

# Microsoft

## Exam Questions PL-900

Microsoft Power Platform Fundamentals



NEW QUESTION 1

DRAG DROP - (Topic 1)

A travel company plans to use the Power Platform to create tools that help travel agents book customer travel. You need to recommend solutions for the company.

What should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Tools

Business rule

Business process flow

Power Automate

Power BI

Answer Area

Requirement

If a customer is travelling with a person under the age of 18, a field must display to collect date of birth for the under 18 traveler only.

Ensure that all travel agents use the same process with all customers.

Send a confirmation email to customers after reservations are complete.

Tool

Tool

Tool

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Tools

Business rule

Business process flow

Power Automate

Power BI

Answer Area

Requirement

If a customer is travelling with a person under the age of 18, a field must display to collect date of birth for the under 18 traveler only.

Ensure that all travel agents use the same process with all customers.

Send a confirmation email to customers after reservations are complete.

Tool

Business rule

Business process flow

Power Automate

NEW QUESTION 2

HOTSPOT - (Topic 1)

You are building Power Apps apps that use both Dynamics 365 Sales and Microsoft 365. For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement	Yes	No
Dynamics 365 Sales and Microsoft 365 must be in the same tenant to allow Single Sign-On (SSO).	<input type="radio"/>	<input type="radio"/>
You must download a product from AppSource to ensure that SSO works with Dynamics 365 Sales and Microsoft 365.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: No

When you offer your application for use by other companies through a purchase or subscription, you make your application available to customers within their own Azure tenants. This is known as creating a multi-tenant application.

Box 2: No

NEW QUESTION 3

HOTSPOT - (Topic 1)

You have version 1.0.0.0 of a published Power Apps app. You create and publish version 2.0.0.0 of the app. A customer goes through the process of restoring the previous version of the app.

How many versions of the app are displayed in the Version tab for the app? To answer, select the appropriate option in the answer area.

You will see

▼

versions of the app.

0

1

2

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

You will see

▼

versions of the app.

0

1

2

NEW QUESTION 4

- (Topic 1)  
A distribution company has multiple warehouses.  
Tax rates charged on sales orders need to be calculated based on locality and region. You need to recommend a cost-effective solution that can be implemented quickly. What should you recommend?

- A. Check AppSource for a tax add-on.
- B. Create alerts in Dynamics 365 Finance for tax table changes.
- C. Implement the Common Data Model.
- D. Run a Power BI report.
- E. Write scripts and code tax updates.

Answer: B

Explanation:

Reference:  
<https://docs.microsoft.com/en-us/dynamics365/finance/general-ledger/indirect-taxes- overview>

NEW QUESTION 5

DRAG DROP - (Topic 2)  
A company plans to implement solutions that use Common Data Service as a data storage. You need to recommend features to meet the company's needs. Which features should you recommend? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.  
NOTE: Each correct selection is worth one point.

Features

business rules

business process flows

Common Data Model

Answer Area

Requirement

Feature

Validate data across multiple fields and entities regardless of the app used to create data.

Feature

Create visual guides to ensure that users enter data and perform tasks in a consistent manner.

Feature

Accelerate development by using a standard set of entities for the most common scenarios.

Feature

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: business rules  
You can create business rules and recommendations to apply logic and validations without writing code or creating plug-ins. Business rules provide a simple interface to implement and maintain fast-changing and commonly used rules.

Box 2: business process flows

Flows Power Automate includes several types of processes, each designed for a different purpose:

- ? Automated flows. Create a flow that performs one or more tasks automatically after it's triggered by an event.
- ? Button flows. Perform repetitive tasks simply by tapping a button on your mobile device.
- ? Scheduled flows. Create a flow that performs one or more tasks on a schedule such as once a day, on a specific date, or after a certain time.
- ? Business process flows. Ensure that people enter data consistently and follow the same steps every time they work in an app by creating a business process flow.
- ? Workflows and actions. Dynamics 365 customizers may be familiar with the classic Common Data Service processes, which are workflows and actions.

Box 3: Common Data Model

Model-driven app design is a component-focused approach to app development. Model- driven app design doesn't require code and the apps you make can be simple or very complex. Unlike canvas app development where the designer has complete control over app layout, with model-driven apps much of the layout is determined for you and largely designated by the components you add to the app.

**NEW QUESTION 6**  
HOTSPOT - (Topic 2)  
You are planning to use the Business Card Reader and Sentiment Analysis prebuilt AI models to build solutions.  
For each of the following statements, select Yes if the statement is true. Otherwise, select No.  
NOTE: Each correct selection is worth one point.

Statement	Yes	No
The Business Card Reader model can be used with both Power Automate and Power Apps.	<input type="radio"/>	<input type="radio"/>
The Sentiment Analysis model can be used Power Automate only.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Statement	Yes	No
The Business Card Reader model can be used with both Power Automate and Power Apps.	<input checked="" type="radio"/>	<input type="radio"/>
The Sentiment Analysis model can be used Power Automate only.	<input checked="" type="radio"/>	<input type="radio"/>

**NEW QUESTION 7**  
HOTSPOT - (Topic 2)  
A company needs to create several workflows and applications to help streamline their sales operations.  
You need to determine which applications are appropriate for given scenarios.  
Which applications should you use? To answer, select the appropriate options in the answer area.  
NOTE: Each correct selection is worth one point.



Scenario	Application
Create no-code workflows that use different systems.	<div>▼</div> <div>Azure Logic Apps</div> <div>Power Apps</div> <div>Power Automate</div> <div>Dynamics 365 workflows</div>
Build a no-code mobile application.	<div>▼</div> <div>Azure Logic Apps</div> <div>Power Apps</div> <div>Power Automate</div> <div>Dynamics 365 workflows</div>
Administer your workflow in Microsoft Azure.	<div>▼</div> <div>Azure Logic Apps</div> <div>Power Apps</div> <div>Power Automate</div> <div>Dynamics 365 workflows</div>
Build a mobile application by using Common Data Service.	<div>▼</div> <div>Azure Logic Apps</div> <div>Power Apps</div> <div>Power Automate</div> <div>Dynamics 365 workflows</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Scenario	Application
Create no-code workflows that use different systems.	<div>▼</div> <div>Azure Logic Apps</div> <div>Power Apps</div> <div>Power Automate</div> <div>Dynamics 365 workflows</div>
Build a no-code mobile application.	<div>▼</div> <div>Azure Logic Apps</div> <div>Power Apps</div> <div>Power Automate</div> <div>Dynamics 365 workflows</div>
Administer your workflow in Microsoft Azure.	<div>▼</div> <div>Azure Logic Apps</div> <div>Power Apps</div> <div>Power Automate</div> <div>Dynamics 365 workflows</div>
Build a mobile application by using Common Data Service.	<div>▼</div> <div>Azure Logic Apps</div> <div>Power Apps</div> <div>Power Automate</div> <div>Dynamics 365 workflows</div>

NEW QUESTION 8

HOTSPOT - (Topic 2)

A business is evaluating AI Builder. Which actions can you perform?

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can use a text classification model in AI Builder to retrieve text and perform sentiment analysis for ServiceNow incidents.	<input type="radio"/>	<input type="radio"/>
You can tag Instagram posts that mention your new product.	<input type="radio"/>	<input type="radio"/>
You can send results about the number of mentions of your new product in Instagram to Power BI for inclusion on a dashboard.	<input type="radio"/>	<input type="radio"/>

- A. Mastered  
B. Not Mastered

**Answer:** A

**Explanation:**

Statement	Yes	No
You can use a text classification model in AI Builder to retrieve text and perform sentiment analysis for ServiceNow incidents.	<input checked="" type="radio"/>	<input type="radio"/>
You can tag Instagram posts that mention your new product.	<input checked="" type="radio"/>	<input type="radio"/>
You can send results about the number of mentions of your new product in Instagram to Power BI for inclusion on a dashboard.	<input checked="" type="radio"/>	<input type="radio"/>

#### NEW QUESTION 9

HOTSPOT - (Topic 2)

A company is evaluating Power Platform and has questions about the role that Common Data Service plays in using Power Apps and Power Automate. For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement	Yes	No
Model-driven apps require a Common Data Service database.	<input type="radio"/>	<input type="radio"/>
A flow instance can only access one Common Data Service database.	<input type="radio"/>	<input type="radio"/>
Canvas apps require a Common Data Service database.	<input type="radio"/>	<input type="radio"/>

- A. Mastered  
B. Not Mastered

**Answer:** A

**Explanation:**

Statement	Yes	No
Model-driven apps require a Common Data Service database.	<input checked="" type="radio"/>	<input type="radio"/>
A flow instance can only access one Common Data Service database.	<input checked="" type="radio"/>	<input type="radio"/>
Canvas apps require a Common Data Service database.	<input checked="" type="radio"/>	<input type="radio"/>

#### NEW QUESTION 10

- (Topic 2)

A coworker is creating an app in Power Apps and needs to automatically synchronize data from an external source. The coworker is unable to locate a suitable Microsoft approved connector template in AppSource.

You need to recommend a solution for the coworker. What should you recommend?

- A. Create a custom connector.
- B. Ask the outside source to send you the data once a week.
- C. Use Microsoft Flow to connect to the database.
- D. Open a ticket with Microsoft and request a new connector.
- E. Use Microsoft Azure Service Bus.

**Answer:** A

**Explanation:**

There are 250 + predefined connectors that you can use in your PowerApps and in your Microsoft Flows. If you do not find any that suits your needs you have the possibility to create a Custom Connector.

Note: A Custom Connector is a wrapper around a REST API (Logic Apps also supports SOAP APIs) that allows Logic Apps, Microsoft Flow, or PowerApps to communicate with that REST or SOAP API.

