

## Exam Questions PK0-005

CompTIA Project+ Certification Exam

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**NEW QUESTION 1**

DRAG DROP -

During a gate review meeting, the deliverable was rejected by the customer.

Review the dashboard.

Part 1: Drag and drop each task, placing them in the correct order based on the project change control process.

Part 2: Select the proper document(s) to be updated.

Part 1
Part 2

**Change Control Process**

1	?
2	?
3	?
4	?
5	Select the appropriate document(s) to update.
6	?
7	?
8	?

**Dashboard**

**Drag and Drop**

Perform a demonstration.

Define new requirements and record changes.

Update and test the deliverable.

Consult the RACI matrix.

Assess the schedule, risk, and cost.

Obtain a sign off.

Make an announcement on the company portal.

Part 1
Part 2

**Change Control Process**

1	?
2	?
3	?
4	?
5	Select the appropriate document(s) to update.
6	?
7	?
8	?

**Dashboard**

**Question Options**

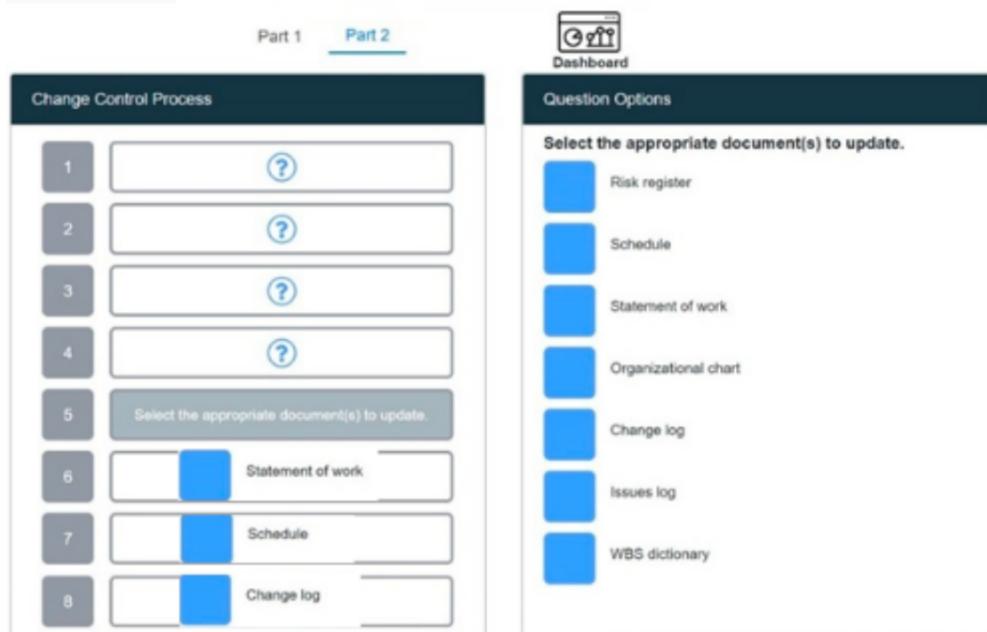
**Select the appropriate document(s) to update.**

- Risk register
- Schedule
- Statement of work
- Organizational chart
- Change log
- Issues log
- WBS dictionary

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**



**NEW QUESTION 2**

Which of the following is an activity that should be used in the closing phase of a project to support the project triple constraint?

- A. Evaluating the project
- B. Releasing the resources
- C. Closing the contracts
- D. Reconciling the budget

**Answer: A**

**NEW QUESTION 3**

A project manager prefers to have immediate contact with team members because it allows for faster response times and more interactive discussions. Which of the following communication methods should the project manager use?

- A. Synchronous
- B. Informal
- C. Asynchronous
- D. Formal

**Answer: A**

**NEW QUESTION 4**

As part of the planning phase, a PM has defined tasks, durations, resources, and costs. Which of the following is the NEXT step in the process?

- A. Update the work breakdown structure.
- B. Review the backlog.
- C. Seek baseline approval.
- D. Establish the resource pool.

**Answer: C**

**NEW QUESTION 5**

By developing a project schedule, a PM has already validated the constraints, outlined the duration of the tasks and the phases, and confirmed the proper sequence and flow of the project. Which of the following activities still needs to be performed to complete the schedule?

- A. Allocate resources.
- B. Determine the project budget.

- C. Develop a communication plan.
- D. Establish baselines.

