



## Microsoft

### Exam Questions PL-200

Microsoft Power Platform Functional Consultant

**NEW QUESTION 1**

- (Exam Topic 1)

A guest asks about the start time of a specific scheduled event and wants to know what the snow conditions will be like during their stay. You need to determine how to design the chat solution to answer those questions. What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Scenario	Action
Identify and reference the company event a guest mentions.	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <div style="border-bottom: 1px solid black; padding: 2px;">Load the response into a variable</div> <div style="border-bottom: 1px solid black; padding: 2px;">Use smart matching to load an entity into a topic</div> <div style="padding: 2px;">Load the extracted topic into a variable</div> </div>
Identify attributes for snow conditions.	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <div style="border-bottom: 1px solid black; padding: 2px;">Create a custom entity</div> <div style="border-bottom: 1px solid black; padding: 2px;">Create a new topic</div> <div style="border-bottom: 1px solid black; padding: 2px;">Create a new variable</div> <div style="padding: 2px;">Create an escalation</div> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface Description automatically generated

Box 1: Load the extracted topic into a variable

Power Virtual Agents uses entities to understand and identify a specific type of information from a user's responses. When saving the identified information to a variable, a variable type will be associated with it. The variable type is analogous with the entity.

In Power Virtual Agents, a topic defines a how a bot conversation plays out.

A topic has trigger phrases – these are phrases, keywords, or questions that a user is likely to type that is related to a specific issue – and conversation nodes – these are what you use to define how a bot should respond and what it should do.

Box 2: Create a custom entity

The prebuilt entities cover commonly used information types, but on some occasions, such as when building a bot that serves a specific purpose, you'll need to teach the bot's language understanding model some domain-specific knowledge.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

**NEW QUESTION 2**

- (Exam Topic 1)

You need to design the resort portal to meet the business requirements. Which data source should you use?

- A. Microsoft Excel
- B. Azure SQL Database
- C. SQL Server
- D. Common Data Service

**Answer:** A

**NEW QUESTION 3**

- (Exam Topic 1)

You need to design and create the solution for gathering contact information from guests for marketing purposes. What should you use? To answer, select the appropriate options In the answer area. NOTE: Each correct selection is worth one point.

Action	Solution
Extract business card data.	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <div style="border-bottom: 1px solid black; padding: 2px;">AI Builder</div> <div style="border-bottom: 1px solid black; padding: 2px;">Common Data Service</div> <div style="border-bottom: 1px solid black; padding: 2px;">Power Virtual Agents</div> <div style="padding: 2px;">Power Automate</div> </div>
Implement the contact gathering solution.	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <div style="border-bottom: 1px solid black; padding: 2px;">Create a new entity extraction component.</div> <div style="border-bottom: 1px solid black; padding: 2px;">Integrate the solution with Azure Cognitive Services.</div> <div style="padding: 2px;">Use a prebuilt AI model.</div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Action	Solution
Extract business card data.	<ul style="list-style-type: none"> <li>AI Builder</li> <li>Common Data Service</li> <li>Power Virtual Agents</li> <li>Power Automate</li> </ul>
Implement the contact gathering solution.	<ul style="list-style-type: none"> <li>Create a new entity extraction component.</li> <li>Integrate the solution with Azure Cognitive Services.</li> <li>Use a prebuilt AI model.</li> </ul>

**NEW QUESTION 4**

- (Exam Topic 1)

You need to embed the business card solution in the check-in app. What you use?

- A. control
- B. Button control
- C. Custom component
- D. AI Builder component

Answer: D

**NEW QUESTION 5**

- (Exam Topic 2)

You need to configure a Power Automate flow to send the email with the results to the client. What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Trigger settings**

- Set Table name to Qualification and Column filter to statecode.
- Set Table name to Qualification and Column filter to statuscode.
- Set Table name to Service Requests and Column filter to statuscode.

**Logic to complete service requests**

- Complete if current record is in Complete status.
- Complete if current record is in Pending Verification status.
- Loop through related qualification records and complete if all are in Complete status.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Set Table table to Qualification and Column filter to statuscode.

Box 2: Loop through related qualification records and complete if all are in Complete status. The new process for completing a service request must automate the following:

Set the Service Request record status to Complete when work on all Qualification records is finished.

Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

**NEW QUESTION 6**

- (Exam Topic 2)

You need to assign 10 percent of the Qualification records to the QV queue through table configuration by using a Power Automate flow. What should you do?

- A. Create an autonumber column on the Qualification table and assign its qualification records if the number cleanly divides by 10.
- B. Create a calculated column on the Service Request table that sums the number of qualification records, generates a random number between zero and the number from the new field, and assigns each qualification record if the number generated is 10 percent or less of the value of the new field.
- C. Create a roll-up column on the Service Request table that is the count of qualification records, generates a random number between zero and the number from

the new field, and assigns each qualification record if the number generated is 10 percent or less of the value of the new field.  
 D. Create an autonumber column on the Service Request table and assign its qualification records if the number cleanly divides by 10.

Answer: B

**NEW QUESTION 7**

- (Exam Topic 2)

You need to coordinate updates and deployment for managed solutions containing completed work without disrupting the system. What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Deployment option for changes to an unrelated table**

Deploy a patch with the changes made from the current solution.  
 Deploy a full copy of the new solution with the changes using the upgrade option.  
 Deploy a full copy of the current solution with the changes using the upgrade option.

**Deployment option for automation enhancements**

Deploy the new solution and then deploy a full copy of the original solution. Use the upgrade option for both deployments.  
 Deploy a full copy of the original solution and then deploy the new solution. Use the upgrade option for both deployments.  
 Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.

- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

Box 1: Deploy a patch with the changes made from the current solution. Scenario:

The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go-live date without the other shared components.

Box 2: Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.

Scenario: All components required for the verification process must be included in a new solution. Corporate security requires that deployments to non-development environments must be automated using service accounts.

Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.

Note:

Upgrade This is the default option and upgrades your solution to the latest version and rolls up all previous patches in one step. Any components associated to the previous solution version that are not in the newer solution version will be deleted. This is the recommended option as it will ensure that your resulting configuration state is consistent with the importing solution including removal of components that are no longer part of the solution.

Update This option replaces your solution with this version. Components that are not in the newer solution won't be deleted and will remain in the system. This option is not recommended as your destination environment will differ in configuration from your source environment and could cause issues that are difficult to reproduce and diagnose.

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/data-platform/update-solutions>

**NEW QUESTION 8**

- (Exam Topic 3)

A company uses a model-driven Power Apps app in a new environment. The base language is English. You need to configure French and Spanish. Which configuration component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Configuration component
Allow a language to be used within an organization.	<div style="border: 1px solid gray; padding: 5px;"> <p>▼</p> <p>Default language</p> <p>Language collation</p> <p>Language packs</p> <p>LCID</p> </div>
Enable the languages.	<div style="border: 1px solid gray; padding: 5px;"> <p>▼</p> <p>Browser</p> <p>Environment</p> <p>Power Apps app</p> <p>Tenant</p> </div>

- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

Box 1: Language packs

Before users can start using a Language Pack to display a language, the Language Pack must be enabled in your organization.

Box 2: Environment Enable the language

These settings can be found in the Microsoft Power Platform admin center by going to Environments > [select an environment] > Settings > Product > Languages.