Reference:

<https://carinaclaesson.com/2019/09/06/setting-up-a-custom-connector-from-an-openapi-file-and-utilizing-it-in-powerapps-and-flow/>

**NEW QUESTION 10**

HOTSPOT - (Topic 2)

A company plans to create a Common Data Service environment.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can create a Common Data Service environment in the Power Platform Admin center.	<input type="radio"/>	<input type="radio"/>
You must enable data encryption after you create a Common Data Service environment.	<input type="radio"/>	<input type="radio"/>
You can control security roles and privileges in a Common Data Service Environment from the Power Apps Admin center.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Statement	Yes	No
You can create a Common Data Service environment in the Power Platform Admin center.	<input checked="" type="radio"/>	<input type="radio"/>
You must enable data encryption after you create a Common Data Service environment.	<input type="radio"/>	<input checked="" type="radio"/>
You can control security roles and privileges in a Common Data Service Environment from the Power Apps Admin center.	<input checked="" type="radio"/>	<input type="radio"/>

**NEW QUESTION 14**

HOTSPOT - (Topic 2)

A company plans to create Power Platform apps that consume industry-standard and proprietary data sources.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.



Statement	Yes	No
Custom connector cannot be used if a standard connector for the service is available.	<input type="radio"/>	<input type="radio"/>
Custom connectors are supported in instant flows only.	<input type="radio"/>	<input type="radio"/>
Standard and custom connectors cannot be mixed within the same flow or app.	<input type="radio"/>	<input type="radio"/>

A. Mastered  
B. Not Mastered

Answer: A

Explanation:

Statement	Yes	No
Custom connector cannot be used if a standard connector for the service is available.	<input checked="" type="radio"/>	<input type="radio"/>
Custom connectors are supported in instant flows only.	<input type="radio"/>	<input checked="" type="radio"/>
Standard and custom connectors cannot be mixed within the same flow or app.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 19

DRAG DROP - (Topic 2)

A bank uses Power Platform apps and flows to support business processes.

The company would like to use historical client data to predict whether a client's loan application is likely to be approved or rejected.

You need to use AI Builder to implement the solution.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Publish the model.

Export data into AI Builder.

Train the model.

Import data into Common Data Service.

Use the model in PowerApps or Microsoft Flow.

Answer area

A. Mastered  
B. Not Mastered

Answer: A

Explanation:

Step 1: Import data into Common Data Service.

AI Builder requires the use of Common Data Service, which is the data platform for PowerApps and allows you to store and manage business data. Common Data Service is the platform on which Dynamics 365 apps are built so if you're a Dynamics 365 customer, your data is already in Common Data Service.

Step 2: Train the model Step 3: Publish the model

The last step is to publish your model.

Step 4: Use the model in PowerApps or Microsoft Flow.

NEW QUESTION 20

- (Topic 3)

A company manages a chain of retail stores. The company stores a list of retail store names and numbers in one Power BI table. The company stores sales transaction data including a transaction ID in another table.

The transaction ID includes the store number.

You need to show the store name for all retail transactions in all Power BI reports. Which tool should you use?



- A. Query Editor
- B. Power BI Service
- C. Microsoft Excel
- D. Data Connector

**Answer:** A

**Explanation:**

Power BI Desktop comes with Query Editor, where you can connect to one or many data sources, shape and transform the data to meet your needs, then load that model into Power BI Desktop.

Reference:

<https://docs.microsoft.com/en-us/power-bi/desktop-query-overview>

**NEW QUESTION 24**

- (Topic 3)

A manufacturing company uses Internet of Things (IoT) devices to monitor the temperature in different parts of their warehouse.

The current IoT monitoring software is extremely outdated and is not user friendly.

You need to view near-real time information from the IoT devices in Power BI Service dashboards.

Which tool should you use?

- A. Scheduled refresh dataset
- B. Streaming dataset
- C. Content Pack dataset
- D. Power BI dataflows
- E. Quick Insights

**Answer:** B

**Explanation:**

<https://docs.microsoft.com/en-us/power-bi/service-real-time-streaming> <https://powerbi.microsoft.com/en-us/blog/using-power-bi-real-time-dashboards-to-display-iot-sensor-data-astep-by-step-tutorial/>

**NEW QUESTION 29**

DRAG DROP - (Topic 3)

A company plans to display support call metrics on a screen that is visible to all call center staff.

You need to recommend solutions to meet the company's requirements.

What should you recommend? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Components		Requirement		Component
Title	Theme	Display a chart with incoming calls versus wait time and pin the chart to a dashboard.		Component
Template App	Alert	Send a specific user a notification when the number of customer support calls waiting is over 20.		Component
Treemap	DirectQuery	Display metrics from different datasets that have related data.		Component
Page	Workspace			

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Components		Requirement		Component
Title	Theme	Display a chart with incoming calls versus wait time and pin the chart to a dashboard.		Title
Template App	Alert	Send a specific user a notification when the number of customer support calls waiting is over 20.		Alert
Treemap	DirectQuery	Display metrics from different datasets that have related data.		DirectQuery
Page	Workspace			

**NEW QUESTION 30**

- (Topic 3)

A company runs a call center to handle customer support inquiries.

The company tracks metrics including the number of incoming calls, call resolution rates, and escalations. The company wants to display the metrics on a shared screen that is visible to all call center staff.

You need to recommend a solution for the company. Which Power Platform feature should you recommend?

- A. AI Builder
- B. Power Automate
- C. Power Apps
- D. Power BI

**Answer:** D

**NEW QUESTION 35**

DRAG DROP - (Topic 3)

A company uses Microsoft Excel workbooks to store consolidated sales data. Workbooks are stored on OneDrive for Business.

Match each Power BI feature to its requirement. To answer, drag the appropriate features from the column on the left to its requirement on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Features

Q&A

Mobile apps

Export to Excel

Get data from files

Answer Area

Requirement

Enable user-friendly reporting on phones.

Use natural language to query and aggregate data.

Feature

Feature

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Features

Q&A

Mobile apps

Export to Excel

Get data from files

Answer Area

Requirement

Enable user-friendly reporting on phones.

Use natural language to query and aggregate data.

Feature

Mobile apps

Q&A

**NEW QUESTION 37**

- (Topic 3)

You create a set of dashboards and reports for a project team that combines data from different sources in Power BI. Some of the data is considered sensitive. You need to distribute the dashboards and reports securely to the team. What should you create?

- A. a custom data connector
- B. a published app
- C. a Microsoft flow
- D. a Power BI workspace

**Answer:** B

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-bi/service-how-to-collaborate-distribute- dashboards-reports>

**NEW QUESTION 42**

HOTSPOT - (Topic 4)

You create a canvas app by using the Generate from data feature. The app connects to a Microsoft SharePoint list. For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement	Yes	No
A screen is generated that contains a browsable list of SharePoint list items.	<input type="radio"/>	<input type="radio"/>
A screen is generated that allows users to update SharePoint list items.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Statement	Yes	No
A screen is generated that contains a browsable list of SharePoint list items.	<input checked="" type="radio"/>	<input type="radio"/>
A screen is generated that allows users to update SharePoint list items.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 47

- (Topic 4)  
You create a canvas app that allows contractors to submit time they work against a project. Contractors must be able to use the canvas app to enter time. Contractors must not be able to perform any other actions in the app. You need to configure permissions for the contractors. Which type of permissions should you use?

- A. application-level
- B. task-level
- C. record-level
- D. field-level

Answer: D

**Explanation:**  
Field-level security feature to allow more granular control of security at the field level.  
Reference:  
<https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges> <https://docs.microsoft.com/en-us/power-platform/admin/wp-security-cds>

NEW QUESTION 48

DRAG DROP - (Topic 4)  
A company plans to implement Power Apps in a Power Platform environment. You need to implement other required components. Match each option to its function. To answer, drag the appropriate option from the column on the left to its function on the right. Each option may be used once, more than once, or not at all.  
NOTE: Each correct match is worth one point.

Products

Microsoft Azure

custom connector

Microsoft Flow

model-driven app

canvas app

Answer Area

Function	Product
Implement user authentication.	
Send data to a Microsoft OneNote notebook in the same tenant.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:



Products

Microsoft Azure

custom connector

Microsoft Flow

model-driven app

canvas app

Answer Area

Function

Implement user authentication.

Send data to a Microsoft OneNote notebook in the same tenant.

Product

Microsoft Azure

Microsoft Flow

NEW QUESTION 51

- (Topic 4)  
You create a Power App portal.  
When a user signs into the portal the following error displays: user not found You confirm that the user's sign in information is correct.  
You need to determine the cause of the error. What should you do?

- A. Disable custom error messages.
- B. Create a custom error message.
- C. Enable diagnostic tools in Lifecycle Services.
- D. Enable Maintenance mode.

Answer: C

Explanation:

Reference:  
<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle-services/monitoring-diagnostics>  
<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle-services/user-logins>

NEW QUESTION 54

DRAG DROP - (Topic 4)  
A company is building a Power Apps portal.  
You need to select out-of-the-box portal types to meet the company's requirements. Which portal types should you use? To answer, drag the appropriate portal types to the correct requirements. Each portal type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.  
NOTE: Each correct selection is worth one point.

Portal types

partner portal

community portal

portal from blank

customer self-service portal

Answer Area

Requirement

Collaboratively onboard new suppliers and distributors.

Publish a blog post announcing new suppliers.

Portal type

Portal type

Portal type

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Partner portal  
A partner portal allows every organization with resellers, distributors, suppliers, or partners to have real-time access to every stage of shared activities.  
Box 2: Community portal  
A community portal leverages peer-to-peer interactions between customers and experts to organically grow the catalog of available knowledge from knowledge base articles, forums, and blogs as well as providing feedback through comments and ratings.

NEW QUESTION 55

HOTSPOT - (Topic 4)  
For each of the following statements, select Yes if the statement is true. Otherwise, select No.  
NOTE: Each correct selection is worth one point.

