

Microsoft

Exam Questions PL-200

Microsoft Power Platform Functional Consultant



NEW QUESTION 1

- (Exam Topic 1)

A guest asks about the start time of a specific scheduled event and wants to know what the snow conditions will be like during their stay.

You need to determine how to design the chat solution to answer those questions. What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Scenario	Action
Identify and reference the company event a guest mentions.	<div>▼</div> <div> Load the response into a variable Use smart matching to load an entity into a topic Load the extracted topic into a variable </div>
Identify attributes for snow conditions.	<div>▼</div> <div> Create a custom entity Create a new topic Create a new variable Create an escalation </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface Description automatically generated

Box 1: Load the extracted topic into a variable

Power Virtual Agents uses entities to understand and identify a specific type of information from a user's responses. When saving the identified information to a variable, a variable type will be associated with it. The variable type is analogous with the entity.

In Power Virtual Agents, a topic defines a how a bot conversation plays out.

A topic has trigger phrases – these are phrases, keywords, or questions that a user is likely to type that is related to a specific issue – and conversation nodes – these are what you use to define how a bot should respond and what it should do.

Box 2: Create a custom entity

The prebuilt entities cover commonly used information types, but on some occasions, such as when building a bot that serves a specific purpose, you'll need to teach the bot's language understanding model some domain-specific knowledge.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

NEW QUESTION 2

- (Exam Topic 2)

You need to implement the requirement for the VP of sales. What should you do?

- A. Use a test account with a base security role with QV security added.
- B. Add the System Administrator security role to your user account.
- C. Use a test account with only QV security added.
- D. Add QV security to your user account.

Answer: A

Explanation:

A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.

Note: One of the security best practices in Dynamics 365 is to use the base security role as a baseline and apply that role to all Users. The base security role will include all the common/basic permissions that are required to have access to the system.

To set up the base security role for the first time

- > create a new empty security role.
- > add the minimum privileges required to access the system.
- > add the privileges required for the basic functionalities.
- > test the role with the test user account.
- > add the permissions to the entities that all users can access (e.g. reference data).

Reference: <https://linzawwin.blogspot.com/2020/07/minimum-privileges-required-to-log-in.html>

NEW QUESTION 3

- (Exam Topic 2)

You need to configure a Power Automate flow to send the email with the results to the client. What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Trigger settings

	▼
Set Table name to Qualification and Column filter to statecode.	
Set Table name to Qualification and Column filter to statuscode.	
Set Table name to Service Requests and Column filter to statuscode.	

Logic to complete service requests

	▼
Complete if current record is in Complete status.	
Complete if current record is in Pending Verification status.	
Loop through related qualification records and complete if all are in Complete status.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Set Table table to Qualification and Column filter to statuscode.
Box 2: Loop through related qualification records and complete if all are in Complete status. The new process for completing a service request must automate the following:
Set the Service Request record status to Complete when work on all Qualification records is finished.
Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

NEW QUESTION 4

- (Exam Topic 2)
You need to add the missing components to the Verification Process Automation solution. Which two components should you add? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Service Request statuscode field
- B. Dataverse connection reference
- C. Qualification statuscode field
- D. On-premises data gateway reference
- E. Outlook connection reference

Answer: CE

Explanation:

C: A service request can have one or more Qualification records associated with it. E: The new process for completing a service request must automate the following:
• Set the Service Request record status to Complete when work on all Qualification records is finished.
• Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

NEW QUESTION 5

- (Exam Topic 2)
You need to resolve the issue reported by substitute employees after they are assigned service requests. How should you configure the system? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Aspect Configuration

Relationship

	▼
Service Request 1:N Qualification	
Service Request N:N Qualification	
Service Request N:1 Qualification	

Cascading rule

	▼
Restrict	
Cascade All	
Cascade None	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Service Request 1:N Qualification

When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

Box 2: Cascade All

Cascade All - Perform the action on all referencing table records associated with the referenced table record. Reference:

<https://docs.microsoft.com/en-us/power-apps/developer/data-platform/configure-entity-relationship-cascading-b>

NEW QUESTION 6

- (Exam Topic 2)

You need to assign 10 percent of the Qualification records to the QV queue through table configuration by using a Power Automate flow.

What should you do?

- A. Create an autonumber column on the Qualification table and assign its qualification records if the number cleanly divides by 10.
- B. Create a calculated column on the Service Request table that sums the number of qualification records, generates a random number between zero and the number from the new field, and assigns each qualification record if the number generated is 10 percent or less of the value of the new field.
- C. Create a roll-up column on the Service Request table that is the count of qualification records, generates a random number between zero and the number from the new field, and assigns each qualification record if the number generated is 10 percent or less of the value of the new field.
- D. Create an autonumber column on the Service Request table and assign its qualification records if the number cleanly divides by 10.

Answer: B

NEW QUESTION 7

- (Exam Topic 2)

You need to configure a Power Automate flow to send the email with the results to the client. What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Process qualification records for a service request.

Evaluate a qualification.

Control

	▼
Switch	
Condition	
Apply to Each	

	▼
Do until	
Condition	
Apply to Each	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Apply to each

You can use the Apply to each action to process a list of items periodically. Box 2: Do until

The Do Until control in Power Automate is a loop that repeatedly forces an action until a certain condition becomes true.

Reference: <https://docs.microsoft.com/en-us/power-automate/apply-to-each> <https://blog.enterprisedna.co/do-until-loop-control-in-power-automate/>

NEW QUESTION 8

- (Exam Topic 2)

You need to be able to move a Power Automate desktop flow used in the verification process to the testing environment.

What should you do?

- A. Share a copy of the desktop flow with a member of internal IT.
- B. Use the Export option in the flow to get the flow identifier and provide it to internal IT.
- C. Send a copy of the desktop flow to a member of internal IT.
- D. Create the desktop flow in a solution and provide it to internal IT.

Answer: D

Explanation:

Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.

Flows with PowerApps steps

Flows that were created via Power Automate in the PowerApps menu or flows that have PowerApps steps added have a different issue then other Power

Automate flows. As of the writing of this blog these flows are not able to be imported into another environment. This means that if you create flows with Power Apps steps within them you will need to recreate them in your destination environment.
Reference: <https://www.spyglassmtg.com/blog/power-platform-solution-export-and-import-issues>

NEW QUESTION 9

- (Exam Topic 3)
You are a Dynamics 365 Customer Service system administrator.
Your organization does not permit the use of custom code for solutions. You need to create a view that can be viewed by all users in an organization. Where should you create the view?

A. Microsoft Excel template
B. Entities component of a solution
C. Microsoft Virtual Studio
D. Templates area

Answer: B

Explanation:

Entity: Refers to a table in Dataverse. Table and entity are often used interchangeably for data access. Edit public views through tables

- Expand Data, select Tables, select the table you want, and then select the Views area.
- On the toolbar, select Add view. Add view to table
- On the Create a view dialog, enter a name and, optionally, a description, and then select Create. Reference: <https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-edit-views-app-designer>

NEW QUESTION 10

- (Exam Topic 3)
A company plans to implement chatbots by using Power Virtual Agents. The company has the following requirements for the bots:

- Users in the accounting department must be able to create a bot for frequently asked questions.
- The support desk users must be able to use the bot.

The users must not be able to change environment parameters in the Microsoft Power Platform environment. You need to configure the permissions for the bots. Which actions should you implement? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Action
Users can create a bot.	Assign users the Maker permissions.
	Assign users to a security role.
	Share the bot with a security group.
	Assign users the Maker permissions.
Support desk users can use the bot.	Assign users the System Administrator role.
	Share the bot with a security group.
	Assign users to a security role.
	Share the bot with a security group.
	Assign users the Maker permissions.
	Assign users the System Administrator role.

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Action
Users can create a bot.	Assign users the Maker permissions.
	Assign users to a security role.
	Share the bot with a security group.
	Assign users the Maker permissions.
Support desk users can use the bot.	Assign users the System Administrator role.
	Share the bot with a security group.
	Assign users to a security role.
	Share the bot with a security group.
	Assign users the Maker permissions.
	Assign users the System Administrator role.

NEW QUESTION 10

- (Exam Topic 3)
You are designing a desktop user interface (UI) flow. The UI flow automates legacy software.
You need to prepare data for transfer to a Microsoft SharePoint list.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Select information to pass to the SharePoint list.

Copy and paste the text in the output definition window.

On the Outputs menu of the UI flow, choose **Select text on screen**.

Enter a name and description for the output.

Start recording the UI flow.

Stop the recording and save the flow.

Answer Area

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
Reference:
<https://docs.microsoft.com/en-us/power-automate/ui-flows/inputs-outputs-desktop#use-outputs-to-extract-inform>

NEW QUESTION 11

- (Exam Topic 3)
You are a consultant. A client asks you to remove several solutions in one of their Microsoft Dataverse environments
The client wants to know what effect removing the solutions will have on the rest of the system. You need to explain the results of removing the solutions.
Which components be affected? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Solution description	Component or components removed
An unmanaged solution contains a custom table. The table is in a parent-child relationship with another table.	<div><div></div><div>The solution only.</div><div>The solution and the lookup column.</div><div>The solution, the table, and any data in the table.</div></div>
A managed solution patch contains an update to a column label. The column is used in several forms and views.	<div><div></div><div>The solution and the updated column label.</div><div>The solution, the column, and any data in the column.</div><div>The solution, the table, and the updated column label.</div></div>
A managed solution that was created by an independent solution provider (ISV) contains a custom table and changes to the site map.	<div><div></div><div>The solution only.</div><div>The solution and the site map.</div><div>The solution, the table, and any data in the table.</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated

NEW QUESTION 15

- (Exam Topic 3)
You are a Dynamics Sales administrator for a car dealership. The dealership uses only out-of-the-box functionality. When a new car is sold, the salesperson uses a Word template to generate a letter from the quote to thank the customer.
You need to determine if you can revise the template. Which Word template change can you make?