Reference: <https://docs.microsoft.com/en-us/power-platform/admin/enable-languages>

**NEW QUESTION 9**

- (Exam Topic 3)

A company's sales staff wants a simplified way to manage their opportunities in Dynamics 365 Sales without adding custom code.

You need to provide a solution for each requirement.

Which solutions should you provide? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution
Drag and drop opportunities to change the stage.	<ul style="list-style-type: none"> <li>Add a Kanban control.</li> <li>Add a Timeline control.</li> <li>Add an Editable Grid control.</li> <li>Add a Calendar control.</li> </ul>
Show each salesperson their opportunities in Calendar and Kanban view.	<ul style="list-style-type: none"> <li>Add both controls to a custom view.</li> <li>Add both controls to the My Opportunities view.</li> <li>Add one control to All Opportunities and a custom view.</li> <li>Add one control to My Opportunities and a custom view.</li> </ul>
Show each salesperson the number of open opportunities by stage in a standard view.	<ul style="list-style-type: none"> <li>Use the List view.</li> <li>Use the Timeline control.</li> <li>Use the Kanban control.</li> <li>Use the chart pane on the view.</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

Box 1: Add a Kanban control.

The Kanban view allows your sales team to move opportunities from one stage to another by simply dragging them.

Box 2: Add both controls to the My Opportunities view.

➤ Kanban views help salespeople to manage their opportunities and activities effectively. Add the Kanban control to the Opportunity and Activity entity so salespeople can use the Kanban views. The Kanban control works only on the Opportunity and Activity entities.

➤ If you use unified interface, you can display any record in a calendar view via the calendar control.

- Go to Settings->Customization->Customize the System
- Open the configuration for the entity that you want to use the calendar control (Opportunities in our example)
- Click the View tab
- Click "Add Control" and select the calendar control.
- Click the dot for every interface from which you want the calendar control to be available.

Box 3: Use a List view

opportunities in Dynamics 365 Sales Reference:

<https://docs.microsoft.com/en-us/dynamics365-release-plan/2020wave1/dynamics365-sales/work-opportunities-dynamics-365-record-on-a-calendar/>

<https://fivep.com.au/how-to-get-visibility-and-report-on-an-opportunities-active-current-sales-stage-without-cod>

**NEW QUESTION 10**

- (Exam Topic 3)

You are a Dynamics 365 administrator for a veterinarian clinic.

On the client appointment form, there is a dropdown field for clients to select their type of pet. If a client selects the option Other, the veterinarian wants a text field to appear so that additional details can be added.

You need to create a dynamically visible field. What should you configure?

- A. field visibility on the form
- B. business process flow
- C. workflow
- D. business rule

**Answer: D**

**Explanation:**

References:

<https://www.sherweb.com/blog/dynamics-365/configuring-business-rules-within-microsoft-dynamics-365-crm/>

**NEW QUESTION 10**

- (Exam Topic 3)

You are designing a desktop user interface (UI) flow. The UI flow automates legacy software.

You need to prepare data for transfer to a Microsoft SharePoint list.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Select information to pass to the SharePoint list.	
Copy and paste the text in the output definition window.	
On the Outputs menu of the UI flow, choose <b>Select text on screen</b> .	⏪ ⏩
Enter a name and description for the output.	⏪ ⏩
Start recording the UI flow.	
Stop the recording and save the flow.	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-automate/ui-flows/inputs-outputs-desktop#use-outputs-to-extract-inform>

**NEW QUESTION 13**

- (Exam Topic 3)

You are a Dynamics 365 Customer Service administrator.

A user must be able to view system posts and activities in a dashboard. You need to create the dashboard for the user.

Which components should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Component
Display system posts	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right;">▼</div> <ul style="list-style-type: none"> <li>Timeline</li> <li>Organization insights</li> <li>IFrame</li> <li>Relationship Insights</li> </ul> </div>
Display activities	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right;">▼</div> <ul style="list-style-type: none"> <li>Lists</li> <li>Social Insights</li> <li>Organization Insights</li> <li>Relationship Insights</li> </ul> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application Description automatically generated

Box 1: Timeline

The timeline helps agents see all customer interaction history across channels, personnel, and the support lifecycle. The timeline is used across Dynamics 365 applications to capture activities like notes, appointments, emails, tasks, and more, to ensure that all interactions with the customer are tracked and visible over time. Agents use the timeline to quickly catch up on all of the latest activity details with the customer to provide the most personalized support experience.

Box 2: Lists Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/customer-service-hub-user-guide-timeline-adm>

**NEW QUESTION 18**

- (Exam Topic 3)

You need to recommend a role for users to perform several required tasks. The solution must use the principle of least privilege.

Which roles should you recommend? To answer, drag the appropriate roles to the correct functions. Each role may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Roles	Answer Area	Role
Office 365 global administrator	Function	Role
Office 365 service administrator	Create new users.	Role
Dynamics 365 service administrator	Assign roles to users.	Role
Dynamics 365 system administrator	Perform backups for an instance.	Role

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application Description automatically generated

Box 1: Office 365 Global Administrator

You may think that the Dynamics 365 system administrator would have power to do all the actions needed to manage Dynamics 365, but this is not the case. What's different in Microsoft cloud deployments is that licenses and user accounts are managed in Office 365 by an Office 365 Global Administrator. This role is analogous to a network administrator for an on premises deployment. The Global Administrator is the only role to create new user accounts and assign subscription licenses for Dynamics 365 (and other Office 365 apps such as Skype, Power BI and SharePoint).

Box 2: Dynamics 365 system administrator

The Dynamics 365 system administrator may assign roles and permissions to the Dynamics 365 user within an instance of Dynamics 365. The Dynamics 365 system administrator also controls all the settings in Dynamics 365.

Box 3: Dynamics 365 admin

The Dynamics 365 admin can perform backups and restores. Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/use-service-admin-role-manage-tenant>

<https://community.dynamics.com/crm/b/govandthecity/posts/understanding-dynamics-365-and-office-365-admi>

**NEW QUESTION 22**

- (Exam Topic 3)

A company is training an AI model using a custom table to determine the amount of time it takes to deliver a package based on several key fields.

The testing data used to train the model is used for all training and regression testing scenarios and is considered complete data.

The trained model predicts a 2 percent variance between the estimated delivery time and the actual delivery time of packages.

The executive sponsors reject the model because the actual variance is at 15 percent. You need to address the sponsors' concern

What should you do?

- A. Reduce the size of the data used within the model.
- B. increase the size of the data used with the model.
- C. Use sample training data from Microsoft
- D. Replace the training data with real-world data.

**Answer:** D

**Explanation:**

Note: Start using AI Builder with sample data

Don't have any data of your own to create a model? No problem! We've got you covered.

Sample data is available for several AI Builder model types, together with instructions for working with the sample data.

Reference: <https://docs.microsoft.com/en-us/ai-builder/samples>

**NEW QUESTION 24**

- (Exam Topic 3)

You are modifying a model-driven app. You set up a customer table in Microsoft Power Platform to retrieve

user data. You set up a form with the following columns for users to enter their data. The form includes the following columns:

Column	Data type
Country/region	Choices (multi-select)
Passport ownership	Choice (yes /no)
Passport expiration date	Text

The form must do the following:

- The Country/region column must automatically populate with US when English is chosen as a language. If the user selects Other for this column, the column must remain blank so that user can enter a value.
- The Passport expiration date column must appear only if the user selects Yes in the Passport ownership column.