Statement	Yes	No
Power Apps apps can run only mobile devices.	<input type="radio"/>	<input type="radio"/>
Power Apps can run only with Dynamic 365 products.	<input type="radio"/>	<input type="radio"/>
If a user runs a Power Apps app that accesses information to which the user does not have access, the app grants the user permissions.	<input type="radio"/>	<input type="radio"/>

- A. Mastered  
B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: No  
You can run apps in a browser or on mobile devices. Box 2: No  
On-premises versions of Microsoft Office can also be used.  
Box 3: No  
You must ensure that the users you share the app with have the appropriate permissions.

**NEW QUESTION 58**

HOTSPOT - (Topic 4)

You are designing a Power Apps solution that allows users to upload a status report directly to the company Microsoft SharePoint project management site from their mobile device.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement	Yes	No
You should build a model-driven app in Power Apps.	<input type="radio"/>	<input type="radio"/>
You should build a canvas app in Power Apps.	<input type="radio"/>	<input type="radio"/>
Users must download and run the Power Apps mobile application to use the solution.	<input type="radio"/>	<input type="radio"/>

- A. Mastered  
B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: No  
Box 2: Yes  
Box 3: Yes  
When you create an app, or someone shares an app with you, you can run that app on Windows, iOS, Android, or in a web browser.  
References:  
<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/app-from-sharepoint> <https://docs.microsoft.com/en-us/powerapps/user/run-app-client>

**NEW QUESTION 63**

- (Topic 4)

A company uses Dynamics 365 Supply Chain Management.

The company wants to build custom user interfaces that add additional functionality. You need to recommend a solution for the company.

What should you recommend?

- A. Power BI  
B. Power Apps canvas apps  
C. AI Builder  
D. Microsoft Flow

**Answer:** B

**Explanation:**

Microsoft Power Apps provides a consistent experience for building apps and extending Office 365 and Dynamics 365. Investments include enhancements on Unified Interface, support for embedding canvas apps in model-driven apps and native support of the Common Data Service for Apps.

Reference:  
<https://powerapps.microsoft.com/en-us/roadmap/>

**NEW QUESTION 65**

- (Topic 4)  
A company uses Microsoft 365, Power Platform, and Dynamics 365. You do not assign permissions to any licensed users. Users are able to create and edit Power Apps canvas apps. In which environment are users creating and editing the apps?

- A. Production
- B. Default
- C. Sandbox

**Answer:** C

**Explanation:**  
Reference:  
<https://docs.microsoft.com/en-us/power-platform/admin/working-with-environments>

**NEW QUESTION 68**

- (Topic 4)  
A company is considering implementing Power Platform. For which three scenarios should you consider implementing Power Apps portals? Each correct answer presents a complete solution.  
NOTE: Each correct selection is worth one point.

- A. a customer support website that includes knowledge search and support for document uploads
- B. a public website that supports multi-lingual communities with forums and blogs support
- C. an online store with e-commerce requirements including payment processing
- D. a secure website for vendors accessing data stored in Common Data Service
- E. an internal website for employees to access selected data from Dynamics 365 Finance

**Answer:** ABE

**Explanation:**  
Reference:  
<https://docs.microsoft.com/en-us/powerapps/maker/portals/portal-templates>

**NEW QUESTION 73**

HOTSPOT - (Topic 4)  
A user is creating their first canvas app in Power Apps. The user does not know what types of controls they can include. You need to recommend solutions for the user. Which types of controls would you recommend using in Power Apps? To answer, select the appropriate control in the dialog box in the answer area.  
NOTE: Each correct selection is worth one point.

Scenario	Control
View the date, time, and location of upcoming internal meetings.	<div><div></div><div>Meeting-screen template</div><div>Gallery</div><div>List box</div></div>
Create a meeting request from within the app.	<div><div></div><div>Meeting-screen template</div><div>Gallery</div><div>List box</div></div>
Drill down into customer contact records in Dynamics 365 Sales to view a photo of a customer you are meeting.	<div><div></div><div>Image</div><div>People-screen template</div><div>Add picture</div></div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**  
Box 1: Gallery  
A Gallery control can show multiple records from a data source, and each record can contain multiple types of data. For example, a Gallery control can show multiple contacts with each item showing contact information that includes a name, an address, and a phone number for each contact.  
Box 2: Meeting-screen template  
In a canvas app, add a meeting screen that lets users create and send meeting requests from their Office 365 Outlook accounts. Users can search for attendees in their org and add external email addresses. If your tenant has meeting rooms built into Outlook, users can select a location as well.  
Box 3: Image  
If you add one or more Image controls to your app, you can show individual images that aren't part of a data set, or you can incorporate images from records in data sources.



### NEW QUESTION 77

HOTSPOT - (Topic 5)

A company uses a third party application and an approval process via email. At the end of the month, the IT department enters the data into Microsoft Excel to create pivot charts.

The Excel pivot charts must use the same data source as Dynamics 365 Field Service to generate charts and reports.

You need to recommend a solution.

What should you recommend? To answer, select the appropriate configuration in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution
Create an approval workflow.	<div><div></div><div>Dynamics 365 Workflow Notifications</div><div>Microsoft Outlook Integration</div><div>AI Builder</div><div>Microsoft Flow</div></div>
Connect to report data.	<div><div></div><div>Common Data Service and Power BI</div><div>Third-party from AppSource</div><div>Custom Code flat file integration</div><div>Dynamics 365 Field Service</div></div>

- A. Mastered  
B. Not Mastered

**Answer: A**

#### Explanation:

Box 1: Dynamics 365 Workflow notifications

You can configure the system to send email messages to users when workflow-related events occur.

Note:

? Go to Navigation pane > Modules > System administration > Users > Users.

? In the list, find and select the desired record.

? On the Action pane, click User options.

? Click the Workflow tab. Make sure that the Notifications section is expanded. In the Notifications section, you can specify how you want the user to be notified about workflow-related events.

Box 2: Dynamics 365 Field Service

Supply Chain Management enables synchronization of business processes between Dynamics 365 Supply Chain Management and Dynamics 365 Field Service.

The integration scenarios are configured by using extensible Data integrator templates and Common Data Service to enable the synchronization of business processes. Standard templates can be used to create custom integration projects, where additional standard and custom fields and entities can be mapped to adjust the integration and meet specific business needs.

### NEW QUESTION 80

DRAG DROP - (Topic 5)

A company plans to use Microsoft Flow to automate tasks.

Match each flow type to its function. To answer, drag the appropriate flow type from the column on the left to its description on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Flow types	Answer Area	Flow type
automated	Description	Flow type
business process	a flow that runs after it is triggered by an event	Flow type
scheduled	a flow that guides a user through a set of tasks	Flow type
instant	a flow that runs after a specified number of days	Flow type
	a flow that allows you to start tasks on-demand	Flow type

- A. Mastered  
B. Not Mastered

**Answer: A**

#### Explanation:

Box 1: automated

Automated flows start with an event or trigger, such as an email being received. These also support a multitude of actions in the 200+ Flow connectors.

Box 2: business process

The business process flow that creates stages or screens that enforce a certain sequence of steps. It collects data from users for each step in the stage and can kick off automated workflows.

Box 3: scheduled

Scheduled flows run regular reports that are sent out to a team and summarize everything that's happened in the past week. This includes everything from simple daily scheduling to more complex scheduling like "every 3rd Monday."

Box 4: instant

An instant flow is triggered when you click a button inside of the Flow mobile app, SharePoint, Dynamics, PowerApps, or Excel that passes context directly into

your flow.  
Note: There are four different Flow types that you can choose from when starting out. You can create a scheduled flow, automated flow, instant flow, or a business process flow.

**NEW QUESTION 84**

DRAG DROP - (Topic 5)

You plan to use Microsoft Flow to monitor what people are saying about your company's products. You store the feedback for research and development purposes.  
You need to recommend Flow components to use for the solution.  
To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.  
NOTE: Each correct selection is worth one point.

Components	Requirement	Component
action	Retrieve the top five posts from your company's Facebook page.	Component
expression	Enter the resulting posts into the product database.	Component
service	Combine author and link fields into a single field.	Component
trigger	Run flow every hour.	Component
flow type		

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Trigger  
A trigger is something that triggers or starts the workflow. It could be a new file uploaded to a document library, a new item created in the list or an email sent to your Inbox – something that will start (kick-off the workflow).  
There are two types of triggers:  
? Automatic trigger is pre-programmed into the workflow based on a certain rule (i.e. new document or item created, email sent, etc.)  
? Manual Trigger is a trigger initiated by a user. Unlike with automatic trigger above, the workflow will only start when initiated manually by the end user (for example, from the Document Library for a selected file). Manual trigger is only supported for certain types of workflows (i.e. Get feedback from your manager for the selected file)  
Box 2: action  
An action is something that occurs as a result of the workflow.  
Box 3: expression  
Sometimes users just need to do basic operations like getting the current time, adding numbers together, or replacing a part of a string of text. That's possible inline in any flow action. Microsoft Flow leverages the same Workflow Definition Language used by Azure Logic apps. For new users who are unfamiliar with the expression language, there is an inline help experience that shows how to use each expression as they build out their flow.  
Box 4: flow type  
There are four different Flow types that you can choose from when starting out. You can create a scheduled flow, automated flow, instant flow, or a business process flow.

**NEW QUESTION 85**

- (Topic 5)

A company uses Dynamics 365 Supply Chain Management and Dynamics 365 Finance. User account data must be synchronized between the two system. You need to ensure that the synchronized data is stored in one place. What should you use?

- A. SQLServer
- B. Common Data Service
- C. Azure Active Directory
- D. Azure IoT Central

**Answer:** B

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/power-platform/admin/data-integrator>

**NEW QUESTION 90**

DRAG DROP - (Topic 5)

A project deadline is approaching. The project manager reports that there are still a number of critical tasks that are not complete.  
You need to implement Power Automate to help streamline processes.  
Which types of flows should you use? To answer, drag the appropriate flow types to the correct requirement. Each flow type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.  
NOTE: Each correct selection is worth one point.