- A. Add the Discount field conditionally.
- B. Format the table to have alternating color rows.
- C. Format the Created On field to a long date format.
- D. Add the address of the customer.D18912E1457D5D1DDCBD40AB3BF70D5D

Answer: D

NEW QUESTION 16

- (Exam Topic 3)

You plan to create a dataflow to import data into Microsoft Dataverse by using Power Query. The dataflow has the following requirements:

- A table of aggregated data must be created in dataflow storage.
- A unique identifier must be created for the table.

You need to configure the dataflow.

Which solutions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Solution
Table of aggregated data	<div>Merge query</div> <div>Fact table</div> <div>Merge query</div> <div>Linked entity</div> <div>Computed entity</div>
Unique identifier	<div>Key column</div> <div>Key column</div> <div>Pivot column</div> <div>Alternate key</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Solution
Table of aggregated data	<div>Merge query</div> <div>Fact table</div> <div>Merge query</div> <div>Linked entity</div> <div>Computed entity</div>
Unique identifier	<div>Key column</div> <div>Key column</div> <div>Pivot column</div> <div>Alternate key</div>

NEW QUESTION 18

- (Exam Topic 3)

You modify a model-driven app for a bicycle repair help desk. The model-driven app is for help desk users when customers have an issue with their bicycle.

After you add a custom table named bicycle, you configure the table for Microsoft Dataverse search. The table will contain information from callers about their bicycles. The account table is related to the custom table. Contact information is brought over to the custom table.

You add the following columns to the table:

- > Bicycle type
- > Tire brand
- > Special equipment

Users must be able to perform the following types of searches:

- > Search for all customers who have a bicycle type of Contoso and live in Florida.
- > Search all tables for any record that contains the word broken.
- > You need to decide which type of search will give you the results desired.

Which search should you configure? To answer, drag the appropriate search types to the correct requirements. Each search type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Search types	Answer Area						
<div>Dataverse search</div> <div>Quick find</div> <div>Advanced find</div>	<table><thead><tr><th>Requirements</th><th>Search type</th></tr></thead><tbody><tr><td>Customer with bicycle type of Contoso and lives in Florida</td><td></td></tr><tr><td>Includes the word broken across tables</td><td></td></tr></tbody></table>	Requirements	Search type	Customer with bicycle type of Contoso and lives in Florida		Includes the word broken across tables	
Requirements	Search type						
Customer with bicycle type of Contoso and lives in Florida							
Includes the word broken across tables							

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Text Description automatically generated

Box 1: Advanced find

Operators for advanced search: Lets you use simple Boolean operators in your search term and craft the query to get the results you want.

Box 2: Dataverse search

Dataverse search helps you quickly find what you're looking for. It delivers fast and comprehensive results across multiple tables in a single list, sorted by relevance.

Reference: <https://docs.microsoft.com/en-us/power-apps/user/quick-find> <https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization>

NEW QUESTION 19

- (Exam Topic 3)

You are developing a canvas app.

You need to apply business rules to the app without writing code.

Which three actions can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Validate data and show error messages.B Enable or disable fields.

B. Set field requirement levels.

C. Set field values.

D. Show or hide fields

Answer: ACD

Explanation:

The following actions are not available on Canvas apps:

➤ Show or hide columns

➤ Enable or disable columns

➤ Create business recommendations based on business intelligence Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-create-business-rule>

NEW QUESTION 23

- (Exam Topic 3)

You set up a new instance of Dynamics 365 for Customer Service. Users report a variety of issues working with cases on mobile devices. You need to configure the mobile app to be able to view cases. NOTE: Each correct selection is worth one point.

Scenario	Action needed
Users cannot see case records on mobile devices.	<div><div></div><div>Configure mobile settings set on the case entity level.</div><div>Configure mobile settings at the field level within the case form.</div><div>Configure a security role in the mobile permission set for appropriate users.</div></div>
Users can open cases but cannot see the subject of the case.	<div><div></div><div>Configure mobile settings set at the case entity level.</div><div>Configure mobile settings at the field level within the case form.</div><div>Configure a security role in the mobile permission set for appropriate users.</div></div>
Users report that they cannot access the system from the Dynamics 365 mobile app.	<div><div></div><div>Configure mobile settings set at the case entity level.</div><div>Configure mobile settings at the field level within the case form.</div><div>Configure a security role in the mobile permission set for appropriate users.</div></div>

A. Mastered

B. Not Mastered

Answer: A

Explanation:

* 1. User is able to login but can't see Case Records --> "Configure Mobile Settings on Case Entity Level"

* 2. Users can open cases but cannot see the subject of the case - "configure mobile settings at the field level within the case form"

* 3. User reports that they cannot access the system from Dynamics 365 mobile app --> Configure a security role in the mobile permission set of the appropriate user

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/mobile-app/set-up-dynamics-365-for-phon>

NEW QUESTION 28

- (Exam Topic 3)

A company deploys several model-driven apps. The company uses shared devices in their warehouse. The devices are always powered on. Users log on to the devices and then launch the apps to perform actions.

Unauthorized users recently uploaded several files after another user failed to log out of a device. The company needs to prevent these incidents from occurring in the future.

You need to configure the solution to prevent the reported security incidents. What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Prevent unauthorized access to devices.	<div><div></div><div><div>Set an inactivity limit in the user's group policy.</div><div>Set a timeout in the Power Platform admin center.</div><div>Configure access controls in Azure Active Directory.</div><div>Configure a Power Automate flow to poll for user inactivity on the devices.</div></div></div>
Prevent users from uploading a specific type of file.	<div><div></div><div><div>Enter the restricted file types in the SharePoint admin center.</div><div>Enter the allowed file types in the Power Platform admin center.</div><div>Enter the restricted file types in the Power Platform admin center.</div></div></div>

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated

Box 1: Set a timeout in the Power Platform admin center.

To enforce users to reauthenticate after a pre-determined period of time, admins can set a session timeout for their individual environments. Users can only remain signed in the application for the duration of session. The application signs out the user when the session expires. Users need to sign in with their credentials to return to customer engagement apps.

Note: Configure session timeout

- > In the Power Platform admin center, select an environment.
- > Select Settings > Product > Privacy + Security.
- > Set Session Expiration and Inactivity timeout. These settings apply to all users.

Incorrect:

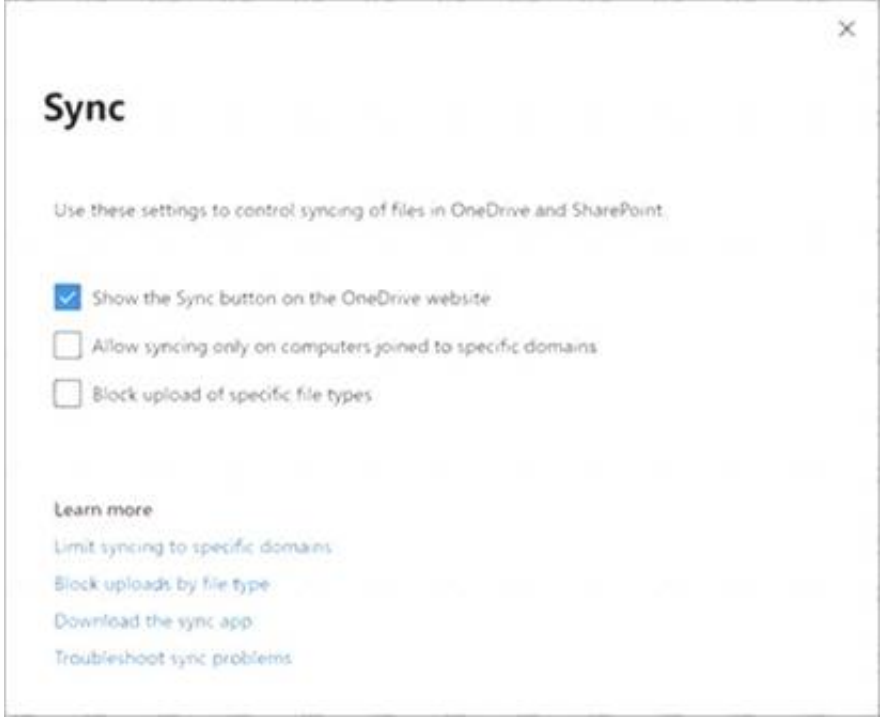
Configure inactivity timeout

- > In the Power Platform admin center, select an environment.
- > Select Settings > Product > Privacy + Security.
- > Set Session Expiration and Inactivity timeout. These settings apply to all users. Box 2: Enter the restricted file types in the SharePoint admin center.

To block uploading of specific file types

- > Go to the Settings page of the new SharePoint admin center,
- > Select Sync.

Graphical user interface, text, application Description automatically generated



- > Select the Block upload of specific file types check box.
- > Enter the file name extensions you want to block, for example: exe or mp3.
- > Select Save.

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/user-session-management https://docs.microsoft.com/en-us/onedrive/block-file-types

NEW QUESTION 32

- (Exam Topic 3)

You are modifying a model-driven app. You set up a customer table in Microsoft Power Platform to retrieve user data. You set up a form with the following columns for users to enter their data. The form includes the following columns:

Column	Data type
Country/region	Choices (multi-select)
Passport ownership	Choice (yes /no)
Passport expiration date	Text

The form must do the following:

- The Country/region column must automatically populate with US when English is chosen as a language. If the user selects Other for this column, the column must remain blank so that user can enter a value.
- The Passport expiration date column must appear only if the user selects Yes in the Passport ownership column.

You need to configure the app with the least amount of effort.

What should you configure? To answer, drag the appropriate solution component to the correct requirements. Each solution component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.



- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Graphical user interface Description automatically generated with low confidence

NEW QUESTION 36

- (Exam Topic 3)

You create a new Power Virtual Agents chatbot for an organization. Testing and production deployment of the chatbot are not complete. You need to ensure that appropriate users can access the chatbot.

Which methods should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Method
Test the chatbot with unlicensed internal users	<div>▼</div> <div>Use the demo website Share the chatbot to each user individually Share the chatbot to a security group containing all users</div>
Allow other licensed internal users to edit the chatbot	<div>▼</div> <div>Share the chatbot to each user individually Share the chatbot to a security group containing all users Deploy the chatbot to Microsoft Teams in your tenant</div>
Deploy the chatbot to production for public consumption	<div>▼</div> <div>Embed the chatbot code in an IFrame on your company's public website Deploy the chatbot to Microsoft Teams in your tenant Deploy the chatbot to AppSource</div>

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Graphical user interface, application Description automatically generated

Box 1: Use the demo website

When publishing the bot to the web, you can publish to a prebuilt demo website (which you can use to share the bot with your teammates and stakeholders) and to your own live website.

Box 2: Share the chatbot to a security group containing all users.

A license for each user, also known as a "per user license" (or "Power Virtual Agent User License" as referred to on the Microsoft 365 admin center), should be assigned to individual users who need access to create and manage chatbots. To simplify user license management, you can assign licenses to an Azure Active Directory (Azure AD) security group.

Box 3: Embed the chatbot code in an IFrame on your company's public website

You can add your bot to a live website as an IFrame. Your live website can be a customer-facing external website or an internal site, like a SharePoint or Yammer site.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels> <https://docs.microsoft.com/en-us/power-virtual-agents/requirements-licensing>

NEW QUESTION 39

- (Exam Topic 3)

A company uses a canvas app.

Supervisors must approve transactions when a user from the sales department enters a revenue amount that is over \$1 million. You need to configure an approval process without using code. What should you create?

- A. Column Expression
- B. Power Automate cloud flow
- C. Azure Service Bus service
- D. Power Apps component framework (PCF) control

Answer: B

NEW QUESTION 44

- (Exam Topic 3)

A company plans to automate the following manual processes by using Power Automate. You need to identify UI flow types for the two business processes.

Process	Time to Complete	Comments
1	30 minutes	The user's device must remain unlocked when the business process runs. The user will be required to leave their device unattended in a secure setting while the business process runs so that the user can assist with other efforts.
2	45 minutes	The process must run after normal business hours. The device that runs the business process must remain unlocked when the business process is not running.

Which desktop flow type should you use? To answer, drag the appropriate desktop flow types to the correct business processes. Each desktop flow type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
 NOTE: Each correct selection is worth one point.

Desktop flow types

Attended

Unattended

Answer Area

Business process	Desktop flow type
1	Desktop flow type
2	Desktop flow type

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, application Description automatically generated

NEW QUESTION 47

- (Exam Topic 3)

A company is training an AI model using a custom table to determine the amount of time it takes to deliver a package based on several key fields. The testing data used to train the model is used for all training and regression testing scenarios and is considered complete data. The trained model predicts a 2 percent variance between the estimated delivery time and the actual delivery time of packages. The executive sponsors reject the model because the actual variance is at 15 percent. You need to address the sponsors' concern. What should you do?

- A. Reduce the size of the data used within the model.
- B. increase the size of the data used with the model.
- C. Use sample training data from Microsoft
- D. Replace the training data with real-world data.

Answer: D

Explanation:

Note: Start using AI Builder with sample data
 Don't have any data of your own to create a model? No problem! We've got you covered.
 Sample data is available for several AI Builder model types, together with instructions for working with the sample data.
 Reference: <https://docs.microsoft.com/en-us/ai-builder/samples>

NEW QUESTION 48

- (Exam Topic 3)

A company is building a Power Virtual Agents chatbot. Users in the accounting department require access to collaborate with the building of the bot. Users in the sales department require access to only chat with the bot. You need to configure the bot.

Which sharing options should you use? To answer, drag the appropriate sharing options to the correct requirements. Each sharing option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
 NOTE: Each correct selection is worth one point.

Sharing options

Users

Active Directory security groups

Everyone in the organization

Answer Area

Requirement

Users in the accounting department

Users in the sales department

Sharing option

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Sharing options

Users

Active Directory security groups

Everyone in the organization

Answer Area

Requirement

Users in the accounting department

Users in the sales department

Sharing option

Active Directory security groups

Users

NEW QUESTION 50

- (Exam Topic 3)

You create a new independent software vendor (ISV) solution for a Power Apps app. The Power Apps solution will be imported into multiple customer environments. The environments will have a large variety of solutions and publishers. You need to avoid naming conflicts during solution import. Which element should you configure?

- A. Package type
- B. Configuration page
- C. Marketplace
- D. Prefix
- E. Version

Answer: D

Explanation:

A solution publisher includes a prefix. The publisher prefix is a mechanism to help avoid naming collisions. This allows for solutions from different publishers to be installed in an environment with few conflicts. For example, the Contoso solution displayed here includes a solution publisher prefix of contoso. Reference: <https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm>

NEW QUESTION 55

- (Exam Topic 3)

You are a system administrator for a company with locations in Mexico, United States, and France. The company has both fulltime employees and contractors in all regions. Fulltime employees use a mobile app. The company has two security groups: fulltime employees and contractors. The company requests a chatbot in Microsoft Teams to answer employee benefit questions. The chatbot must meet the following requirements:

- It must be in the local language.
- Only fulltime employees may access the chatbot. You need to configure the chatbot.

Which action should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement

Chatbot in local language

Employee access

Configuration

Create one chatbot that manages all three languages.

Create one chatbot and add it to three Teams channels that are configured for the local language.

Create three chatbots, one for each language.

Publish the chatbot in Teams.

Share the chatbot with the fulltime employees.

Publish the chatbot to the mobile app channel.

Add the chatbot to Appsource.

Publish the chatbot in Teams.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Configuration
Chatbot in local language	<div> <div>Create one chatbot that manages all three languages.</div> <div>Create one chatbot that manages all three languages.</div> <div>Create one chatbot and add it to three Teams channels that are configured for the local language.</div> <div>Create three chatbots, one for each language.</div> </div>
Employee access	<div> <div>Publish the chatbot in Teams.</div> <div>Share the chatbot with the fulltime employees.</div> <div>Publish the chatbot to the mobile app channel.</div> <div>Add the chatbot to Appsource.</div> <div>Publish the chatbot in Teams.</div> </div>

NEW QUESTION 59

- (Exam Topic 3)

A company uses Power Apps. You enable auditing in Microsoft Dataverse. Users report the following issues when viewing the audit logs:

- Unable to view the read access audit logs.
- Unable to view the Account table audit logs. You need to troubleshoot the issues.

What are the causes of the issues? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Issue	Cause
Unable to view the read access audit logs.	<div> <div>Auditing is not enabled at the environment level.</div> <div>Storage for the tenant is over capacity.</div> <div>Auditing is not enabled at the environment level.</div> </div>
Unable to view the Account table audit logs.	<div> <div>Auditing is disabled at the table level.</div> <div>Auditing is disabled at the app level.</div> <div>Auditing is disabled at the table level.</div> <div>Auditing for read access is not enabled.</div> </div>

- A. Mastered
 B. Not Mastered

Answer: A

Explanation:

Answer Area

Issue	Cause
Unable to view the read access audit logs.	<div> <div>Auditing is not enabled at the environment level.</div> <div>Storage for the tenant is over capacity.</div> <div>Auditing is not enabled at the environment level.</div> </div>
Unable to view the Account table audit logs.	<div> <div>Auditing is disabled at the table level.</div> <div>Auditing is disabled at the app level.</div> <div>Auditing is disabled at the table level.</div> <div>Auditing for read access is not enabled.</div> </div>

NEW QUESTION 62

- (Exam Topic 3)

You are creating a business rule to implement new business logic.

You must apply the business logic to a canvas app that has a single screen named Screen1. You need to configure the scope for the business rule.

Which scope should you use?

- A. All Forms
 B. Entity
 C. Screen1
 D. Global

Answer: B

Explanation:

Note: Some terminology has changed. Entity is now Table. If you're building a Canvas app, you must use table (entity) as the scope.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule>

NEW QUESTION 63

- (Exam Topic 3)

Your organization does not permit the use of custom code for solutions. You need to create a view that can be viewed by all users in an organization. Where should you create the view?

- A. List view of the entity
 B. Microsoft Visual Studio

- C. Templates area
- D. Maker portal

Answer: A

Explanation:

Edit a public or system view in app designer

You can change the way a public or system view is displayed by adding, configuring, or removing columns.

➤ In the Views list for a table, select the Show list of references down arrow Drop Down. Edit View.Graphical user interface, application Description automatically generated

➤ Next to the view you want to edit, select Open the View Designer Open view Designer. The view opens in the view designer.

When you edit a public or system view, you must save and publish your changes before they will be visible in the application.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app-designer>

NEW QUESTION 68

- (Exam Topic 3)

A company uses a model driven app.

The company needs to automatically update the Status column in real time. You need to configure this feature.

Solution: Create a workflow that has a Change Status step. Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 71

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- 0 - 17
- 18 - 25
- 26 - 35
- 36 - 55
- 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Create a custom Age group entity and synonyms for each individual age in the corresponding item.

Use Age group for Identify in the question.

Does this meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 72

- (Exam Topic 3)

A company has a Power Apps app.

The app must meet the following requirements:

- Managers assign lead records to the sales department. A new phone call record must be created if a lead record has no activities.
- An email must be sent to the manager if the phone call record created is not completed after one day. A classic workflow must run when a lead record is assigned.

You need to configure the check conditions for the workflow. NOTE: Each correct selection is worth one point.