You need to configure the app with the least amount of effort.

What should you configure? To answer, drag the appropriate solution component to the correct requirements. Each solution component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Solution components	Requirement	Solution component
Power Automate flow	Country/region	
Business rule	Passport expiration date column appears	
Business process flow		
Formula		

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Graphical user interface Description automatically generated with low confidence

**NEW QUESTION 28**

- (Exam Topic 3)

You configure an alert in Power BI.

You need to alert users when the value of a tile exceeds a threshold. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Where should you configure the Power BI alert so that it triggers the process?

Power BI
Common Data Service
Power Automate
Power BI admin portal

Who can see alerts configured for Power BI?

The person who created the alert.
The dashboard owner and the person who created the alert.
Everyone who has access to the dashboard.
Everyone who has access to the Power BI instance.

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/power-bi/create-reports/service-set-data-alerts>

**NEW QUESTION 30**

- (Exam Topic 3)

You create a report by using Power BI Desktop and publish the report to the Power BI service. You enable Power BI visualization embedding in a model-driven app.

You need to configure the model-driven app to display a Power Bi tile

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Pin the Power BI report to a new dashboard in the Power BI service	
Create a personal dashboard in the model-driven app	
Share the dashboard with the appropriate user in the app	
Add a Power BI tile to the dashboard and select the Power BI dashboard in the app	
Ensure the dashboard is available to the appropriate security roles	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

- \* 1.- Add a Power BI tile to the dashboard and select the power BI dashboard in the app 2.- Create a new Power BI personal dashboard in the model-driven app
- \* 3.- Ensure the dashboard is available to the appropriate security roles 4.- Pin the power BI report to a new dashboard in the Power BI service

**NEW QUESTION 32**

- (Exam Topic 3)

You are designing the organization structure for a company that has 5,000 users.

You need to configure security roles for the company while minimizing administrative effort. What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Apply a security role to everyone in a business unit.	<ul style="list-style-type: none"> <li>Assign the security role to the default business unit team.</li> <li>Assign the security role individually to each user in the business unit.</li> <li>Create a new team, add the business unit users, and then assign the security role to the team.</li> </ul>
Ensure an individual can see records in their current business unit and a child business unit.	<ul style="list-style-type: none"> <li>Grant the user a security role from the child business unit.</li> <li>Grant the user the Parent: Child Business Units security permission.</li> <li>Grant the user a security role from the root business unit.</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Create a new team, and the business unit users, and the assign the security role to the team. Change the business unit for a team Important

By changing the business unit for a team, you can remove all security role assignments for the team. At least one security role must be assigned to the team in the new business unit.

- > Select an environment and go to Settings > Users + permissions > Teams.
- > Select the checkbox for a team name.
- > Screenshot selecting a team.
- > On the menu bar, select Change Business Unit.
- > In the Change Business Unit dialog box, select a business unit. Enable Move records to new business unit to move to a new business unit. Select OK.

Box 2: Grant the user a security role from the child business unit.

Reference: <https://docs.microsoft.com/en-us/power-platform/admin/create-edit-business-units> <https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges>

**NEW QUESTION 37**

- (Exam Topic 3)

A company uses a model-driven app. The app uses a Power Virtual Agents chatbot.

The company has two locations in different countries/regions with separate environments for each location. Each location has a development environment, a testing environment, and a production environment. The company uses the Application Lifecycle Management (ALM) process for the environments.

You need to create the different Power Virtual Agents bot environments. How many Power Virtual Agents bot environments are required?

- A. 1
- B. 2
- C. 3
- D. 6

**Answer:** D

**NEW QUESTION 41**

- (Exam Topic 3)

A company is planning to create a Power Virtual Agents bot. The bot has the following requirements:

- The bot must provide address information for the company.
- The bot must be available from Microsoft Teams and from the internet website of the company. You need to configure the bot. Which component should you use?

- A. Skill
- B. Composer
- C. Template
- D. Channel

**Answer:** D

**NEW QUESTION 43**

- (Exam Topic 3)

A company uses model-driven apps.

Users in the sales department enter the first name, last name, and phone number of customers in the app. The users request a single screen in the app to enter the customer data.

You need to configure the app. What should you do?

- A. Create a canvas app.
- B. Modify the site map.
- C. Create a Power Automate flow.
- D. Use a Power Virtual Agents app.

**Answer:** A

**NEW QUESTION 46**

- (Exam Topic 3)

You are a Dynamics 365 Customer Service help desk administrator.

Cases entered in forms require different types of data to be stored in different types of fields. You need to create forms for each of the following case types:

Case type	Requirement
Case type A	A new case form that includes a timeline
Case type B	A new case form that includes a business process flow
Case type C	A new case form that can display case data on an interactive dashboard
Case type D	A new mobile-friendly case form that requires minimal fields for record creation
Case type E	A new mobile-friendly case form that displays the subject, case title, and status fields from a parent case

Which form types should you create? To answer, drag the appropriate form types to the meet the data entry requirements. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Form types**

- quick create
- main
- quick view
- card

**Answer Area**

Case type	Form type
Case type A	Form type
Case type B	Form type
Case type C	Form type
Case type D	Form type
Case type E	Form type

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/create-design-forms-customer-service-hub>

**NEW QUESTION 50**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: Delete the user account in the Power Platform admin portal and recreate the account by using the new name.

Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** B

**NEW QUESTION 54**

- (Exam Topic 3)

A veterinary office plans to use Microsoft Power Platform to streamline customer experiences. The customer creates a canvas apps to manage appointments. On the client appointment form, there is a dropdown field for clients to select their type of pet. If a client selects the option Other, a text field must appear so that staff members can add details about the pet.

You need to create a dynamically visible field. What should you configure?

- A. business rule
- B. business process flow
- C. workflow

**Answer:** A

**NEW QUESTION 56**

- (Exam Topic 3)

You create a Power Virtual Agents bot.

You observe that the bot is not able to recognize input from some users. You need to configure the bot response for unrecognized input from users.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Transfer to an agent.
- B. Use a fallback topic.
- C. Display a system-defined error message.
- D. Connect to a different channel.

**Answer:** BC

**NEW QUESTION 60**

- (Exam Topic 3)

A company has employees in France, Mexico, and the United States. You are creating a Power Apps app to allow users to add client records to Microsoft Dataverse. The default language for the company is English.

The company wants the app to display each local language. You need to add the Spanish and French languages.

Which four actions should you perform in sequence for each language? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Import the solution.	
Export translations.	
Replace the language code column and translated wording in the CrmTranslations.xml file.	
Select an unmanaged solution.	
Select a managed solution.	
Add a language code column and translated wording in the CrmTranslations.xml file.	
Import translations.	
Export the solution.	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Step 1: Select an unmanaged solution. Export the localizable text

The scope of the localizable text that will be exported is the unmanaged solution that contains the localizable text.

- > From Power Apps, select Solutions.
- > In the All Solutions list, select the unmanaged solution that contains the localizable text you want.
- > On the command bar, select Translations > Export Translations.

Step 2: Export translations.

Step 3: Add a language code column and a translated wording in the CrmTranslations.xml file. Get the localizable text translated

You can send this file to a linguistic expert, translation agency, or localization firm.

If you have the knowledge to translate the text, or if you just want to see the format, you can extract the zip file that you exported you will see that it contains two XML files.