Flow types	Answer Area	
	Requirement	Flow type
automated	Ensure that all of the steps for completing tasks are consistently followed by all team members.  Allow users to send an email to the project lead whenever a task is completed.  Automatically send a list of completed tasks at the end of each week.	
instant		
scheduled		
business process		

- A. Mastered  
B. Not Mastered

**Answer:** A

**Explanation:**

Flow types	Answer Area	
	Requirement	Flow type
automated	Ensure that all of the steps for completing tasks are consistently followed by all team members.  Allow users to send an email to the project lead whenever a task is completed.  Automatically send a list of completed tasks at the end of each week.	business process
instant		automated
scheduled		scheduled
business process		

#### NEW QUESTION 93

- (Topic 5)

You need to use Microsoft Flow to perform data-management tasks when users interact with the sales opportunities in Dynamics 365.

Which three types of triggers can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. record requested  
B. record deletion  
C. record creation  
D. record updated  
E. record selected

**Answer:** BCD

**Explanation:**

Triggers like When a record is created, When a record is updated, and When a record is deleted initiate your flow within a few minutes of the event occurring. In rare cases, your flow can take up to 2 hours to trigger.

Reference:

<https://docs.microsoft.com/en-us/power-automate/connection-dynamics365>

#### NEW QUESTION 98

- (Topic 5)

A company uses Power Automate.

Which three items can trigger flows? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Lifecycle Services  
B. Microsoft 365 Admin center  
C. Common Data Service  
D. Microsoft Outlook 365  
E. Microsoft Windows Desktop

**Answer:** ACD

**Explanation:**

<https://docs.microsoft.com/en-us/power-automate/email-triggers> <https://docs.microsoft.com/en-us/power-automate/connection-cds>  
<https://dynamics365.wordpress.com/category/powerapps/>

#### NEW QUESTION 102

- (Topic 5)

A company uses Microsoft Flow.

Each time a work order is created, a service manager must review and approve the work order before a



worker is dispatched.  
You need to create a flow to enforce the process. What should you create?

- A. plug-in
- B. approval flow
- C. business rule
- D. team flow
- E. instant flow

**Answer:** B

**Explanation:**

With Power Automate, you can manage the approval of documents or processes across several services, including SharePoint, Dynamics 365, Salesforce, OneDrive for Business, Zendesk, or WordPress.

Reference:  
<https://docs.microsoft.com/en-us/power-automate/modern-approvals>

**NEW QUESTION 104**

- (Topic 5)  
A company uses Microsoft 365, SharePoint Online, and Dynamics 365 Sales.  
You need to recommend tools to build a solution that meets the following requirements:  
\* Synchronize data from an external Microsoft SQL Server instance.  
\* Send out of the box report automatically to specific company executives.  
\* Ensure that opportunities over a specified amount are approved by a sales manager. Which two tools or components should you recommend? Each correct answer presents part of the solution.  
NOTE: Each correct selection is worth one point.

- A. Microsoft Excel
- B. Microsoft Word
- C. Power Automate
- D. Microsoft DataService
- E. Power BI

**Answer:** CD

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/power-platform/admin/data-integrator> <https://www.powerobjects.com/blog/2019/04/05/flow-approval-process/>

**NEW QUESTION 106**

DRAG DROP - (Topic 5)  
You build a flow using a template. You want to add support for additional business scenarios.  
You need to ensure that the new workflow does not break existing functionality.  
Which flow editing utilities should you use? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all You may need to drag the split bar between panes or scroll to view content.  
NOTE: Each correct selection is worth one point.

Tools	Requirement	Tool
Test	Check the new flow for any errors or warnings.	Tool
Flow Checker	Run the flow using previously processed data.	Tool
	Monitor the flow as it is running.	Tool

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Flow Checker  
The Flow checker feature will promote higher quality flows by ensuring you follow best practices. By running the checker, you will be able to get answers to questions like: which areas of my flow implementation pose a performance or reliability risk?  
For each issue identified, the Flow checker points to specific occurrences within the flow where improvements may be required. And more importantly, you learn how to implement these improvements by following detailed guidance.  
Box 2: Test  
Box 3: Test

**NEW QUESTION 107**

- (Topic 5)  
A company uses Dynamics 365 Supply Chain Management.

When a sales order is created for one of the customers that a specific user manages, a Microsoft Outlook task must be created to remind the user to perform any follow up activities that are required.  
You need to implement the functionality to create Outlook tasks.  
Which two features should you use? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. AI Builder
- B. Power Apps
- C. Business Events
- D. Microsoft Flow
- E. Common Data Service

**Answer:** C

**Explanation:**

Business events in Microsoft Power Automate  
Business events can be consumed in Microsoft Power Automate via the application connector. The connector has a trigger that is named when a business event occurs. This trigger can be used to subscribe to any of the business events that are available in the target instance of the application.  
Reference:  
<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/business-events/business-events-flow>

**NEW QUESTION 110**

- (Topic 5)  
A company uses Dynamics 365 Supply Chain Management.  
You need to use Microsoft Flow to automate the process of receiving and tracking raw materials.  
Which type of connector should you use?

- A. Common Data Service
- B. Dynamics 365
- C. Dynamics 365 for Fin & Ops
- D. Dynamic Signal

**Answer:** A

**Explanation:**

Dynamics 365 for Finance and Operations is now being licensed as Dynamics 365 Finance and Dynamics 365 Supply Chain Management.  
You can use Common Data Service to enable the flow of data between Finance and Operations apps and Dynamics 365 Sales.  
Reference:  
<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/data-entities/data-integration-cds>

**NEW QUESTION 114**

HOTSPOT - (Topic 5)  
A business plans to including AI Builder. Which actions can you perform?  
For each of the following statements, select Yes if the statement is true. Otherwise, select No.  
NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can use a text classification model in AI Builder to retrieve text and analyze its meaning.	<input type="radio"/>	<input type="radio"/>
You can tag Instagram posts that mention your new product.	<input type="radio"/>	<input type="radio"/>
You can send results about the number of mentions of your new product in Instagram to Power BI for inclusion on a dashboard.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Statement	Yes	No
You can use a text classification model in AI Builder to retrieve text and analyze its meaning.	<input checked="" type="radio"/>	<input type="radio"/>
You can tag Instagram posts that mention your new product.	<input checked="" type="radio"/>	<input type="radio"/>
You can send results about the number of mentions of your new product in Instagram to Power BI for inclusion on a dashboard.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 118

- (Topic 5)  
You are building a Power Automate flow to manage sales. The sales team saves quotes as PDF files to a Microsoft OneDrive folder. You create a Microsoft SharePoint list to help the sales team manage follow ups to quotes. You need to copy the customer name, phone number, and the amount of the potential sale from the sales quote and insert the data into the SharePoint list. Which AI Builder model should you use?

A. key phrase extraction  
B. sentiment analysis OC.  
C. text recognition  
D. language detection

Answer: C

Explanation:  
Reference:  
<https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition>

NEW QUESTION 119

DRAG DROP - (Topic 5)  
A company provides on-site architectural consulting services to residential and business customers. The company wants to implement a simple alert system where a consultant can press a button on their mobile device to send the user's location to the company as a text notification. You need to build a button flow that sends the notification. In which order should you perform the actions? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Add a new step to the flow.

Add a trigger.

Select a connector and action to send text notifications.

Set the actions properties.

Save the flow.

Answer Area

- A. Mastered  
B. Not Mastered

Answer: A

Explanation:



Actions

Add a new step to the flow.

Add a trigger.

Select a connector and action to send text notifications.

Set the actions properties.

Save the flow.

Answer Area

Add a new step to the flow.

Select a connector and action to send text notifications.

Set the actions properties.

Add a trigger.

Save the flow.

NEW QUESTION 122

- (Topic 5)

You have a Power Automate flow that saves attachments from emails into OneDrive for Business. You need to determine why the flow is not working. What are three possible ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Navigate to the Power Automate web portal and click view notifications.
- B. Enable Repair Tips for the flow.
- C. Navigate to the Action Items section of the Power Automate portal.
- D. Navigate to the Power Automate admin center and view the projects.
- E. Navigate to the flow and view the run history.

Answer: BCE

Explanation:

Reference:  
<https://docs.microsoft.com/en-us/power-automate/fix-flow-failures>

NEW QUESTION 125

HOTSPOT - (Topic 6)

You are developing a Power Virtual Agents chatbot for a company. For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
You must create a topic to specify how a chatbot responds to a user.	<input type="radio"/>	<input type="radio"/>
You can use prebuilt entities or custom defined entities.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Statement	Yes	No
You must create a topic to specify how a chatbot responds to a user.	<input checked="" type="radio"/>	<input type="radio"/>
You can use prebuilt entities or custom defined entities.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 130

- (Topic 6)

You create a Power Virtual Agents chatbot for a company. The chatbot will use common channels and services by which the company communicates with customers.

You need to determine which services the chatbot can be used with or added to. Which two services can the chatbot be used with? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Facebook

- B. Power BI
- C. Microsoft Azure Event Grid
- D. Microsoft Azure Service Bus
- E. Microsoft Azure Bot Framework

Answer: AE

NEW QUESTION 135

- (Topic 6)

You are planning to allow members of your team to test your chatbot. You must ensure this is done in a secure way. A team member named User1 must test the chatbot. You need to ensure that User1 can complete testing. What should you do?

- A. Sign in to the authoring environment as the chatbot author.
- B. Sign in to Microsoft Azure DevOps as the chatbot author.
- C. Sign in to Microsoft Azure DevOps as User1.
- D. Sign in to the authoring environment as User1.

