on-premises server.



The Answer Area contains the following sequence of actions:

- The application makes a service call to the datacenter.
- The application receives an exception after attempting the service call.
- The application redirects calls to an on-premises server.
- If the second call is successful, the application continues normally.

NEW QUESTION 58

HOTSPOT - (Topic 4)

You are performing a fit gap requirements analysis.

You need to select Microsoft Power Platform components to satisfy the requirements. Which components should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Component
Coordinate long-term end-to-end delivery of financial counseling services to farmers.	Model-driven app Model-driven app Power Virtual Agents Dynamics 365 Customer Voice
Manage project accounting and recognize revenue compliant with international financial reporting standards.	Dynamics 365 Finance Dynamics 365 Project Operations Dynamics 365 Field Service Dynamics 365 Finance
Notify users of their overdue tasks on a daily basis.	Power Automate Power Automate Power Virtual Agents AppSource

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Component
Coordinate long-term end-to-end delivery of financial counseling services to farmers.	Model-driven app Model-driven app Power Virtual Agents Dynamics 365 Customer Voice
Manage project accounting and recognize revenue compliant with international financial reporting standards.	Dynamics 365 Finance Dynamics 365 Project Operations Dynamics 365 Field Service Dynamics 365 Finance
Notify users of their overdue tasks on a daily basis.	Power Automate Power Automate Power Virtual Agents AppSource

NEW QUESTION 62

- (Topic 4)

A company plans to automate business processes by using Power Automate. You identify a subprocess that must be implemented across multiple flows. You need to implement the subprocess so that it is maintainable and easy to navigate. What should you do?

- A. Save a copy of the subprocess and then add any additional actions into the flow.
- B. Initiate the subprocess with an automated trigger.
- C. Copy the actions of the subprocess into the flow by using the clipboard.
- D. Initiate the subprocess with an instant trigger.

Answer: B

NEW QUESTION 67

- (Topic 4)

A company is creating a Microsoft Power Platform app to enable employees to log daily time entries. Employee user accounts are in multiple Azure AD tenants and are not located in the tenant that is running the app.

Employees must be added as Azure AD guest accounts within the tenant that will be running the app. Employees must access the model-driven app by being a member of a security team. The security team has been assigned the Employee Security role. Employees must create personal views of records to view within the system.

You need to implement a security solution. Which privilege should you use?

- A. Direct basic level
- B. Azure AD security group
- C. Team
- D. Shared app access

Answer: C

NEW QUESTION 68

HOTSPOT - (Topic 4)

You are designing a model-driven app for a hospital. The app will be used to track teams at the hospital including:

Team	Comments
Cleaning	There are three predetermined cleaning teams. Tasks are assigned to a team. Anyone on the team can complete an assigned task.
Emergency room	These teams are formed as needed based on patient needs and staff availability.
Billing	These teams are assigned to specific hospital departments. Team members must only see data for the hospital department to which they are assigned.

You need to recommend the team types to use.
 Which team types should you recommend? To answer, select the appropriate options in the answer area.
 NOTE: Each correct selection is worth one point.

Requirement	Team type
Cleaning teams	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> ▼ </div> <div style="padding: 2px;"> <div style="border: 1px solid gray; padding: 2px; margin-bottom: 2px;">Access</div> <div style="border: 1px solid gray; padding: 2px;">Owner</div> </div> </div>
Emergency room teams	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> ▼ </div> <div style="padding: 2px;"> <div style="border: 1px solid gray; padding: 2px; margin-bottom: 2px;">Access</div> <div style="border: 1px solid gray; padding: 2px;">Owner</div> </div> </div>
Billing teams	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> ▼ </div> <div style="padding: 2px;"> <div style="border: 1px solid gray; padding: 2px; margin-bottom: 2px;">Access</div> <div style="border: 1px solid gray; padding: 2px;">Owner</div> </div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Owner team

Owner team: An owner team owns records and has security roles assigned to the team. A user's privileges can come from their individual security roles, those of the teams that they're part of or the ones they inherit. A team has full access rights on the records that the team owns. Team members are added manually to the owner team.