**Answer:** D

#### NEW QUESTION 6

A PM has identified all the resources involved in a project. The next step is to identify which resources are responsible for which tasks. Which of the following should be used to document this information?

- A. RFI
- B. RACI
- C. WBS
- D. SOW

**Answer:** B

#### NEW QUESTION 7

Which of the following should occur when implementing an IT infrastructure change that takes risks into consideration?

- A. Approving the change request
- B. Developing a rollback plan
- C. Gathering necessary resources
- D. Defining requirements

**Answer:** B

#### NEW QUESTION 8

A project manager is in the closing phase of an IT asset refresh project that involves the disposal of several computers. The project sponsor notified the project manager that the company recently received a penalty as a result of disposing of some computers improperly. Which of the following should have been considered during initial planning to prevent this situation?

- A. ESG
- B. PHI
- C. PII
- D. ROIL

**Answer:** A

#### NEW QUESTION 9

A project manager has been very diligent in maintaining the version control for the documentation of requirements. Which of the following tools is the project manager using?

- A. Multiauthoring software
- B. Word processor
- C. Real-time polling
- D. Conferencing platforms

**Answer:** A

#### NEW QUESTION 10

The project team determines that software installation can only begin after the desktops have been installed and can be powered on. Which of the following dependencies does this represent?

- A. External
- B. Internal
- C. Mandatory
- D. Discretionary

**Answer:** B

#### NEW QUESTION 10

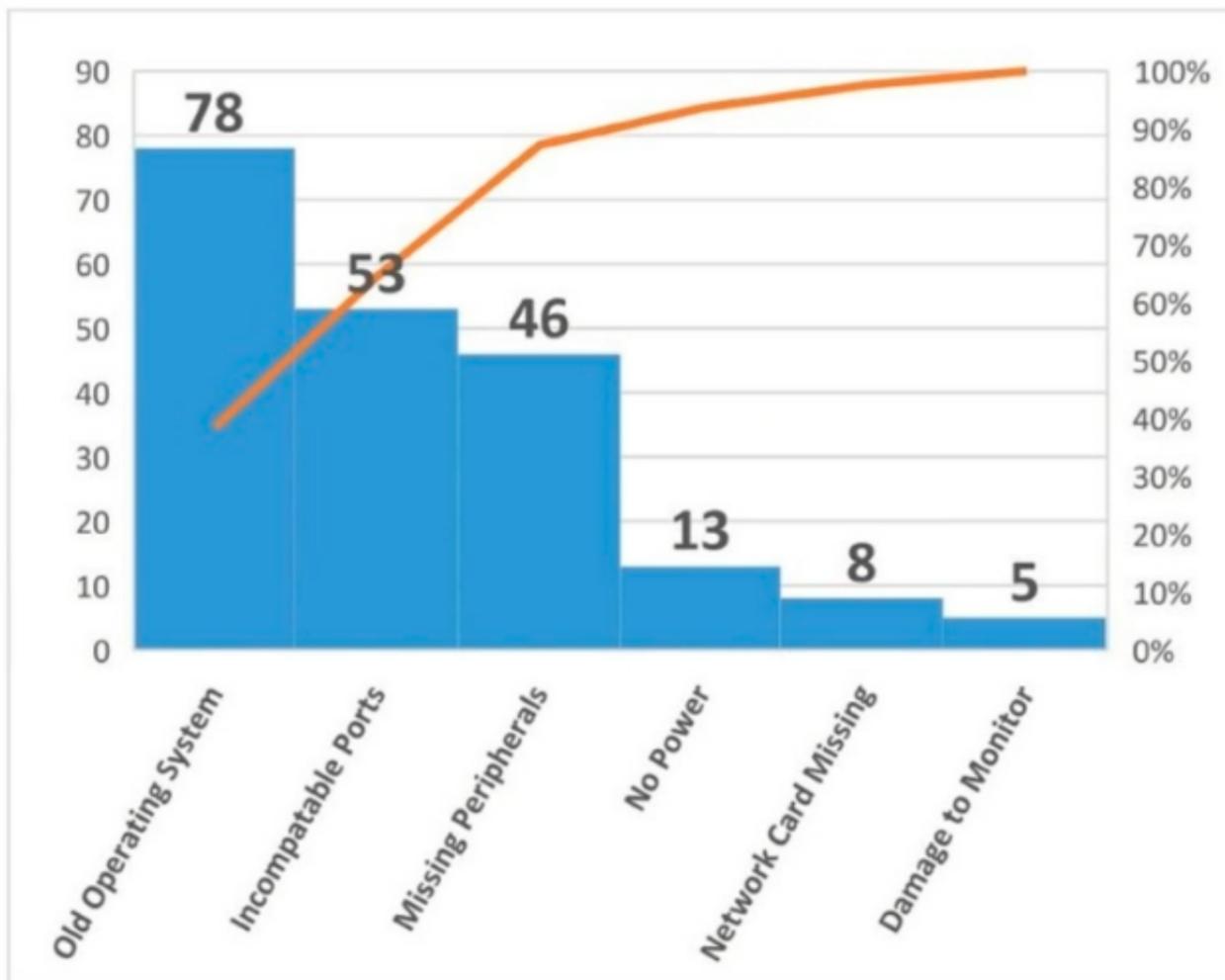
A hurricane delays the shipment of critical equipment for a project. Which of the following is BEST to use to document the effects of this delay?