Answer Area

Condition	Value
Number of activities for new phone call record.	<div><div>0</div><div>0</div><div>1</div><div>Process Activity Count</div></div>
Duration for email sent to manager.	<div><div>Lead Created On + 1 Day</div><div>1 Day</div><div>Lead Created On + 1 Day</div><div>Lead Modified On + 1 Day</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Condition	Value
Number of activities for new phone call record.	<div><div>0</div><div>0</div><div>1</div><div>Process Activity Count</div></div>
Duration for email sent to manager.	<div><div>Lead Created On + 1 Day</div><div>1 Day</div><div>Lead Created On + 1 Day</div><div>Lead Modified On + 1 Day</div></div>

NEW QUESTION 76

- (Exam Topic 3)
A company plans to create an app by using Power Apps. The company has the following requirements:

- The app must be able to enter data into Microsoft SharePoint
- Users must be able to add the app into Microsoft Teams.

You need to recommend which app to create. Which type of app should you recommend?

- A. model-driven app as a personal app
- B. canvas app as a personal app
- C. canvas app as a tab app
- D. model-driven app as a tab app

Answer: B

NEW QUESTION 81

- (Exam Topic 3)
You are a Dynamics 365 administrator. You create a new app.
You need to create the site map for the app.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
<div>Add a subarea.</div>	
<div>Add a view.</div>	
<div>Add a group.</div>	
<div>Add an area.</div>	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions

Add a subarea.

Add a view.

Add a group.

Add an area.

Answer Area

Add an area.

Add a group.

Add a subarea.

NEW QUESTION 86

- (Exam Topic 3)
You plan to create a canvas app.
The app must meet the following requirements:

- Send an email after a record is saved.
- Display the expiration column on a form if the creation date of the record is older than 90 days. You need to configure the app.

Which features should you use? To answer, select the appropriate options in the answer area.

Answer Area

Requirement	Feature
Send an email.	<div>Power Automate flow Connection Collection Power Automate flow Formula</div>
Display the expiration column.	<div>Formula Formula Collection Connection</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Feature
Send an email.	<div>Power Automate flow Connection Collection Power Automate flow Formula</div>
Display the expiration column.	<div>Formula Formula Collection Connection</div>

NEW QUESTION 91

- (Exam Topic 3)
You are a Dynamics 365 for Customer Service administrator.
You must create a form for team members to use. The form must provide the ability to:

- Lock a field on a form.
- Trigger business logic based on a field value.
- Use existing business information to enhance data entry.

You need to implement business rule components to create the form.
Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Components	Answer Area	
<div>Actions</div> <div>Conditions</div> <div>Recommendation</div>	Requirement	Component
	Lock a form field.	<div></div>
	Trigger business logic based on a field value.	<div></div>
	Leverage existing business information to enhance data entry.	<div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

- > Action
- > Condition
- > Recommendation

NEW QUESTION 92

- (Exam Topic 3)
A customer uses Power Apps to view and maintain their contacts that are stored in Microsoft Dataverse. Several columns must be configured to ensure the security settings for sales associates are view only. You need to configure the access restrictions.
Which component for field-level security should you use? TO answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point

Action	Component
Enable the fields for record-level security.	<div>Azure Data Lake Gen2</div> <div>Azure SQL</div> <div>Power Apps app designer</div> <div>Microsoft Power Platform admin center</div>
Set the security settings for the sales associates to view only.	<div>Azure Active Directory group team</div> <div>Dataverse table</div> <div>Field Security Profiles</div> <div>User</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated

NEW QUESTION 97

- (Exam Topic 3)
You create a model-driven app for an automobile parts help desk.
A help desk agent uses a form to gather information about customers' automobiles in two custom tables. The names of the tables are Client and Automobile, The form must prepopulate the following information about the customer from the client table:
• First name
• Last name
The agent must be able to type the following information about the automobile:
• Automobile make
• Automobile model
You need to implement the form.
What should you configure? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement

Prepopulate client information

Enter automobile information

Configuration

Relationship

Relationship

Dataflow

Alternate key

Virtual table

Table

Table

View

Connector

Power Automate flow

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement

Prepopulate client information

Enter automobile information

Configuration

Relationship

Relationship

Dataflow

Alternate key

Virtual table

Table

Table

View

Connector

Power Automate flow

NEW QUESTION 100

- (Exam Topic 3)

A veterinary office plans to use Microsoft Power Platform to streamline customer experiences. The customer creates a canvas apps to manage appointments. On the client appointment form, there is a dropdown field for clients to select their type of pet. If a client selects the option Other, a text field must appear so that staff members can add details about the pet.

You need to create a dynamically visible field. What should you configure?

- A. business rule
B. business process flow
C. workflow

Answer: A

Explanation:

A business rule can be used to configure the visibility of a field based on the value selected in another field. In this case, a business rule could be created to make the text field for additional pet details visible when the "Other" option is selected in the dropdown field for the type of pet. This can be done by going to the Power Apps portal, navigating to the Common Data Service, and creating a new business rule for the entity that contains the appointment form. Within the rule, you can set the visibility of the text field to be dependent on the value selected in the dropdown field. Reference:

<https://docs.microsoft.com/en-us/power-platform/model-driven-apps/model-driven-business-rules>

It's important to note that the above feature is only available in the PowerApps Model Driven App and not in Canvas App.

NEW QUESTION 102

- (Exam Topic 3)

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable OneNote integration.

Does the solution meet the goal?

- A. Yes
B. No

Answer: B

NEW QUESTION 107

- (Exam Topic 3)

You plan to create user interface (UI) flows to automate several web-based business processes that you currently perform manually. You need to ensure that

users can create and run web UI flows.
Which three components must you install and configure on user's devices? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

- A. UI Flows application
- B. Selenium IDE
- C. Latest version of Microsoft Edge
- D. On-premises data gateway
- E. Latest version of Mozilla Firefox

Answer: ABC

Explanation:

Reference:
<https://docs.microsoft.com/en-us/power-automate/ui-flows/setup>

NEW QUESTION 108

- (Exam Topic 3)
A company is configuring a Power Apps portal using Microsoft Dataverse. The company requires the following:

- > Only authenticated users must be able to sign into the portal.
- > Authenticated users must have varying degrees of access to the different parts of the portal.
- > Users must enter one of several external identities when creating an account during the open registration process.

You need to configure user authentication and permissions.
Which component should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Configuration	Component
Required for each authenticated user before security can be assigned.	<div><div></div><div>Contact table record</div><div>Local user</div><div>Microsoft work or school account</div><div>Account table record</div></div>
Required for authenticated users to access restricted pages of the portal.	<div><div></div><div>Contact table record</div><div>Local user</div><div>Microsoft work or school account</div><div>Web roles</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Contact table record
In Power Apps portals, each authenticated portal user is associated with a contact record in Microsoft Dataverse.
Box 2: Web roles
Portal users must be assigned to web roles to gain permissions beyond unauthenticated users. Reference:
<https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/configure-portal-authentication>

NEW QUESTION 109

- (Exam Topic 3)
You are designing the organization structure for a company that has 5,000 users.
You need to configure security roles for the company while minimizing administrative effort. What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Action
Apply a security role to everyone in a business unit.	<div><div></div><div>Assign the security role to the default business unit team.</div><div>Assign the security role individually to each user in the business unit.</div><div>Create a new team, add the business unit users, and then assign the security role to the team.</div></div>
Ensure an individual can see records in their current business unit and a child business unit.	<div><div></div><div>Grant the user a security role from the child business unit.</div><div>Grant the user the Parent: Child Business Units security permission.</div><div>Grant the user a security role from the root business unit.</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Create a new team, and the business unit users, and the assign the security role to the team. Change the business unit for a team Important
By changing the business unit for a team, you can remove all security role assignments for the team. At least one security role must be assigned to the team in the new business unit.

- > Select an environment and go to Settings > Users + permissions > Teams.
- > Select the checkbox for a team name.
- > Screenshot selecting a team.
- > On the menu bar, select Change Business Unit.
- > In the Change Business Unit dialog box, select a business unit. Enable Move records to new business unit to move to a new business unit. Select OK.

Box 2: Grant the user a security role from the child business unit.
Reference: <https://docs.microsoft.com/en-us/power-platform/admin/create-edit-business-units> <https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges>

NEW QUESTION 113

- (Exam Topic 3)
A company is planning to create a Power Virtual Agents bot. The bot has the following requirements:

- The bot must provide address information for the company.
- The bot must be available from Microsoft Teams and from the internet website of the company. You need to configure the bot. Which component should you use?

A. Skill
B. Composer
C. Template
D. Channel

Answer: D

Explanation:

To make the bot available from Microsoft Teams and from the company's internet website, you need to configure the channels for the bot. Power Virtual Agents uses channels to connect the bot to different communication platforms such as Microsoft Teams, Skype, Facebook, and more. By configuring the appropriate channels for the bot, you can make it available on those platforms and allow users to interact with the bot from those locations. You can configure channels by going to the Power Virtual Agents portal, and then select the bot you want to configure. Then select the "Channels" tab, where you can add the channels which you want the bot to be available on.
Reference: <https://docs.microsoft.com/en-us/power-virtual-agents/channels-overview>

NEW QUESTION 116

- (Exam Topic 3)
You plan to automate several different processes by using Power Automate. Each process has unique characteristics. You need to recommend components for each process. Which components should you recommend? To answer, drag the appropriate components to the correct processes. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Components	Answer Area	
	Process	Component
Attended UI flow	Access data from an internally created web application with basic REST API functionality as part of a nightly batch job.	Component
Unattended UI flow		
Flow that uses a custom connector	Access data from a public web site with no API functionality for emails processed through an unmonitored queue.	Component
Flow that uses a prebuilt connector		

- A. Mastered

B. Not Mastered

Answer: A

Explanation:

1: Custom connector (REST API access) 2: Unattended UI flow

NEW QUESTION 119

- (Exam Topic 3)

You are a Dynamics 365 Customer Service administrator.

