



# ISC2

## Exam Questions CCSP

Certified Cloud Security Professional

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#### NEW QUESTION 1

- (Exam Topic 4)

All of the following are techniques to enhance the portability of cloud data, in order to minimize the potential of vendor lock-in except:

- A. Ensure there are no physical limitations to moving
- B. Use DRM and DLP solutions widely throughout the cloud operation
- C. Ensure favorable contract terms to support portability
- D. Avoid proprietary data formats

**Answer: B**

#### Explanation:

DRM and DLP are used for increased authentication/access control and egress monitoring, respectively, and would actually decrease portability instead of enhancing it.

#### NEW QUESTION 2

- (Exam Topic 4)

Which of the following is considered a physical control?

- A. Fences
- B. Ceilings
- C. Carpets
- D. Doors

**Answer: A**

#### Explanation:

Fences are physical controls; carpets and ceilings are architectural features, and a door is not necessarily a control: the lock on the door would be a physical security control. Although you might think of a door as a potential answer, the best answer is the fence; the exam will have questions where more than one answer is correct, and the answer that will score you points is the one that is most correct.

#### NEW QUESTION 3

- (Exam Topic 4)

The cloud customer will have the most control of their data and systems, and the cloud provider will have the least amount of responsibility, in which cloud computing arrangement?

- A. IaaS
- B. SaaS
- C. Community cloud
- D. PaaS

**Answer: A**

#### Explanation:

IaaS entails the cloud customer installing and maintaining the OS, programs, and data; PaaS has the customer installing programs and data; in SaaS, the customer only uploads data. In a community cloud, data and device owners are distributed.

#### NEW QUESTION 4

- (Exam Topic 4)

Countermeasures for protecting cloud operations against external attackers include all of the following except:

- A. Continual monitoring for anomalous activity.
- B. Detailed and extensive background checks.
- C. Regular and detailed configuration/change management activities
- D. Hardened devices and systems, including servers, hosts, hypervisors, and virtual machines.

**Answer: B**

#### Explanation:

Background checks are controls for attenuating potential threats from internal actors; external threats aren't likely to submit to background checks.

#### NEW QUESTION 5

- (Exam Topic 4)

Which of the following storage types is most closely associated with a database-type storage implementation?

- A. Object
- B. Unstructured
- C. Volume
- D. Structured

**Answer: D**

#### Explanation:

Structured storage involves organized and categorized data, which most closely resembles and operates like a database system would.

#### NEW QUESTION 6

- (Exam Topic 4)

APIs are defined as which of the following?

- A. A set of protocols, and tools for building software applications to access a web-based software application or tool
- B. A set of routines, standards, protocols, and tools for building software applications to access a web-based software application or tool
- C. A set of standards for building software applications to access a web-based software application or tool
- D. A set of routines and tools for building software applications to access web-based software applications

**Answer:** B

#### Explanation:

All the answers are true, but B is the most complete.

#### NEW QUESTION 7

- (Exam Topic 4)

Which of the following is the best example of a key component of regulated PII?

- A. Audit rights of subcontractors
- B. Items that should be implemented
- C. PCI DSS
- D. Mandatory breach reporting

**Answer:** D

#### Explanation:

Mandatory breach reporting is the best example of regulated PII components. The rest are generally considered components of contractual PII.

#### NEW QUESTION 8

- (Exam Topic 4)

In which cloud service model is the customer required to maintain the OS?

- A. IaaS
- B. CaaS
- C. PaaS
- D. SaaS

**Answer:** A

#### Explanation:

In IaaS, the service is bare metal, and the customer has to install the OS and the software; the customer then is responsible for maintaining that OS. In the other models, the provider installs and maintains the OS.

#### NEW QUESTION 9

- (Exam Topic 4)

Which cloud service category most commonly uses client-side key management systems?

- A. Software as a Service
- B. Infrastructure as a Service
- C. Platform as a Service
- D. Desktop as a Service

**Answer:** A

#### Explanation:

SaaS most commonly uses client-side key management. With this type of implementation, the software for doing key management is supplied by the cloud provider, but is hosted and run by the cloud customer. This allows for full integration with the SaaS implementation, but also provides full control to the cloud customer. Although the cloud provider may offer software for performing key management to the cloud customers, with the Infrastructure, Platform, and Desktop as a Service categories, the customers would largely be responsible for their own options and implementations and would not be bound by the offerings from the cloud provider.

#### NEW QUESTION 10

- (Exam Topic 4)

Which ITIL component is an ongoing, iterative process of tracking all deployed and configured resources that an organization uses and depends on, whether they are hosted in a traditional data center or a cloud?

- A. Problem management
- B. Continuity management
- C. Availability management
- D. Configuration management

**Answer:** D

#### Explanation:

Configuration management tracks and maintains detailed information about all IT components within an organization. Availability management is focused on making sure system resources, processes, personnel, and toolsets are properly allocated and secured to meet SLA requirements. Continuity management (or business continuity management) is focused on planning for the successful restoration of systems or services after an unexpected outage, incident, or disaster. Problem management is focused on identifying and mitigating known problems and deficiencies before they occur.

#### NEW QUESTION 10

- (Exam Topic 4)

Which of the following concepts is NOT one of the core components to an encryption system architecture?

- A. Software
- B. Network
- C. Keys
- D. Data

**Answer: B**

#### Explanation:

The network utilized is not one of the key components of an encryption system architecture. In fact, a network is not even required for encryption systems or the processing and protection of data. The data, software used for the encryption engine itself, and the keys used to implement the encryption are all core components of an encryption system architecture.

#### NEW QUESTION 12

- (Exam Topic 4)

The most pragmatic option for data disposal in the cloud is which of the following?

- A. Cryptoshredding
- B. Overwriting
- C. Cold fusion
- D. Melting

**Answer: A**

#### Explanation:

We don't have physical ownership, control, or even access to the devices holding the data, so physical destruction, including melting, is not an option. Overwriting is a possibility, but it is complicated by the difficulty of locating all the sectors and storage areas that might have contained our data, and by the likelihood that constant backups in the cloud increase the chance we'll miss something as it's being overwritten. Cryptoshredding is the only reasonable alternative. Cold fusion is a red herring.

#### NEW QUESTION 15

- (Exam Topic 4)

What type of masking would you employ to produce a separate data set for testing purposes based on production data without any sensitive information?

- A. Dynamic
- B. Tokenized
- C. Replicated
- D. Static

**Answer: D**

#### Explanation:

Static masking involves taking a data set and replacing sensitive fields and values with non-sensitive or garbage data. This is done to enable testing of an application against data that resembles production data, both in size and format, but without containing anything sensitive. Dynamic masking involves the live and transactional masking of data while an application is using it. Tokenized would refer to tokenization, which is the replacing of sensitive data with a key value that can later be matched back to the original value, and although it could be used as part of the production of test data, it does not refer to the overall process. Replicated is provided as an erroneous answer, as replicated data would be identical in value and would not accomplish the production of a test set.

#### NEW QUESTION 20

- (Exam Topic 4)

Which ITIL component focuses on ensuring that system resources, processes, and personnel are properly allocated to meet SLA requirements?

- A. Continuity management
- B. Availability management
- C. Configuration management
- D. Problem management

**Answer: B**

#### Explanation:

Availability management is focused on making sure system resources, processes, personnel, and toolsets are properly allocated and secured to meet SLA requirements. Continuity management (or business continuity management) is focused on planning for the successful restoration of systems or services after an unexpected outage, incident, or disaster. Configuration management tracks and maintains detailed information about all IT components within an organization. Problem management is focused on identifying and mitigating known problems and deficiencies before they occur.

#### NEW QUESTION 23

- (Exam Topic 4)

With the rapid emergence of cloud computing, very few regulations were in place that pertained to it specifically, and organizations often had to resort to using a collection of regulations that were not specific to cloud in order to drive audits and policies.

Which standard from the ISO/IEC was designed specifically for cloud computing?

- A. ISO/IEC 27001
- B. ISO/IEC 19889
- C. ISO/IEC 27001:2015
- D. ISO/IEC 27018

**Answer:** D

**Explanation:**

ISO/IEC 27018 was implemented to address the protection of personal and sensitive information within a cloud environment. ISO/IEC 27001 and its later 27001:2015 revision are both general-purpose data security standards. ISO/IEC 19889 is an erroneous answer.

**NEW QUESTION 28**

- (Exam Topic 4)

Data labels could include all the following, except:

- A. Data value
- B. Data of scheduled destruction
- C. Date data was created
- D. Data owner

**Answer:** A

**Explanation:**

All the others might be included in data labels, but we don't usually include data value, since it is prone to change frequently, and because it might not be information we want to disclose to anyone who does not have need to know.

**NEW QUESTION 30**

- (Exam Topic 4)

Which of the following is not a way to manage risk?

- A. Transferring
- B. Accepting
- C. Mitigating
- D. Enveloping

**Answer:** D

**Explanation:**

Enveloping is a nonsense term, unrelated to risk management. The rest are not.

**NEW QUESTION 32**

- (Exam Topic 4)

Countermeasures for protecting cloud operations against internal threats include all of the following except:

- A. Extensive and comprehensive training programs, including initial, recurring, and refresher sessions
- B. Skills and knowledge testing
- C. Hardened perimeter devices
- D. Aggressive background checks

**Answer:** C

**Explanation:**

Hardened perimeter devices are more useful at attenuating the risk of external attack.

**NEW QUESTION 37**

- (Exam Topic 4)

Which of the following provides assurance, to a predetermined acceptable level of certainty, that an entity is indeed who they claim to be?

- A. Authentication
- B. Identification
- C. Proofing
- D. Authorization

**Answer:** A

**Explanation:**

Authentication goes a step further than identification by providing a means for proving an entity's identification. Authentication is most commonly done through mechanisms such as passwords. Identification involves ascertaining who the entity is, but without a means of proving it, such as a name or user ID. Authorization occurs after authentication and sets access permissions and other privileges within a system or application for the user. Proofing is not a term that is relevant to the question.

**NEW QUESTION 42**

- (Exam Topic 4)

What are the U.S. State Department controls on technology exports known as?

- A. DRM
- B. ITAR
- C. EAR
- D. EAL

**Answer:** B

**Explanation:**

ITAR is a Department of State program. Evaluation assurance levels are part of the Common Criteria standard from ISO. Digital rights management tools are used for protecting electronic processing of intellectual property.

**NEW QUESTION 44**

- (Exam Topic 4)

In addition to battery backup, a UPS can offer which capability?

- A. Breach alert
- B. Confidentiality
- C. Communication redundancy
- D. Line conditioning

**Answer: D**

**Explanation:**

A UPS can provide line conditioning, adjusting power so that it is optimized for the devices it serves and smoothing any power fluctuations; it does not offer any of the other listed functions.

**NEW QUESTION 47**

- (Exam Topic 4)

Cloud systems are increasingly used for BCDR solutions for organizations. What aspect of cloud computing makes their use for BCDR the most attractive?

- A. On-demand self-service
- B. Measured service
- C. Portability
- D. Broad network access

**Answer: B**

**Explanation:**

Business continuity and disaster recovery (BCDR) solutions largely sit idle until they are actually needed. This traditionally has led to increased costs for an organization because physical hardware must be purchased and operational but is not used. By using a cloud system, an organization will only pay for systems when they are being used and only for the duration of use, thus eliminating the need for extra hardware and costs. Portability is the ability to easily move services among different cloud providers. Broad network access allows access to users and staff from anywhere and from different clients, and although this would be important for a BCDR situation, it is not the best answer in this case. On-demand self-service allows users to provision services automatically and when needed, and although this too would be important for BCDR situations, it is not the best answer because it does not address costs or the biggest benefits to an organization.

**NEW QUESTION 52**

- (Exam Topic 4)

Which data sanitation method is also commonly referred to as "zeroing"?

- A. Overwriting
- B. Nullification
- C. Blanking
- D. Deleting

**Answer: A**

**Explanation:**

The zeroing of data--or the writing of null values or arbitrary data to ensure deletion has been fully completed--is officially referred to as overwriting. Nullification, deleting, and blanking are provided as distractor terms.