Box 2: Access team

Access team: An access team doesn't own records and doesn't have security roles assigned to the team. The team members have privileges defined by their individual security roles and by roles from the teams they're members of. These members share records with an access team, and the team is granted access rights to the records. Access rights include Read, Write, and Append.

Box 3: Owner team

NEW QUESTION 73

- (Topic 4)

A company has a list of contacts in a Microsoft Excel file. The company wants to load the contact information into a Microsoft Power Platform solution. You need to recommend a data-loading solution. What should you recommend?

- A. Add the contacts to a static worksheet
- B. Use the Excel Template feature
- C. Use the import from Excel feature.

Answer: B

NEW QUESTION 75

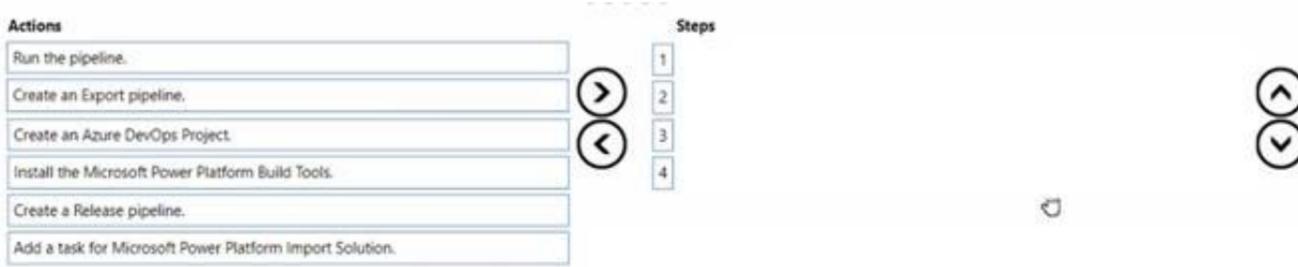
DRAG DROP - (Topic 4)

A company uses Microsoft Power Platform solutions.

The company plans to set up application lifecycle management (ALM) capabilities to store the solutions in source control, which will be used to automate the release process.

You need to set up the initial ALM infrastructure to store the solutions in source control. Which four actions should you perform in sequence?

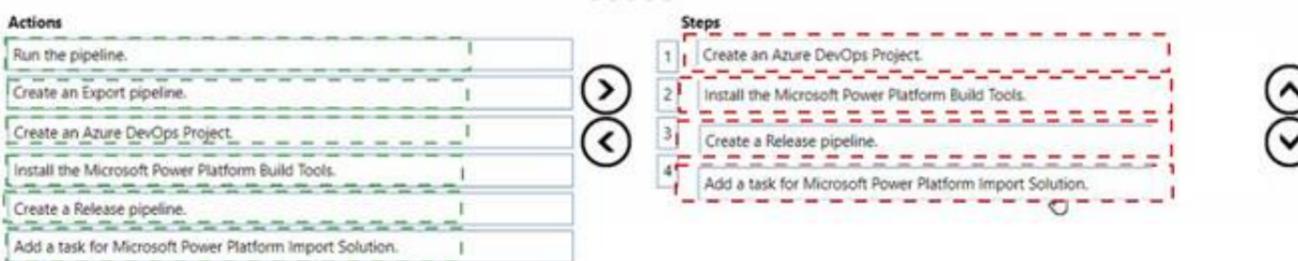
To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 78

HOTSPOT - (Topic 4)

You are evaluating a solution design. You need to test the following scenarios: Mimic a user using an app.

- Obtain formal approval that an app meets customer-provided criteria.
- Confirmation that an app can manage expected peak loads.