[Content\_Types].xml CrmTranslations.xml

You can open the CrmTranslations.xml file with Microsoft Office Excel. When you view the data in Excel, look at the Localized Labels tab.

Graphical user interface, text, application, table, Excel Description automatically generated

	A	B	C	D	E	F
1	Entity nam	Object ID	Object Column Name	1033	1041	3082
642	account	74a622c0-5193-de11-97d4-00155da3b01e	description	Shows the total number	取引先企業の合計数	Muestra la cantidad total d
643	account	74a622c0-5193-de11-97d4-00155da3b01e	name	Accounts by Industry	業種別取引先企業	Cuentas por sector
644	account	a3a9ee47-5093-de11-97d4-00155da3b01e	description	Shows the total number	取引先企業の合計数	Muestra la cantidad total d
645	account	a3a9ee47-5093-de11-97d4-00155da3b01e	name	Accounts by Owner	所有者別取引先企業	Cuentas por propietario
646	account	5b290fff-355f-df11-ae90-00155d2e3002	description	Shows the number of ne	1か月の新規取引先数	Muestra la cantidad de cue
647	account	5b290fff-355f-df11-ae90-00155d2e3002	name	New Accounts By Month	月別新規取引先企業	Nuevas cuentas por mes
648	cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	Description	A motor vehicle intende		
649	cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	LocalizedCollectionNa	Cars		
650	cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	LocalizedName	Car		
651	cr2b3_car	b8d1e6ec-cc49-42f1-847e-61245a489f30	Description	Unique identifier for the		
652	cr2b3_car	b8d1e6ec-cc49-42f1-847e-61245a489f30	DisplayName	Owning User		
653	cr2b3_car	d3aa1f9d-5e88-40ec-af8d-0e13efe83eaa	Description	Status of the Car		
654	cr2b3_car	d3aa1f9d-5e88-40ec-af8d-0e13efe83eaa	DisplayName	Status		
655	cr2b3_car	21a1f788-3f64-e811-a957-000d3af3b3af	DisplayName	Status		
656	cr2b3_car	21a1f788-3f64-e811-a957-000d3af3b3af	Description	Status of the Car		
657	cr2b3_car	1da1f788-3f64-e811-a957-000d3af3b3af	DisplayName	Active		

Any custom tables or columns will have empty cells for the localizable text. Add the localized values for those items.

Step 4: Import translations. Import the localized text

Importing the text requires compressing the files and importing them into the system. Import the files

From the same unmanaged solution that you exported the translations from, in the menu choose Translations > Import Translations.

Note: If you have customized table or column text, such as column labels or drop-down list values, you can provide the users in your environment who are not working with the base language version of your environment with this customized text in their preferred languages.

The process has the following steps:

- > Enable other languages for your environment
- > Export the localizable text
- > Get the localizable text translated
- > Import the localized text

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/translate-localizable-text>

### NEW QUESTION 62

- (Exam Topic 3)

A company uses Power Apps.

You create a custom table and configure a child table relationship with the contact table. You need to configure the cascading rules for each action.

Which behavior should you use? To answer, drag the appropriate behaviors to the correct actions. Each behavior may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Behaviors	Answer Area	Action	Behavior
Restrict		Custom table record is deleted.	
Cascade All		Custom table record is shared.	
Cascade None			

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Behaviors	Answer Area	Action	Behavior
Restrict		Custom table record is deleted.	Restrict
Cascade All		Custom table record is shared.	Cascade All
Cascade None			

### NEW QUESTION 65

- (Exam Topic 3)

You create workflows to automate business processes.

You need to create a workflow that automatically sends emails based on a mail merge template. The workflow must contain the following configurations:

- > Run immediately.

- > Validate when a condition is met.
  - > Perform an action when a condition is met.
- To answer, select the appropriate configuration in the answer area.  
 NOTE: Each correct selection is worth one point.

**Workflow Requirement**

**Configuration Option**

Run immediately.

▼
Approve the workflow.
Configure the workflow to run now.
Configure child workflow to run now.

Validate when a condition is met.

▼
Publish workflow.
Subject contains data.
Trigger when a Power Automate button is pressed.

Perform an action when a condition is met.

▼
Send an email.
View chart.
Update a security role.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

**NEW QUESTION 69**

- (Exam Topic 3)

You are using power Automate to create a list of customers from a Microsoft Excel file, The list must contain customers who meet one of the following criteria:

- > Sales of less than \$500,000.
- > Customers who are on credit hold.

You need to create a condition to filter the list Of customers.

How should you complete the filter condition? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point

@

or
and
not

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, application, Word Description automatically generated

Box 1: or

Or: Takes two arguments and returns true if either argument is true. Box 2: equals(item()?['credithold'],'true')

Equals: Returns true if two values are equal.

For example, if parameter1 is someValue, this expression returns true: equals(parameters('parameter1'), 'someValue')

Reference:

<https://docs.microsoft.com/en-us/power-automate/use-expressions-in-conditions>

**NEW QUESTION 70**

- (Exam Topic 3)

You use Power Virtual Agents to create a bot that will answer and transfer help desk calls.

You create topics that contain nodes and functions. The company has the following requirements for the bot:

- When a caller states the word issue, help, or problem, the bot must respond with the question. "How can we help you today?"
- When the bot responds with the question, "How can we help you today?", the bot must provide the caller with the choices of hardware, software or other
- When the caller asks a question, the bot must save the response so that it can perform an action on the response.

You need to configure the bot.

Which nodes or functions should you use? To answer, select the appropriate options in the answer area.

Answer Area

Requirement

Caller states **issue, help, or problem.**

Bot provides choices.

Responses are temporarily saved.

Node/Function

Trigger phrase

- Trigger phrase
- Question
- Message
- Action

Question

- Action
- Question
- Message
- Variable

Identifier

- Action
- Variable
- Trigger
- Identifier

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:  
 Answer Area

Requirement

Caller states **issue, help, or problem.**

Bot provides choices.

Responses are temporarily saved.

Node/Function

Trigger phrase

- Trigger phrase
- Question
- Message
- Action

Question

- Action
- Question
- Message
- Variable

Identifier

- Action
- Variable
- Trigger
- Identifier

NEW QUESTION 72

- (Exam Topic 3)

You create a model-driven app for an automobile parts help desk.

A help desk agent uses a form to gather information about customers' automobiles in two custom tables. The names of the tables are Client and Automobile, The form must prepopulate the following information about the customer from the client table:

- First name
- Last name

The agent must be able to type the following information about the automobile:

- Automobile make
- Automobile model

You need to implement the form.

What should you configure? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

**NEW QUESTION 74**

- (Exam Topic 3)

A company is developing several Power Virtual Agents chatbots. The company manufactures more than 1,000 different products. The chatbots must prompt users to enter or select a product.

You need to store the model information so that it can be reused across all chatbots. Where should you store the model data?

- A. Global variables
- B. Custom entities
- C. Topics
- D. Multiple choice options

Answer: A

**NEW QUESTION 76**

- (Exam Topic 3)

A company has marketing teams for different regions.

A user creates and publishes a chatbot within Microsoft Teams for their specific marketing team.

The base metrics retrieved by the chatbot are relevant to all marketing teams. The other marketing teams request access to the chatbot.

You need to publish the chatbot to the entire company. What should you do?

