Exam Questions PL-900

Microsoft Power Platform Fundamentals

https://www.2passeasy.com/dumps/PL-900/

NEW QUESTION 1
- (Exam Topic 1)
You have version 1.0.0.0 of a published Power Apps app. You create and publish version 2.0.0.0 of the app. A customer goes through the process of restoring the previous version of the app.
How many versions of the app are displayed in the Version tab for the app? To answer, select the appropriate option in the answer area.

You will see [▼ 0 / 1 / 2] versions of the app.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/restore-an-app

NEW QUESTION 2
- (Exam Topic 1)
A company uses Power Platform.
You must ensure that users cannot share customer data with other users. You must also ensure that uses cannot connect to data sources unless you grant the user explicit permissions to access a data source.
You need to recommend solutions to meet the company's security requirements.
Which two types of policies should you recommend? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Office cloud policies
B. Group Policy Objects
C. environment-level policies
D. tenant-level policies
E. preset security policies

Answer: CD

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/wp-data-loss-prevention https://docs.microsoft.com/en-us/power-platform/admin/create-dlp-policy

NEW QUESTION 3
- (Exam Topic 1)
This question requires that you evaluate the BOLD text to determine if it is correct.
You have a Power Apps app. You create a new version of the app and then publish the new version. A customer goes through the process of restoring the previous version of the app. In the Version tab for the app, you will see two versions of the app.
Review the underlined text. If it makes the statement correct, select "No change is needed." If the statement is incorrect, select the answer choice that makes the statement correct.

A. No change is needed.
B. one
C. three
D. four

Answer: C

Explanation:
Restore a canvas app to a previous version in PowerApps.
* 1. Open powerapps.com, and then click or tap Apps in the left navigation bar.
* 2. Near the right edge, click or tap the info icon for the app that you want to restore.
* 3. Click or tap the Versions tab, and then click or tap Restore for the version that you want to restore.

| Details | • | Share | • | Versions | • | Settings | • | Analytics (preview) |

PowerApps keeps a version history of your apps.

VERSION	MODIFIED	MODIFIED BY	POWERAPPS RELEASE (?)	PUBLISHED	COMMENT
2	8/20/2018 2:24:29 PM	Firstname Lastname	3.18081.19	Live	
1	7/9/2018 10:55:48 AM	Firstname LastName	3.18071.36		Restore Delete

* 4. In the confirmation dialog box, click or tap Restore. A new version is added to your list.

| Details | • | Share | • | Versions | • | Settings | • | Analytics (preview) |

PowerApps keeps a version history of your apps.

VERSION	MODIFIED	MODIFIED BY	POWERAPPS RELEASE (?)	PUBLISHED	COMMENT		
3	8/20/2018 2:41:30 PM	Firstname Lastname	3.18071.36			Publish this version	
2	8/20/2018 2:24:29 PM	Firstname Lastname	3.18081.19	Live		Restore	Delete
1	7/9/2018 10:55:48 AM	Firstname Lastname	3.18071.36			Restore	Delete

Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/restore-an-app

NEW QUESTION 4
- (Exam Topic 1)
You create a user-owned custom entity by using Common Data Service.
For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can change the entity ownership from User to Organization-owned.	○	○
You can create a business rule for a custom entity that can be used in a Flow.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: No
Common Data Service supports two types of record ownership. Organization owned, and User or Team owned. This is a choice that happens at the time the entity is created and can't be changed.
Box 2: Yes
By combining conditions and actions, you can do any of the following with business rules: Set field values
Clear field values
Set field requirement levels Show or hide fields
Enable or disable fields
Validate data and show error messages
Create business recommendations based on business intelligence. Reference:
https://docs.microsoft.com/en-us/power-platform/admin/wp-security-cds

NEW QUESTION 5
- (Exam Topic 1)
A large retail company implements Power Apps, Microsoft Flow, and the Common Data Service.
The board of directors is asking whether users are finding value in the technology. The company would like to measure and report usage of the software.
You need to recommend a tool to determine software usage. What should you recommend?