**NEW QUESTION 55**

- (Exam Topic 4)

What is the experimental technology that might lead to the possibility of processing encrypted data without having to decrypt it first?

- A. One-time pads
- B. Link encryption
- C. Homomorphic encryption
- D. AES

**Answer: C**

**Explanation:**

AES is an encryption standard. Link encryption is a method for protecting communications traffic. One-time pads are an encryption method.

**NEW QUESTION 57**

- (Exam Topic 4)

What type of solution is at the core of virtually all directory services?

- A. WS
- B. LDAP
- C. ADFS
- D. PKI

**Answer:** B

**Explanation:**

The Lightweight Directory Access Protocol (LDAP) forms the basis of virtually all directory services, regardless of the specific vendor or software package. WS is a protocol for information exchange between two systems and does not actually store the data. ADFS is a Windows component for enabling single sign-on for the operating system and applications, but it relies on data from an LDAP server. PKI is used for managing and issuing security certificates.

**NEW QUESTION 60**

- (Exam Topic 4)

Which of the following best describes SAML?

- A. A standard used for directory synchronization
- B. A standard for developing secure application management logistics
- C. A standard for exchanging usernames and passwords across devices.
- D. A standards for exchanging authentication and authorization data between security domains.

**Answer:** D

**NEW QUESTION 62**

- (Exam Topic 4)

Which data protection strategy would be useful for a situation where the ability to remove sensitive data from a set is needed, but a requirement to retain the ability to map back to the original values is also present?

- A. Masking
- B. Tokenization
- C. Encryption
- D. Anonymization

**Answer:** B

**Explanation:**

Tokenization involves the replacement of sensitive data fields with key or token values, which can ultimately be mapped back to the original, sensitive data values. Masking refers to the overall approach to covering sensitive data, and anonymization is a type of masking, where indirect identifiers are removed from a data set to prevent the mapping back of data to an individual. Encryption refers to the overall process of protecting data via key pairs and protecting confidentiality.

**NEW QUESTION 64**

- (Exam Topic 4)

Which component of ITIL involves handling anything that can impact services for either internal or public users?

- A. Incident management
- B. Deployment management
- C. Problem management
- D. Change management

**Answer:** A

**Explanation:**

Incident management is focused on limiting the impact of disruptions to an organization's services or operations, as well as returning their state to full operational status as soon as possible. Problem management is focused on identifying and mitigating known problems and deficiencies before they occur. Deployment management is a subcomponent of change management and is where the actual code or configuration change is put into place. Change management involves the processes and procedures that allow an organization to make changes to its IT systems and services in a controlled manner.

**NEW QUESTION 66**

- (Exam Topic 4)

An audit scope statement defines the limits and outcomes from an audit.

Which of the following would NOT be included as part of an audit scope statement?

- A. Reports
- B. Certification
- C. Billing
- D. Exclusions

**Answer:** C

**Explanation:**

Billing for an audit, or other cost-related items, would not be part of an audit scope statement and would instead be handled prior to the actual audit as part of the contract between the organization and auditors. Reports, exclusions to the scope of the audit, and required certifications on behalf of the systems or auditors are all crucial elements of an audit scope statement.

**NEW QUESTION 67**

- (Exam Topic 4)

The different cloud service models have varying levels of responsibilities for functions and operations depending with the model's level of service. In which of the following models would the responsibility for patching lie predominantly with the cloud customer?

- A. DaaS

- B. SaaS
- C. PaaS
- D. IaaS

**Answer:** D

**Explanation:**

With Infrastructure as a Service (IaaS), the cloud customer is responsible for deploying and maintaining its own systems and virtual machines. Therefore, the customer is solely responsible for patching and any other security updates it finds necessary. With Software as a Service (SaaS), Platform as a Service (PaaS), and Desktop as a Service (DaaS), the cloud provider maintains the infrastructure components and is responsible for maintaining and patching them.

**NEW QUESTION 69**

- (Exam Topic 4)

Limits for resource utilization can be set at different levels within a cloud environment to ensure that no particular entity can consume a level of resources that impacts other cloud customers.

Which of the following is NOT a unit covered by limits?

- A. Hypervisor
- B. Cloud customer
- C. Virtual machine
- D. Service

**Answer:** A

**Explanation:**

The hypervisor level, as a backend cloud infrastructure component, is not a unit where limits may be applied to control resource utilization. Limits can be placed at the service, virtual machine, and cloud customer levels within a cloud environment.

**NEW QUESTION 70**

- (Exam Topic 4)

Which component of ITIL involves planning for the restoration of services after an unexpected outage or incident?

- A. Continuity management
- B. Problem management
- C. Configuration management
- D. Availability management

**Answer:** A

**Explanation:**

Continuity management (or business continuity management) is focused on planning for the successful restoration of systems or services after an unexpected outage, incident, or disaster. Problem management is focused on identifying and mitigating known problems and deficiencies before they occur. Availability management is focused on making sure system resources, processes, personnel, and toolsets are properly allocated and secured to meet SLA requirements. Configuration management tracks and maintains detailed information about all IT components within an organization.

**NEW QUESTION 74**

- (Exam Topic 4)

What are the U.S. Commerce Department controls on technology exports known as?

- A. ITAR
- B. DRM
- C. EAR
- D. EAL

**Answer:** C

**Explanation:**

EAR is a Commerce Department program. Evaluation assurance levels are part of the Common Criteria standard from ISO. Digital rights management tools are used for protecting electronic processing of intellectual property.

**NEW QUESTION 75**

- (Exam Topic 4)

Hardening the operating system refers to all of the following except:

- A. Limiting administrator access
- B. Closing unused ports
- C. Removing antimalware agents
- D. Removing unnecessary services and libraries

**Answer:** C

**Explanation:**

Removing antimalware agents. Hardening the operating system means making it more secure. Limiting administrator access, closing unused ports, and removing unnecessary services and libraries all have the potential to make an OS more secure. But removing antimalware agents would actually make the system less secure. If anything, antimalware agents should be added, not removed.

**NEW QUESTION 78**

- (Exam Topic 4)

Different security testing methodologies offer different strategies and approaches to testing systems, requiring security personnel to determine the best type to use for their specific circumstances.

What does dynamic application security testing (DAST) NOT entail that SAST does?

- A. Discovery
- B. Knowledge of the system
- C. Scanning
- D. Probing

**Answer: B**

**Explanation:**

Dynamic application security testing (DAST) is considered "black-box" testing and begins with no inside knowledge of the application or its configurations.

Everything about it must be discovered during its testing. As with most types of testing, dynamic application security testing (DAST) involves probing, scanning, and a discovery process for system information.

**NEW QUESTION 79**

- (Exam Topic 4)

Data masking can be used to provide all of the following functionality, except:

- A. Test data in sandboxed environments
- B. Authentication of privileged users
- C. Enforcing least privilege
- D. Secure remote access

**Answer: B**

**Explanation:**

Data masking does not support authentication in any way. All the others are excellent use cases for data masking.

**NEW QUESTION 83**

- (Exam Topic 4)

During the course of an audit, which of the following would NOT be an input into the control requirements used as part of a gap analysis.

- A. Contractual requirements
- B. Regulations
- C. Vendor recommendations
- D. Corporate policy

**Answer: C**

**Explanation:**

Vendor recommendations would not be pertinent to the gap analysis after an audit. Although vendor recommendations will typically play a role in the development of corporate policies or contractual requirements, they are not required. Regulations, corporate policy, and contractual requirements all determine the expected or mandated controls in place on a system.

**NEW QUESTION 88**

- (Exam Topic 4)

All policies within the organization should include a section that includes all of the following, except:

- A. Policy adjudication
- B. Policy maintenance
- C. Policy review
- D. Policy enforcement

**Answer: A**

**Explanation:**

All the elements except adjudication need to be addressed in each policy. Adjudication is not an element of policy.

**NEW QUESTION 93**

- (Exam Topic 4)

Cryptographic keys should be secured \_\_\_\_\_.

- A. To a level at least as high as the data they can decrypt
- B. In vaults
- C. With two-person integrity
- D. By armed guards

**Answer: A**

**Explanation:**

The physical security of crypto keys is of some concern, but guards or vaults are not always necessary.

Two-person integrity might be a good practice for protecting keys. The best answer to this question is option A, because it is always true, whereas the remaining options depend on circumstances.

#### NEW QUESTION 95

- (Exam Topic 4)

Because of multitenancy, specific risks in the public cloud that don't exist in the other cloud service models include all the following except:

- A. DoS/DDoS
- B. Information bleed
- C. Risk of loss/disclosure due to legal seizures
- D. Escalation of privilege

**Answer:** A

#### **Explanation:**

DoS/DDoS threats and risks are not unique to the public cloud model.

#### NEW QUESTION 96

- (Exam Topic 4)

The GAPP framework was developed through a joint effort between the major Canadian and American professional accounting associations in order to assist their members with managing and preventing risks to the privacy of their data and customers. Which of the following is the meaning of GAPP?

- A. General accounting personal privacy
- B. Generally accepted privacy practices
- C. Generally accepted privacy principles
- D. General accounting privacy policies

**Answer:** C

#### NEW QUESTION 100

- (Exam Topic 4)

Your new CISO is placing increased importance and focus on regulatory compliance as your applications and systems move into cloud environments. Which of the following would NOT be a major focus of yours as you develop a project plan to focus on regulatory compliance?

- A. Data in transit
- B. Data in use
- C. Data at rest
- D. Data custodian

**Answer:** D

#### **Explanation:**

The jurisdictions where data is being stored, processed, or consumed are the ones that dictate the regulatory frameworks and compliance requirements, regardless of who the data owner or custodian might be. The other concepts for protecting data would all play a prominent role in regulatory compliance with a move to the cloud environment. Each concept needs to be evaluated based on the new configurations as well as any potential changes in jurisdiction or requirements introduced with the move to a cloud.

#### NEW QUESTION 103

- (Exam Topic 4)

When an organization is considering a cloud environment for hosting BCDR solutions, which of the following would be the greatest concern?

- A. Self-service
- B. Resource pooling
- C. Availability
- D. Location

**Answer:** D

#### **Explanation:**

If an organization wants to use a cloud service for BCDR, the location of the cloud hosting becomes a very important security consideration due to regulations and jurisdiction, which could be dramatically different from the organization's normal hosting locations. Availability is a hallmark of any cloud service provider, and likely will not be a prime consideration when an organization is considering using a cloud for BCDR; the same goes for self-service options. Resource pooling is common among all cloud systems and would not be a concern when an organization is dealing with the provisioning of resources during a disaster.

#### NEW QUESTION 105

- (Exam Topic 4)

Which crucial aspect of cloud computing can be most threatened by insecure APIs?

- A. Automation
- B. Resource pooling
- C. Elasticity
- D. Redundancy

**Answer:** A

#### **Explanation:**

Cloud environments depend heavily on API calls for management and automation. Any vulnerability with the APIs can cause significant risk and exposure to all tenants of the cloud environment. Resource pooling and elasticity could both be impacted by insecure APIs, as both require automation and orchestration to operate properly, but automation is the better answer here. Redundancy would not be directly impacted by insecure APIs.

#### NEW QUESTION 106

- (Exam Topic 4)

You need to gain approval to begin moving your company's data and systems into a cloud environment. However, your CEO has mandated the ability to easily remove your IT assets from the cloud provider as a precondition.

Which of the following cloud concepts would this pertain to?

- A. Removability
- B. Extraction
- C. Portability
- D. Reversibility

**Answer: D**

#### Explanation:

Reversibility is the cloud concept involving the ability for a cloud customer to remove all of its data and IT assets from a cloud provider. Also, processes and agreements would be in place with the cloud provider that ensure all removals have been completed fully within the agreed upon timeframe. Portability refers to the ability to easily move between different cloud providers and not be locked into a specific one. Removability and extraction are both provided as terms similar to reversibility, but neither is the official term or concept.