- A. Configure the chatbot to be used with the Teams channel.
- B. Submit the chatbot for admin approval.
- C. Copy the published chatbot link and email it to the other teams
- D. Invite the other teams to the team that has the chatbot.
- E. Export the chatbot and import it into a corporate environment.

Answer: B

Explanation:

Show to teammates and shared users

You can share your bot by adding it to the Microsoft Teams app store, Built for your org > Built by your colleagues section. Only your teammates and shared users will find the bot there.

Important

Only teammates or shared users can find and install the bot in the Microsoft Teams app store Built by your colleague section. The bot will not show for everyone in the organization even if it is configured to allow everyone to use the bot. To show the bot to the organization, submit the bot for admin's approval to show in Microsoft Teams app store Built by your org section.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/teams/publication-add-bot-to-microsoft-teams-teams>

**NEW QUESTION 78**

- (Exam Topic 3)

You are a Dynamics 365 Customer Engagement administrator. You create a new solution in Dynamics 365. You need to help end users understand which actions to take next and ensure that user interaction occurs in manageable steps.

Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Guide the user with actions to take.

▼
Configure views and charts.
Configure business process flows.
Configure workflows.

Ensure user interaction in manageable steps.

▼
Configure the timeline on the form.
Configure each stage with the actions that need to be completed.
Configure Insights.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Guide the user with actions to take.

▼
Configure views and charts.
Configure business process flows.
Configure workflows.

Ensure user interaction in manageable steps.

▼
Configure the timeline on the form.
Configure each stage with the actions that need to be completed.
Configure Insights.

**NEW QUESTION 79**

- (Exam Topic 3)

A user has access to an existing Common Data Service database.

You need to ensure that the user can create canvas apps that consume data from Common Data Service. You must not grant permissions that are not required.

Which out-of-the-box security role should you assign to the user?

- A. Environment Admin
- B. System Customizer
- C. Common Data Service User
- D. Environment Maker

**Answer:** D

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/database-security#predefined-security-roles> <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/data-platform-create-app>

**NEW QUESTION 84**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: From Dynamics 365 Settings, select Email Configuration. In the active mailbox for the user, update the name.

Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** B

**Explanation:**

Change the user name, not the email configuration. Change a user's email address  
 You must be a global admin to complete these steps.

- > In the admin center, go to the Users > Active users page.
- > Select the user's name, and then on the Account tab select Manage username.
- > In the first box, type the first part of the new email address. If you added your own domain to Microsoft 365, choose the domain for the new email alias by using the drop-down list. Learn how to add a domain.
- > Select Save changes. Reference:  
<https://docs.microsoft.com/en-us/microsoft-365/admin/add-users/change-a-user-name-and-email-address>

**NEW QUESTION 88**

- (Exam Topic 3)

A company creates a Microsoft Power Apps app through the Power Apps designer portal for use in Microsoft Teams.

This app needs to be promoted to the user acceptance testing environment.

You need to complete the Microsoft recommended actions before you export the solution. Which two actions should you complete? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Write validation tests.
- B. Set the Optimized embedding appearance field to true.
- C. Publish all changes.
- D. Run the solution checker.
- E. Clone a solution.

**Answer:** DE

**Explanation:**

The Power Apps solution checker performs a rich static analysis check on your solutions against a set of best practice rules to quickly identify problematic patterns. After the check completes, you receive a detailed report that lists the issues identified, the components and code affected, and links to documentation that describes how to resolve each issue.

The solution checker analyzes these solution components: Common Data Service plug-ins

Common Data Service custom workflow activities

Common Data Service web resources (HTML and JavaScript) Common Data Service configurations, such as SDK message steps Reference:

<https://www.eimagine.com/ui/>

**NEW QUESTION 90**

- (Exam Topic 3)

You plan on implementing complex business logic in Microsoft Dataverse tables by using Power Automate flows.

You realize that the functionality required to implement the business logic is not available in a Power Automate flow.

The new business logic must work in multiple Dataverse tables. In addition, the operation must return a value after it finishes and must be able to run from an existing Dataverse action.

You need to recommend the method to implement the missing logic. What should you recommend?

- A. Scheduled workflow
- B. Bound action
- C. Custom API
- D. Unbound action

**Answer:** D

**Explanation:**

<https://docs.microsoft.com/en-us/power-automate/dataverse/bound-unbound>

<https://docs.microsoft.com/en-us/power-apps/developer/data-platform/custom-api>

**NEW QUESTION 91**

- (Exam Topic 3)

A company is building a Power Virtual Agents chatbot.

Users in the accounting department require access to collaborate with the building of the bot. Users in the sales department require access to only chat with the bot.

You need to configure the bot.

Which sharing options should you use? To answer, drag the appropriate sharing options to the correct requirements. Each sharing option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Sharing options	Requirement	Sharing option
Users	Users in the accounting department	
Active Directory security groups	Users in the sales department	
Everyone in the organization		

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Sharing options**

Users
Active Directory security groups
Everyone in the organization

**Answer Area**

**Requirement**

Users in the accounting department  
 Users in the sales department

**Sharing option**

Active Directory security groups
Users

**NEW QUESTION 92**

- (Exam Topic 3)

The sales manager receives a list of leads from a partner company monthly. The field names that are provided do not match the fields in Dynamics 365. A data map does not exist.

You need to import the leads without changing the data from the partner company. What should you do?

- A. Create a data map in Data Management.
- B. Add a template for Import Data.
- C. Use Import Field Translations.
- D. Create a data map on the first import by using the Import Data wizard.

**Answer: D**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/basics/import-accounts-leads>

**NEW QUESTION 97**

- (Exam Topic 3)

You are embedding a Power Apps visual in a Power BI dashboard. External customers must authenticate to have access to the dashboard. You need to configure the solution.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Set the Power BI service to authenticate users.
- B. Use a table in the Power BI dashboard.
- C. Publish to Power BI Report Server.
- D. Set the Power BI service to allow anonymous access.
- E. Share the Power Apps visual components with external users.

**Answer: AE**

**Explanation:**

Power BI uses Azure Active Directory (AAD) to authenticate users who sign in to the Power BI service, and in turn, uses the Power BI login credentials whenever a user attempts to access resources that require authentication. Users sign in to the Power BI service using the email address used to establish their Power BI account; Power BI uses that login email as the effective username, which is passed to resources whenever a user attempts to connect to data. The effective username is then mapped to a User Principal Name (UPN) and resolved to the associated Windows domain account, against which authentication is applied.

Reference: <https://docs.microsoft.com/en-us/power-bi/enterprise/service-admin-power-bi-security>

**NEW QUESTION 102**

- (Exam Topic 3)

You are a Dynamics 365 Customer Engagement administrator. You create workflows to automate business processes. You need to configure a workflow to meet the following requirements:

- Be triggered when a condition is met.
- Run immediately.
- Perform an action when a condition is met.

How should you configure the workflow? To answer, select the appropriate configuration in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

**Workflow Requirement**

Be triggered when a condition is met.  
  
 Run immediately.  
  
 Perform an action when a condition is met.

**Configuration Option**

Publish workflow. Subject contains data. Trigger when a Microsoft Flow button is pressed.
Approve the workflow. Configure the workflow to run now. Configure child workflow to run now.
Send an email. View chart. Update a security role.

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

- 1) Be triggered when a condition is met - Subject contains data
- 2) Run Immediately - Configure the workflow to run now
- 3) Perform an action when a condition is met - send an email

**NEW QUESTION 105**

- (Exam Topic 3)

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.