A. Microsoft Intune
B. Azure Stream Analytics
C. Power Platform Analytics

D. Dynamics 365 Product Insights

Answer: C

Explanation:
The Power Platform Analytics Usage report is the default reports seen by the logged in environment admin. It provides total app launches and daily active users across all apps in the environment. Admins can filter the view with attributes like device platform, player version, country, state, and city.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/analytics-powerapps

NEW QUESTION 6
- (Exam Topic 1)
You are building Power Apps apps that use both Dynamics 365 Sales and Microsoft 365.
For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
Dynamics 365 Sales and Microsoft 365 must be in the same tenant to allow Single Sign-On (SSO).	○	○
You must download a product from AppSource to ensure that SSO works with Dynamics 365 Sales and Microsoft 365.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: No
When you offer your application for use by other companies through a purchase or subscription, you make your application available to customers within their own Azure tenants. This is known as creating a
multi-tenant application.
Box 2: No Reference:
https://docs.microsoft.com/en-us/azure/active-directory/manage-apps/isv-sso-content

NEW QUESTION 7
- (Exam Topic 1)
You manage the support team at a rapidly growing company.
Customers and support technicians need a better experience when logging and responding to support requests. You need more visibility into what the support technicians are doing every week.
You need to recommend tools to help the company's needs.
Which tools should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Tools		Answer Area	
		Requirement	**Tool**
Power Apps		Customers must be able to submit support requests by using a website.	Tool
Microsoft Flow		Support requests must be created and stored.	Tool
Power BI		Support technicians must be notified when a new support request is entered.	Tool
Common Data Service		Support technicians must be able to enter a status report for work completed during the previous week by using a mobile app.	Tool

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Tools	Answer Area		
		Requirement	Tool
Power Apps		Customers must be able to submit support requests by using a website.	Power BI
Microsoft Flow		Support requests must be created and stored.	Common Data Service
Power BI		Support technicians must be notified when a new support request is entered.	Microsoft Flow
Common Data Service		Support technicians must be able to enter a status report for work completed during the previous week by using a mobile app.	Power Apps

NEW QUESTION 8
- (Exam Topic 1)
You are a customer service manager.
You need to implement a Power Apps portal that allows customers to submit cases. Which type of data source is used?

A. Dynamics 365 Connector
B. Microsoft SharePoint
C. Microsoft Azure Storage
D. Common Data Service

Answer: B

Explanation:
SharePoint can be set up to setup customer feedback.
Note: The PowerApp uses Finance and Operations connector to grab sales order information and SharePoint connector to connect and write the data to SharePoint list.
Reference:
https://powerapps.microsoft.com/en-us/blog/scenario-2-collect-customer-feedback-in-sharepoint-after-order-deli

NEW QUESTION 9
- (Exam Topic 1)
A company uses Power Apps.
You need to perform administrative tasks for the company.
Which admin centers should you use? To answer, drag the appropriate admin centers to the correct requirements. Each admin center may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Admin centers	Answer Area	
		Requirement	Admin center
Azure Active Directory		Create user accounts for Power Apps.	Admin center
Dynamics 365 Admin center			
Power Apps Admin center		Assign the Environment Maker role to a user.	Admin center
Power BI Admin portal			

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Azure Active Directory
Create the company users in the Azure Active Directory. Box 2: Power Apps admin center
In the Power Apps Admin center, manage environments that you've created and those for which you have been added to the Environment Admin or System Administrator role. From the admin center, you can perform these administrative actions:
Create environments. Rename environments.
Add or remove a user or group from either the Environment Admin or Environment Maker role. Etc.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/environments-administration https://docs.microsoft.com/en-us/dynamics365/marketing/dynamics-365-admin-center https://powerapps.microsoft.com/sv-se/blog/introducing-admin-center-for-powerapps/

NEW QUESTION 10

- (Exam Topic 2)

A company plans to create a Common Data Service environment.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can create a Common Data Service environment in the Power Platform Admin center.	○	○
You must enable data encryption after you create a Common Data Service environment.	○	○
You can control security roles and privileges in a Common Data Service Environment from the Power Apps Admin center.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/create-database https://docs.microsoft.com/en-us/power-platform/admin/database-security

NEW QUESTION 10
- (Exam Topic 2)

A company uses Microsoft 365 and Dynamics 365 Sales. The company does not have any developers on its staff.

You need to explain to the executives the benefits of using Power Platform apps. What are two benefits? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Users can send emails from Dynamics 365 Sales to their personal email addresses.
B. Users can create Power Apps to create apps for different departments.
C. Users can use Power Automate to share information between Microsoft 365 and Dynamics 365 Sales.
D. The company must unify all the mobile devices to one vendor.