#### NEW QUESTION 107

- (Exam Topic 4)

The baseline should cover which of the following?

- A. Data breach alerting and reporting
- B. All regulatory compliance requirements
- C. As many systems throughout the organization as possible
- D. A process for version control

**Answer: C**

#### Explanation:

The more systems that be included in the baseline, the more cost-effective and scalable the baseline is. The baseline does not deal with breaches or version control; those are the provinces of the security office and CMB, respectively. Regulatory compliance might (and usually will) go beyond the baseline and involve systems, processes, and personnel that are not subject to the baseline.

#### NEW QUESTION 111

- (Exam Topic 4)

Which of the following are cloud computing roles?

- A. Cloud service broker and user
- B. Cloud customer and financial auditor
- C. CSP and backup service provider
- D. Cloud service auditor and object

**Answer: C**

#### Explanation:

The following groups form the key roles and functions associated with cloud computing. They do not constitute an exhaustive list but highlight the main roles and functions within cloud computing:

- Cloud customer: An individual or entity that utilizes or subscribes to cloud based services or resources.
- CSP: A company that provides cloud-based platform, infrastructure, application, or storage services to other organizations or individuals, usually for a fee; otherwise known to clients "as a service."
- Cloud backup service provider: A third-party entity that manages and holds operational responsibilities for cloud-based data backup services and solutions to customers from a central data center.
- CSB: Typically a third-party entity or company that looks to extend or enhance value to multiple customers of cloud-based services through relationships with multiple CSPs. It acts as a liaison between cloud services customers and CSPs, selecting the best provider for each customer and monitoring the services. The CSB can be utilized as a "middleman" to broker the best deal and customize services to the customer's requirements. May also resell cloud services.
- Cloud service auditor: Third-party organization that verifies attainment of SLAs.

#### NEW QUESTION 112

- (Exam Topic 4)

What is a key capability or characteristic of PaaS?

- A. Support for a homogenous environment
- B. Support for a single programming language
- C. Ability to reduce lock-in
- D. Ability to manually scale

**Answer: C**

#### Explanation:

PaaS should have the following key capabilities and characteristics:

- Support multiple languages and frameworks: PaaS should support multiple programming languages and frameworks, thus enabling the developers to code in whichever language they prefer or the design requirements specify. In recent times, significant strides and efforts have been taken to ensure that open source stacks are both supported and utilized, thus reducing "lock-in" or issues with interoperability when changing CSPs.
- Multiple hosting environments: The ability to support a wide variety of underlying hosting environments for the platform is key to meeting customer requirements and demands. Whether public cloud, private cloud, local hypervisor, or bare metal, supporting multiple hosting environments allows the application developer or administrator to migrate the application when and as required. This can also be used as a form of contingency and continuity and to ensure the ongoing availability.
- Flexibility: Traditionally, platform providers provided features and requirements that they felt suited the client requirements, along with what suited their service

offering and positioned them as the provider of choice, with limited options for the customers to move easily. This has changed drastically, with extensibility and flexibility now afforded to meeting the needs and requirements of developer audiences. This has been heavily influenced by open source, which allows relevant plug-ins to be quickly and efficiently introduced into the platform.

- Allow choice and reduce lock-in: PaaS learns from previous horror stories and restrictions, proprietary meant red tape, barriers, and restrictions on what developers could do when it came to migration or adding features and components to the platform. Although the requirement to code to specific APIs was made available by the providers, they could run their apps in various environments based on commonality and standard API structures, ensuring a level of consistency and quality for customers and users.

- Ability to auto-scale: This enables the application to seamlessly scale up and down as required to accommodate the cyclical demands of users. The platform will allocate resources and assign these to the application as required. This serves as a key driver for any seasonal organizations that experience spikes and drops in usage.

#### NEW QUESTION 114

- (Exam Topic 4)

Which of the following is NOT considered a type of data loss?

- A. Data corruption
- B. Stolen by hackers
- C. Accidental deletion
- D. Lost or destroyed encryption keys

**Answer: B**

#### Explanation:

The exposure of data by hackers is considered a data breach. Data loss focuses on the data availability rather than security. Data loss occurs when data becomes lost, unavailable, or destroyed, when it should not have been.

#### NEW QUESTION 116

- (Exam Topic 4)

Which of the following could be used as a second component of multifactor authentication if a user has an RSA token?

- A. Access card
- B. USB thumb drive
- C. Retina scan
- D. RFID

**Answer: C**

#### Explanation:

A retina scan could be used in conjunction with an RSA token because it is a biometric factor, and thus a different type of factor. An access card, RFID, and USB thumb drive are all items in possession of a user, the same as an RSA token, and as such would not be appropriate.

#### NEW QUESTION 119

- (Exam Topic 4)

The application normative framework is best described as which of the following?

- A. A superset of the ONF
- B. A stand-alone framework for storing security practices for the ONF
- C. The complete ONF
- D. A subnet of the ONF

**Answer: D**

#### Explanation:

Remember, there is a one-to-many ratio of ONF to ANF; each organization has one ONF and many ANFs (one for each application in the organization). Therefore, the ANF is a subset of the ONF.

#### NEW QUESTION 123

- (Exam Topic 4)

Above and beyond general regulations for data privacy and protection, certain types of data are subjected to more rigorous regulations and oversight.

Which of the following is not a regulatory framework for more sensitive or specialized data?

- A. FIPS 140-2
- B. FedRAMP
- C. PCI DSS
- D. HIPAA

**Answer: A**

#### Explanation:

The FIPS 140-2 standard pertains to the certification of cryptographic modules and is not a regulatory framework. The Payment Card Industry Data Security Standard (PCI DSS), the Federal Risk and Authorization Management Program (FedRAMP), and the Health Insurance Portability and Accountability Act (HIPAA) are all regulatory frameworks for sensitive or specialized data.

#### NEW QUESTION 127

- (Exam Topic 4)

What is the experimental technology that might lead to the possibility of processing encrypted data without having to decrypt it first?

- A. AES
- B. Link encryption
- C. One-time pads
- D. Homomorphic encryption

**Answer:** D

**Explanation:**

AES is an encryption standard. Link encryption is a method for protecting communications traffic. One-time pads are an encryption method.

**NEW QUESTION 128**

- (Exam Topic 4)

DLP can be combined with what other security technology to enhance data controls?

- A. DRM
- B. Hypervisor
- C. SIEM
- D. Kerberos

**Answer:** A

**Explanation:**

DLP can be combined with DRM to protect intellectual property; both are designed to deal with data that falls into special categories. SIEMs are used for monitoring event logs, not live data movement. Kerberos is an authentication mechanism. Hypervisors are used for virtualization.

**NEW QUESTION 133**

- (Exam Topic 4)

Proper implementation of DLP solutions for successful function requires which of the following?

- A. Physical access limitations
- B. USB connectivity
- C. Accurate data categorization
- D. Physical presence

**Answer:** C

**Explanation:**

DLP tools need to be aware of which information to monitor and which requires categorization (usually done upon data creation, by the data owners). DLPs can be implemented with or without physical access or presence. USB connectivity has nothing to do with DLP solutions.

**NEW QUESTION 138**

- (Exam Topic 4)

On large distributed systems with pooled resources, cloud computing relies on extensive orchestration to maintain the environment and the constant provisioning of resources.

Which of the following is crucial to the orchestration and automation of networking resources within a cloud?

- A. DNSSEC
- B. DNS
- C. DCOM
- D. DHCP

**Answer:** D

**Explanation:**

The Dynamic Host Configuration Protocol (DHCP) automatically configures network settings for a host so that these settings do not need to be configured on the host statically. Given the rapid and programmatic provisioning of resources within a cloud environment, this capability is crucial to cloud operations. Both DNS and its security-integrity extension DNSSEC provide name resolution to IP addresses, but neither is used for the configuration of network settings on a host. DCOM refers to the Distributed Component Object Model, which was developed by Microsoft as a means to request services across a network, and is not used for network configurations at all.

**NEW QUESTION 143**

- (Exam Topic 4)

Security is a critical yet often overlooked consideration for BCDR planning. At which stage of the planning process should security be involved?

- A. Scope definition
- B. Requirements gathering
- C. Analysis
- D. Risk assessment

**Answer:** A

**Explanation:**

Defining the scope of the plan is the very first step in the overall process. Security should be included from the very earliest stages and throughout the entire process. Bringing in security at a later stage can lead to additional costs and time delays to compensate for gaps in planning. Risk assessment, requirements gathering, and analysis are all later steps in the process, and adding in security at any of those points can potentially cause increased costs and time delays.

**NEW QUESTION 144**

- (Exam Topic 4)

Which of the following areas of responsibility would be shared between the cloud customer and cloud provider within the Software as a Service (SaaS) category?

- A. Data
- B. Governance
- C. Application
- D. Physical

**Answer:** C

**Explanation:**

With SaaS, the application is a shared responsibility between the cloud provider and cloud customer. Although the cloud provider is responsible for deploying, maintaining, and securing the application, the cloud customer does carry some responsibility for the configuration of users and options. Regardless of the cloud service category used, the physical environment is always the sole responsibility of the cloud provider. With all cloud service categories, the data and governance are always the sole responsibility of the cloud customer.

**NEW QUESTION 147**

- (Exam Topic 4)

Which of the following statements about Type 1 hypervisors is true?

- A. The hardware vendor and software vendor are different.
- B. The hardware vendor and software vendor are the same
- C. The hardware vendor provides an open platform for software vendors.
- D. The hardware vendor and software vendor should always be different for the sake of security.

**Answer:** B

**Explanation:**

With a Type 1 hypervisor, the management software and hardware are tightly tied together and provided by the same vendor on a closed platform. This allows for optimal security, performance, and support. The other answers are all incorrect descriptions of a Type 1 hypervisor.

**NEW QUESTION 148**

- (Exam Topic 4)

In a cloud environment, encryption should be used for all the following, except:

- A. Secure sessions/VPN
- B. Long-term storage of data
- C. Near-term storage of virtualized images
- D. Profile formatting

**Answer:** D

**Explanation:**

All of these activities should incorporate encryption, except for profile formatting, which is a made-up term.

**NEW QUESTION 152**

- (Exam Topic 4)

All of these are methods of data discovery, except:

- A. Label-based
- B. User-based
- C. Content-based
- D. Metadata-based

**Answer:** B

**Explanation:**

All the others are valid methods of data discovery; user-based is a red herring with no meaning.

**NEW QUESTION 155**

- (Exam Topic 4)

When using an IaaS solution, what is the capability provided to the customer?

- A. To provision processing, storage, networks, and other fundamental computing resources when the consumer is able to deploy and run arbitrary software, which can include OSs and applications.
- B. To provision processing, storage, networks, and other fundamental computing resources when the auditor is able to deploy and run arbitrary software, which can include OSs and applications.
- C. To provision processing, storage, networks, and other fundamental computing resources when the provider is able to deploy and run arbitrary software, which can include OSs and applications.
- D. To provision processing, storage, networks, and other fundamental computing resources when the consumer is not able to deploy and run arbitrary software, which can include OSs and applications.

**Answer:** A

**Explanation:**

According to "The NIST Definition of Cloud Computing," in IaaS, "the capability provided to the consumer is to provision processing, storage, networks, and other fundamental computing resources where the consumer is able to deploy and run arbitrary software, which can include operating systems and applications. The consumer does not manage or control the underlying cloud infrastructure but has control over operating systems, storage, and deployed applications; and possibly

limited control of select networking components (e.g., host firewalls).

#### NEW QUESTION 160

- (Exam Topic 4)

Best practices for key management include all of the following, except:

- A. Ensure multifactor authentication
- B. Pass keys out of band
- C. Have key recovery processes
- D. Maintain key security

**Answer:** A

#### Explanation:

We should do all of these except for requiring multifactor authentication, which is pointless in key management.

#### NEW QUESTION 165

- (Exam Topic 4)

Upon completing a risk analysis, a company has four different approaches to addressing risk. Which approach it takes will be based on costs, available options, and adherence to any regulatory requirements from independent audits.