Solution: Use Relevance Search to search for the word run. Does the solution meet the goal?

- A. Yes
- B. No

**Answer: A**

**Explanation:**

Relevance Search brings the following benefits:

- > Finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."
- > Includes the ability to search documents found in Notes and Attachments on Emails and Appointments Reference: <https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-releva>

**NEW QUESTION 109**

- (Exam Topic 3)

A company has a sales application that is supported by an Azure SQL database. You are developing a Power Apps app for use by customer service agents. The app must reference customer data from the sales application. Data in the sales application is constantly changing and must not be replicated in Microsoft Dataverse

Some customer data is considered sensitive. You must protect data for specific fields when users view data in the app.

You need to configure table creation for the app.

How should you configure the app? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point

**Requirement**

**Action**

Dataverse table type to create for the referenced customer data.

- Create a virtual table.
- Create an activity table.
- Create a user-owned table.
- Create an organization-owned table.

Protect sensitive customer data for specific fields.

- Create an alternate key.
- Create a secured column.
- Implement input method editor (IME) mode.
- Set the value of the visible property of the fields to false.

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

**Requirement**

**Action**

Dataverse table type to create for the referenced customer data.

- Create a virtual table. |
- Create an activity table. |
- Create a user-owned table.
- Create an organization-owned table.

Protect sensitive customer data for specific fields.

- Create an alternate key. |
- Create a secured column. |
- Implement input method editor (IME) mode.
- Set the value of the visible property of the fields to false.

**NEW QUESTION 112**

- (Exam Topic 3)

You have a canvas app with an embedded Power BI tile.

You share the canvas app. Users report that they are unable to access the Power BI content. You need to determine why users are unable to access the content

What is the cause of the user s problems?

- A. The Power BI dashboard is not shared.

- B. The Power BI interactions property on the Power BI tiles is set to Off.
- C. The Power BI connection is not shared.
- D. The Power BI Display mode property on the Power BI tiles is set to Disabled

**Answer:** D

**NEW QUESTION 115**

- (Exam Topic 3)

A user needs to create a Power Apps portal app.

The user is getting a permission denied error when creating the portal app. You need to configure permissions to create the portal app.

Which three permissions should you configure? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. In the Power Platform admin center, ensure that the user account has read-write access.
- B. In Azure Active Directory, assign the Contributor role to the application at the subscription scope.
- C. In Azure Active Directory, ensure that the user has permission to register an app.
- D. In the Power Platform admin center, change the portal app owner to the user.
- E. In the Power Platform admin center, ensure that the user has the System administrator security role.

**Answer:** ACE

**Explanation:**

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/portals/create-common-problems> <https://docs.microsoft.com/en-us/power-apps/maker/portals/create-portal>

<https://docs.microsoft.com/en-us/azure/active-directory/develop/howto-create-service-principal-portal#required>

**NEW QUESTION 120**

- (Exam Topic 3)

A company is creating a canvas app and a model-driven app to manage their customer accounts.

The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.

The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.

You need to configure the scope for the business rules.

Which scope should you use? To answer, drag the appropriate scopes to the correct business rules. Each scope may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Scopes	Answer Area	Scope
All forms	Business rule	
Specific form	Business Type column setting for customer size	
Table	Account rating re-evaluation	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Table

The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.

Scope the business rule to Entity (Table). Box 2: Specific form

The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.

For Model

The scope of the business rule determines which forms the business rule will be applied. You set the scope, according to the following:

If you select this item... The scope is set to...

Entity- The table and all forms for the table All Forms- All forms for the table

Specific form (account Main Form, for example) - Just that form

Reference: <https://debajmecrm.com/business-rules-in-powerapps-canvas-apps/>

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-business-rules-recommendations>

**NEW QUESTION 123**

- (Exam Topic 3)

You modify a model-driven app for a bicycle repair help desk. The model-driven app is for help desk users when customers have an issue with their bicycle.

After you add a custom table named bicycle, you configure the table for Microsoft Dataverse search. The table will contain information from callers about their bicycles. The account table is related to the custom table. Contact information is brought over to the custom table.

You add the following columns to the table:

- > Bicycle type
- > Tire brand
- > Special equipment

Users must be able to perform the following types of searches:

- > Search for all customers who have a bicycle type of Contoso and live in Florida.
- > Search all tables for any record that contains the word broken.

> You need to decide which type of search will give you the results desired. Which search should you configure? To answer, drag the appropriate search types to the correct requirements. Each search type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Search types	Answer Area						
<div style="border: 1px solid gray; padding: 2px; margin-bottom: 5px;">Dataverse search</div> <div style="border: 1px solid gray; padding: 2px; margin-bottom: 5px;">Quick find</div> <div style="border: 1px solid gray; padding: 2px;">Advanced find</div>	<table border="1"> <thead> <tr> <th>Requirements</th> <th>Search type</th> </tr> </thead> <tbody> <tr> <td>Customer with bicycle type of Contoso and lives in Florida</td> <td><div style="border: 1px solid gray; height: 20px; width: 100%;"></div></td> </tr> <tr> <td>Includes the word <b>broken</b> across tables</td> <td><div style="border: 1px solid gray; height: 20px; width: 100%;"></div></td> </tr> </tbody> </table>	Requirements	Search type	Customer with bicycle type of Contoso and lives in Florida	<div style="border: 1px solid gray; height: 20px; width: 100%;"></div>	Includes the word <b>broken</b> across tables	<div style="border: 1px solid gray; height: 20px; width: 100%;"></div>
Requirements	Search type						
Customer with bicycle type of Contoso and lives in Florida	<div style="border: 1px solid gray; height: 20px; width: 100%;"></div>						
Includes the word <b>broken</b> across tables	<div style="border: 1px solid gray; height: 20px; width: 100%;"></div>						

- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

Text Description automatically generated

Box 1: Advanced find

Operators for advanced search: Lets you use simple Boolean operators in your search term and craft the query to get the results you want.

Box 2: Dataverse search

Dataverse search helps you quickly find what you're looking for. It delivers fast and comprehensive results across multiple tables in a single list, sorted by relevance.

Reference: <https://docs.microsoft.com/en-us/power-apps/user/quick-find> <https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization>

**NEW QUESTION 126**

- (Exam Topic 3)

A company has a model-driven app that uses Microsoft Dataverse.

Users need to add an alternate phone number when entering their account information. The users also require a list that displays the customers that do not have an alternate phone number.

You need to enable the required features.

Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Features	Answer Area						
<div style="border: 1px solid gray; padding: 2px; margin-bottom: 5px;">Table</div> <div style="border: 1px solid gray; padding: 2px; margin-bottom: 5px;">View</div> <div style="border: 1px solid gray; padding: 2px; margin-bottom: 5px;">Column</div> <div style="border: 1px solid gray; padding: 2px;">Relationship</div>	<table border="1"> <thead> <tr> <th>Requirement</th> <th>Feature</th> </tr> </thead> <tbody> <tr> <td>Add alternate phone number.</td> <td><div style="border: 1px solid gray; height: 20px; width: 100%;"></div></td> </tr> <tr> <td>List of customers without alternate phone number.</td> <td><div style="border: 1px solid gray; height: 20px; width: 100%;"></div></td> </tr> </tbody> </table>	Requirement	Feature	Add alternate phone number.	<div style="border: 1px solid gray; height: 20px; width: 100%;"></div>	List of customers without alternate phone number.	<div style="border: 1px solid gray; height: 20px; width: 100%;"></div>
Requirement	Feature						
Add alternate phone number.	<div style="border: 1px solid gray; height: 20px; width: 100%;"></div>						
List of customers without alternate phone number.	<div style="border: 1px solid gray; height: 20px; width: 100%;"></div>						

- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

Features	Answer Area						
<div style="border: 1px dashed green; padding: 2px; margin-bottom: 5px;">Table</div> <div style="border: 1px dashed green; padding: 2px; margin-bottom: 5px;">View</div> <div style="border: 1px dashed green; padding: 2px; margin-bottom: 5px;">Column</div> <div style="border: 1px dashed green; padding: 2px;">Relationship</div>	<table border="1"> <thead> <tr> <th>Requirement</th> <th>Feature</th> </tr> </thead> <tbody> <tr> <td>Add alternate phone number.</td> <td>Column</td> </tr> <tr> <td>List of customers without alternate phone number.</td> <td>View</td> </tr> </tbody> </table>	Requirement	Feature	Add alternate phone number.	Column	List of customers without alternate phone number.	View
Requirement	Feature						
Add alternate phone number.	Column						
List of customers without alternate phone number.	View						

**NEW QUESTION 127**

- (Exam Topic 3)

You have a business process flow.

You need to update the business process flow while minimizing administrative and maintenance efforts. What should you implement? To answer, drag the appropriate features to the correct requirements. Each

feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Features**

- Action step
- Classic workflow
- Power Automate flow

**Answer Area**

**Requirement**

Allow users to navigate to the previous stage only from specific stages.

Create checklist records in specific stages on demand.

**Feature**

- Feature
- Feature

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

**Features**

- Action step
- Classic workflow
- Power Automate flow

**Answer Area**

**Requirement**

Allow users to navigate to the previous stage only from specific stages.

Create checklist records in specific stages on demand.

**Feature**

- Power Automate flow
- Action step

**NEW QUESTION 131**

- (Exam Topic 3)

A company plans to create a Power Virtual Agents chatbot. The bot has the following requirements:

- Prompt for a location of the customer and the call must be routed to a support agent for the location.
- Transfer support calls at each location to a support bot that uses the Bot Framework. You need to configure the bot.

Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct select is worth one point.

**Components**

- Variables
- Skills
- Topics
- Entities

**Answer Area**

**Requirement**

- Route to location.
- Route to support bot.

**Component**

- 
- 

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

**Components**

- Variables
- Skills
- Topics
- Entities

**Answer Area**

**Requirement**

- Route to location.
- Route to support bot.

**Component**

- Topics
- Variables

**NEW QUESTION 132**

- (Exam Topic 3)

A company creates a model-driven app.

Users require access to a Power BI report that is embedded in the app. You need to configure the app.

Where should you add the report?

- A. XML report
- B. Dashboard
- C. Business rule
- D. Power Automate cloud flow

**Answer: B**

#### NEW QUESTION 133

- (Exam Topic 3)

You are configuring a new Power Apps portal. You have two web roles, one for authenticated users and one for anonymous users. You grant the Anonymous Users role to users.

A test user reports that they can access the home page but cannot view a page linked from the home page. You need to determine why the test user cannot view the portal page.

What is the cause of the issue?

- A. Maintenance mode is enabled on the portal.
- B. The setting to make the page available to everyone is disabled.
- C. The Authenticated Users Web role does not have permission to view the page.
- D. Inherited permissions are not enabled for the linked page.

**Answer: D**

#### Explanation:

<https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/webpage-access-control>

#### NEW QUESTION 136

- (Exam Topic 3)

You are developing a canvas app.

You need to apply business rules to the app without writing code.

Which three actions can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Validate data and show error messages.
- B. Enable or disable fields.
- C. Set field requirement levels.
- D. Set field values.
- E. Show or hide fields.

**Answer: ACD**

#### Explanation:

The following actions are not available on Canvas apps:

- > Show or hide columns
- > Enable or disable columns
- > Create business recommendations based on business intelligence Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-create-business-rule>

#### NEW QUESTION 139

- (Exam Topic 3)

You are using Power BI to build a dashboard for a company.

You must make the dashboard available to a specific set of users, including employees and five external users. The number of employees that require access to the dashboard varies, but usually less than 100. Employees and external users must not be permitted to share the dashboard with other users.

You need to share the dashboard with the employees and external users.

Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Create a dynamic distribution list
- B. Add all users to the distribution group and use the list to share the dashboard.
- C. Sign into the Power BI service
- D. Open the dashboard and select Share.
- E. Enter the individual email address of internal and external users.
- F. Sign into Power BI Desktop
- G. Open the dashboard and select Share.
- H. Clear the Allow recipients to share your dashboard (or report) option.
- I. Create a distribution group
- J. Add all users to the distribution group and use the list to share the dashboard.

**Answer: BEF**

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards>

#### NEW QUESTION 142

- (Exam Topic 3)

You plan to implement Microsoft Dataverse.  
 You must track changes for two columns in the Account table. You must maintain a historical log of changes for the two columns and track only what is necessary.  
 You configure the appropriate organization settings.  
 You need to configure the system to track changes for the two columns.  
 Which two actions should you perform? Each correct answer presents part of the solution.  
 NOTE: Each correct selection is worth one point.

- A. Enable auditing for the Account table.
- B. Enable auditing for the two specific columns.
- C. Enable change tracking for the Account table.
- D. Enable change tracking for the two specific columns.

**Answer:** AB

**Explanation:**

By setting the IsAuditEnabled property of a table's definition and the IsAuditEnabled property of each desired column's definition to true, data changes to records of those tables can be logged by the platform.

Note: There are three levels where auditing can be configured: organization, table, and column. The organization level is the highest level, followed by the table level, and finally the column level. For column auditing to take place, auditing must be enabled at the column, table, and organization levels. For table auditing to take place, auditing must be enabled at the table and organization levels.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/configure-entities-attributes-auditing>

**NEW QUESTION 143**

- (Exam Topic 3)

You are creating Power BI reports for a company.  
 A company that has a model-driven app wants to use Power BI reports within the app. You create the reports. You need to ensure that these reports are available within the app.  
 Which two actions should you perform? Each correct answer presents a complete solution.  
 NOTE: Each correct selection is worth one point.

- A. Share the Power BI report to all users.
- B. Add the Power BI report to the Site Map dashboards.
- C. Create a PCF file.
- D. Use the native reports in model-driven apps.
- E. Add the Power BI report to a dashboard in the model-driven app.

**Answer:** BE

**Explanation:**

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/add-powerbi-visual>

**NEW QUESTION 147**

- (Exam Topic 3)

A company uses Common Data Service to manage account and contact information. The company plans to use the AI Builder model to make key business decision.  
 You need to integrate prebuilt AI Builder models with Power Automate.  
 Which models should you use? To answer, select the appropriate option the answer area. NOTE Each correct selection is worth one point.