Answer: BC

NEW QUESTION 13
- (Exam Topic 2)

A company plans to use Power BI to visualize data from business systems.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can display data aggregates and raw data in a Power BI report.	○	○
You can display related data from Dynamics 365 Customer Engagement and Excel in the same Power BI report.	○	○
You create a Power App to supply data for a Power BI report. You can modify the data directly in the report.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Yes
The following list provides advantages to using aggregations:
Query performance over big data - as users interact with visuals on Power BI reports, DAX queries are submitted to the dataset. Boost query speeds by caching data at the aggregated level, using a fraction of the resources required at the detail level. Unlock big data in a way that would otherwise be impossible.
Box 2: No
You can connect to model-driven apps in Dynamics 365 with Power BI Desktop to create custom reports and dashboards for use with the Power BI service.
You can use similar steps to connect to model-driven apps in Dynamics 365 using Office Excel Power Query by selecting From Other Sources on the Power Query tab in Excel.
Box 3: Yes
Using the PowerApps custom visual, you will be able to pass context aware data to a PowerApps app which updates in real time as you make changes to your report.

Reference:
https://docs.microsoft.com/en-us/power-bi/desktop-aggregations https://docs.microsoft.com/en-us/power-platform/admin/use-power-bi
https://powerapps.microsoft.com/sv-se/blog/powerbi-powerapps-visual/

NEW QUESTION 17
- (Exam Topic 2)
You create a Power Virtual Agents chatbot.
You need to share the bot with other team members so that they can try out the bot before you share the bot with customers.
What should you use?

A. demo website
B. live production website
C. test chat feature

Answer: C

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/authoring-test-bot

NEW QUESTION 21
- (Exam Topic 2)
A company is evaluating ways that they can implement AI Builder.
For which two scenarios can you use AI Builder? Each correct selection presents a complete solution. NOTE: Each correct selection is worth one point.

A. Send emails to all al users who subscribe to a service.
B. Synchronize data from an external database.
C. Collect data from several data sources and display a dashboard that shows trending data.
D. Interpret images and perform an action on the image.

Answer: BD

Explanation:
Reference:
https://powerapps.microsoft.com/en-us/blog/introducing-ai-builder-for-powerplatform/

NEW QUESTION 22
- (Exam Topic 2)
A company plans to implement solutions that use Common Data Service as a data storage.
You need to recommend features to meet the company's needs.
Which features should you recommend? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Features		Answer Area		
			Requirement	Feature
business rules			Validate data across multiple fields and entities regardless of the app used to create data.	Feature
business process flows			Create visual guides to ensure that users enter data and perform tasks in a consistent manner.	Feature
Common Data Model			Accelerate development by using a standard set of entities for the most common scenarios.	Feature

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: business rules
You can create business rules and recommendations to apply logic and validations without writing code or creating plug-ins. Business rules provide a simple interface to implement and maintain fast-changing and commonly used rules.
Box 2: business process flows
Flows Power Automate includes several types of processes, each designed for a different purpose:
➤ Automated flows. Create a flow that performs one or more tasks automatically after it's triggered by an event.
➤ Button flows. Perform repetitive tasks simply by tapping a button on your mobile device.
➤ Scheduled flows. Create a flow that performs one or more tasks on a schedule such as once a day, on a specific date, or after a certain time.
➤ Business process flows. Ensure that people enter data consistently and follow the same steps every time they work in an app by creating a business process flow.
➤ Workflows and actions. Dynamics 365 customizers may be familiar with the classic Common Data Service processes, which are workflows and actions.

Box 3: Common Data Model
Model-driven app design is a component-focused approach to app development. Model-driven app design doesn't require code and the apps you make can be simple or very complex. Unlike canvas app development where the designer has complete control over app layout, with model-driven apps much of the layout is determined for you and largely designated by the components you add to the app.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/guide-staff-through-common-tasks-proce
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/model-driven-app-overview

NEW QUESTION 26
- (Exam Topic 3)
You create a set of dashboards and reports for a project team that combines data from different sources in Power BI. Some of the data is considered sensitive.
You need to distribute the dashboards and reports securely to the team. What should you create?