Which of the following groupings correctly represents the four possible approaches?

- A. Accept, avoid, transfer, mitigate
- B. Accept, deny, transfer, mitigate
- C. Accept, deny, mitigate, revise
- D. Accept, dismiss, transfer, mitigate

**Answer:** A

#### Explanation:

The four possible approaches to risk are as follows: accept (do not patch and continue with the risk), avoid (implement solutions to prevent the risk from occurring), transfer (take out insurance), and mitigate (change configurations or patch to resolve the risk). Each of these answers contains at least one incorrect approach name.

#### NEW QUESTION 167

- (Exam Topic 4)

Which of the following components are part of what a CCSP should review when looking at contracting with a cloud service provider?

- A. Redundant uplink grafts
- B. Background checks for the provider's personnel
- C. The physical layout of the datacenter
- D. Use of subcontractors

**Answer:** D

#### Explanation:

The use of subcontractors can add risk to the supply chain and should be considered; trusting the provider's management of their vendors and suppliers (including subcontractors) is important to trusting the provider. Conversely, the customer is not likely to be allowed to review the physical design of the datacenter (or, indeed, even know the exact location of the datacenter) or the personnel security specifics for the provider's staff. "Redundant uplink grafts" is a nonsense term used as a distractor.

#### NEW QUESTION 170

- (Exam Topic 4)

Which of the following is the dominant driver behind the regulations to which a system or application must adhere?

- A. Data source
- B. Locality
- C. Contract
- D. SLA

**Answer:** B

#### Explanation:

The locality--or physical location and jurisdiction where the system or data resides--is the dominant driver of regulations. This may be based on the type of data contained within the application or the way in which the data is used. The contract and SLA both articulate requirements for regulatory compliance and the responsibilities for the cloud provider and cloud customer, but neither artifact defines the actual requirements. Instead, the contract and SLA merely form the official documentation between the cloud provider and cloud customer. The source of the data may place contractual requirements or best practice guidelines on its usage, but ultimately jurisdiction has legal force and greater authority.

#### NEW QUESTION 173

- (Exam Topic 4)

What process entails taking sensitive data and removing the indirect identifiers from each data object so that the identification of a single entity would not be possible?

- A. Tokenization
- B. Encryption
- C. Anonymization
- D. Masking

**Answer:** C

**Explanation:**

Anonymization is a type of masking, where indirect identifiers are removed from a data set to prevent the mapping back of data to an individual. Although masking refers to the overall approach of covering sensitive data, anonymization is the best answer here because it is more specific to exactly what is being asked. Tokenization involves the replacement of sensitive data with a key value that can be matched back to the real value. However, it is not focused on indirect identifiers or preventing the matching to an individual. Encryption refers to the overall process of protecting data via key pairs and protecting confidentiality.

**NEW QUESTION 178**

- (Exam Topic 4)

Maintenance mode requires all of these actions except:

- A. Remove all active production instances
- B. Ensure logging continues
- C. Initiate enhanced security controls
- D. Prevent new logins

**Answer:** C

**Explanation:**

While the other answers are all steps in moving from normal operations to maintenance mode, we do not necessarily initiate any enhanced security controls.

**NEW QUESTION 182**

- (Exam Topic 4)

When an organization is considering the use of cloud services for BCDR planning and solutions, which of the following cloud concepts would be the most important?

- A. Reversibility
- B. Elasticity
- C. Interoperability
- D. Portability

**Answer:** D

**Explanation:**

Portability is the ability for a service or system to easily move among different cloud providers. This is essential for using a cloud solution for BCDR because vendor lock-in would inhibit easily moving and setting up services in the event of a disaster, or it would necessitate a large number of configuration or component changes to implement. Interoperability, or the ability to reuse components for other services or systems, would not be an important factor for BCDR. Reversibility, or the ability to remove all data quickly and completely from a cloud environment, would be important at the end of a disaster, but would not be important during setup and deployment. Elasticity, or the ability to resize resources to meet current demand, would be very beneficial to a BCDR situation, but not as vital as portability.

**NEW QUESTION 183**

- (Exam Topic 4)

With a federated identity system, what does the identity provider send information to after a successful authentication?

- A. Relying party
- B. Service originator
- C. Service relay
- D. Service relay

**Answer:** A

**Explanation:**

Upon successful authentication, the identity provider sends an assertion with appropriate attributes to the relying party to grant access and assign appropriate roles to the user. The other terms provided are similar sounding to the correct term but are not actual components of a federated system.

**NEW QUESTION 186**

- (Exam Topic 4)

BCDR strategies typically do not involve the entire operations of an organization, but only those deemed critical to their business. Which concept pertains to the amount of data and services needed to reach the predetermined level of operations?

- A. SRE
- B. RPO
- C. RSL
- D. RTO

**Answer:** B

**Explanation:**

The recovery point objective (RPO) sets and defines the amount of data an organization must have available or accessible to reach the predetermined level of operations necessary during a BCDR situation. The recovery time objective (RTO) measures the amount of time necessary to recover operations to meet the BCDR plan. The recovery service level (RSL) measures the percentage of operations that would be recovered during a BCDR situation. SRE is provided as an erroneous response.

**NEW QUESTION 188**

- (Exam Topic 4)

Which of the following best describes the purpose and scope of ISO/IEC 27034-1?

- A. Describes international privacy standards for cloud computing
- B. Serves as a newer replacement for NIST 800-52 r4
- C. Provides an overview of network and infrastructure security designed to secure cloud applications.
- D. Provides an overview of application security that introduces definitive concepts, principles, and processes involved in application security.

**Answer:** D

#### NEW QUESTION 193

- (Exam Topic 4)

There are many situations when testing a BCDR plan is appropriate or mandated. Which of the following would not be a necessary time to test a BCDR plan?

- A. After software updates
- B. After regulatory changes
- C. After major configuration changes
- D. Annually

**Answer:** B

#### Explanation:

Regulatory changes by themselves would not trigger a need for new testing of a BCDR plan. Any changes necessary for regulatory compliance would be accomplished through configuration changes or software updates, which in turn would then trigger the necessary new testing. Annual testing is crucial to any BCDR plan. Also, any time major configuration changes or software updates are done, the plan should be evaluated and tested to ensure it is still valid and complete.

#### NEW QUESTION 197

- (Exam Topic 4)

Which component of ITIL pertains to planning, coordinating, executing, and validating changes and rollouts to production environments?

- A. Release management
- B. Availability management
- C. Problem management
- D. Change management

**Answer:** A

#### Explanation:

Release management involves planning, coordinating, executing, and validating changes and rollouts to the production environment. Change management is a higher-level component than release management and also involves stakeholder and management approval, rather than specifically focusing the actual release itself. Availability management is focused on making sure system resources, processes, personnel, and toolsets are properly allocated and secured to meet SLA requirements. Problem management is focused on identifying and mitigating known problems and deficiencies before they occur.

#### NEW QUESTION 202

- (Exam Topic 4)

To address shared monitoring and testing responsibilities in a cloud configuration, the provider might offer all these to the cloud customer except:

- A. Access to audit logs and performance data
- B. DLP solution results
- C. Security control administration
- D. SIM, SEI
- E. and SEM logs

**Answer:** C

#### Explanation:

While the provider might share any of the other options listed, the provider will not share administration of security controls with the customer. Security controls are the sole province of the provider.

#### NEW QUESTION 204

- (Exam Topic 4)

BCDR strategies do not typically involve the entire operations of an organization, but only those deemed critical to their business.

Which concept pertains to the amount of services that need to be recovered to meet BCDR objectives?

- A. RSL
- B. RTO
- C. RPO
- D. SRE

**Answer:** A

#### Explanation:

The recovery service level (RSL) measures the percentage of operations that would be recovered during a BCDR situation. The recovery point objective (RPO) sets and defines the amount of data an organization must have available or accessible to reach the determined level of operations necessary during a BCDR situation. The recovery time objective (RTO) measures the amount of time necessary to recover operations to meet the BCDR plan. SRE is provided as an erroneous response.

#### NEW QUESTION 207

- (Exam Topic 4)

Legal controls refer to which of the following?

- A. ISO 27001
- B. PCI DSS
- C. NIST 800-53r4
- D. Controls designed to comply with laws and regulations related to the cloud environment

**Answer:** D

**Explanation:**

Legal controls are those controls that are designed to comply with laws and regulations whether they be local or international.

**NEW QUESTION 210**

- (Exam Topic 4)

What must SOAP rely on for security since it does not provide security as a built-in capability?

- A. Encryption
- B. Tokenization
- C. TLS
- D. SSL

**Answer:** A

**Explanation:**

Simple Object Access Protocol (SOAP) uses Extensible Markup Language (XML) for data passing, and it must rely on the encryption of those data packages for security. TLS and SSL (before it was deprecated) represent two common approaches to using encryption for protection of data transmissions. However, they are only two possible options and do not encapsulate the overall concept the question is looking for. Tokenization, which involves the replacement of sensitive data with opaque values, would not be appropriate for use with SOAP because the actual data is needed by the services.

**NEW QUESTION 212**

- (Exam Topic 4)

The BC/DR kit should include all of the following except:

- A. Annotated asset inventory
- B. Flashlight
- C. Hard drives
- D. Documentation equipment

**Answer:** C

**Explanation:**

While hard drives may be useful in the kit (for instance, if they store BC/DR data such as inventory lists, baselines, and patches), they are not necessarily required. All the other items should be included.

**NEW QUESTION 213**

- (Exam Topic 4)

Which of the following types of data would fall under data rights management (DRM) rather than information rights management (IRM)?

- A. Personnel data
- B. Security profiles
- C. Publications
- D. Financial records

**Answer:** C

**Explanation:**

Whereas IRM is used to protect a broad range of data, DRM is focused specifically on the protection of consumer media, such as publications, music, movies, and so on. IRM is used to protect general institution data, so financial records, personnel data, and security profiles would all fall under the auspices of IRM.

**NEW QUESTION 216**

- (Exam Topic 4)

Which component of ITIL involves the creation of an RFC ticket and obtaining official approvals for it?

- A. Problem management
- B. Release management
- C. Deployment management
- D. Change management

**Answer:** D

**Explanation:**

The change management process involves the creation of the official Request for Change (RFC) ticket, which is used to document the change, obtain the required approvals from management and stakeholders, and track the change to completion. Release management is a subcomponent of change management, where the actual code or configuration change is put into place. Deployment management is similar to release management, but it's where changes are actually implemented on systems. Problem management is focused on the identification and mitigation of known problems and deficiencies before they are able to occur.

#### NEW QUESTION 217

- (Exam Topic 4)

Which of the following is considered an administrative control?

- A. Keystroke logging
- B. Access control process
- C. Door locks
- D. Biometric authentication

**Answer: B**

#### Explanation:

A process is an administrative control; sometimes, the process includes elements of other types of controls (in this case, the access control mechanism might be a technical control, or it might be a physical control), but the process itself is administrative. Keystroke logging is a technical control (or an attack, if done for malicious purposes, and not for auditing); door locks are a physical control; and biometric authentication is a technological control.

#### NEW QUESTION 222

- (Exam Topic 4)

Which of the following is the concept of segregating information or processes, within the same system or application, for security reasons?

- A. Cell blocking
- B. Sandboxing
- C. Pooling
- D. Fencing

**Answer: B**

#### Explanation:

Sandboxing involves the segregation and isolation of information or processes from other information or processes within the same system or application, typically for security concerns. Sandboxing is generally used for data isolation (for example, keeping different communities and populations of users isolated from others with similar data). In IT terminology, pooling typically means bringing together and consolidating resources or services, not segregating or separating them. Cell blocking and fencing are both erroneous terms.

#### NEW QUESTION 226

- (Exam Topic 4)

Being in a cloud environment, cloud customers lose a lot of insight and knowledge as to how their data is stored and their systems are deployed.

Which concept from the ISO/IEC cloud standards relates to the necessity of the cloud provider to inform the cloud customer on these issues?