You need to configure the following automation for the sales team:

- * Send an email when the status changes on an Opportunity.
- * Text the sales manager when an Opportunity is created.
- * Create a Wunderlist task when an Opportunity is open for 30 days.

Which tool should you use for each requirement? To answer, select the appropriate options in the answer area. NOTE Each correct selection is worth one point.

Automation	Tool
Email when the status changes.	<div> <div></div> <div> Dynamics 365 workflow Microsoft Flow Business Process Flow </div> </div>
Text when the Opportunity is created.	<div> <div></div> <div> Dynamics 365 workflow Microsoft Flow Business Process Flow </div> </div>
Create a Wunderlist task.	<div> <div></div> <div> Dynamics 365 workflow Microsoft Flow Business Process Flow </div> </div>

A. Mastered

B. Not Mastered

Answer: A

Explanation:

Automation	Tool
Email when the status changes.	<div> <div></div> <div> Dynamics 365 workflow Microsoft Flow Business Process Flow </div> </div>
Text when the Opportunity is created.	<div> <div></div> <div> Dynamics 365 workflow Microsoft Flow Business Process Flow </div> </div>
Create a Wunderlist task.	<div> <div></div> <div> Dynamics 365 workflow Microsoft Flow Business Process Flow </div> </div>

NEW QUESTION 120

- (Exam Topic 3)

A company uses Microsoft Teams. You plan to create a Power Apps app for Microsoft Teams. You need to determine the environment that will be used by the app. Which environment will the app use?

- A. An existing Dataverse environment that you select.
- B. An existing Dataverse for Teams environment that you select.
- C. A Dataverse environment that is automatically created for the team.
- D. A Dataverse for Teams environment that is automatically created for the team.

Answer: D

Explanation:

The Dataverse for Teams environment is automatically created for the selected team when you create an app or bot in Microsoft Teams for the first time or install a

Power Apps app from the app catalog for the first time. The Dataverse for Teams environment is used to store, manage, and share team-specific data, apps, and flows. Each team can have one environment, and all data, apps, bots, and flows created with the Power Apps app inside a team are available from that team's Dataverse for Teams database.
Reference:
<https://docs.microsoft.com/en-us/power-platform/admin/about-teams-environment>

NEW QUESTION 121

- (Exam Topic 3)
A company creates a canvas app.
The app requires users to enter their social security number. The app should only display the last four digits when the user tabs to a different column.
You need to configure the app. Which option should you use?

- A. Power Fx
- B. Business rule
- C. Business process flow
- D. Power BI DAX

Answer: A

NEW QUESTION 125

- (Exam Topic 3)
A company uses a model-driven app with Microsoft Dataverse in a single environment
The company requires a canvas app that includes the same data as the model-driven app. You need to create the canvas app.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Select the **Excel** option.

Sign into the Microsoft Power Platform admin portal.

Sign into the Power Apps Maker portal.

Select the **Dataverse** option.

Select the data source and tables to include in the canvas app and then save the app.

>

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Answer area

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v

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions

Select the **Excel** option.

Sign into the Microsoft Power Platform admin portal.

Sign into the Power Apps Maker portal.

Select the **Dataverse** option.

Select the data source and tables to include in the canvas app and then save the app.

>

<

Answer area

Sign into the Power Apps Maker portal.

Select the **Dataverse** option.

Select the data source and tables to include in the canvas app and then save the app.

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NEW QUESTION 129

- (Exam Topic 3)
A company uses Power Apps.
The company plans to create a canvas app that uses a responsive design. You need to configure the app.
Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Enable the lock orientation setting.
- B. Configure the height and width properties by using a formula.
- C. Disable the Scale to fit setting.
- D. Configure the height and width properties by using drag handles.

Answer: BC

Explanation:

To create a canvas app that uses a responsive design in Power Apps, you should perform the following actions:
* B. Configure the height and width properties by using a formula: By using a formula to set the height and width properties, you can ensure that the app will respond to changes in screen size and orientation. For example, you can use the Width() and Height() functions to set the width and height properties based on the size of the screen.
* C. Disable the Scale to fit setting: The Scale to fit setting, when enabled, makes the app's content fit on the screen by scaling it down. To create a responsive app, this setting must be disabled.
Reference:
<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/responsive-design> <https://docs.microsoft.com/en-us/powerapps/maker/canvas->

apps/functions/function-width

NEW QUESTION 131

- (Exam Topic 3)

You are designing a chatbot for a sports outlet. You need to complete the chatbot.

Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE Each correct selection is worth one point.

Features	Requirement	Feature
Topics	Enable the chatbot to relate to a real-world object or topic in a dialog.	Feature
Entities	Define the path and triggers for a chatbot conversation.	Feature
Variables	Implement conditional logic to dynamically route a conversation across different paths.	Feature
Flows		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Box 1: Entities

Out of the box, Power Virtual Agents comes with a set of prebuilt entities, which represent the most commonly used stereotype information in real-world dialogs, such as age, colors, numbers, and names.

With the knowledge granted by entities, a bot can smartly recognize the relevant information from a user input and save it for later use.

Box 2: Topics

In Power Virtual Agents, a topic defines a how a bot conversation plays out.

You can author topics by customizing provided templates, create new topics from scratch, or get suggestions from existing help sites.

A topic has trigger phrases – these are phrases, keywords, or questions that a user is likely to type that is related to a specific issue – and conversation nodes – these are what you use to define how a bot should respond and what it should do.

Box 3: Variables

Variables let you save responses from your customers in a conversation with your bot so that you can reuse them later in the conversation.

For example, you can save a customer's name in a variable called UserName. The bot can then address the customer by name as the conversation continues.

You can use variables to create logical expressions that dynamically route the customer down different conversation paths.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling> <https://docs.microsoft.com/en-us/power-virtual-agents/authoring-create-edit-topics>

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-flow> <https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables>

NEW QUESTION 133

- (Exam Topic 3)

You create a Power Apps app.

The app must be able to display a list of records that are sorted by category. The app must also expand or hide the list by subtopics.

You need to configure the app. Which tool should you use?

- A. card
- B. expression
- C. Power BI dashboard
- D. gallery

Answer: D

Explanation:

A gallery control in Power Apps allows you to display a list of records, and can be configured to sort the records by a specific field, such as category. Additionally, the gallery control has built-in functionality for expanding or hiding a list of subtopics. This can be done by adding a toggle control within the gallery template to show or hide the subtopics based on user interaction. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/controls/control-gallery>

NEW QUESTION 137

- (Exam Topic 3)

You plan to add a Power Apps app to Microsoft Teams.

A Microsoft Dataverse for Teams environment has not been provisioned. You need to create a Dataverse for Teams environment.

Which two actions can you perform? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Create a new environment in the Microsoft Power Platform Admin Center.
- B. Create a new app in Teams.
- C. Create an app permission policy in the Teams admin center.

D. Install an existing app in Teams.

Answer: BD

NEW QUESTION 140

- (Exam Topic 3)

You need to create a Power Automate desktop flow.

What are two possible ways to create the flow? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Record mouse and keyboard events.
- B. Configure a pre-built template.
- C. Use pre-built actions.
- D. Create models by using Microsoft Visio.

Answer: AC

Explanation:

C: Desktop flows are used to automate tasks on the Web or the desktop. Using Power Automate you can automate tasks on the desktop as well as the Web.

A: Alternatively, you can use the two legacy methods of creating desktop flows: Windows recorder (V1) and Selenium ID. With these you record mouse and keyboard events.

Reference:

<https://docs.microsoft.com/en-us/power-automate/desktop-flows/create-flow> <https://docs.microsoft.com/en-us/power-automate/desktop-flows/create-web>

NEW QUESTION 145

- (Exam Topic 3)

You are using Power BI to build a dashboard for a company.

You must make the dashboard available to a specific set of users, including employees and five external users. The number of employees that require access to the dashboard varies, but usually less than 100. Employees and external users must not be permitted to share the dashboard with other users.

You need to share the dashboard with the employees and external users.

Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Create a dynamic distribution list
- B. Add all users to the distribution group and use the list to share the dashboard.
- C. Sign into the Power BI service
- D. Open the dashboard and select Share.
- E. Enter the individual email address of internal and external users.
- F. Sign into Power BI Desktop
- G. Open the dashboard and select Share.
- H. Clear the Allow recipients to share your dashboard (or report) option.
- I. Create a distribution group
- J. Add all users to the distribution group and use the list to share the dashboard.

Answer: BEF

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards>

NEW QUESTION 148

- (Exam Topic 3)

You plan on implementing complex business logic in Microsoft Dataverse tables by using Power Automate flows.

You realize that the functionality required to implement the business logic is not available in a Power Automate flow.

The new business logic must work in multiple Dataverse tables. In addition, the operation must return a value after it finishes and must be able to run from an existing Dataverse action.

You need to recommend the method to implement the missing logic. What should you recommend?

- A. Scheduled workflow
- B. Bound action
- C. Custom API
- D. Unbound action

Answer: D

Explanation:

<https://docs.microsoft.com/en-us/power-automate/dataverse/bound-unbound> <https://docs.microsoft.com/en-us/power-apps/developer/data-platform/custom-api>

NEW QUESTION 153

- (Exam Topic 3)

You are designing a Power Virtual Agents chatbot.

The chatbot must be able to maintain customer information if the conversation topic changes during a dialog.

You need to configure variables to store customer name and email address. Which type of variable should you create?

