

Cisco

Exam Questions 100-890

Supporting Cisco Collaboration Devices



NEW QUESTION 1

From the Diagnostics page, what color is clearly marked for warnings issue

- A. yellow
- B. orange
- C. red
- D. green

Answer: A

Explanation:

<https://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce94/room-kit-administrator-guide-ce94.pdf>

NEW QUESTION 2

When completing the remedial procedures on the Cisco Webex DX80, an option key is required (or activating optional functionality such as MultiSite Which two types of information does the customer administrator need to transfer the license and generate the option key? (Choose two)

- A. DX80 part number
- B. customer license account number
- C. Current option key
- D. serial numbers of the new DX80 and the replaced DX80
- E. RMA number

Answer: CD

NEW QUESTION 3

The Certificate Trust List (CTL) file is an important file that the Cisco IP phone downloads during the bootup process What information is defined in the CTL file?

- A. CTL contains a list of certificates and feature licenses that the IP phone is authorized to use
- B. CTL specifies a list of configuration files that the phone can download from the TFTP server
- C. CTL contains a list of Cisco Unified CM and TFTP servers that the IP phone is authorized to connect to.
- D. CTL defines how the Cisco IP Phone communicates with Cisco Unified CM and provides a phone with its load ID

Answer: C

NEW QUESTION 4

Which command is less technical for "latency"?

- A. nslookup
- B. ping
- C. netstat -a
- D. traceroute

Answer: B

Explanation:

1.3 Service-Related Knowledge

Topic: Use CLI Commands

Ping



```

C:\>ping www.google.com

Pinging www.l.google.com [74.125.224.171] with 32 bytes of data:
Reply from 74.125.224.171: bytes=32 time=14ms TTL=52
Reply from 74.125.224.171: bytes=32 time=22ms TTL=52
Reply from 74.125.224.171: bytes=32 time=13ms TTL=52
Reply from 74.125.224.171: bytes=32 time=18ms TTL=52

Ping statistics for 74.125.224.171:
    Packet: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 13ms, Maximum = 22ms, Average = 17ms

C:\>
    
```

Ping (latency is the technically more correct term) means the time that is required for a small data set to be transmitted from your device to a server on the internet and back to your device again. The ping time is measured in milliseconds (ms).

Step 1: Open the command window.

Step 2: Type PING in the command dialog window.

NEW QUESTION 5

How many 1080-p. 30-fps content-sharing streams does Cisco IX5000 support?

- A. 2
- B. 3
- C. 4
- D. 5

Answer: A

NEW QUESTION 6

Which type of network can transmit data voice and video or any combination of these services over the same networks?

- A. traditional network
- B. dedicated network
- C. multimode network
- D. converged network

Answer: D

NEW QUESTION 7

Which two signaling protocols does Cisco Unified Communication Manager support for the Cisco IP phones? (Choose two)

- A. SIP
- B. H.323
- C. MGCP
- D. RTP
- E. SCCP

Answer: AB

NEW QUESTION 8

While replacing a Cisco IP phone, the technician notices that the phone is not functional. The phone is receiving power from a Cisco Catalyst PoE switch, and the phone backup software image is loaded but the phone still fails to complete the bootup. To recover the phone, what is the next approach?

- A. verify the IP phone settings on the Cisco Unified CM
- B. contact a Cisco TAC engineer
- C. perform the factory reset on the IP phone
- D. connect the IP phone to a different VLAN on another Cisco Catalyst switch

Answer: C

NEW QUESTION 9

How can converged networks be described?

- A. A converged network can transmit data, voice, and video, or any combination of these services, over the same networks.
- B. A converged network can deliver data, voice, and video services with various communication channels and network structure.
- C. Each service in the network has its own set of rules and standards to ensure successful communication.
- D. A converged network is also known as quadruple-play services networks.

Answer: A

NEW QUESTION 10

Cisco TMS can expand functionalities with additional software feature licenses. Which phrase applies to the Cisco Telepresence Management Suite (TMS) Provisioning Extension (TMSPE)?

- A. It gives developers access to the Cisco Telepresence Management Suite booking functionality.
- B. It allows TMS to integrate Cisco and third-party unmanaged conferencing bridges.
- C. It allows video conferencing network administrators to create and manage user accounts, phone books, configuration templates, and address patterns.
- D. It enables Cisco TelePresence scheduling through Microsoft Outlook.

Answer: B

NEW QUESTION 10

Cisco provides a factory reset option on every IP phone model for phone recovery and troubleshooting. Which key on the phone should be pressed and held when plugging in the phone power to start the 7800 or 8800 series IP phone reset process?

- A. # key
- B. Programmable feature button
- C. Settings button
- D. * key

Answer: A

Explanation:

https://umd.service-now.com/itsupport?id=kb_article&article=KB0014973&sys_kb_id=fe07b300970bc510b825

NEW QUESTION 15

Which feature can be turned on from the Touch 10 controller to check the camera s Pan Till Zoom, maximized, and minimized views m order to verify that the Cisco TelePresence MX800 Dual System camera movement operates correctly?

- A. Selfview
- B. CameraPreset
- C. CameraControl
- D. Remoteview

Answer: A

NEW QUESTION 18

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