- A. Disclosure
- B. Transparency
- C. Openness
- D. Documentation

**Answer: B**

#### Explanation:

Transparency is the official process by which a cloud provider discloses insight and information into its configurations or operations to the appropriate audiences. Disclosure, openness, and documentation are all terms that sound similar to the correct answer, but none of them is the correct term in this case.

#### NEW QUESTION 229

- (Exam Topic 4)

Every security program and process should have which of the following?

- A. Severe penalties
- B. Multifactor authentication
- C. Foundational policy
- D. Homomorphic encryption

**Answer: C**

#### Explanation:

Policy drives all programs and functions in the organization; the organization should not conduct any operations that don't have a policy governing them. Penalties may or may not be an element of policy, and severity depends on the topic. Multifactor authentication and homomorphic encryption are red herrings here.

#### NEW QUESTION 232

- (Exam Topic 4)

Which of the following is the primary purpose of an SOC 3 report?

- A. HIPAA compliance
- B. Absolute assurances
- C. Seal of approval
- D. Compliance with PCI/DSS

**Answer: C**

#### Explanation:

The SOC 3 report is more of an attestation than a full evaluation of controls associated with a service provider.

**NEW QUESTION 234**

- (Exam Topic 4)

Which of the following best describes a sandbox?

- A. An isolated space where untested code and experimentation can safely occur separate from the production environment.
- B. A space where you can safely execute malicious code to see what it does.
- C. An isolated space where transactions are protected from malicious software
- D. An isolated space where untested code and experimentation can safely occur within the production environment.

**Answer:** A

**Explanation:**

Options C and B are also correct, but A is more general and incorporates them both. D is incorrect, because sandboxing does not take place in the production environment.

**NEW QUESTION 236**

- (Exam Topic 4)

When using a SaaS solution, what is the capability provided to the customer?

- A. To use the provider's applications running on a cloud infrastructure
- B. The applications are accessible from various client devices through either a thin client interface, such as a web browser (for example, web-based email), or a program interface
- C. The consumer does manage or control the underlying cloud infrastructure, including network, servers, operating systems, storage, or even individual application capabilities, with the possible exception of limited user-specific application configuration settings.
- D. To use the consumer's applications running on a cloud infrastructure
- E. The applications are accessible from various client devices through either a thin client interface, such as a web browser (for example, web-based email), or a program interface
- F. The consumer does not manage or control the underlying cloud infrastructure, including network, servers, operating systems, storage, or even individual application capabilities, with the possible exception of limited user-specific application configuration settings.
- G. To use the consumer's applications running on a cloud infrastructure
- H. The applications are accessible from various client devices through either a thin client interface, such as a web browser (for example, web-based email), or a program interface
- I. The consumer does manage or control the underlying cloud infrastructure, including network, servers, operating systems, storage, or even individual application capabilities, with the possible exception of limited user-specific application configuration settings.
- J. To use the provider's applications running on a cloud infrastructure
- K. The applications are accessible from various client devices through either a thin client interface, such as a web browser (for example, web-based email), or a program interface
- L. The consumer does not manage or control the underlying cloud infrastructure, including network, servers, operating systems, storage, or even individual application capabilities, with the possible exception of limited user-specific application configuration settings.

**Answer:** D

**Explanation:**

According to "The NIST Definition of Cloud Computing," in SaaS, "The capability provided to the consumer is to use the provider's applications running on a cloud infrastructure. The applications are accessible from various client devices through either a thin client interface, such as a web browser (e.g., web-based e-mail), or a program interface. The consumer does not manage or control the underlying cloud infrastructure including network, servers, operating systems, storage, or even individual application capabilities, with the possible exception of limited user-specific application configuration settings."

**NEW QUESTION 239**

- (Exam Topic 4)

Which of the following is NOT one of the official risk rating categories?

- A. Critical
- B. Low
- C. Catastrophic
- D. Minimal

**Answer:** C

**Explanation:**

The official categories of cloud risk ratings are Minimal, Low, Moderate, High, and Critical.

**NEW QUESTION 242**

- (Exam Topic 3)

Which of the following aspects of security is solely the responsibility of the cloud provider?

- A. Regulatory compliance
- B. Physical security
- C. Operating system auditing
- D. Personal security of developers

**Answer:** B

**Explanation:**

Regardless of the particular cloud service used, physical security of hardware and facilities is always the sole responsibility of the cloud provider. The cloud provider may release information about their physical security policies and procedures to ensure any particular requirements of potential customers will meet their regulatory obligations. Personal security of developers and regulatory compliance are always the responsibility of the cloud customer. Responsibility for operating systems, and the auditing of them, will differ based on the cloud service category used.

#### NEW QUESTION 245

- (Exam Topic 3)

The REST API is a widely used standard for communications of web-based services between clients and the servers hosting them.

Which protocol does the REST API depend on?

- A. HTTP
- B. SSH
- C. SAML
- D. XML

**Answer:** A

#### Explanation:

Representational State Transfer (REST) is a software architectural scheme that applies the components, connectors, and data conduits for many web applications used on the Internet. It uses and relies on the HTTP protocol and supports a variety of data formats. Extensible Markup Language (XML) and Security Assertion Markup Language (SAML) are both standards for exchanging encoded data between two parties, with XML being for more general use and SAML focused on authentication and authorization data. Secure Shell client (SSH) is a secure method for allowing remote login to systems over a network.

#### NEW QUESTION 246

- (Exam Topic 3)

You are working for a cloud service provider and receive an eDiscovery order pertaining to one of your customers.

Which of the following would be the most appropriate action to take first?

- A. Take a snapshot of the virtual machines
- B. Escrow the encryption keys
- C. Copy the data
- D. Notify the customer

**Answer:** D

#### Explanation:

When a cloud service provider receives an eDiscovery order pertaining to one of their customers, the first action they must take is to notify the customer. This allows the customer to be aware of what was received, as well as to conduct a review to determine if any challenges are necessary or warranted. Taking snapshots of virtual machines, copying data, and escrowing encryption keys are all processes involved in the actual collection of data and should not be performed until the customer has been notified of the request.

#### NEW QUESTION 248

- (Exam Topic 3)

Which of the following is considered an internal redundancy for a data center?

- A. Power feeds
- B. Chillers
- C. Network circuits
- D. Generators

**Answer:** B

#### Explanation:

Chillers and cooling systems are internal to a data center and its operations, and as such they are considered an internal redundancy. Power feeds, network circuits, and generators are all external to a data center and provide utility services to them, which makes them an external redundancy.

#### NEW QUESTION 252

- (Exam Topic 3)

The European Union is often considered the world leader in regard to the privacy of personal data and has declared privacy to be a "human right."

In what year did the EU first assert this principle?

- A. 1995
- B. 2000
- C. 2010
- D. 1999

**Answer:** A

#### Explanation:

The EU passed Directive 95/46 EC in 1995, which established data privacy as a human right. The other years listed are incorrect.

#### NEW QUESTION 256

- (Exam Topic 3)

An SLA contains the official requirements for contract performance and satisfaction between the cloud provider and cloud customer. Which of the following would NOT be a component with measurable metrics and requirements as part of an SLA?

- A. Network
- B. Users
- C. Memory
- D. CPU

**Answer:** B

**Explanation:**

Dealing with users or user access would not be an appropriate item for inclusion in an SLA specifically. However, user access and user experience would be covered indirectly through other metrics. Memory, CPU, and network resources are all typically included within an SLA for availability and response times when dealing with any incidents.

**NEW QUESTION 261**

- (Exam Topic 3)

Which cloud service category would be most ideal for a cloud customer that is developing software to test its applications among multiple hosting providers to determine the best option for its needs?

- A. DaaS
- B. PaaS
- C. IaaS
- D. SaaS

**Answer: B**

**Explanation:**

Platform as a Service would allow software developers to quickly and easily deploy their applications among different hosting providers for testing and validation in order to determine the best option. Although IaaS would also be appropriate for hosting applications, it would require too much configuration of application servers and libraries in order to test code. Conversely, PaaS would provide a ready-to-use environment from the onset. DaaS would not be appropriate in any way for software developers to use to deploy applications. IaaS would not be appropriate in this scenario because it would require the developers to also deploy and maintain the operating system images or to contract with another firm to do so. SaaS, being a fully functional software platform, would not be appropriate for deploying applications into.

**NEW QUESTION 263**

- (Exam Topic 3)

Jurisdictions have a broad range of privacy requirements pertaining to the handling of personal data and information.

Which jurisdiction requires all storage and processing of data that pertains to its citizens to be done on hardware that is physically located within its borders?

- A. Japan
- B. United States
- C. European Union
- D. Russia

**Answer: D**

**Explanation:**

The Russian government requires all data and processing of information about its citizens to be done solely on systems and applications that reside within the physical borders of the country. The United States, European Union, and Japan focus their data privacy laws on requirements and methods for the protection of data, rather than where the data physically resides.

**NEW QUESTION 264**

- (Exam Topic 3)

Where is an XML firewall most commonly and effectively deployed in the environment?

- A. Between the application and data layers
- B. Between the presentation and application layers
- C. Between the IPS and firewall
- D. Between the firewall and application server

**Answer: D**

**Explanation:**

An XML firewall is most commonly deployed in line between the firewall and application server to validate XML code before it reaches the application. An XML firewall is intended to validate XML before it reaches the application. Placing the XML firewall between the presentation and application layers, between the firewall and IPS, or between the application and data layers would not serve the intended purpose.

**NEW QUESTION 265**

- (Exam Topic 3)

During which phase of the cloud data lifecycle is it possible for the classification of data to change?

- A. Use
- B. Archive
- C. Create
- D. Share

**Answer: C**

**Explanation:**

The create phase encompasses any time data is created, imported, or modified. With any change in the content or value of data, the classification may also change. It must be continually reevaluated to ensure proper security. During the use, share, and archive phases, the data is not modified in any way, so the original classification is still relevant.

**NEW QUESTION 267**

- (Exam Topic 3)

For service provisioning and support, what is the ideal amount of interaction between a cloud customer and cloud provider?

- A. Half
- B. Full
- C. Minimal
- D. Depends on the contract

**Answer:** C

**Explanation:**

The goal with any cloud-hosting setup is for the cloud customer to be able to perform most or all its functions for service provisioning and configuration without any need for support from or interaction with the cloud provider beyond the automated tools provided. To fulfill the tenants of on-demand self-service, required interaction with the cloud provider--either half time, full time, or a commensurate amount of time based on the contract--would be in opposition to a cloud's intended use. As such, these answers are incorrect.

**NEW QUESTION 272**

- (Exam Topic 3)

Which cloud storage type is typically used to house virtual machine images that are used throughout the environment?

- A. Structured
- B. Unstructured
- C. Volume
- D. Object

**Answer:** D

**Explanation:**

Object storage is typically used to house virtual machine images because it is independent from other systems and is focused solely on storage. It is also the most appropriate for handling large individual files. Volume storage, because it is allocated to a specific host, would not be appropriate for the storing of virtual images. Structured and unstructured are storage types specific to PaaS and would not be used for storing items used throughout a cloud environment.

**NEW QUESTION 273**

- (Exam Topic 3)

If a key feature of cloud computing that your organization desires is the ability to scale and expand without limit or concern about available resources, which cloud deployment model would you MOST likely be considering?

- A. Public
- B. Hybrid
- C. Private
- D. Community

**Answer:** A

**Explanation:**

Public clouds, such as AWS and Azure, are massive systems run by major corporations, and they account for a significant share of Internet traffic and services. They are always expanding, offer enormous resources to customers, and are the least likely to run into resource constraints compared to the other deployment models. Private clouds would likely have the resources available for specific uses and could not be assumed to have a large pool of resources available for expansion. A community cloud would have the same issues as a private cloud, being targeted to similar organizations. A hybrid cloud, because it spans multiple clouds, would not fit the bill either, without the use of individual cloud models.