- A. session
- B. topic
- C. bot
- D. slot

Answer: C

Explanation:

By default, a variable's value can only be used in the topic where this variable gets created. However, you might want the bot to use the same value across topics. This means the bot can remember the necessary context when a conversation spans multiple topics. In some systems, these types of variables are known as global variables. In Power Virtual Agents, these variables are called bot variables, because they apply across the entire bot.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables-bot>

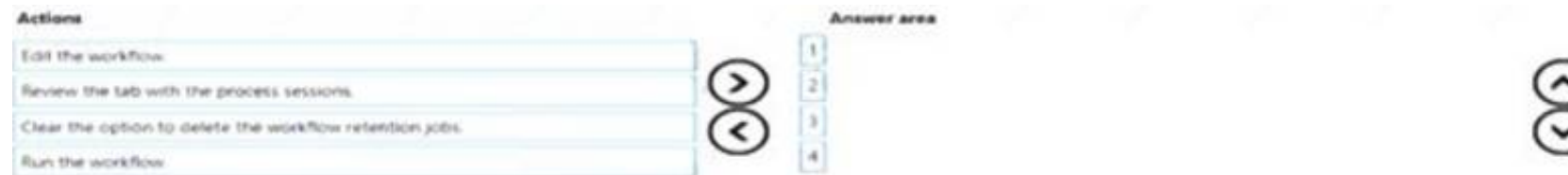
NEW QUESTION 157

- (Exam Topic 3)

A company uses a model-driven app. The app uses a workflow to send email. Emails are sent to new customers that enter an email address for the first time in the app.

Customers report that they do not receive an email after entering an email address. You need to troubleshoot the issue.

In which order should you perform the actions? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

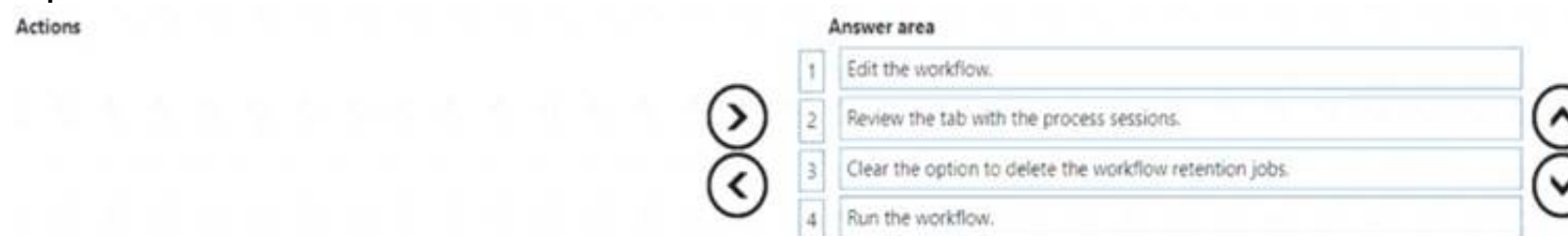


The screenshot shows a workflow editor interface. On the left, under the heading "Actions", there is a list of four actions: "Edit the workflow.", "Review the tab with the process sessions.", "Clear the option to delete the workflow retention jobs.", and "Run the workflow.". To the right of this list are two circular arrows, one pointing right and one pointing left. In the center, there are two more circular arrows, one pointing right and one pointing left. On the right, under the heading "Answer area", there is a vertical list of four numbered boxes: 1, 2, 3, and 4. To the right of this list are two circular arrows, one pointing right and one pointing left.

- A. Mastered
B. Not Mastered

Answer: A

Explanation:



The screenshot shows the same workflow editor interface as before, but with the actions in the "Answer area" now in the correct order: 1. "Edit the workflow.", 2. "Review the tab with the process sessions.", 3. "Clear the option to delete the workflow retention jobs.", and 4. "Run the workflow.". The actions are now in the correct order, and the circular arrows are still present.

NEW QUESTION 161

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: From Dynamics 365 Settings, select Email Configuration. In the active mailbox for the user, update the name.

Does the solution meet the goal?

- A. Yes
B. No

Answer: B

Explanation:

Change the user name, not the email configuration. Change a user's email address

You must be a global admin to complete these steps.

- In the admin center, go to the Users > Active users page.
- Select the user's name, and then on the Account tab select Manage username.
- In the first box, type the first part of the new email address. If you added your own domain to Microsoft 365, choose the domain for the new email alias by using the drop-down list. Learn how to add a domain.
- Select Save changes. Reference:

<https://docs.microsoft.com/en-us/microsoft-365/admin/add-users/change-a-user-name-and-email-address>

NEW QUESTION 164

- (Exam Topic 3)

You are creating a canvas app.

A user will click a button on each screen of a Power Apps app to proceed to the next screen. You need to implement an action that selects the next screen that the user sees.

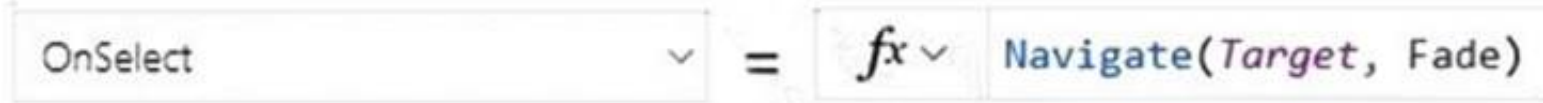
Which event should you handle?

- A. OnLoad
B. OnCheck
C. ScreenTransition
D. OnSelect

Answer: D

Explanation:

- Add navigation
- * 1. With the Source screen selected, open the Insert tab, select Icons, and then select Next arrow.
 - * 2. With the arrow still selected, select the Action tab, and then select Navigate.
 - * 3. The OnSelect property for the arrow is automatically set to a Navigate function.



- * 4. When a user selects the arrow, the Target screen fades in.
- * 5. On the Target screen, add a Back arrow, and set its OnSelect property to this formula:
- * 6. Navigate(Source, ScreenTransition.Fade)
- * 7. While holding down the Alt key, toggle between screens by selecting the arrow on each screen. Reference: <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-screen-context-variables>

NEW QUESTION 167

- (Exam Topic 3)

You create a Power Virtual Agents chatbot to reduce the number of incoming support calls that require a live person. The chatbot does not direct users to the correct information. You determine that this is because the chatbot is not able to identify which product a user is referring to in a conversation. You need to present a list of products so that users can select the correct product. What should you create?

- A. Table
- B. Variable
- C. Slot filling
- D. Entity

Answer: C

Explanation:

Slot filling is a natural language understanding concept that means saving an extracted entity to an object. However, in Power Virtual Agents, slot filling means placing the extracted entity value into a variable. Reference: <https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

NEW QUESTION 172

- (Exam Topic 3)

You create a Power Virtual Agents bot. You observe that the bot is not able to recognize input from some users. You need to configure the bot response for unrecognized input from users. What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Transfer to an agent.
- B. Use a fallback topic.
- C. Display a system-defined error message.
- D. Connect to a different channel.

Answer: BC

Explanation:

- * B. Use a fallback topic: Power Virtual Agents provides the capability to handle unrecognized inputs by using fallback topics. A fallback topic is a topic that is triggered when the bot is unable to recognize the user input. You can configure fallback topics by going to the Power Virtual Agents portal, and then select the bot you want to configure. Then select the "Topics" tab and create a new topic with a fallback trigger. Reference: <https://docs.microsoft.com/en-us/power-virtual-agents/topics-triggers#fallback-triggers>
- * C. Display a system-defined error message: This is another option to handle unrecognized inputs by displaying a predefined message that inform the user that the bot was unable to understand their input.

NEW QUESTION 177

- (Exam Topic 3)

You ate a Dynamics 365 Customer Engagement administrator. You create workflows to automate business processes. You need to configure a workflow to meet the following requirements:

- Be triggered when a condition is met.
- Run immediately.
- Perform an action when a condition is met.

How should you configure the workflow? To answer, select the appropriate configuration in the answer area. NOTE: Each correct selection is worth one point.

Workflow Requirement	Configuration Option
Be triggered when a condition is met.	<div>Publish workflow. Subject contains data. Trigger when a Microsoft Flow button is pressed.</div>
Run immediately.	<div>Approve the workflow. Configure the workflow to run now. Configure child workflow to run now.</div>
Perform an action when a condition is met.	<div>Send an email. View chart. Update a security role.</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

- 1) Be triggered when a condition is met - Subject contains data
- 2) Run Immediately - Configure the workflow to run now
- 3) Perform an action when a condition is met - send an email

NEW QUESTION 181

- (Exam Topic 3)

You are using the Data import wizard to import records into the account table from a CSV file. The CSV-to-table mapping is as following:

- Name column represents the account and maps to the Account column.
 - TIE Parent Name column represents the holding company of the account with subsidiaries underneath Records that are imported into the table are only related to other records in the file.
- You need to configure the import to create the relationship between records. What should you do?

- A. Map Parent Name in the CSV file to the Parent Account colum
- B. Select Account as lookup criteria
- C. Lookup the record IDs Of the records in the ParentAccount colum
- D. Add the record IDs new column in the fil
- E. Map the new column to the ParentAccount column.
- F. Map Parent Name in the file to the Parent Account colum
- G. Select Parent Account as lookup criteria
- H. Create an alternate key the account table by using the Account Name colum
- I. DO not map parent Name in file.

Answer: C

Explanation:

Add a new column for the self-referential mapping.
Reference: <https://docs.microsoft.com/en-us/power-apps/developer/data-platform/import-data>

NEW QUESTION 185

- (Exam Topic 3)

You have a canvas app that contains the following text input fields: Id, FirstName, LastName. The app also has a button named Button1.