Answer: A

NEW QUESTION 136

HOTSPOT - (Topic 6)

You are creating a Power Virtual Agents chatbot to help users search for available meeting rooms within a building. The chatbot must meet the following requirements:

- ? Allow users to initiate the chatbot by typing the phrase Help me Meeting Guru.
  - ? Provide meeting room capacity options of 1-4 people and 5-10 people.
  - ? End the chatbot session if the user attempts to schedule a meeting room for more than 10 people.
- You need to identify the actions to use.

Which actions should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Allow users to initiate the chatbot by typing the phrase <b>Help me Meeting Guru</b> .	<div><div></div><div>Call a fallback topic.</div><div>Call an action.</div><div>Create a question node.</div><div>Create a trigger phrase.</div></div>
Provide meeting room capacity options of 1-4 people and 5-10 people.	<div><div></div><div>Call an action.</div><div>Call a fallback topic.</div><div>Create a condition.</div><div>Create a question node.</div></div>
End the chatbot session when the user attempts to schedule meeting room for more than 10 people.	<div><div></div><div>Add a condition.</div><div>Call an action.</div><div>Configure a fallback topic.</div><div>Create a trigger phrase.</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Requirement	Action
Allow users to initiate the chatbot by typing the phrase <b>Help me Meeting Guru</b> .	<div><div></div><div>Call a fallback topic.</div><div>Call an action.</div><div>Create a question node.</div><div>Create a trigger phrase.</div></div>
Provide meeting room capacity options of 1-4 people and 5-10 people.	<div><div></div><div>Call an action.</div><div>Call a fallback topic.</div><div>Create a condition.</div><div>Create a question node.</div></div>
End the chatbot session when the user attempts to schedule meeting room for more than 10 people.	<div><div></div><div>Add a condition.</div><div>Call an action.</div><div>Configure a fallback topic.</div><div>Create a trigger phrase.</div></div>

NEW QUESTION 140

DRAG DROP - (Topic 7)

You create a Power BI dashboard.

Match each option to its requirement. To answer, drag the appropriate option from the column on the left to the correct requirement on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Options

Share

Embed

Get Data

Pin

Answer Area

Requirement

Ensure that coworkers can see the dashboard.

Display data from Microsoft Excel in the dashboard.

Add a report tile to the dashboard.

Option

Option

Option

Option

- A. Mastered  
B. Not Mastered

Answer: A

Explanation:

Options

Share

Embed

Get Data

Pin

Answer Area

Requirement

Ensure that coworkers can see the dashboard.

Display data from Microsoft Excel in the dashboard.

Add a report tile to the dashboard.

Option

Share

Get Data

Pin

NEW QUESTION 145

HOTSPOT - (Topic 7)

You are building Power BI visualizations for a team.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statements	Yes	No
Power BI can only retrieve data from up to two different sources for each dashboard.	<input type="radio"/>	<input type="radio"/>
Power BI visualizations can be used in canvas apps and model driven apps.	<input type="radio"/>	<input type="radio"/>
Power BI can display charts and list boxes on dashboards.	<input type="radio"/>	<input type="radio"/>

- A. Mastered  
B. Not Mastered



Answer: A

Explanation:

Statements	Yes	No
Power BI can only retrieve data from up to two different sources for each dashboard.	<input checked="" type="radio"/>	<input type="radio"/>
Power BI visualizations can be used in canvas apps and model driven apps.	<input type="radio"/>	<input checked="" type="radio"/>
Power BI can display charts and list boxes on dashboards.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 148

- (Topic 7)

A company has an online store to sell toys. The volume of order tracking requests has increased. You need to allow customers to use an interactive interface on the website to request order tracking Information. Which technology should you use?

- A. Customer Service Insights
- B. Power BI
- C. Power Virtual Agents chatbots
- D. Power Automate flows

Answer: A

NEW QUESTION 151

HOTSPOT - (Topic 7)

An environmental agency creates tables named Specimen and Species in Microsoft Dataverse to record specimens that are collected on nature walks as well as their species. Some of the columns of the Specimen table are shown in the following image:

Display name	Name	Data type	Managed	Customizable	Required	Searchable
Created By	CreatedBy	Lookup	No	No	No	No
Created By (Delegate)	CreatedOnBehalfBy	Lookup	No	No	No	No
Created On	CreatedOn	Date and time	No	No	No	No
Import Sequence Number	ImportSequenceNumber	Whole number	No	No	No	No
Modified By	ModifiedBy	Lookup	No	No	No	No
Modified By (Delegate)	ModifiedOnBehalfBy	Lookup	No	No	No	No
Modified On	ModifiedOn	Date and time	No	No	No	No
Name (Primary name column)	specimenName	Single line of text	No	No	No	No
Owner	OwnerId	Owner	No	No	No	No
Owning Business Unit	OwningBusinessUnit	Lookup	No	No	No	No
Owning Team	OwningTeam	Lookup	No	No	No	No
Owning User	OwningUser	Lookup	No	No	No	No
Record Created On	RecordCreatedOn	Date only	No	No	No	No
Species	specimenSpecies	Lookup	No	No	No	No
Specimen	specimenId	Unique identifier	No	No	No	No

For each of the following statements, select Yes if the statement is true. Otherwise, select No.  
NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Many specimens can be associated with a given species.	<input type="radio"/>	<input type="radio"/>
The Specimen table is organization owned.	<input type="radio"/>	<input type="radio"/>
The Name column is the primary key of the Specimen table.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:



**Answer Area**

**Statements**

Many specimens can be associated with a given species.

The Specimen table is organization owned.

The Name column is the primary key of the Specimen table.

**Yes**

☐☐☐

**No**

☐☒☐

**NEW QUESTION 156**

- (Topic 7)

You are a sales manager for a large retail organization.

You are creating a Power Apps app that will display customer product purchase information from your old point-of-sale (POS) system and need to link those sales to the customer accounts and product sales in Dynamics 365 Commerce.

You need to use the appropriate component. What should you use?

- A. business process flow
- B. business rule
- C. Microsoft Dataverse
- D. entity metadata

**Answer:** C

**NEW QUESTION 157**

- (Topic 7)

A company uses a Microsoft Excel spreadsheet to record raw material quality daily

The company's chief technology officer (CTO) wants to use a model-driven app to record the information.

The chief executive officer (CEO) will fund the development of the app for the CTO only if the CEO understands the benefits of using a model-driven app.

You need to identify the benefits of model-driven apps

Which two benefits of using a model-driven app should you identify? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point

- A. Users may use the same app on a mobile device, a tablet or a PC.
- B. The app contains prebuilt tables, forms, and views that reduce development time.
- C. Both staff members and anonymous users may use the app.
- D. The app may continue to use the existing Excel spreadsheet as a source of data.

**Answer:** AB

**NEW QUESTION 161**

- (Topic 7)

A company is creating a chatbot to replace a frequently asked questions (FAQ) site

You must perform step-by-step testing for all scenarios that are part of a complex user interaction that includes multiple topics. Testers must be able to see the workflow while interacting with the chatbot.

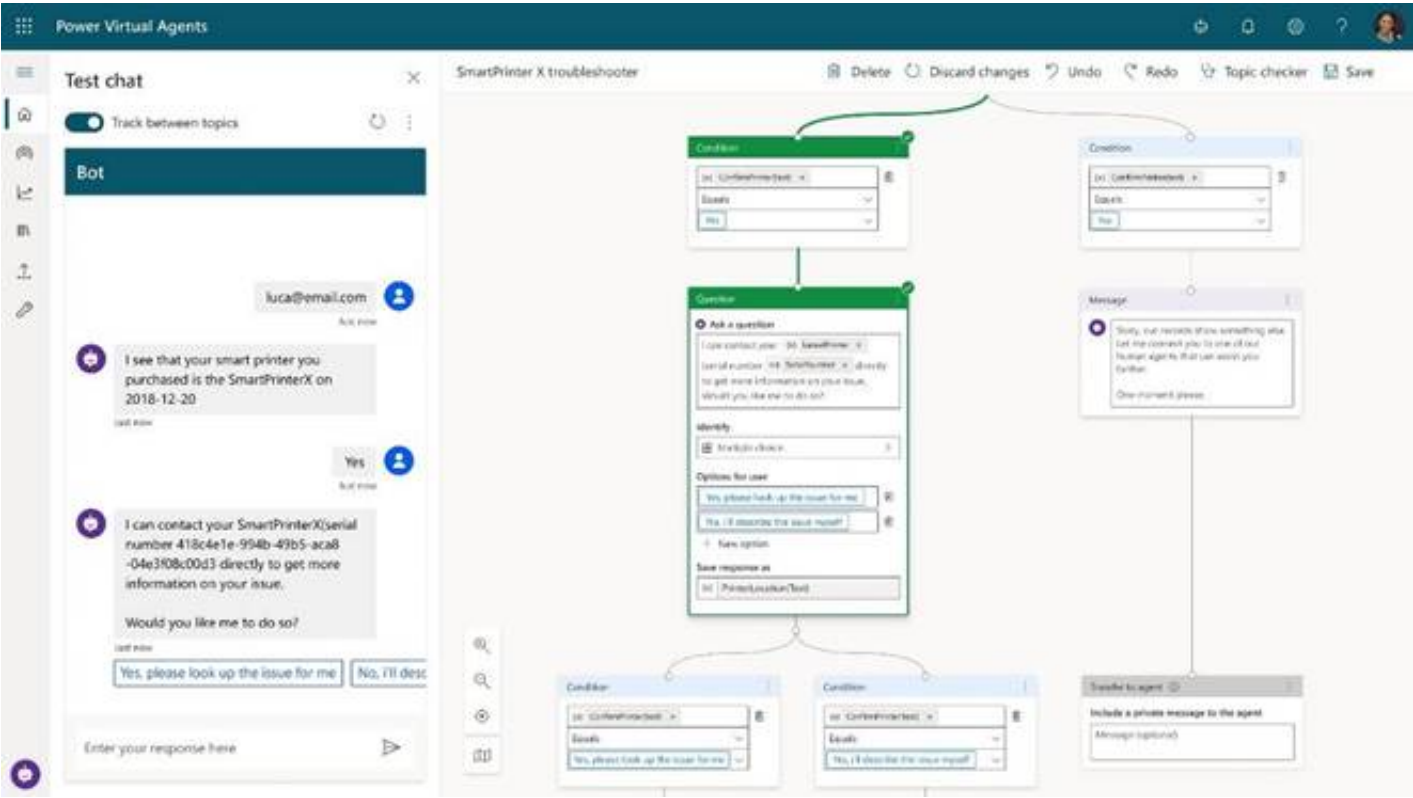
You need to test the chatbot. What should you do?