- A. Issue log
- B. Gantt chart
- C. Milestone chart
- D. Change control log

**Answer:** C

#### NEW QUESTION 13

A project team was instructed to refurbish old desktops. The following provides the details of the issues observed:



- A. Replace missing peripherals because this process can be easy and less costly.
- B. An old operating system issue has the most amount of occurrences.
- C. Damage to the monitor has the highest percentage.
- D. Address each issue as discovered to avoid rework.

Answer: A

**NEW QUESTION 14**

While developing a project charter, a PM discovers that some of the legal requirements have not been addressed during the project concept preparation, which could result in significant financial penalties against the organization. The PM knows that implementation of appropriate changes is costly and will exceed the budget and scope of the project. Which of the following should the PM do FIRST?

- A. Escalate the finding to the change control board.
- B. Add a risk to the risk register for validation.
- C. Consult the RACI matrix to identify ownership of the risk.
- D. Have a meeting with the project sponsor and main stakeholders.

Answer: D

**NEW QUESTION 17**

A project manager sent equipment to a global project team for testing purposes. Only 70% of the project team received the equipment for testing. Which of the following considerations is impacting the rest of the team?

- A. Quality assurance
- B. Organizational branding restrictions
- C. State privacy acts
- D. Country legal regulations

Answer: D

**NEW QUESTION 20**

Someone claiming to be from a tax agency sent an email to a team member asking for access to the project repository. Which of the following BEST describes this scenario?

- A. Social engineering
- B. Phishing
- C. Spoofing
- D. Hacking

Answer: B

**NEW QUESTION 22**

A stakeholder works in a remote location and has not been replying to emails. The Internet service in that location is intermittent, and the stakeholder prefers to be contacted by telephone. Which of the following artifacts should the project manager have prepared to avoid this situation?

- A. Responsibility assignment matrix

- B. Acceptable communication channels
- C. Risk registry
- D. Staff directory

**Answer: B**

**NEW QUESTION 25**

After a release, the project sponsor received an escalation from an executive about the extension of the downtime after the scheduled window. Which of the following should be added to the issue log?

- A. Continuous integration
- B. Rollback plan
- C. Customer notification
- D. Automated testing

**Answer: B**

**NEW QUESTION 30**

Due to multiple changes, the sign-off for the project scope baseline is delayed. The project sponsor has restricted the budget for this project. Which of the following should the project manager MOST likely do to move forward?

- A. Communicate with the affected stakeholders.
- B. Initiate a formal change request to modify the cost.
- C. Adjust the scope to stay within the cost.
- D. Set a new cost using a lightweight estimation method.

**Answer: C**

**NEW QUESTION 34**

An opportunity emerged in the middle of a project life cycle. Which of the following is the BEST action for the project manager to take?

- A. Exploit the risk.
- B. Accept the risk.
- C. Avoid the risk.
- D. Transfer the risk.

**Answer: D**

**NEW QUESTION 35**

A project manager was just assigned to a new project. Which of the following activities should the project manager undertake after accepting the project? (Choose two.)

- A. Review the detailed plan.
- B. Develop a preliminary scope.
- C. Develop a transition plan.
- D. Develop a project management plan.
- E. Review the resource pool.
- F. Review the project objectives.

**Answer: AF**

**NEW QUESTION 37**

A project manager is assigned to a multinational project with team members from different continents. Which of the following is the MOST important aspect for the project manager to consider?

- A. Resource allocation
- B. Communication security
- C. Technological factors
- D. Cultural differences

**Answer: D**

**NEW QUESTION 38**

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