The OnSelect property for Button1 contains the following expression: Collect(People, {Id:Id.Text, FirstName:FirstName.Text, LastName:LastName.Text})

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement	Yes	No
The People collection is automatically created if it does not already exist.	<input type="radio"/>	<input type="radio"/>
When Button1 is pressed, if a record with the current value of Id.Text already exists in the People collection, the values for FirstName and LastName are updated.	<input type="radio"/>	<input type="radio"/>
If you update the record in the Collection function to iclude the value from a new field named Age, it will result in an error.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Box 1: Yes

If the data source doesn't already exist, a collection is created. Box 2: No

Note: The Collect function adds records to a data source. The items to be added can be:

- A single value: The value is placed in the Value field of a new record. All other properties are left blank.
- A record: Each named property is placed in the corresponding property of a new record. All other properties are left blank.
- A table: Each record of the table is added as a separate record of the data source as described above. The table isn't added as a nested table to a record. To do this, wrap the table in a record first.

Box 3: No Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-clear-collect-clearcollect>

NEW QUESTION 186

- (Exam Topic 3)

You need to embed the FAQbot into the communication solution.

Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Action
Add the new FAQ solution to the communication solution for the first time.	<div><div>▼</div><div><div>Import an existing app.</div><div>Create a new app.</div><div>Import a new page.</div><div>Import bot.</div></div></div>
Configure the FAQ solution in Microsoft Teams.	<div><div>▼</div><div><div>Configure the FAQbot.</div><div>Import a chatbot.</div><div>Create a new chatbot.</div></div></div>

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Requirement	Action
Add the new FAQ solution to the communication solution for the first time.	<div><div>▼</div><div><div>Import an existing app.</div><div>Create a new app.</div><div>Import a new page.</div><div>Import bot.</div></div></div>
Configure the FAQ solution in Microsoft Teams.	<div><div>▼</div><div><div>Configure the FAQbot.</div><div>Import a chatbot.</div><div>Create a new chatbot.</div></div></div>

NEW QUESTION 189

- (Exam Topic 3)

A company uses a model-driven app. The app uses a Power Virtual Agents chatbot.

The company has two locations in different countries/regions with separate environments for each location. Each location has a development environment, a testing environment, and a production environment. The company uses the Application Lifecycle Management (ALM) process for the environments.

You need to create the different Power Virtual Agents bot environments. How many Power Virtual Agents bot environments are required?

- A. 1
B. 2
C. 3
D. 6

Answer: D

Explanation:

When a company uses a model-driven app that incorporates a Power Virtual Agents chatbot, and has multiple locations with different environments for each location, it is necessary to create separate Power Virtual Agents bot environments for each location.

For each location, 3 different environments are required: development, testing, and production. This is in line with the Application Lifecycle Management (ALM) process that the company uses.

In total, 6 Power Virtual Agents bot environments are required: 2 locations x 3 environments per location = 6. It's worth mentioning that Power Virtual Agents allows to export and import the bot, so once you configure the bot in one environment, you can import the bot to the other environments, this way you don't need to start from scratch.

References:

- > <https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/bot-lifecycle>
> <https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/export-import>

NEW QUESTION 191

- (Exam Topic 3)

You plan to create a Power BI dataflow.

The Power BI dataflow has the following requirements:

- Be able to create a copy of the dataflow to separate Power BI workspaces
- Schedule the dataflow to update every day at 11:00 AW. You need to configure the dataflow.

What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement

Copy Power BI dataflow.

Schedule updates.

Schedule updates.

Action

Export the JSON file.

Export the JSON file.

Change the settings.

Change the properties.

Add Streaming dataset.

Configure the Power BI service.

Refresh the history.

Configure the Power BI service.

Share the dashboards with other users.

Refresh automatically.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
Answer Area

Requirement

Copy Power BI dataflow.

Schedule updates.

Schedule updates.

Action

Export the JSON file.

Export the JSON file.

Change the settings.

Change the properties.

Add Streaming dataset.

Configure the Power BI service.

Refresh the history.

Configure the Power BI service.

Share the dashboards with other users.

Refresh automatically.

NEW QUESTION 195

- (Exam Topic 3)
You are configuring Microsoft Dataverse security. You plan to assign users to teams. Record ownership and permissions will differ based on business requirements.
You need to determine which team types meet the requirements.
Which team type should you use? To answer, drag the appropriate team types to the correct requirements.
Each team type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Team types

Access team

Azure Active Directory group team

Microsoft Teams team

Answer area

Requirement

Ability to own records in Dataverse

Provides permissions without a security role assigned

Team Type

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
Box 1: Microsoft Teams team
Dataverse supports two types of record ownership. Organization owned, and User or Team owned. This is a choice that happens at the time the table is created and can't be changed. For security purposes, records that are organization owned, the only access level choices is either the user can do the operation or can't. For user and team owned records, the access level choices for most privileges are tiered Organization, Business Unit, Business Unit and Child Business Unit or only the user's own records. That means for read privilege on contact, I could set user owned, and the user would only see their own records.
Box 2: Access team
An access team doesn't own records and doesn't have security roles assigned to the team. The team members have privileges defined by their individual security roles and by roles from the teams in which they are members. The records are shared with an access team and the team is granted access rights on the records, such as Read, Write or Append.
Reference:
<https://docs.microsoft.com/en-us/power-platform/admin/wp-security-cds>
<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/use-access-teams-owner-teams-collaborate>

NEW QUESTION 197

- (Exam Topic 3)

You create functionality for a company. The functionality includes a Microsoft Dataverse table with a form for data entry. The functionality will be distributed to other lines of business in the company, each with its own Dataverse environment. New forms must not be created in order for updates to the functionality to work correctly. You need to package the new functionality for distribution. What should you do?

- A. Use a patch solution and disable the ability to create new forms for the table.
- B. Use a managed solution and include only the needed form.
- C. Use an unmanaged solution and include only the needed form.
- D. Use a managed solution and disable the ability to create new forms for the table.

Answer: B

Explanation:

Managed solutions are used to deploy to any environment that isn't a development environment for that solution. This includes test, UAT, SIT, and production environments. Managed solutions can be serviced independently from other managed solutions in an environment. As an ALM best practice, managed solutions should be generated by exporting an unmanaged solution as managed and considered a build artifact. Additionally: You can't edit components directly within a managed solution.
 Reference: <https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm>

NEW QUESTION 198

- (Exam Topic 3)

You need to recommend a role for users to perform several required tasks. The solution must use the principle of least privilege. Which roles should you recommend? To answer, drag the appropriate roles to the correct functions. Each role may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
 NOTE: Each correct selection is worth one point.

Roles	Function	Role
Office 365 global administrator	Create new users.	Role
Office 365 service administrator	Assign roles to users.	Role
Dynamics 365 service administrator	Perform backups for an instance.	Role
Dynamics 365 system administrator		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated
 Box 1: Office 365 Global Administrator
 You may think that the Dynamics 365 system administrator would have power to do all the actions needed to manage Dynamics 365, but this is not the case. What's different in Microsoft cloud deployments is that licenses and user accounts are managed in Office 365 by an Office 365 Global Administrator. This role is analogous to a network administrator for an on premises deployment. The Global Administrator is the only role to create new user accounts and assign subscription licenses for Dynamics 365 (and other Office 365 apps such as Skype, Power BI and SharePoint).
 Box 2: Dynamics 365 system administrator
 The Dynamics 365 system administrator may assign roles and permissions to the Dynamics 365 user within an instance of Dynamics 365. The Dynamics 365 system administrator also controls all the settings in Dynamics 365.
 Box 3: Dynamics 365 admin
 The Dynamics 365 admin can perform backups and restores. Reference:
<https://docs.microsoft.com/en-us/power-platform/admin/use-service-admin-role-manage-tenant>
<https://community.dynamics.com/crm/b/govandthecity/posts/understanding-dynamics-365-and-office-365-admi>

NEW QUESTION 203

- (Exam Topic 3)

You are designing an app for a bank. You must create entities for the app and configure relationships between entities:

Entity	Requirements
LoanApplicant	This entity represents a person who is applying for a loan. The entity must contain an attribute named Email. This attribute must provide look-up for the name of the applicant.
Loan	This entity represents a loan application. Loan applicants may apply for one loan per application. Loan applicants may have more than one active application.
Property	This entity represents the property that the applicant intends to purchase.

Which relationship types should you use? To answer, drag the appropriate relationship types to the correct requirements. Each relationship type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Relationship types

1 : N

N : N

N : 1

Answer Area

Requirement	Relationship type
The email attribute of the Loan Applicant entity must provide a look-up to the contact name and email.	<div></div>
Loan applicants can apply for one type of loan per application. Applicants can have more than one application.	<div></div>
Loans must be applied for for a single property.	<div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
Text Description automatically generated
Box 1: N:1
You add a lookup column with a many-to-one relationship. Box 2: N:N
Box 3: N:1
Reference:
<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-entity-lookup>

NEW QUESTION 207

- (Exam Topic 3)
You have a business process flow.
You need to update the business process flow while minimizing administrative and maintenance efforts. What should you implement? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Features

Action step

Classic workflow

Power Automate flow

Answer Area

Requirement	Feature
Allow users to navigate to the previous stage only from specific stages.	<div>Feature</div>
Create checklist records in specific stages on demand.	<div>Feature</div>

- A. Mastered
- B. Not Mastered

Answer: A

Features

Action step

Classic workflow

Power Automate flow

Answer Area

Requirement	Feature
Allow users to navigate to the previous stage only from specific stages.	<div>Power Automate flow</div>
Create checklist records in specific stages on demand.	<div>Action step</div>

NEW QUESTION 208

- (Exam Topic 3)
You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.
The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable server-based SharePoint integration.
Does the solution meet the goal?