Which test types should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Scenario	Test type
Mimic a user using an app.	<ul style="list-style-type: none"> Acceptance testing UI testing Acceptance testing Performance testing Load testing
Obtain formal approval that an app meets customer-provided criteria.	<ul style="list-style-type: none"> Acceptance testing Migration testing Acceptance testing Performance testing UI testing
Confirmation that an app can manage expected peak loads.	<ul style="list-style-type: none"> Performance testing Unit testing Acceptance testing Performance testing Integration testing

Answer:

Answer Area

Scenario	Test type
Mimic a user using an app.	<ul style="list-style-type: none"> Acceptance testing UI testing Acceptance testing Performance testing Load testing
Obtain formal approval that an app meets customer-provided criteria.	<ul style="list-style-type: none"> Acceptance testing Migration testing Acceptance testing Performance testing UI testing
Confirmation that an app can manage expected peak loads.	<ul style="list-style-type: none"> Performance testing Unit testing Acceptance testing Performance testing Integration testing

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 83

- (Topic 4)

You are designing a Power Platform solution for a company.

Users must be granted access only to data that is relevant to them.

You need to recommend actions to meet the requirements.

Which two recommendations should you make? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Add column security profiles to applicable teams.
- B. Define and configure security roles.
- C. Create teams and assign security roles and users to the teams.
- D. Create business units and assign security roles to the business units.

Answer: BD

Explanation:

To control data access, you must set up an organizational structure that both protects sensitive data and enables collaboration. You do this by setting up business units, security roles, and field security profiles.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges>

NEW QUESTION 85

DRAG DROP - (Topic 4)

You are performing a requirements analysis for a customer. The customer provides the following requirements:

- ? Power Platform storage capacity must remain under 100 percent.
- ? Customer service representatives must be sent an email when they are assigned a case.
- ? Help desk technicians must be shown an error message when they try to delete a task row.
- ? The plug-in pass rate must remain over 99 percent for the production environment.

You need determine if the requirements are functional or non-functional.

Which requirement type should you use? To answer, drag the appropriate requirement types to the correct requirements. Each requirement type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Requirement types	Requirement	Requirement type
	Power Platform storage capacity must remain under 100 percent.	<input type="text"/>
<input type="text" value="Functional"/>	Customer Service representatives must be sent an email when they are assigned a case.	<input type="text"/>
<input type="text" value="Non-functional"/>	Help desk technicians must be shown an error message when they try to delete a task row.	<input type="text"/>
	The plug-in pass rate must remain over 99 percent for the production environment.	<input type="text"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Non-functional

Non-functional requirements commonly describe non-behavior aspects of the solution such as performance requirements.

Box 2: Functional

Functional requirements describe what the solution needs to do or its behaviors. Box 3: Functional

Box 4: Non-functional

Examples of common non-functional requirement types include:

- ? Availability
- ? Compliance/regulatory
- ? Data retention/residency
- ? Performance (response time, and so on)
- ? Privacy
- ? Recovery time
- ? Security
- ? Scalability

NEW QUESTION 90

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company plans to automate the expense approval process.

Users currently enter data into an on-premises SQL Server database. You need to allow users to submit expenses from mobile devices.

Solution: Create a canvas app for expense data entry. Install an on-premises gateway. Create a cloud flow for approval and to add data to the SQL Server database.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 94

- (Topic 4)

You are designing a solution for a national vehicle repair company. You have the following requirements:

- Customers must search for vehicle issues by using natural language expressions.
- Customers must contact a customer service agent as required. You need to recommend a solution.

Which two features should you include? Each correct answer presents part of the solution.

- A. Power Virtual Agents
- B. Business process flow
- C. Power Apps portal
- D. Customer Insights

Answer: BC

NEW QUESTION 97

- (Topic 4)

You are designing a Power Platform solution.

During quality assurance testing the API limits are reached. You need to identify and resolve the issue.