Scenario	Model
Extract specific text from a PDF document.	<ul style="list-style-type: none"> <li>Text recognition model</li> <li>Key phrase extraction model</li> <li>Text recognition model and key phrase extraction model</li> </ul>
Determine the likelihood that customers will purchase additional products.	<ul style="list-style-type: none"> <li>Sentiment analysis model</li> <li>Category classification model</li> <li>Entity extraction model</li> <li>Prediction model</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/ai-builder/prebuilt-sentiment-analysis> <https://docs.microsoft.com/en-us/ai-builder/prebuilt-key-phrase>  
<https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition>

**NEW QUESTION 151**

- (Exam Topic 3)

You must create a new entity to support a new feature for an app. Entity data will be transactional and will be associated with business units. You need to configure entity ownership. Which entity ownership type should you use?

- A. user or team owned
- B. organization-owned
- C. none
- D. business-owned

**Answer:** A

**NEW QUESTION 152**

- (Exam Topic 3)

You have a form that displays a custom field from an entity.

A customer wants to restrict users from filtering on the custom field. You need to prevent users from filtering the field in Advanced Find. What should you modify?

- A. Fields in the Edit Filter Criteria option of the Quick Find view
- B. the Field Security field on the Field Properties form
- C. a searchable field on the Field Properties form
- D. Fields in the Add Find Columns option of the Quick Find view

**Answer:** C

**Explanation:**

Reference:

<https://community.dynamics.com/365/b/dynamics365apps/posts/kb-understanding-dynamics-365-field-ssearcha>

**NEW QUESTION 156**

- (Exam Topic 3)

A company plans to implement AI Builder to add intelligence to several business processes. Each business process uses different sources and produces different outputs.

You need to determine which AI Builder model types to use.

Which model types should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Recognition requirement**

**Model type**

Identify a person's age in a paragraph when written using the pattern **twenty years old**.

▼

Entity extraction
Text recognition
Key phrase

Identify items and prices from an invoice.

▼

Form processing
Text recognition
Object detection

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/ai-builder/form-processing-model-overview> <https://docs.microsoft.com/en-us/ai-builder/entity-extraction-overview>

**NEW QUESTION 158**

- (Exam Topic 3)

A company creates a canvas app.

The app requires near real-time data from an accounting system that resides in a customers data center. You need to implement a solution for the app. What should you create?

- A. Azure DevOps pipeline
- B. On-premises data gateway
- C. Power Pages
- D. Data integration project

**Answer:** B

**NEW QUESTION 159**

- (Exam Topic 3)

You plan to create a dataflow by using Power Query to transform the data. You observe that some cells display an error instead of the expected data. You need to obtain more details about the errors. What should you do?

- A. Select the row that includes the cell with the error.

- B. Use the Flow Checker.
- C. Select the cell with the error.
- D. Use the App Checker.
- E. Use the Advanced Editor.

**Answer: C**

#### NEW QUESTION 160

- (Exam Topic 3)

You are creating a business rule to implement new business logic.

You must apply the business logic to a canvas app that has a single screen named Screen1. You need to configure the scope for the business rule.

Which scope should you use?

- A. All Forms
- B. Entity
- C. Screen1
- D. Global

**Answer: B**

#### Explanation:

Note: Some terminology has changed. Entity is now Table. If you're building a Canvas app, you must use table (entity) as the scope.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule>

#### NEW QUESTION 161

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- > 0 - 17
- > 18 - 25
- > 26 - 35
- > 36 - 55
- > 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Use age for Identify in the question and then add branches for each group that use conditional logic.

Does this meet the goal?

- A. Yes
- B. No

**Answer: B**

#### Explanation:

Instead, create a custom Age group entity and synonyms for each individual age in the corresponding item. Use Age group for Identify in the question.

The prebuilt entities cover commonly used information types, but on some occasions, such as when building a bot that serves a specific purpose, you'll need to teach the bot's language understanding model some domain-specific knowledge.

To do this, you need to create a custom entity. Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

#### NEW QUESTION 165

- (Exam Topic 3)

You are creating a new business process flow to qualify leads.

You create an action. The action is not available inside the Action Step. You need to make the action available to the Action Step.

Which two steps must you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Activate the action.
- B. Select Run as an on-demand process
- C. Add at least one step to the action.
- D. Ensure that the entity for the action matches the corresponding entity for the business process flow stage.

**Answer: CD**

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/business-applications-release-notes/april18/microsoft-flow/add-action-business>

#### NEW QUESTION 169

- (Exam Topic 3)

You create a Power Platform help Desk solution.

You need to create a dashboard that displays information on help desk cases that are handled each week. Which dashboard components should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Component type
Add a tag chart by using opened cases.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>
Add a stacked column chart shared with your team.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>
Add a Microsoft Power BI visualization.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>
Add a chart from a view that a user creates.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>
Add a doughnut chart that shows cases by owner.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Area chart Box 2: System chart

System charts are organization-owned charts, which makes them available to anyone with access to read the data running the app. System charts can't be assigned or shared with specific app users.

Box 3: Personal dashboard Box 4: Personal dashboard Box 5: Area chart

Reference:

<https://docs.microsoft.com/en-us/powerapps/user/add-powerbi-dashboards> <https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-system-chart>

**NEW QUESTION 170**

- (Exam Topic 3)

You plan to create a Power Bi dataflow.

The Power BI dataflow has the following requirements:

- Be able to create a copy of the dataflow to separate Power BI workspaces
- Schedule the dataflow to update every day at 11:00 AW. You need to configure the dataflow.

What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

Requirement	Action
Copy Power BI dataflow.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">Export the JSON file.</div> <div style="padding: 2px;">Export the JSON file.</div> <div style="padding: 2px;">Change the settings.</div> <div style="padding: 2px;">Change the properties.</div> <div style="padding: 2px;">Add Streaming dataset.</div> </div>
Schedule updates.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">Configure the Power BI service.</div> <div style="padding: 2px;">Refresh the history.</div> <div style="padding: 2px;">Configure the Power BI service.</div> <div style="padding: 2px;">Share the dashboards with other users.</div> <div style="padding: 2px;">Refresh automatically.</div> </div>
Schedule updates.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">Configure the Power BI service.</div> <div style="padding: 2px;">Refresh the history.</div> <div style="padding: 2px;">Configure the Power BI service.</div> <div style="padding: 2px;">Share the dashboards with other users.</div> <div style="padding: 2px;">Refresh automatically.</div> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Answer Area

Requirement	Action
Copy Power BI dataflow.	Export the JSON file.
Schedule updates.	Export the JSON file.
	Change the settings.
	Change the properties.
	Add Streaming dataset.
Schedule updates.	Configure the Power BI service.
	Refresh the history.
	Configure the Power BI service.
	Share the dashboards with other users.
	Refresh automatically.

**NEW QUESTION 175**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable OneDrive for Business.

Does this meet the goal?

- A. Yes
- B. No

**Answer: B**

**NEW QUESTION 179**

.....

## Thank You for Trying Our Product

### We offer two products:

1st - We have Practice Tests Software with Actual Exam Questions

2nd - Questions and Answers in PDF Format

### PL-200 Practice Exam Features:

- \* PL-200 Questions and Answers Updated Frequently
- \* PL-200 Practice Questions Verified by Expert Senior Certified Staff
- \* PL-200 Most Realistic Questions that Guarantee you a Pass on Your FirstTry
- \* PL-200 Practice Test Questions in Multiple Choice Formats and Updatesfor 1 Year

**100% Actual & Verified — Instant Download, Please Click**  
[Order The PL-200 Practice Test Here](#)