- A. Yes
- B. No

Answer: A

Explanation:

References:
<https://docs.microsoft.com/en-us/power-platform/admin/set-up-dynamics-365-online-to-use-sharepoint-online>

NEW QUESTION 213

- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it As a result, these questions will not appear in the review screen.
On a Contact record, a user creates a Note record that contains the word running.
One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.
Solution: Use Dataverse Search to search for the word run. Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 218

- (Exam Topic 3)
You are a Dynamics 365 Customer Service help desk administrator.
Cases entered in forms require different types of data to be stored in different types of fields. You need to create forms for each of the following case types:

Case type	Requirement
Case type A	A new case form that includes a timeline
Case type B	A new case form that includes a business process flow
Case type C	A new case form that can display case data on an interactive dashboard
Case type D	A new mobile-friendly case form that requires minimal fields for record creation
Case type E	A new mobile-friendly case form that displays the subject, case title, and status fields from a parent case

Which form types should you create? To answer, drag the appropriate form types to the meet the data entry requirements. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Form types

quick create

main

quick view

card

Answer Area

Case type

Case type A

Case type B

Case type C

Case type D

Case type E

Form type

Form type

Form type

Form type

Form type

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:
<https://docs.microsoft.com/en-us/dynamics365/customer-service/create-design-forms-customer-service-hub>

NEW QUESTION 219

- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: Ask the Microsoft 365 administrator to sign in to the admin portal and change the username. Does the solution meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 223

- (Exam Topic 3)

You are creating a Power Virtual Agents chatbot for a Microsoft Power Platform power apps portal app. The job title of users must be stored automatically when users log in. The job title must always appear in the chatbot.

You need to configure the job title functionality.

Which mechanism should you use?

- A. artificial intelligence
- B. variable
- C. entity
- D. topic

Answer: B

Explanation:

After enabling the Authentication, you will now have access to Two variables, bot.UserDisplayName

bot.UserId

Reference:

<https://powerusers.microsoft.com/t5/Power-Virtual-Agents-Community/Getting-User-Details-To-Use-In-Power>

NEW QUESTION 224

- (Exam Topic 3)

A company creates a canvas app.

The app requires near real-time data from an accounting system that resides in a customers data center. You need to implement a solution for the app.

What should you create?

- A. Azure DevOps pipeline
- B. On-premises data gateway
- C. Power Pages
- D. Data integration project

Answer: B

Explanation:

When a company creates a canvas app that requires near real-time data from an accounting system that resides in a customer's data center, one solution that can be implemented is to create an On-premises data gateway.

An On-premises data gateway is a service that allows Power Apps to connect to and access data sources that are located on-premises, such as the accounting system in the customer's data center. The gateway acts as a bridge between the cloud-based Power Apps and the on-premises data sources, enabling real-time data transfer and integration.

References:

- > <https://docs.microsoft.com/en-us/power-platform/admin/gateway-reference>
- > <https://docs.microsoft.com/en-us/power-platform/admin/gateway-onprem>
- > <https://docs.microsoft.com/en-us/power-platform/admin/real-time-data-integration>

NEW QUESTION 226

- (Exam Topic 3)

You are a Dynamics 365 administrator for a veterinarian clinic.

On the client appointment form, there is a dropdown field for clients to select their type of pet If a client selects the option Other, the veterinarian wants a text field to appear so that additional details can be added.

You need to create a dynamically visible field. What should you configure?

- A. filed visibility on the form
- B. business process flow
- C. workflow
- D. business rule

Answer: D

Explanation:

References:

<https://www.sherweb.com/blog/dynamics-365/configuring-business-rules-within-microsoft-dynamics-365-crm/>

NEW QUESTION 230

- (Exam Topic 3)

A company is developing several Power Virtual Agents chatbots. The company manufactures more than 1,000 different products.

The chatbots must prompt users to enter or select a product.

You need to store the model information so that it can be reused across all chatbots. Where should you store the model data?

- A. Global variables
- B. Custom entities
- C. Topics
- D. Multiple choice options

Answer: A

NEW QUESTION 235

- (Exam Topic 3)

A company has a model-driven app.

The app must meet the following requirements:

- Prevent users from saving a record if validation from a custom action fails.
- Query and update a list of records.

You need to configure processes for the app without using code.

Which processes should you use? To answer, drag the appropriate processes to the correct requirements. Each process may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Processes

Cloud flow

Classic workflow

Business process flow

Answer Area

Requirement

Prevent users from saving a record.

Query and update records.

Process

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Processes

Cloud flow

Classic workflow

Business process flow

Answer Area

Requirement

Prevent users from saving a record.

Query and update records.

Process

Business process flow

Cloud flow

NEW QUESTION 238

- (Exam Topic 3)

You are creating Power BI reports for a company.

A company that has a model-driven app wants to use Power BI reports within the app. You create the reports. You need to ensure that these reports are available within the app.

Which two actions should you perform? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Share the Power BI report to all users.
- B. Add the Power BI report to the Site Map dashboards.
- C. Create a PCF file.
- D. Use the native reports in model-driven apps.
- E. Add the Power BI report to a dashboard in the model-driven app.

Answer: BE

Explanation:

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/add-powerbi-visual>

NEW QUESTION 240

- (Exam Topic 3)

A company uses Common Data Service to manage prospects. The company has a business process flow named BPFA that is associated with the Prospect entity to streamline the prospect management process.

You add a field named Category to the Prospect entity. You create additional business process flows. You apply the business process flows to Prospect records based on the selected category. Users can switch to any other newly configured business process flows but must not use BPFA.

You need to configure the solution.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE Each correct selection is worth one point.

- A. Remove all of the privileges for BPFA.
- B. Deactivate BPFA.
- C. Use a business rule to prevent users from switching to BPFA.
- D. Change the display order of the business process flows to move BPFA to the bottom of the list.

Answer: AB

NEW QUESTION 244

- (Exam Topic 3)
You create a Power Automate flow as part of a managed solution. The flow alerts users when files are uploaded to a SharePoint location. Files are uploaded to SharePoint at a much higher rate than expected. Users report that they receive too many notifications about uploaded files. You need to stop the flow and correct the issue.
What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Action
Disable the flow in the managed solution	<div><div></div><div>Disable the flow from the Power Automate portal</div><div>Disable the flow from the Azure portal</div><div>Disable the flow from the Power Automate solution</div></div>
Verify changes to the flow	<div><div></div><div>Run the Flow checker and then turn on the updated flow</div><div>Use the Test feature on the updated flow and then turn on the flow</div><div>Turn on the flow and then use the Test feature for the updated flow</div><div>Run the Flow checker and then use the Test feature on the updated flow</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated
Reference:
<https://docs.microsoft.com/en-us/power-automate/edit-solution-aware-flow> <https://docs.microsoft.com/en-us/power-automate/error-checker>

NEW QUESTION 249

- (Exam Topic 3)
A company has marketing teams for different regions.
A user creates and publishes a chatbot within Microsoft Teams for their specific marketing team. The base metrics retrieved by the chatbot are relevant to all marketing teams.
The other marketing teams request access to the chatbot. You need to publish the chatbot to the entire company. What should you do?

- A. Configure the chatbot to be used with the Teams channel.
- B. Submit the chatbot for admin approval.
- C. Copy the published chatbot link and email it to the other teams
- D. Invite the other teams to the team that has the chatbot.
- E. Export the chatbot and import it into a corporate environment.

Answer: B

Explanation:
Show to teammates and shared users
You can share your bot by adding it to the Microsoft Teams app store, Built for your org > Built by your colleagues section. Only your teammates and shared users will find the bot there.
Important
Only teammates or shared users can find and install the bot in the Microsoft Teams app store Built by your colleague section. The bot will not show for everyone in the organization even if it is configured to allow everyone to use the bot. To show the bot to the organization, submit the bot for admin's approval to show in Microsoft Teams app store Built by your org section.
Reference:
<https://docs.microsoft.com/en-us/power-virtual-agents/teams/publication-add-bot-to-microsoft-teams-teams>

NEW QUESTION 254

- (Exam Topic 3)
A user needs to create a Power Apps portal app.
The user is getting a permission denied error when creating the portal app.
You need to configure permissions to create the portal app.
Which three permissions should you configure? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. In the Power Platform admin center, ensure that the user account has read-write access.
- B. In Azure Active Directory, assign the Contributor role to the application at the subscription scope.
- C. In Azure Active Directory, ensure that the user has permission to register an app.
- D. In the Power Platform admin center, change the portal app owner to the user.
- E. In the Power Platform admin center, ensure that the user has the System administrator security role.

Answer: ACE

Explanation:
Reference: <https://docs.microsoft.com/en-us/power-apps/maker/portals/create-common-problems> <https://docs.microsoft.com/en-us/power->

apps/maker/portals/create-portal
https://docs.microsoft.com/en-us/azure/active-directory/develop/howto-create-service-principal-portal#required

NEW QUESTION 258

- (Exam Topic 3)

You create a canvas app.

The app requires access to data that is stored in collections. The app must provide the following actions:

- Create a new collection variable.
- Remove table values from a collection. You need to configure functions for the app.

Which functions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Action	Function
Create a new collection variable.	<div>Collect</div> <div>Set</div> <div>Select</div> <div>Collect</div> <div>AddColumns</div>

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Action	Function
Create a new collection variable.	<div>Collect</div> <div>Set</div> <div>Select</div> <div>Collect</div> <div>AddColumns</div>

NEW QUESTION 262

- (Exam Topic 3)

You are a Dynamics 365 Customer Service administrator.

A user must be able to view system posts and activities in a dashboard. You need to create the dashboard for the user.

Which components should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Component
Display system posts	<div>Timeline</div> <div>Organization insights</div> <div>IFrame</div> <div>Relationship Insights</div>

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated

Box 1: Timeline

The timeline helps agents see all customer interaction history across channels, personnel, and the support lifecycle. The timeline is used across Dynamics 365 applications to capture activities like notes, appointments, emails, tasks, and more, to ensure that all interactions with the customer are tracked and visible over time. Agents use the timeline to quickly catch up on all of the latest activity details with the customer to provide the most personalized support experience.

Box 2: Lists Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/customer-service-hub-user-guide-timeline-adm>

NEW QUESTION 265

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