**NEW QUESTION 275**

- (Exam Topic 3)

Your boss has tasked your team with getting your legacy systems and applications connected with new cloud-based services that management has decided are crucial to customer service and offerings.

Which role would you be assuming under this directive?

- A. Cloud service administrator
- B. Cloud service user
- C. Cloud service integrator
- D. Cloud service business manager

**Answer:** C

**Explanation:**

The cloud service integrator role is responsible for connecting and integrating existing services and applications with cloud-based services. A cloud service administrator is responsible for testing, monitoring, and securing cloud services, as well as providing usage reporting and dealing with service problems. The cloud service user is someone who consumes cloud services. The cloud service business manager is responsible for overseeing the billing, auditing, and purchasing of cloud services.

**NEW QUESTION 276**

- (Exam Topic 3)

Within a federated identity system, which entity accepts tokens from the identity provider?

- A. Assertion manager
- B. Servicing party
- C. Proxy party
- D. Relying party

**Answer:** D

**Explanation:**

The relying party is attached to the application or service that a user is trying to access, and it accepts authentication tokens from the user's own identity provider in order to facilitate authentication and access. The other terms provided are all associated with federated systems, but none is the correct choice in this case.

**NEW QUESTION 280**

- (Exam Topic 3)

Although much of the attention given to data security is focused on keeping data private and only accessible by authorized individuals, of equal importance is the trustworthiness of the data.

Which concept encapsulates this?

- A. Validity
- B. Integrity
- C. Accessibility
- D. Confidentiality

**Answer: B**

**Explanation:**

Integrity refers to the trustworthiness of data and whether its format and values are true and have not been corrupted or otherwise altered through unauthorized means. Confidentiality refers to keeping data from being access or viewed by unauthorized parties. Accessibility means that data is available and ready when needed by a user or service. Validity can mean a variety of things that are somewhat similar to integrity, but it's not the most appropriate answer in this case.

**NEW QUESTION 282**

- (Exam Topic 3)

Which of the following actions will NOT make data part of the create phase of the cloud data lifecycle?

- A. Modify data
- B. Modify metadata
- C. New data
- D. Import data

**Answer: B**

**Explanation:**

Modifying the metadata does not change the actual data. Although this initial phase is called "create," it can also refer to modification. In essence, any time data is considered "new," it is in the create phase. This can come from data that is newly created, data that is imported into a system and is new to that system, or data that is already present and is modified into a new form or value.

**NEW QUESTION 285**

- (Exam Topic 3)

Which of the following threat types involves an application that does not validate authorization for portions of itself beyond when the user first enters it?

- A. Cross-site request forgery
- B. Missing function-level access control
- C. Injection
- D. Cross-site scripting

**Answer: B**

**Explanation:**

It is imperative that applications do checks when each function or portion of the application is accessed to ensure that the user is properly authorized. Without continual checks each time a function is accessed, an attacker could forge requests to access portions of the application where authorization has not been granted. An injection attack is where a malicious actor sends commands or other arbitrary data through input and data fields with the intent of having the application or system execute the code as part of its normal processing and queries. Cross-site scripting occurs when an attacker is able to send untrusted data to a user's browser without going through validation processes. Cross-site request forgery occurs when an attack forces an authenticated user to send forged requests to an application running under their own access and credentials.

**NEW QUESTION 289**

- (Exam Topic 3)

Many of the traditional concepts of systems and services for a traditional data center also apply to the cloud. Both are built around key computing concepts.

Which of the following compromise the two facets of computing?

- A. CPU and software
- B. CPU and storage
- C. CPU and memory
- D. Memory and networking

**Answer: C**

**Explanation:**

The CPU and memory resources of an environment together comprise its "computing" resources. Cloud environments, especially public clouds, are enormous pools of resources for computing and are typically divided among a large number of customers with constantly changing needs and demands. Although storage and networking are core components of a cloud environment, they do not comprise its computing core. Software, much like within a traditional data center, is highly subjective based on the application, system, service, or cloud computing model used; however, it is not one of the core cloud components.

**NEW QUESTION 291**

- (Exam Topic 3)

Which of the following threat types involves the sending of commands or arbitrary data through input fields in an application in an attempt to get that code executed as part of normal processing?

- A. Cross-site scripting
- B. Missing function-level access control
- C. Injection
- D. Cross-site forgery

**Answer:** C

**Explanation:**

An injection attack is where a malicious actor will send commands or other arbitrary data through input and data fields with the intent of having the application or system execute the code as part of its normal processing and queries. This can trick an application into exposing data that is not intended or authorized to be exposed, or it could potentially allow an attacker to gain insight into configurations or security controls. Missing function-level access control exists where an application only checks for authorization during the initial login process and does not further validate with each function call. Cross-site request forgery occurs when an attack forces an authenticated user to send forged requests to an application running under their own access and credentials. Cross-site scripting occurs when an attacker is able to send untrusted data to a user's browser without going through validation processes.

**NEW QUESTION 293**

- (Exam Topic 3)

With IaaS, what is responsible for handling the security and control over the volume storage space?

- A. Management plane
- B. Operating system
- C. Application
- D. Hypervisor

**Answer:** B

**Explanation:**

Volume storage is allocated via a LUN to a system and then treated the same as any traditional storage. The operating system is responsible for formatting and securing volume storage as well as controlling all access to it. Applications, although they may use volume storage and have permissions to write to it, are not responsible for its formatting and security. Both a hypervisor and the management plane are outside of an individual system and are not responsible for managing the files and storage within that system.

**NEW QUESTION 298**

- (Exam Topic 3)

What type of storage structure does object storage employ to maintain files?

- A. Directory
- B. Hierarchical
- C. tree
- D. Flat

**Answer:** D

**Explanation:**

Object storage uses a flat file system to hold storage objects; it assigns files a key value that is then used to access them, rather than relying on directories or descriptive filenames. Typical storage layouts such as tree, directory, and hierarchical structures are used within volume storage, whereas object storage maintains a flat structure with key values.

**NEW QUESTION 300**

- (Exam Topic 3)

In order to comply with regulatory requirements, which of the following secure erasure methods would be available to a cloud customer using volume storage within the IaaS service model?

- A. Demagnetizing
- B. Shredding
- C. Degaussing
- D. Cryptographic erasure

**Answer:** D

**Explanation:**

Cryptographic erasure is a secure method to destroy data by destroying the keys that were used to encrypt it. This method is universally available for volume storage on IaaS and is also extremely quick. Shredding, degaussing, and demagnetizing are all physically destructive methods that would not be permitted within a cloud environment using shared resources.

**NEW QUESTION 303**

- (Exam Topic 3)

One of the main components of system audits is the ability to track changes over time and to match these changes with continued compliance and internal processes.

Which aspect of cloud computing makes this particular component more challenging than in a traditional data center?

- A. Portability
- B. Virtualization
- C. Elasticity
- D. Resource pooling

**Answer:** B

**Explanation:**

Cloud services make exclusive use of virtualization, and systems change over time, including the addition, subtraction, and reimaging of virtual machines. It is extremely unlikely that the exact same virtual machines and images used in a previous audit would still be in use or even available for a later audit, making the tracking of changes over time extremely difficult, or even impossible. Elasticity refers to the ability to add and remove resources from a system or service to meet current demand, and although it plays a factor in making the tracking of virtual machines very difficult over time, it is not the best answer in this case. Resource pooling pertains to a cloud environment sharing a large amount of resources between different customers and services. Portability refers to the ability to move systems or services easily between different cloud providers.

#### NEW QUESTION 308

- (Exam Topic 3)

Data center and operations design traditionally takes a tiered, topological approach.

Which of the following standards is focused on that approach and is prevalently used throughout the industry?

- A. IDCA
- B. NFPA
- C. BICSI
- D. Uptime Institute

**Answer:** D

#### Explanation:

The Uptime Institute publishes the most widely known and used standard for data center topologies and tiers. The National Fire Protection Association (NFPA) publishes a broad range of fire safety and design standards for many different types of facilities. Building Industry Consulting Services International (BICSI) issues certifications for data center cabling. The International Data Center Authority (IDCA) offers the Infinity Paradigm, which takes a macro-level approach to data center design.

#### NEW QUESTION 313

- (Exam Topic 3)

When dealing with PII, which category pertains to those requirements that can carry legal sanctions or penalties for failure to adequately safeguard the data and address compliance requirements?

- A. Contractual
- B. Jurisdictional
- C. Regulated
- D. Legal

**Answer:** C

#### Explanation:

Regulated PII pertains to data that is outlined in law and regulations. Violations of the requirements for the protection of regulated PII can carry legal sanctions or penalties. Contractual PII involves required data protection that is determined by the actual service contract between the cloud provider and cloud customer, rather than outlined by law. Violations of the provisions of contractual PII carry potential financial or contractual implications, but not legal sanctions. Legal and jurisdictional are similar terms to regulated, but neither is the official term used.

#### NEW QUESTION 316

- (Exam Topic 3)

Digital investigations have adopted many of the same methodologies and protocols as other types of criminal or scientific inquiries.

What term pertains to the application of scientific norms and protocols to digital investigations?

- A. Scientific
- B. Investigative
- C. Methodological
- D. Forensics

**Answer:** D

#### Explanation:

Forensics refers to the application of scientific methods and protocols to the investigation of crimes. Although forensics has traditionally been applied to well-known criminal proceedings and investigations, the term equally applies to digital investigations and methods. Although the other answers provide similar-sounding terms and ideas, none is the appropriate answer in this case.

#### NEW QUESTION 317

- (Exam Topic 3)

A crucial decision any company must make is in regard to where it hosts the data systems it depends on. A debate exists as to whether it's best to lease space in a data center or build your own data center--and now with cloud computing, whether to purchase resources within a cloud.

What is the biggest advantage to leasing space in a data center versus procuring cloud services?

- A. Regulations
- B. Control
- C. Security
- D. Costs

**Answer:** B

#### Explanation:

When leasing space in a data center versus utilizing cloud services, a customer has a much greater control over its systems and services, from both the hardware/software perspective and the operational management perspective. Costs, regulations, and security are all prime considerations regardless of the hosting type selected. Although regulations will be the same in either hosting solution, in most instances, costs and security will be greater factors with leased space.

#### NEW QUESTION 322

- (Exam Topic 3)

Which of the following is NOT one of the main intended goals of a DLP solution?

- A. Showing due diligence
- B. Preventing malicious insiders
- C. Regulatory compliance
- D. Managing and minimizing risk

**Answer:** B

#### Explanation:

Data loss prevention (DLP) extends the capabilities for data protection beyond the standard and traditional security controls that are offered by operating systems, application containers, and network devices. DLP is not specifically implemented to counter malicious insiders, and would not be particularly effective in doing so, because a malicious insider with legitimate access would have other ways to obtain data. DLP is a set of practices and controls to manage and minimize risk, comply with regulatory requirements, and show due diligence with the protection of data.

#### NEW QUESTION 325

- (Exam Topic 3)

You were recently hired as a project manager at a major university to implement cloud services for the academic and administrative systems. Because the load and demand for services at a university are very cyclical in nature, commensurate with the academic calendar, which of the following aspects of cloud computing would NOT be a primary benefit to you?

- A. Measured service
- B. Broad network access
- C. Resource pooling
- D. On-demand self-service

**Answer:** B

#### Explanation:

Broad network access to cloud services, although it is an integral aspect of cloud computing, would not being a specific benefit to an organization with cyclical business needs. The other options would allow for lower costs during periods of low usage as well as provide the ability to expand services quickly and easily when needed for peak periods. Measured service allows a cloud customer to only use the resources it needs at the time, and resource pooling allows a cloud customer to access resources as needed. On-demand self-service enables the cloud customer to change its provisioned resources on its own, without the need to interact with the staff from the cloud provider.

#### NEW QUESTION 329

- (Exam Topic 3)

Which of the following tasks within a SaaS environment would NOT be something the cloud customer would be responsible for?