- A. Publish the chatbot and test it in the demo website.
- B. Use the chatbot designer to test the chatbot
- C. View analytics for a chatbot conversation.
- D. Publish the chatbot and test it in any channel

**Answer:** B

**Explanation:**

Test and maintain chatbots through an incredibly easy-to-use graphical interface. Recognize and act on dozens of common entities in the user's conversation such as colors, currencies, ages, dates and times, or create your own, and store user information in variables and use them to branch or create complex conversations.



<https://powervirtualagentsblogcdn.azureedge.net/wp-content/uploads/2019/11/Tracking.png>

**NEW QUESTION 163**

- (Topic 7)

You are developing reports for a company.

You must create visualizations that include the following data:

- ? Invoices due from a third-party enterprise resource planning (ERP) system
- ? Number of calls made to the client from Microsoft Dataverse
- ? Microsoft Excel file data

The reports must be displayed in a single page. You need to create the visualizations.

What should you use?

- A. deployment pipelines
- B. tables
- C. columns
- D. dashboards

**Answer: D**

**NEW QUESTION 166**

HOTSPOT - (Topic 7)

instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statements	Yes	No
A Microsoft Power Platform environment must contain a Microsoft Dataverse database.	<input type="radio"/>	<input type="radio"/>
An app created in an environment can only connect to the data sources that are deployed in the same environment.	<input type="radio"/>	<input type="radio"/>
Microsoft Dataverse for Teams environments are automatically created for all members of the team when you create a Microsoft Power Platform app in Microsoft Teams.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Statements	Yes	No
A Microsoft Power Platform environment must contain a Microsoft Dataverse database.	<input checked="" type="radio"/>	<input type="radio"/>
An app created in an environment can only connect to the data sources that are deployed in the same environment.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Dataverse for Teams environments are automatically created for all members of the team when you create a Microsoft Power Platform app in Microsoft Teams.	<input checked="" type="radio"/>	<input type="radio"/>

**NEW QUESTION 171**

HOTSPOT - (Topic 7)

You are a retail director for a large clothing company. Each week you use the corporate YouTube channel to create a video that highlights new initiatives, and goals for retail operations.

You need to design a Power Apps app that streams the videos to internal users.

Which objects should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Action	Option
Implement the Power Apps app.	<div><div></div><div>Canvas</div><div>Model-driven</div><div>Portal</div></div>
Use drag and drop to add a video to the app.	<div><div></div><div>View</div><div>Connector</div><div>Control</div></div>
Apply consistent company colors to the app.	<div><div></div><div>Unified Interface</div><div>Control</div><div>Theme</div><div>Template</div></div>

- A. Mastered  
B. Not Mastered

Answer: A

Explanation:

Action	Option
Implement the Power Apps app.	<div><div></div><div>Canvas</div><div>Model-driven</div><div>Portal</div></div>
Use drag and drop to add a video to the app.	<div><div></div><div>View</div><div>Connector</div><div>Control</div></div>
Apply consistent company colors to the app.	<div><div></div><div>Unified Interface</div><div>Control</div><div>Theme</div><div>Template</div></div>

NEW QUESTION 172

HOTSPOT - (Topic 7)

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area	Statement	Yes	No
	Power Virtual Agent chatbots can be created directly in Microsoft Teams.	<input type="radio"/>	<input type="radio"/>
	Power Virtual Agent chatbots can use the bot testing feature directly within Microsoft Teams.	<input type="radio"/>	<input type="radio"/>

- A. Mastered  
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statement	Yes	No
Power Virtual Agent chatbots can be created directly in Microsoft Teams.	<input checked="" type="radio"/>	<input type="radio"/>
Power Virtual Agent chatbots can use the bot testing feature directly within Microsoft Teams.	<input type="radio"/>	<input checked="" type="radio"/>

NEW QUESTION 173

HOTSPOT - (Topic 7)

A tutoring company has developed and deployed a model-driven app for the administration staff and a canvas app for teachers. Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Teachers can access the canvas app by using desktops and mobile devices.	<input type="radio"/>	<input type="radio"/>
Only assignments of security roles are required for canvas app access.	<input type="radio"/>	<input type="radio"/>
Administration staff can create personal views and dashboards in the model-driven app.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Teachers can access the canvas app by using desktops and mobile devices.	<input checked="" type="radio"/>	<input type="radio"/>
Only assignments of security roles are required for canvas app access.	<input type="radio"/>	<input checked="" type="radio"/>
Administration staff can create personal views and dashboards in the model-driven app.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 177

HOTSPOT - (Topic 7)

A company plans to implement Microsoft Power Platform apps. The company does not plan to use any development tools or plug-ins. Which actions can you perform?

For each of the following statements, select Yes if the statement Is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statement	Yes	No
You can synchronize account information from Dynamics 365 Sales with a third-party database.	<input type="radio"/>	<input type="radio"/>
You can create invoices from orders and then send the invoices to the customer by using a Power Automate flow.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statement	Yes	No
You can synchronize account information from Dynamics 365 Sales with a third-party database.	<input checked="" type="radio"/>	<input type="radio"/>
You can create invoices from orders and then send the invoices to the customer by using a Power Automate flow.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 179

DRAG DROP - (Topic 7)

A company plans to create a Microsoft Dataverse environment.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.



Answer Area

Statement	Yes	No
You can create a Microsoft Dataverse environment in the Power Platform Admin center.	<input type="radio"/>	<input type="radio"/>
You must enable data encryption after you create a Microsoft Dataverse environment.	<input type="radio"/>	<input type="radio"/>
You can control security roles and privileges in a Microsoft Dataverse environment from the Power Apps Admin center.	<input type="radio"/>	<input type="radio"/>

- A. Mastered  
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statement	Yes	No
You can create a Microsoft Dataverse environment in the Power Platform Admin center.	<input checked="" type="radio"/>	<input type="radio"/>
You must enable data encryption after you create a Microsoft Dataverse environment.	<input type="radio"/>	<input checked="" type="radio"/>
You can control security roles and privileges in a Microsoft Dataverse environment from the Power Apps Admin center.	<input checked="" type="radio"/>	<input type="radio"/>

**NEW QUESTION 182**

DRAG DROP - (Topic 7)

You plan to use Power Automate to monitor what people are saying about your company's products. You store the feedback for research and development purposes.

You need to recommend Power Automate components to use for the solution.

To answer drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split Car between panes or scroll to view content.

NOTE: Each correct selection is worth one point

**Components**

action

expression

service

trigger

**Answer Area**

Requirement	Component
Retrieve the top five posts from your company's Facebook page.	Component
Enter the resulting posts into the product database.	Component
Combine author and link fields into a single field.	Component
Run a flow every hour.	Component

- A. Mastered  
B. Not Mastered

Answer: A

Explanation:

**Components**

action

expression

service

trigger

**Answer Area**

Requirement	Component
Retrieve the top five posts from your company's Facebook page.	action
Enter the resulting posts into the product database.	action
Combine author and link fields into a single field.	expression
Run a flow every hour.	trigger

**NEW QUESTION 184**

- (Topic 7)

A company uses Power Apps canvas apps.

When a user opens Power Apps Studio in a browser and selects Apps I can edit, they do not see an app that they need to modify.

You need to determine why the user cannot see the app.

What are three possible reasons? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. The user selected an incorrect Power Apps environment.  
B. The user has not been granted the System Customizer role.  
C. The user has not been set as the app co-owner.  
D. The app has not been shared with the user.  
E. The environment does not have a Common Data Service database.

Answer: ACD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/edit-app>

**NEW QUESTION 186**

HOTSPOT - (Topic 7)

For each of the following statements, select Yes if the statement is true. Otherwise, select No.  
NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can embed a canvas app in a Microsoft Forms form to collect user feedback.	<input type="radio"/>	<input type="radio"/>
You can embed a canvas app within a Microsoft Excel worksheet to allow users to interact with data in a structured way.	<input type="radio"/>	<input type="radio"/>
You can embed a canvas app within a Power Platform model-driven app.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Yes  
With embedded canvas apps, makers can bring the power of canvas apps to their model- driven forms. Using embedded canvas apps, it is possible to create rich visual areas on a form and display data from a variety of sources right next to data from Microsoft Dataverse.  
Box 2: No  
Box 3: Yes

NEW QUESTION 188

DRAG DROP - (Topic 7)  
You are creating a Power Automate flow.  
You need to retrieve data from several sources including Microsoft Excel Azure Data Lake, and GitHub.  
What should you use? To answer, drag the appropriate components to the correct data sources. Each component may be used once, more than once, or not at all.  
You may need to drag the split bar between panes or scroll to view content.  
NOTE: Each correct selection is worth one point.

Components

Connector

Expression

Formula

Answer Area

Data source

Component

Microsoft Excel

Azure Data Lake

GitHub

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Components

Connector

Expression

Formula

Answer Area

Data source

Component

Microsoft Excel

Formula

Azure Data Lake

Connector

GitHub

Expression

NEW QUESTION 189

- (Topic 7)  
You test a business process flow in a sandbox environment.  
When you complete testing, you must copy the business process flow to a production environment without bringing any data or other modifications with it. You must meet the requirements.  
What should you do?