Which two actions should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Allocate Microsoft Dataverse capacity add-on subscriptions.
- B. Use the out-of-the-box User Summary report from the Reports section of the solution's model-driven app.
- C. In the Power Platform admin center Review the Home tab Dataverse analytics dashboard.
- D. In the Power Platform admin center, review the Usage section of the Power Apps analytics dashboard.
- E. In the Power Platform admin center, review the Runs section of the Power Automate analytics dashboard.

Answer: AC

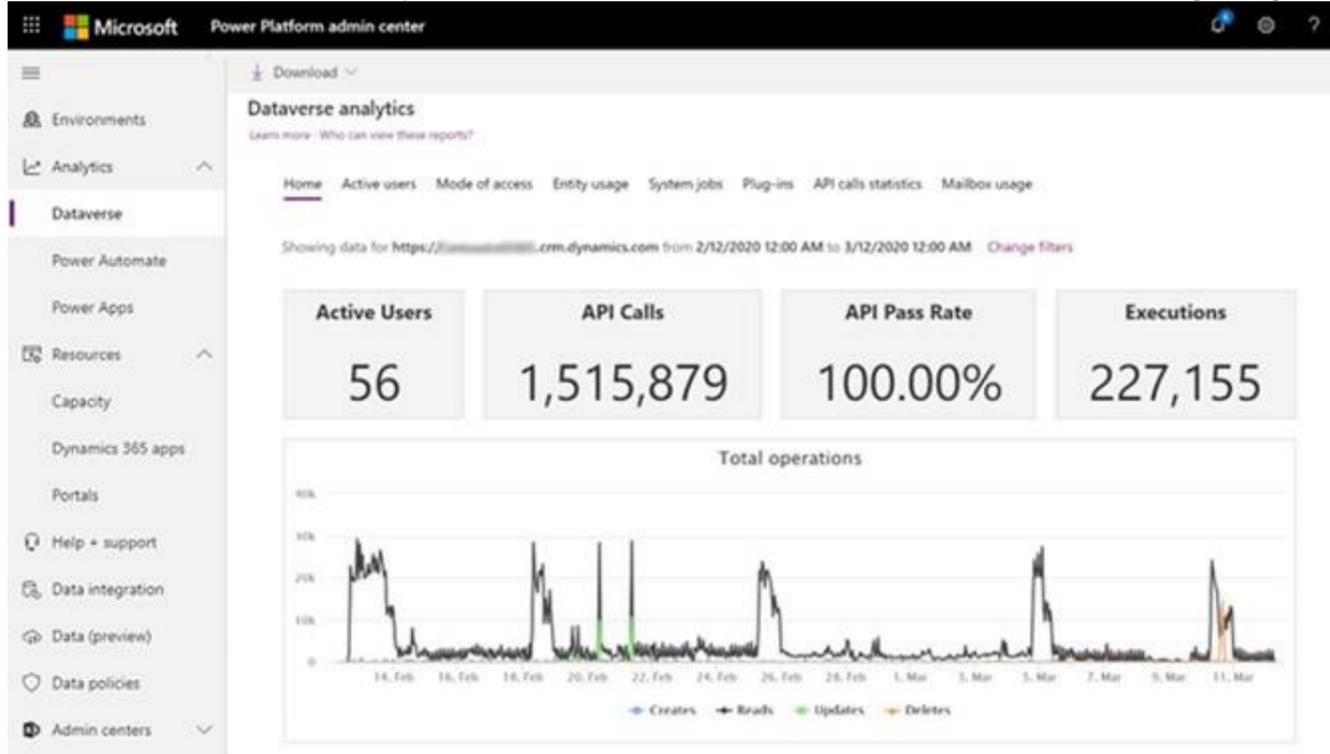
Explanation:

A: When users exceed their limits, administrators can see this in the admin center (see below). You can do either one of the following:

- ? Adjust the app or flow to use fewer API requests
- ? Purchase the Power Apps and Power Automate capacity add-on for your organization.