A. a custom data connector
B. a published app
C. a Microsoft flow
D. a Power BI workspace

Answer: B

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-bi/service-how-to-collaborate-distribute-dashboards-reports

NEW QUESTION 30
- (Exam Topic 3)
A company plans to display support call metrics on a screen that is visible to all call center staff.
You need to recommend solutions to meet the company's requirements.
What should you recommend? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Components		Answer Area	
Tile	Theme	**Requirement**	**Component**
Template App	Alert	Display a chart with incoming calls versus wait time and pin the chart to a dashboard.	Component
Treemap	DirectQuery	Send a specific user a notification when the number of customer support calls waiting is over 20.	Component
Page	Workspace	Display metrics from different datasets that have related data.	Component

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-bi/create-reports/service-dashboard-tiles https://docs.microsoft.com/en-us/power-bi/create-reports/service-set-data-alerts
https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-treemaps

NEW QUESTION 33
- (Exam Topic 3)
A company runs a call center to handle customer support inquires.
The company tracks metrics including the number of incoming calls, call resolution rates, and escalations. The company wants to display the metrics on a shared screen that is visible to all call center staff.
You need to recommend a solution for the company. Which Power Platform feature should you recommend?

A. AI Builder
B. Power Automate
C. Power Apps
D. Power BI

Answer: D

NEW QUESTION 38
- (Exam Topic 3)
You are a district manager for a large retail company. You want to provide sales managers with deeper sales insights to ensure that they can make more informed decisions for their stores.
Store managers must be able to view data in near real-time.
You need to create and share a Power BI dashboard that can be used by the store managers.
Which tools can you use? To answer, drag the appropriate reporting types to the correct requirements. Each reporting type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Reporting Types		Answer Area	

Reporting Types

| Power BI Desktop only |
| Power BI Service only |
| Power BI Desktop or Power BI Service |

Answer Area

Requirement	Reporting type
Create Power BI dashboards that contain a single store's sales information.	Reporting type
Share the dashboard with your retail managers.	Reporting type

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-bi/fundamentals/desktop-getting-started

NEW QUESTION 41
- (Exam Topic 3)
A carpet cleaning company uses Dynamics 365 Sales.
The process for entering customer information during onsite sales calls is very complicated. The company wants a simplified screen that allows salespeople to capture the customer name, phone number, and other information while speaking to the customer.
You need to recommend a solution that works on various types of mobile devices. What should you recommend?

A. Common Data Service
B. Microsoft Flow
C. AI Builder
D. Canvas app
E. Power BI

Answer: E

Explanation:
Reference:
https://powerapps.microsoft.com/en-us/build-powerapps/

NEW QUESTION 44
- (Exam Topic 3)
A recent update has been made to a canvas app. The update has caused a negative impact to users. You need to roll back the app to a previous version. What should you do?

A. Restore the previous version of the app.
B. Uninstall the app for all users and reinstall by using the previous versions' package.
C. Deactivate the live app, import the previous version of the app, and then activate the app.
D. Delete the app and create a new app based on the previous version.

Answer: A

Explanation:
Restore a canvas app to a previous version in PowerApps. Restore an app from your account

➢ Open powerapps.com, and then click or tap Apps in the left navigation bar.

➢ Near the right edge, click or tap the info icon for the app that you want to restore.

➢ Click or tap the Versions tab, and then click or tap Restore for the version that you want to restore.

➢ In the confirmation dialog box, click or tap Restore.
A new version is added to your list. Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/restore-an-app

NEW QUESTION 45
- (Exam Topic 4)
You create a Power App portal.
When a user signs into the portal the following error displays: user not found You confirm that the user's sign in information is correct.
You need to determine the cause of the error. What should you do?

A. Disable custom error messages.
B. Create a custom error message.
C. Enable diagnostic tools in Lifecycle Services.
D. Enable Maintenance mode.

Answer: C

Explanation:
Reference:
https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle-services/monitoring-diagnostics https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle-services/user-logins

NEW QUESTION 47
- (Exam Topic 4) You are creating a canvas app. You need to configure the app.
Which two objects are provided by the connector? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. customizations
B. data sources
C. actions
D. tables
E. triggers

Answer: CD

Explanation:
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections-list

NEW QUESTION 52
- (Exam Topic 4)
A company has a Power Apps app that is used by most employees. The company is expanding to other countries/regions.
You need to recommend a solution to translate text generated within the Power Apps in near real-time. What should you recommend?