- A. Export the default solution.
- B. Export the form that contains the business process flow to a separate solution.
- C. Add the business process flow to a separate solutio
- D. Export the solution.
- E. Create a view and export the view.

Answer: A

NEW QUESTION 193

DRAG DROP - (Topic 7)

You need to read data from a Microsoft Excel file into Microsoft Dataverse and then copy that data into an enterprise resource planning (ERP) system. You need to configure the connector.

What should you use? To answer, drag the appropriate operations to the correct actions. Each operation may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Operations

Trigger

Action

Business process flow

Business rule

Answer Area

Action

Import into Microsoft Dataverse.

Synchronize data to ERP system.

Operation

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Operations

Trigger

Action

Business process flow

Business rule

Answer Area

Action

Import into Microsoft Dataverse.

Synchronize data to ERP system.

Operation

Trigger

Business process flow

NEW QUESTION 194

DRAG DROP - (Topic 7)

A customer service department uses Microsoft Dynamics 365 Customer Service to manage repair requests. The repair team tracks their efforts using a Microsoft SharePoint hsr. The company must use Microsoft Power Platform to connect the repair team with the Dynamics 365 Customer Service solution The solution must meet the following requirements:

Requirement Number	Requirement
Requirement 1	From a custom page in the Dynamics 365 interface, allow the customer service team to input a repair number, view the details of the corresponding SharePoint list item, and add notes for the repair team.
Requirement 2	Create a report that visualizes real-time customer service information that the repair team can access online and use to create dashboards.
Requirement 3	Automatically send a Microsoft Teams message to a customer service agent and an email to the customer when a repair team member completes a repair.

You need to implement the appropriate technologies to meet the requirements.

Which technologies should you use? To answer, drag the appropriate technologies to the correct scenarios. Each technology may be used once, more than once, of not at an. You may need to drag the split bar between panes or scroll to view content

NOTE: Each correct selection is worth one point.

Technologies

Microsoft Power BI

Canvas app

Microsoft Power Automate

Microsoft Power Virtual Agents chatbot

Answer Area

Scenario

Requirement 1

Requirement 2

Requirement 3

Technology

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Technologies

Microsoft Power BI

Canvas app

Microsoft Power Automate

Microsoft Power Virtual Agents chatbot

Answer Area

Scenario

Requirement 1

Requirement 2

Requirement 3

Technology

Microsoft Power Automate

Microsoft Power BI

Microsoft Power Virtual Agents chatbot

NEW QUESTION 198

HOTSPOT - (Topic 7)

You create a model-driven app. You need to determine which customization can be made to table forms.



Statements	Yes	No
A form can be made visible only to users who have been assigned a specific security role.	<input type="radio"/>	<input type="radio"/>
The label of a column on a form can be different than the column display name.	<input type="radio"/>	<input type="radio"/>
You can edit the system view named Quick Find to change the title and subtitle displayed for records in a look-up column.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
A form can be made visible only to users who have been assigned a specific security role.	<input checked="" type="radio"/>	<input type="radio"/>
The label of a column on a form can be different than the column display name.	<input checked="" type="radio"/>	<input type="radio"/>
You can edit the system view named Quick Find to change the title and subtitle displayed for records in a look-up column.	<input type="radio"/>	<input checked="" type="radio"/>

NEW QUESTION 199

DRAG DROP - (Topic 7)

A company is implementing a customer service solution by using Dynamics 365 Customer Service. The company is extending the solution to meet additional business requirements.

The solution has the following requirements:

- Customers can log on to a secure website and view the progress of customer service tickets.
- Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams.
- Create a custom page showing a gallery of pictures within the Dynamics 365 Customer Service app.

You need to use Microsoft Power Platform technologies to implement the solution. Which technology should you use? To answer, drag the appropriate technologies to the

correct requirements. Each technology may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Technologies

Power Apps portals

Power Automate

Canvas apps

Answer Area

Requirement	Technology
Customers can log on to a secure website and view the progress of customer service tickets.	
Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams.	
Create a custom page showing a gallery of pictures within the Dynamics 365 Customer Service app.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Technologies

Power Apps portals

Power Automate

Canvas apps

Answer Area

Requirement	Technology
Customers can log on to a secure website and view the progress of customer service tickets.	Power Apps portals
Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams.	Power Automate
Create a custom page showing a gallery of pictures within the Dynamics 365 Customer Service app.	Canvas apps

NEW QUESTION 200

HOTSPOT - (Topic 7)

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.



	Yes	No
You can customize buttons and menu items in canvas apps but cannot reorder the screens.	<input type="radio"/>	<input type="radio"/>
You can add sections to your canvas app forms at any time. Screens can only be added when the canvas app is created.	<input type="radio"/>	<input type="radio"/>
You can edit buttons in a Power Apps app only by using a third-party application.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

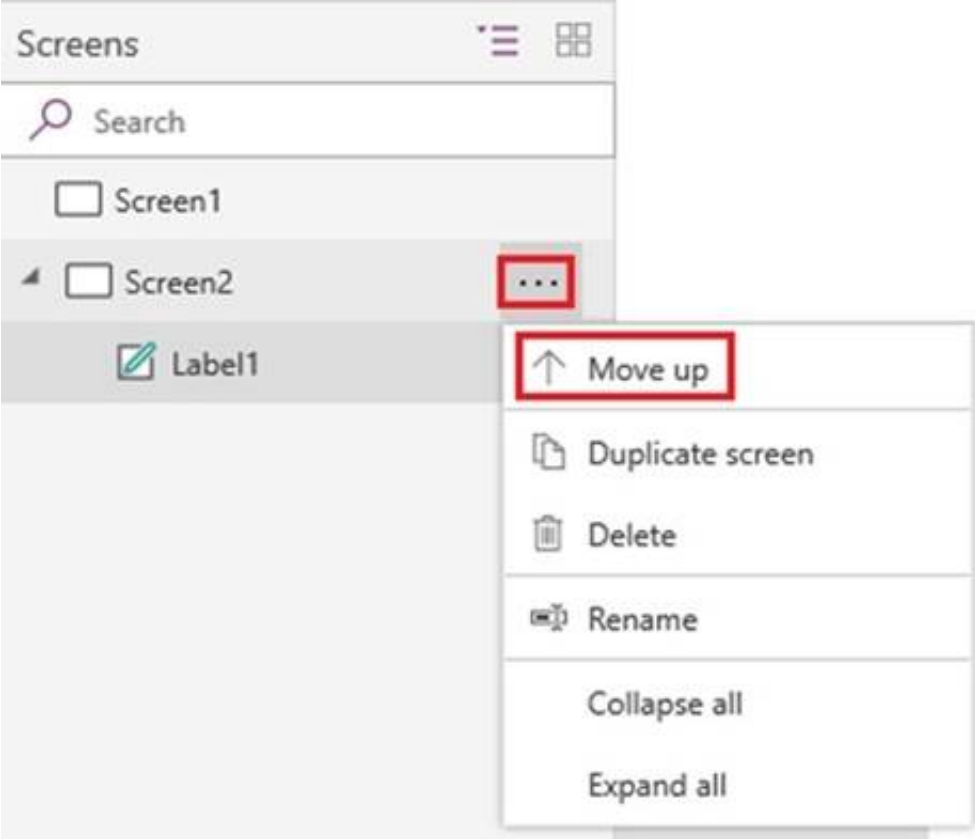
Answer: A

Explanation:

Box 1: No

You can reorder screens.

In the left navigation bar, hover over a screen that you want to move up or down, select the ellipsis button that appears, and then select Move up or Move down.



Box 2: No

You can add screens to the app after it has been created.

Box 3: No

For example, you can change a button's shape. By default, Power Apps creates a rectangular Button control with rounded corners. You can make basic modifications to the shape of a Button control by setting its Height, Width, and Radius properties.

NEW QUESTION 201

- (Topic 7)

A company is considering using Power Pages for its website.

You need to determine whether the use cases for Power pages meet the company's requirements.

What is a use case Power Pages?

- A. Performing repetitive tasks
- B. Sharing data with customers
- C. Building mobile apps for iOS
- D. Creating visualizations of data

Answer: B

NEW QUESTION 205

- (Topic 7)

You are using Power Virtual Agents to create a chatbot for your Power Apps portal.

You need the chatbot to start from the beginning of the conversation if user input is unrecognized.

What should you configure?

- A. Trigger
- B. Error message
- C. Fallback topic
- D. AI features

Answer: D

NEW QUESTION 210

DRAG DROP - (Topic 7)

You are implementing a solution for an animal hospital.

The animal hospital must contact owners regarding their pets.

You need to model the owner and pet object information by using Microsoft Dataverse. The solution must minimize the amount of customization required:

- owner first name
- owner last name
- owner email address
- owner date of birth
- pet name
- pet breed
- pet owner

Which component should you use? To answer, drag the appropriate components to the correct data. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Components

Standard Dataverse table

Custom Dataverse table

Column

Relationship

Answer Area

Data

The owner object  
The pet object  
The owner's email address  
Reference a pet record as belonging to an owner record

Component

Component

Component

Component

Component

- A. Mastered  
B. Not Mastered

Answer: A

Explanation:

Components

Standard Dataverse table

Custom Dataverse table

Column

Relationship

Answer Area

Data

The owner object  
The pet object  
The owner's email address  
Reference a pet record as belonging to an owner record

Component

Column

Column

Column

Standard Dataverse table

NEW QUESTION 211

HOTSPOT - (Topic 7)

\_\_\_\_\_ . You want to create a Power Apps app that allows you to define a custom Sitemap. What should you do? To answer, select the appropriate options in the answer area.

- A. Mastered  
B. Not Mastered

Answer: A

Explanation:

Navigate to the Power Apps portal and create

a canvas app.

a model-driven app.

a portal app.

an app by using a template.