- A. Authentication mechanism
- B. Branding
- C. Training
- D. User access

**Answer:** A

#### Explanation:

The authentication mechanisms and implementations are the responsibility of the cloud provider because they are core components of the application platform and service. Within a SaaS implementation, the cloud customer will provision user access, deploy branding to the application interface (typically), and provide or procure training for its users.

#### NEW QUESTION 334

- (Exam Topic 3)

Different certifications and standards take different approaches to data center design and operations. Although many traditional approaches use a tiered methodology, which of the following utilizes a macro-level approach to data center design?

- A. IDCA
- B. BICSI
- C. Uptime Institute
- D. NFPA

**Answer:** A

#### Explanation:

The Infinity Paradigm of the International Data Center Authority (IDCA) takes a macro-level approach to data center design. The IDCA does not use a specific, focused approach on specific components to achieve tier status. Building Industry Consulting Services International (BICSI) issues certifications for data center cabling. The National Fire Protection Association (NFPA) publishes a broad range of fire safety and design standards for many different types of facilities. The Uptime Institute publishes the most widely known and used standard for data center topologies and tiers.

#### NEW QUESTION 335

- (Exam Topic 3)

Implementing baselines on systems would take an enormous amount of time and resources if the staff had to apply them to each server, and over time, it would be almost impossible to keep all the systems in sync on an ongoing basis.

Which of the following is NOT a package that can be used for implementing and maintaining baselines across an enterprise?

- A. Puppet
- B. SCCM

- C. Chef
- D. GitHub

**Answer:** D

**Explanation:**

GitHub is a software development platform that serves as a code repository and versioning system. It is solely used for software development and would not be appropriate for applying baselines to systems. Puppet is an open-source configuration management tool that runs on many platforms and can be used to apply and maintain baselines. The Software Center Configuration Manager (SCCM) was developed by Microsoft for managing systems across large groups of servers. Chef is also a system for maintaining large groups of systems throughout an enterprise.

**NEW QUESTION 336**

- (Exam Topic 3)

Many tools and technologies are available for securing or monitoring data in transit within a data center, whether it is a traditional data center or a cloud. Which of the following is NOT a technology for securing data in transit?

- A. VPN
- B. TLS
- C. DNSSEC
- D. HTTPS

**Answer:** C

**Explanation:**

DNSSEC is an extension of the normal DNS protocol that enables a system to verify the integrity of a DNS query resolution by signing it from the authoritative source and verifying the signing chain. It is not used for securing data transmissions or exchanges. HTTPS is the most common method for securing web service and data calls within a cloud, and TLS is the current standard for encrypting HTTPS traffic. VPNs are widely used for securing data transmissions and service access.

**NEW QUESTION 338**

- (Exam Topic 3)

Configurations and policies for a system can come from a variety of sources and take a variety of formats. Which concept pertains to the application of a set of configurations and policies that is applied to all systems or a class of systems?

- A. Hardening
- B. Leveling
- C. Baselines
- D. Standards

**Answer:** C

**Explanation:**

Baselines are a set of configurations and policies applied to all new systems or services, and they serve as the basis for deploying any other services on top of them. Although standards often form the basis for baselines, the term is applicable in this case. Hardening is the process of securing a system, often through the application of baselines. Leveling is an extraneous but similar term to baselining.

**NEW QUESTION 342**

- (Exam Topic 3)

Which phase of the cloud data lifecycle would be the MOST appropriate for the use of DLP technologies to protect the data?

- A. Use
- B. Store
- C. Share
- D. Create

**Answer:** C

**Explanation:**

During the share phase, data is allowed to leave the application for consumption by other vendors, systems, or services. At this point, as the data is leaving the security controls of the application, the use of DLP technologies is appropriate to control how the data is used or to force expiration. During the use, create, and store phases, traditional security controls are available and are more appropriate because the data is still internal to the application.

**NEW QUESTION 343**

- (Exam Topic 3)

Many aspects and features of cloud computing can make eDiscovery compliance more difficult or costly. Which aspect of cloud computing would be the MOST complicating factor?

- A. Measured service
- B. Broad network access
- C. Multitenancy
- D. Portability

**Answer:** C

**Explanation:**

With multitenancy, multiple customers share the same physical hardware and systems. With the nature of a cloud environment and how it writes data across diverse systems that are shared by others, the process of eDiscovery becomes much more complicated. Administrators cannot pull physical drives or easily isolate which data to capture. They not only have to focus on which data they need to collect, while ensuring they find all of it, but they also have to make sure that other

data is not accidentally collected and exposed along with it. Measured service is the aspect of a cloud where customers only pay for the services they are actually using, and for the duration of their use. Portability refers to the ease with which an application or service can be moved among different cloud providers. Broad network access refers to the nature of cloud services being accessed via the public Internet, either with or without secure tunneling technologies. None of these concepts would pertain to eDiscovery.

#### NEW QUESTION 348

- (Exam Topic 3)

If you are running an application that has strict legal requirements that the data cannot reside on systems that contain other applications or systems, which aspect of cloud computing would be prohibitive in this case?

- A. Multitenancy
- B. Broad network access
- C. Portability
- D. Elasticity

**Answer:** A

#### Explanation:

Multitenancy is the aspect of cloud computing that involves having multiple customers and applications running within the same system and sharing the same resources. Although considerable mechanisms are in place to ensure isolation and separation, the data and applications are ultimately using shared resources. Broad network access refers to the ability to access cloud services from any location or client. Portability refers to the ability to easily move cloud services between different cloud providers, whereas elasticity refers to the capabilities of a cloud environment to add or remove services, as needed, to meet current demand.

#### NEW QUESTION 351

- (Exam Topic 2)

Which of the following is NOT a domain of the Cloud Controls Matrix (CCM)?

- A. Data center security
- B. Human resources
- C. Mobile security
- D. Budgetary and cost controls

**Answer:** D

#### Explanation:

Budgetary and cost controls is not one of the domains outlined in the CCM.

#### NEW QUESTION 352

- (Exam Topic 2)

What changes are necessary to application code in order to implement DNSSEC?

- A. Adding encryption modules
- B. Implementing certificate validations
- C. Additional DNS lookups
- D. No changes are needed.

**Answer:** D

#### Explanation:

To implement DNSSEC, no additional changes are needed to applications or their code because the integrity checks are all performed at the system level.

#### NEW QUESTION 355

- (Exam Topic 2)

What does the "SOC" acronym refer to with audit reports?

- A. Service Origin Confidentiality
- B. System Organization Confidentiality
- C. Service Organizational Control
- D. System Organization Control

**Answer:** C

#### NEW QUESTION 356

- (Exam Topic 2)

What concept does the "I" represent with the STRIDE threat model?

- A. Integrity
- B. Information disclosure
- C. IT security
- D. Insider threat

**Answer:** B

#### Explanation:

Perhaps the biggest concern for any user is having their personal and sensitive information disclosed by an application. There are many aspects of an application to consider with security and protecting this information, and it is very difficult for any application to fully ensure security from start to finish. The obvious focus is on security within the application itself, as well as protecting and storing the data.

#### NEW QUESTION 360

- (Exam Topic 2)

Which type of audit report is considered a "restricted use" report for its intended audience?

- A. SAS-70
- B. SSAE-16
- C. SOC Type 1
- D. SOC Type 2

**Answer:** C

#### Explanation:

SOC Type 1 reports are considered "restricted use" reports. They are intended for management and stakeholders of an organization, clients of the service organization, and auditors of the organization. They are not intended for release beyond those audiences.

#### NEW QUESTION 365

- (Exam Topic 2)

Which of the following is NOT a key area for performance monitoring as far as an SLA is concerned?

- A. CPU
- B. Users
- C. Memory
- D. Network

**Answer:** B

#### Explanation:

An SLA requires performance monitoring of CPU, memory, storage, and networking. The number of users active on a system would not be part of an SLA specifically, other than in regard to the impact on the other four variables.

#### NEW QUESTION 368

- (Exam Topic 2)

Which of the following is the sole responsibility of the cloud provider, regardless of which cloud model is used?

- A. Platform
- B. Data
- C. Physical environment
- D. Infrastructure

**Answer:** C

#### Explanation:

Regardless of which cloud-hosting model is used, the cloud provider always has sole responsibility for the physical environment.

#### NEW QUESTION 371

- (Exam Topic 2)

Which of the following does NOT fall under the "IT" aspect of quality of service (QoS)?

- A. Applications
- B. Key performance indicators (KPIs)
- C. Services
- D. Security

**Answer:** B

#### Explanation:

KPIs fall under the "business" aspect of QoS, along with monitoring and measuring of events and business processes. Services, security, and applications are all core components and concepts of the "IT" aspect of QoS.

#### NEW QUESTION 374

- (Exam Topic 2)

Which of the following is the sole responsibility of the cloud customer, regardless of which cloud model is used?

- A. Infrastructure
- B. Platform
- C. Application
- D. Data

**Answer:** D

#### Explanation:

Regardless of which cloud-hosting model is used, the cloud customer always has sole responsibility for the data and its security.

#### NEW QUESTION 375

- (Exam Topic 2)

Which process serves to prove the identity and credentials of a user requesting access to an application or data?

- A. Repudiation
- B. Authentication
- C. Identification
- D. Authorization

**Answer:** B

**Explanation:**

Authentication is the process of proving whether the identity presented by a user is true and valid. This can be done through common mechanisms such as user ID and password combinations or with more secure methods such as multifactor authentication.

**NEW QUESTION 376**

- (Exam Topic 2)

Which value refers to the amount of data an organization would need to recover in the event of a BCDR situation in order to reach an acceptable level of operations?

- A. SRE
- B. RTO
- C. RPO
- D. RSL

**Answer:** C

**Explanation:**

The recovery point objective (RPO) is defined as the amount of data a company would need to maintain and recover in order to function at a level acceptable to management. This may or may not be a restoration to full operating capacity, depending on what management deems as crucial and essential.

**NEW QUESTION 380**

- (Exam Topic 2)

What concept does the "T" represent in the STRIDE threat model?

- A. TLS
- B. Testing
- C. Tampering with data
- D. Transport

**Answer:** C

**Explanation:**

Any application that sends data to the user will face the potential that the user could manipulate or alter the data, whether it resides in cookies, GET or POST commands, or headers, or manipulates client-side validations. If the user receives data from the application, it is crucial that the application validate and verify any data that is received back from the user.

**NEW QUESTION 384**

- (Exam Topic 2)

What concept does the "D" represent with the STRIDE threat model?

- A. Data loss
- B. Denial of service
- C. Data breach
- D. Distributed

**Answer:** B

**Explanation:**

Any application can be a possible target of denial-of-service (DoS) attacks. From the application side, the developers should minimize how many operations are performed for non-authenticated users. This will keep the application running as quickly as possible and using the least amount of system resources to help minimize the impact of any such attacks.

**NEW QUESTION 387**

- (Exam Topic 2)

Which of the following is a commonly used tool for maintaining system configurations?

- A. Maestro
- B. Orchestrator
- C. Puppet
- D. Conductor

**Answer:** C

**Explanation:**

Puppet is a commonly used tool for maintaining system configurations based on policies, and done so from a centralized authority.

**NEW QUESTION 392**

- (Exam Topic 2)

Which of the following is NOT a function performed by the record protocol of TLS?

- A. Encryption
- B. Acceleration
- C. Authentication
- D. Compression

**Answer:** B

**Explanation:**

The record protocol of TLS performs the authentication and encryption of data packets, and in some cases compression as well. It does not perform any acceleration functions.

**NEW QUESTION 394**

- (Exam Topic 2)

Where is an XML firewall most commonly deployed in the environment?

- A. Between the application and data layers
- B. Between the IPS and firewall
- C. Between the presentation and application layers
- D. Between the firewall and application server

**Answer:** D

**Explanation:**

XML firewalls are most commonly deployed in line between the firewall and application server to validate XML code before it reaches the application.

**NEW QUESTION 395**

- (Exam Topic 2)

With software-defined networking, what aspect of networking is abstracted from the forwarding of traffic?