A. Microsoft Azure Synapse Analytics
B. Microsoft Azure Cognitive Services
C. Common Data Service connector
D. Power BI

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-gb/azure/cognitive-services/welcome? ocid=AID2339762_TWITTER_oo_spl100000827964250
https://powerapps.microsoft.com/en-us/blog/cognitive-services-with-powerapps-using-custom-connectors/

NEW QUESTION 55
- (Exam Topic 4)
A company publishes e-books for independent authors.
The company wants to implement a Power Apps portal solution to make announcements about upcoming books to the general public.
You need to recommend features for the company.
Which features should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://www.onactuate.com/upgrades/what-is-the-new-powerapps-portal/
https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/page-templates

NEW QUESTION 59
- (Exam Topic 4)
You are designing a Power Apps solution that allows users to upload a status report directly to the company Microsoft SharePoint project management site from their mobile device.
For each of the following statements, select Yes it the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
You should build a model-driven app in Power Apps.	○	○
You should build a canvas app in Power Apps.	○	○
Users must download and run the Power Apps mobile application to use the solution.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: No
Box 2: Yes
Box 3: Yes
When you create an app, or someone shares an app with you, you can run that app on Windows, iOS, Android, or in a web browser.
References:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/app-from-sharepoint https://docs.microsoft.com/en-us/powerapps/user/run-app-client

NEW QUESTION 63
- (Exam Topic 5)
A company uses Microsoft Flow.
Each time a work order is created, a service manager must review and approve the work order before a worker is dispatched.
You need to create a flow to enforce the process. What should you create?

A. plug-in
B. approval flow
C. business rule
D. team flow
E. instant flow

Answer: B

Explanation:
With Power Automate, you can manage the approval of documents or processes across several services, including SharePoint, Dynamics 365, Salesforce, OneDrive for Business, Zendesk, or WordPress. Reference:
https://docs.microsoft.com/en-us/power-automate/modern-approvals

NEW QUESTION 66
- (Exam Topic 5)
A company is using Power Automation to automate business processes. You need to recommend triggers for Instant flows.
What trigger types should you recommend? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Trigger type
Run a flow when the user presses a button in a canvas app.	▼ PowerApps / for a selected row / manually trigger a flow / for a selected file (OneDrive for a Business)
Run a flow when user presses a button in the mobile Flow app.	▼ PowerApps / for a selected row / manually trigger a flow / for a selected file (SharePoint)

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/using-logic-flows https://www.o365dude.com/2017/07/15/flow-buttons-the-hidden-gem-of-microsoft-flow/

NEW QUESTION 68
- (Exam Topic 5)
You are new to working with Microsoft Flow. You create a flow that extracts birth dates for users and then sends a birthday greeting email to users on their birthday.
The flow does not properly extract birth dates. Where should you make changes?

A. Connectors
B. Expression
C. Templates

Answer: A

Explanation:
Select the new Date Time connector. There you will see all of the actions, which help you to convert time zones to format them for local time in an email, add or subtract times, or just get the current time.
Reference:
https://flow.microsoft.com/en-us/blog/nested-apply-to-each/

NEW QUESTION 69
- (Exam Topic 5)
You have a Power Automate flow that saves attachments from emails into OneDrive for Business. You need to determine why the flow is not working.
What are three possible ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Navigate to the Power Automate web portal and click view notifications.
B. Enable Repair Tips for the flow.
C. Navigate to the Action Items section of the Power Automate portal.
D. Navigate to the Power Automate admin center and view the projects.
E. Navigate to the flow and view the run history.

Answer: ABE

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-automate/fix-flow-failures

NEW QUESTION 72
- (Exam Topic 5)
A company builds and sells residential apartments. The company uses Dynamics 365 Sales to manage sales opportunities.
Management must receive notifications on their mobile devices when sales opportunities are created. You need to select recommend Power Platform components to address the requirements.
Which two components should you recommend? Each correct answer presents part of the solution. NOTE: Each selection is worth one point.

A. Common Data Service connector
B. Power BI
C. Power Automate
D. AI Builder

Answer: AC

Explanation:
Reference:
https://www.powerobjects.com/blog/2019/04/05/flow-approval-process/

NEW QUESTION 75
- (Exam Topic 5)
A company provides on-site architectural consulting services to residential and business customers. The company wants to implement a simple alert system where a consultant can press a button on their mobile device to send the user's location to the company as a text notification.
You need to build a button flow that sends the notification.
In which order should you perform the actions? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Add a new step to the flow.	
Add a trigger.	
Select a connector and action to send text notifications.	
Set the actions properties.	
Save the flow.	