NEW QUESTION 215

HOTSPOT - (Topic 7)

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statement	Yes	No
Security roles are modified in Microsoft Azure Active Directory.	<input type="radio"/>	<input type="radio"/>
Security Roles are assigned to each table.	<input type="radio"/>	<input type="radio"/>

- A. Mastered  
B. Not Mastered

Answer: A

Explanation:

Answer Area	Statement	Yes	No
	Security roles are modified in Microsoft Azure Active Directory.	<input type="radio"/>	<input checked="" type="radio"/>
	Security Roles are assigned to each table.	<input checked="" type="radio"/>	<input type="radio"/>

**NEW QUESTION 216**

HOTSPOT - (Topic 7)

You ate creating a model-driven app.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area	Yes	No
To add entities to an app, entities are dragged onto the app canvas from the components area.	<input type="radio"/>	<input type="radio"/>
View definition is created in the component area of the app designer.	<input type="radio"/>	<input type="radio"/>
You must save, validate, and publish your app for others to see the changes.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Answer Area	Yes	No
To add entities to an app, entities are dragged onto the app canvas from the components area.	<input type="radio"/>	<input checked="" type="radio"/>
View definition is created in the component area of the app designer.	<input checked="" type="radio"/>	<input type="radio"/>
You must save, validate, and publish your app for others to see the changes.	<input checked="" type="radio"/>	<input type="radio"/>

**NEW QUESTION 218**

- (Topic 7)

A company creates canvas apps that us a data source from its sales team.

To meet company device policies, you must determine the available app formats the sales team can select when the sales team creates the canvas.

You need to determine the available app formats.

Which two app formats should you select? Each correct answer presents a complete solution.

NOTE Each correct selection is worth one point.

- A. Mobile
- B. iOS
- C. Desktop
- D. Tablet
- E. Android

**Answer:** AD

**NEW QUESTION 219**

- (Topic 7)

A company uses a model-driven app. You add several columns to a form.

Users state the new columns do not appear on the form. You need to fix the issue.

What should you do?

- A. Ensure columns are in one section of the form only.
- B. Copy the form and rename it.
- C. Publish the form.
- D. Create a Power Automate flow.
- E. Create a business rule.

**Answer:** E

**NEW QUESTION 224**

- (Topic 7)

A company creates canvas apps for its sales team. A user creates a canvas app from a data source. You need to determine the screens created.

Which three screens should you identify? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. welcome
- B. edit/create
- C. browse
- D. details
- E. delete

Answer: BCD

NEW QUESTION 226

- (Topic 7)

A company is evaluating ways that they can implement AI Builder.

For which two scenarios can you use AI Builder? Each correct selection presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Send emails to all ai users who subscribe to a service.
- B. Synchronize data from an external database.
- C. Collect data from several data sources and display a dashboard that shows trending data.
- D. Interpret images and perform an action on the image.
- E. Detect patterns in data and predict outcomes

Answer: BD

NEW QUESTION 230

HOTSPOT - (Topic 7)

A company is building a Power Virtual Agents chatbot to assist employees.

You need to select the features the bot will use when employees request time off.

Which features should you select? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Step

An employee opens the conversation by saying, "I need to take time off."

The chatbot requests the employee's location.

The chatbot recognizes the name of the city the employee provides.

The chatbot creates the time off request in the human resources system.

Feature

Action	▼
Action	
Entity	
Trigger phrase	
Show a message node	▼
Action	
Show a message node	
Trigger phrase	
Trigger phrase	▼
Entity	
Show a message node	
Trigger phrase	
Action	▼
Action	
Entity	
Show a message node	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Step

An employee opens the conversation by saying, "I need to take time off."

The chatbot requests the employee's location.

The chatbot recognizes the name of the city the employee provides.

The chatbot creates the time off request in the human resources system.

Feature

Action	▼
Action	
Entity	
Trigger phrase	
Show a message node	▼
Action	
Show a message node	
Trigger phrase	
Trigger phrase	▼
Entity	
Show a message node	
Trigger phrase	
Action	▼
Action	
Entity	
Show a message node	

NEW QUESTION 233

HOTSPOT - (Topic 7)

You receive a copy of a Power Automate cloud flow from a colleague.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.



Answer Area

Statement	Yes	No
You can create a new flow that is a copy of the original flow.	<input type="radio"/>	<input type="radio"/>
You can modify the original flow.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statement	Yes	No
You can create a new flow that is a copy of the original flow.	<input checked="" type="radio"/>	<input type="radio"/>
You can modify the original flow.	<input type="radio"/>	<input checked="" type="radio"/>

NEW QUESTION 238

HOTSPOT - (Topic 7)

A company plans to use Power Platform to build apps that address specific business challenges. You need to recommend the appropriate types of Power Apps to use. What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point

Answer Area

Scenario

Field technicians need a mobile app to capture the location and the image of defective products.  
Sales representatives need to see different views and dashboards in the sales app.

Tool

Canvas app

Power Apps Portals

Common Data Service

Canvas app

Model-driven app

Power Apps Portals

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Scenario

Field technicians need a mobile app to capture the location and the image of defective products.  
Sales representatives need to see different views and dashboards in the sales app.

Tool

Canvas app

Power Apps Portals

Common Data Service

Canvas app

Model-driven app

Power Apps Portals

NEW QUESTION 240

- (Topic 7)

A hotel develops a housekeeping checklist for its housekeeping staff to use when they finish cleaning a room. The housekeeping staff must be able to use their mobile device to add a check mark for each completed task and take a picture of the prepared bed. The results of the checklist for each room must be stored in a SharePoint list. You need to select the Microsoft Power Platform component that fulfills the requirement. Which component should you select?

- A. Power Pages site
- B. Power Virtual Agents Chabot
- C. Power BI report
- D. Model-driven app
- E. Canvas app

Answer: E

NEW QUESTION 241

HOTSPOT - (Topic 7)

A company uses Microsoft Dataverse to manage business data.

You need to import data into Dataverse from other data sources by using dataflows.  
 For each of the following statement, select Yes if the statement is true. Otherwise, select No.  
 NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can access data sources in a dataflow by using the connectors that are used with Power Automate.	<input type="radio"/>	<input type="radio"/>
You can use Power Query to shape and transform the data in a dataflow.	<input type="radio"/>	<input type="radio"/>
You can run dataflows on a schedule to refresh the data in Dataverse.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can access data sources in a dataflow by using the connectors that are used with Power Automate.	<input checked="" type="radio"/>	<input type="radio"/>
You can use Power Query to shape and transform the data in a dataflow.	<input checked="" type="radio"/>	<input type="radio"/>
You can run dataflows on a schedule to refresh the data in Dataverse.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 243

DRAG DROP - (Topic 7)

A company plans to use Power Automate to automate tasks.  
 Match each flow type to its description to answer, drag the appropriate now type from the column on the left to its description on the right. Each option may be used once, more than once, or not at all.  
 NOTE: Each correct match is worth one point.

Flow types

automated

business process

scheduled

instant

Answer Area

Description	Flow type
a flow that runs after it is triggered by an event	Flow type
a flow that guides a user through a set of tasks	Flow type
a flow that runs after a specified number of days	Flow type
a flow that allows you to start tasks on demand	Flow type

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Flow types

automated

business process

scheduled

instant

Answer Area

Description	Flow type
a flow that runs after it is triggered by an event	automated
a flow that guides a user through a set of tasks	business process
a flow that runs after a specified number of days	scheduled
a flow that allows you to start tasks on demand	instant

NEW QUESTION 246

DRAG DROP - (Topic 7)

You are creating a Power Apps solution for a company that manufactures bicycles. The company has The following requirements:

- A vendor uploads a Microsoft Excel workbook to the company each week. The workbook contains lists of parts and their current prices. You must automatically Import the data into Microsoft Dataverse as soon as the workbook is uploaded. You must send specific users an alert when new files are uploaded.
- Synchronize customer data with a proprietary accounting database when a user selects a button on the Account form.

You need to recommend the trigger types to use to meet the requirements.  
 Which trigger types should you use? To answer, drag the appropriate trigger types to the correct requirements. Each trigger type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.  
 NOTE: Each correct selection is worth one point.

Trigger types

Push trigger

polling trigger

Triggers for scheduled flows

Triggers for business process flow

Answer Area

Requirement	Trigger type
Send a notification when an Excel workbook is uploaded.	Trigger type
Synchronize customer data with a proprietary accounting database.	Trigger type

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Trigger types

Push trigger

Polling trigger

Triggers for scheduled flows

Triggers for business process flow

Answer Area

Requirement

Send a notification when an Excel workbook is uploaded.

Synchronize customer data with a proprietary accounting database.

Trigger type

Push trigger

Triggers for business process flow

NEW QUESTION 250

- (Topic 7)

A company is creating a canvas app to track and analyze customer visits to their retail stores. Data about customer visits is stored on-premises at each retail store location. The app must display data about customer visits when users launch the app. You need to ensure that the data is available for consumption by the app. Which tool should you use?

- A. Data gateway
- B. Data source
- C. Connector
- D. Microsoft Dataverse
- E. Power Automate

Answer: A

NEW QUESTION 251

DRAG DROP - (Topic 7)

A company uses Microsoft power platform to manage support tickets.

Customers submit support requests by sending an email to a support email address.

All high-priority emails must be logged into a Microsoft Excel sheet for historical purposes. You need to identify the components that are required for logging the email in Excel. Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the spilt bar between panes or scroll to view content.

Note: Each correct selection is worth one point.

Components

Action

Connector

Trigger

Answer Area

Requirement

Start a workflow when an email is sent to a specific email address.

Evaluate whether an email is high priority in the flow by using a condition.

Create a row in Excel with information about incoming high-priority email.

Component

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Components

Action

Connector

Trigger

Answer Area

Requirement

Start a workflow when an email is sent to a specific email address.

Evaluate whether an email is high priority in the flow by using a condition.

Create a row in Excel with information about incoming high-priority email.

Component

Trigger

Action

Connector

NEW QUESTION 252

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