C: Home (default) Dashboard.

This is the default dashboard that provides information on the number of active Dataverse users, storage usage, the most active workflows, and more.



API Calls: API Calls Number of API calls that were made by the Dataverse environment for the selected time period.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/api-request-limits-allocations> <https://docs.microsoft.com/en-us/power-platform/admin/analytics-common-data-service>

NEW QUESTION 98

HOTSPOT - (Topic 4)

A company is creating a Power Platform solution to manage employees.

The company has the following requirements:

- ? Allow only the human resource manager to change an employee's employment status when an employee is dismissed.
- ? Allow only approved device types to access the solution and company data.

You need to recommend a solution that meets the requirements.

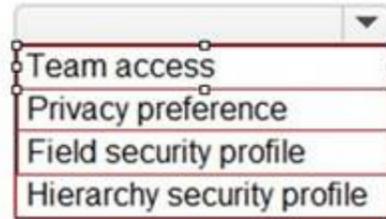
What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

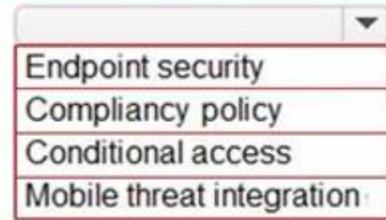
Requirement

Configuration

Allow only the human resource manager to change an employee's employment status when an employee is dismissed.



Allow only approved device types to access the solution and company data.



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Field security profile

Record-level permissions are granted at the entity level, but you may have certain fields associated with an entity that contain data that is more sensitive than the other fields. For these situations, you use field-level security to control access to specific fields.

Field-level security is available for the default fields on most out-of-box entities, custom fields, and custom fields on custom entities. Field-level security is managed by the security profiles.

Box 2: Compliancy policy

Compliance policy settings – Tenant-wide settings that are like a built-in compliance policy that every device receives. Compliance policy settings set a baseline for how compliance policy works in your Intune environment, including whether devices that haven't received any device compliance policies are compliant or noncompliant.

Note: Mobile device management (MDM) solutions like Intune can help protect organizational data by requiring users and devices to meet some requirements. In Intune, this feature is called compliance policies.

Compliance policies in Intune:

Define the rules and settings that users and devices must meet to be compliant.

Include actions that apply to devices that are noncompliant. Actions for noncompliance can alert users to the conditions of noncompliance and safeguard data on noncompliant devices.

Can be combined with Conditional Access, which can then block users and devices that don't meet the rules.

NEW QUESTION 101

- (Topic 4)

You are a Microsoft Power Platform architect supporting the go-live phase of a canvas app. The canvas app accesses data on-premises and in the cloud.

Users are reporting the app is very slow to respond, especially upon initial launch. You need to optimize the performance of the app.

Which three actions should you complete? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Move data calls from the OnStart event to the Onload event.
- B. Reduce data row limits.
- C. Increase data row limits.
- D. Move data calls from the Onload event to the OnStart event.
- E. Review the settings of the data gateway for on-premises data sources.

Answer: ABE

NEW QUESTION 106

HOTSPOT - (Topic 4)

A company plans to deploy multiple Microsoft Dataverse environments. You are supporting the go-live process.

The company reports the following access issues:

- Users can access account records but cannot read a column in the table.
 A licensed user receives an insufficient permission error when opening leads.
- A licensed user does not appear in the list of users available for security assignment. You need to resolve the issues.

What should you do? To answer, select the appropriate options in the answer area NOTE: Each correct selection is worth one point.

Answer Area

Issue	Action
Users can access account records but cannot read a column in the table.	Security role Security group Field security profile
A licensed user receives an insufficient permission error when opening leads.	Security role Security group Field security profile
A licensed user does not appear in the list of users available for security assignment.	Security role Security group Field security profile

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

References:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/field-security-entities>

NEW QUESTION 107

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