- A. Routing
- B. Session
- C. Filtering
- D. Firewalling

**Answer:** C

**Explanation:**

With software-defined networking (SDN), the filtering of network traffic is separated from the forwarding of network traffic so that it can be independently administered.

**NEW QUESTION 396**

- (Exam Topic 2)

Which of the following is NOT an application or utility to apply and enforce baselines on a system?

- A. Chef
- B. GitHub
- C. Puppet
- D. Active Directory

**Answer:** B

**Explanation:**

GitHub is an application for code collaboration, including versioning and branching of code trees. It is not used for applying or maintaining system configurations.

**NEW QUESTION 397**

- (Exam Topic 2)

Which of the following service categories entails the least amount of support needed on the part of the cloud customer?

- A. SaaS
- B. IaaS
- C. DaaS
- D. PaaS

**Answer:** A

**Explanation:**

With SaaS providing a fully functioning application that is managed and maintained by the cloud provider, cloud customers incur the least amount of support responsibilities themselves of any service category.

**NEW QUESTION 400**

- (Exam Topic 2)

What concept does the "A" represent in the DREAD model?

- A. Affected users
- B. Authentication
- C. Affinity
- D. Authorization

**Answer:** A

**Explanation:**

Affected users refers to the percentage of users who would be impacted by a successful exploit. Scoring ranges from 0, which means no users are impacted, to 10, which means all users are impacted.

**NEW QUESTION 405**

- (Exam Topic 2)

Which type of controls are the SOC Type 1 reports specifically focused on?

- A. Integrity
- B. PII
- C. Financial
- D. Privacy

**Answer:** C

**Explanation:**

SOC Type 1 reports are focused specifically on internal controls as they relate to financial reporting.

**NEW QUESTION 408**

- (Exam Topic 2)

What is a standard configuration and policy set that is applied to systems and virtual machines called?

- A. Standardization
- B. Baseline
- C. Hardening
- D. Redline

**Answer:** B

**Explanation:**

The most common and efficient manner of securing operating systems is through the use of baselines. A baseline is a standardized and understood set of base configurations and settings. When a new system is built or a new virtual machine is established, baselines will be applied to a new image to ensure the base configuration meets organizational policy and regulatory requirements.

**NEW QUESTION 413**

- (Exam Topic 2)

Other than cost savings realized due to measured service, what is another facet of cloud computing that will typically save substantial costs in time and money for an organization in the event of a disaster?

- A. Broad network access
- B. Interoperability
- C. Resource pooling
- D. Portability

**Answer:** A

**Explanation:**

With a typical BCDR solution, an organization would need some number of staff to quickly travel to the location of the BCDR site to configure systems and applications for recovery. With a cloud environment, everything is done over broad network access, with no need (or even possibility) to travel to a remote site at any time.

**NEW QUESTION 415**

- (Exam Topic 2)

Which European Union directive pertains to personal data privacy and an individual's control over their personal data?

- A. 99/9/EC
- B. 95/46/EC
- C. 2000/1/EC
- D. 2013/27001/EC

**Answer:** B

**Explanation:**

Directive 95/46/EC is titled "On the protection of individuals with regard to the processing of personal data and on the free movement of such data."

**NEW QUESTION 416**

- (Exam Topic 2)

Which of the following is the MOST important requirement and guidance for testing during an audit?

- A. Stakeholders
- B. Shareholders
- C. Management
- D. Regulations

**Answer:** D

**Explanation:**

During any audit, regulations are the most important factor and guidelines for what must be tested. Although the requirements from management, stakeholders, and shareholders are also important, regulations are not negotiable and pose the biggest risk to any organization for compliance failure.

**NEW QUESTION 421**

- (Exam Topic 2)

Over time, what is a primary concern for data archiving?

- A. Size of archives
- B. Format of archives
- C. Recoverability
- D. Regulatory changes

**Answer: C**

**Explanation:**

Over time, maintaining the ability to restore and read archives is a primary concern for data archiving. As technologies change and new systems are brought in, it is imperative for an organization to ensure they are still able to restore and access archives for the duration of the required retention period.

**NEW QUESTION 423**

- (Exam Topic 2)

Which aspect of cloud computing would make the use of a cloud the most attractive as a BCDR solution?

- A. Interoperability
- B. Resource pooling
- C. Portability
- D. Measured service

**Answer: D**

**Explanation:**

Measured service means that costs are only incurred when a cloud customer is actually using cloud services. This is ideal for a business continuity and disaster recovery (BCDR) solution because it negates the need to keep hardware or resources on standby in case of a disaster. Services can be initiated when needed and without costs unless needed.

**NEW QUESTION 427**

- (Exam Topic 2)

Which of the following would be a reason to undertake a BCDR test?

- A. Functional change of the application
- B. Change in staff
- C. User interface overhaul of the application
- D. Change in regulations

**Answer: A**

**Explanation:**

Any time a major functional change of an application occurs, a new BCDR test should be done to ensure the overall strategy and process are still applicable and appropriate.

**NEW QUESTION 430**

- (Exam Topic 2)

How many additional DNS queries are needed when DNSSEC integrity checks are added?

- A. Three
- B. Zero
- C. One
- D. Two

**Answer: B**

**Explanation:**

DNSSEC does not require any additional DNS queries to be performed. The DNSSEC integrity checks and validations are all performed as part of the single DNS lookup resolution.

**NEW QUESTION 431**

- (Exam Topic 2)

At which stage of the BCDR plan creation phase should security be included in discussions?

- A. Define scope
- B. Analyze
- C. Assess risk
- D. Gather requirements

**Answer: A**

**Explanation:**

Security should be included in discussions from the very first phase when defining the scope. Adding security later is likely to incur additional costs in time and money, or will result in an incomplete or inadequate plan.

#### NEW QUESTION 435

- (Exam Topic 2)

Which of the following can be useful for protecting cloud customers from a denial-of-service (DoS) attack against another customer hosted in the same cloud?

- A. Reservations
- B. Measured service
- C. Limits
- D. Shares

**Answer:** A

#### Explanation:

Reservations ensure that a minimum level of resources will always be available to a cloud customer for them to start and operate their services. In the event of a DoS attack against one customer, they can guarantee that the other customers will still be able to operate.

#### NEW QUESTION 436

- (Exam Topic 2)

The SOC Type 2 reports are divided into five principles.

Which of the five principles must also be included when auditing any of the other four principles?

- A. Confidentiality
- B. Privacy
- C. Security
- D. Availability

**Answer:** C

#### Explanation:

Under the SOC guidelines, when any of the four principles other than security are being audited, which includes availability, confidentiality, processing integrity, and privacy, the security principle must also be included with the audit.

#### NEW QUESTION 441

- (Exam Topic 2)

Which of the following technologies is used to monitor network traffic and notify if any potential threats or attacks are noticed?

- A. IPS
- B. WAF
- C. Firewall
- D. IDS

**Answer:** D

#### Explanation:

An intrusion detection system (IDS) is designed to analyze network packets, compare their contents or characteristics against a set of configurations or signatures, and alert personnel if anything is detected that could constitute a threat or is otherwise designated for alerting.

#### NEW QUESTION 446

- (Exam Topic 2)

Which of the cloud deployment models offers the most control and input to the cloud customer as to how the overall cloud environment is implemented and configured?

- A. Public
- B. Community
- C. Hybrid
- D. Private

**Answer:** D

#### Explanation:

A private cloud model, and the specific contractual relationships involved, will give a cloud customer the most level of input and control over how the overall cloud environment is designed and implemented. This would be even more so in cases where the private cloud is owned and operated by the same organization that is hosting services within it.

#### NEW QUESTION 449

- (Exam Topic 2)

Which of the following is NOT one of five principles of SOC Type 2 audits?

- A. Privacy
- B. Processing integrity
- C. Financial
- D. Security

**Answer:** C

**Explanation:**

The SOC Type 2 audits include five principles: security, privacy, processing integrity, availability, and confidentiality.

**NEW QUESTION 453**

- (Exam Topic 2)

Which of the following features is a main benefit of PaaS over IaaS?

- A. Location independence
- B. High-availability
- C. Physical security requirements
- D. Auto-scaling

**Answer: D**

**Explanation:**

With PaaS providing a fully configured and managed framework, auto-scaling can be implemented to programmatically adjust resources based on the current demands of the environment.

**NEW QUESTION 458**

- (Exam Topic 2)

What does static application security testing (SAST) offer as a tool to the testers?

- A. Production system scanning
- B. Injection attempts
- C. Source code access
- D. Live testing

**Answer: C**

**Explanation:**

Static application security testing (SAST) is conducted with knowledge of the system, including source code, and is done against offline systems.

**NEW QUESTION 463**

- (Exam Topic 2)

What strategy involves hiding data in a data set to prevent someone from identifying specific individuals based on other data fields present?

- A. Anonymization
- B. Tokenization
- C. Masking
- D. Obfuscation

**Answer: A**

**Explanation:**

With data anonymization, data is manipulated in such a way so as to prevent the identification of an individual through various data objects, and is often used in conjunction with other concepts such as masking.

**NEW QUESTION 468**

- (Exam Topic 2)

Which data point that auditors always desire is very difficult to provide within a cloud environment?

- A. Access policy
- B. Systems architecture
- C. Baselines
- D. Privacy statement

**Answer: B**

**Explanation:**

Cloud environments are constantly changing and often span multiple physical locations. A cloud customer is also very unlikely to have knowledge and insight into the underlying systems architecture in a cloud environment. Both of these realities make it very difficult, if not impossible, for an organization to provide a comprehensive systems design document.

**NEW QUESTION 472**

- (Exam Topic 2)

Which of the following service capabilities gives the cloud customer an established and maintained framework to deploy code and applications?

- A. Software
- B. Desktop
- C. Platform
- D. Infrastructure

**Answer: C**

**Explanation:**

The platform service capability provides programming languages and libraries from the cloud provider, where the customer can deploy their own code and applications into a managed and controlled framework.

#### NEW QUESTION 474

- (Exam Topic 2)

Which of the following would NOT be a reason to activate a BCDR strategy?

- A. Staffing loss
- B. Terrorism attack
- C. Utility disruptions
- D. Natural disaster

**Answer:** A

#### **Explanation:**

The loss of staffing would not be a reason to declare a BCDR situation because it does not impact production operations or equipment, and the same staff would be needed for a BCDR situation.

#### NEW QUESTION 476

- (Exam Topic 2)

What does the REST API use to protect data transmissions?

- A. NetBIOS
- B. VPN
- C. Encapsulation
- D. TLS

**Answer:** D

#### **Explanation:**

Representational State Transfer (REST) uses TLS for communication over secured channels. Although REST also supports SSL, at this point SSL has been phased out due to vulnerabilities and has been replaced by TLS.

#### NEW QUESTION 481

- (Exam Topic 2)

Which of the cloud cross-cutting aspects relates to the ability to reuse or move components of an application or service?

- A. Availability
- B. Interoperability
- C. Reversibility
- D. Portability

**Answer:** B

#### **Explanation:**

Interoperability is the ease with which one can move or reuse components of an application or service. This is maximized when services are designed without specific dependencies on underlying platforms, operating systems, locations, or cloud providers.

#### NEW QUESTION 485

- (Exam Topic 2)

Who would be responsible for implementing IPsec to secure communications for an application?

- A. Developers
- B. Systems staff
- C. Auditors
- D. Cloud customer

**Answer:** B

#### **Explanation:**

Because IPsec is implemented at the system or network level, it is the responsibility of the systems staff. IPsec removes the responsibility from developers, whereas other technologies such as TLS would be implemented by developers.

#### NEW QUESTION 488

- (Exam Topic 2)

Which of the cloud cross-cutting aspects relates to the ability for a cloud customer to easily remove their applications and data from a cloud environment?

- A. Reversibility
- B. Availability
- C. Portability
- D. Interoperability

**Answer:** A

#### **Explanation:**

Reversibility is the ability for a cloud customer to easily remove their applications or data from a cloud environment, as well as to ensure that all traces of their applications or data have been securely removed per a predefined agreement with the cloud provider.

#### NEW QUESTION 492

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