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-automate/button-flow-with-user-input-tokens#main

NEW QUESTION 77
- (Exam Topic 5)
A company plans to synchronize data between Dynamics 365 Supply Chain management and Dynamics 365 Sales.
For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can implement a process-based integration by using the Data Integration feature.	○	○
You can use Microsoft Azure Data Migration to synchronize data between the apps.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/business-applications-release-notes/april19/cdm-data-integration/cds-data-integ

NEW QUESTION 82
- (Exam Topic 5)
You plan to send an email notification to a user when a new file is placed in a specific folder in OneDrive for Business.
For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can create a flow without writing a single line of code and deploy the flow to a production environment.	○	○
You cannot add additional actions to the built-in Power Automate templates.	○	○
You can view the code that implements workflow actions and triggers without installing additional software.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-automate/getting-started https://docs.microsoft.com/en-us/power-automate/multi-step-logic-flow

NEW QUESTION 83
- (Exam Topic 5)
A company uses Microsoft 365, SharePoint Online, and Dynamics 365 Sales.
You need to recommend tools to build a solution that meets the following requirements: Synchronize data from an external Microsoft SQL Server instance.
Send out of the box report automatically to specific company executives.
Ensure that opportunities over a specified amount are approved by a sales manager.
Which two tools or components should you recommend? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Microsoft Excel
B. Microsoft Word
C. Power Automate
D. Common Data Service
E. Microsoft Flow

Answer: DE

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/data-integrator https://www.powerobjects.com/blog/2019/04/05/flow-approval-process/

NEW QUESTION 84
- (Exam Topic 5)
A company uses a third party application and an approval process via email. At the end of the month, the IT department enters the data into Microsoft Excel to create pivot charts.
The Excel pivot charts must use the same data source as Dynamics 365 Field Service to generate charts and reports.
You need to recommend a solution.
What should you recommend? To answer, select the appropriate configuration in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Solution
Create an approval workflow.	Dynamics 365 Workflow Notifications / Microsoft Outlook Integration / AI Builder / Microsoft Flow
Connect to report data.	Common Data Service and Power BI / Third-party from AppSource / Custom Code flat file integration / Dynamics 365 Field Service

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Dynamics 365 Workflow notifications
You can configure the system to send email messages to users when workflow-related events occur. Note:
❯ Go to Navigation pane > Modules > System administration > Users > Users.
❯ In the list, find and select the desired record.
❯ On the Action pane, click User options.
❯ Click the Workflow tab. Make sure that the Notifications section is expanded. In the Notifications section, you can specify how you want the user to be notified about workflow-related events.
Box 2: Dynamics 365 Field Service
Supply Chain Management enables synchronization of business processes between Dynamics 365 Supply Chain Management and Dynamics 365 Field Service. The integration scenarios are configured by using extensible Data integrator templates and Common Data Service to enable the synchronization of business processes. Standard templates can be used to create custom integration projects, where additional standard and custom fields and entities can be mapped to adjust the integration and meet specific business needs.
Reference:
https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/fin-ops/organization-administration/tasks/users-rece

NEW QUESTION 88
- (Exam Topic 5)
You are learning about Power Apps and how to use triggers.
Which objects should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Statement	Component
A Power Apps app can trigger this when a condition is met.	connector Power Automate flow gateway solution
Actions and triggers are properties of a	connector gateway solution

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated

NEW QUESTION 91
- (Exam Topic 6)
You create a Power Virtual Agents chatbot for a company.
The management wants to learn about the effectiveness of the chatbot.
You need to identity the percentage of customers who stop responding to prompts from the chatbot. Which report should you view?

A. Customer satisfaction
B. Engagement over time
C. Escalation rate drivers
D. Session outcomes overtime

Answer: B

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/teams/analytics-csat-teams

NEW QUESTION 94
- (Exam Topic 6)
You are creating a Power Virtual Agents chatbot to help users search for available meeting rooms within a building.
The chatbot must meet the following requirements:

➤ Allow users to initiate the chatbot by typing the phrase Help me Meeting Guru.

➤ Provide meeting room capacity options of 1-4 people and 5-10 people.

➤ End the chatbot session if the user attempts to schedule a meeting room for more than 10 people. You need to identify the actions to use.
Which actions should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Action
Allow users to initiate the chatbot by typing the phrase **Help me Meeting Guru**.	Call a fallback topic. / Call an action. / Create a question node. / **Create a trigger phrase.**
Provide meeting room capacity options of 1-4 people and 5-10 people.	Call an action. / Call a fallback topic. / Create a condition. / **Create a question node.**
End the chatbot session when the user attempts to schedule meeting room for more than 10 people.	Add a condition. / Call an action. / **Configure a fallback topic.** / Create a trigger phrase.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/authoring-create-edit-topics

NEW QUESTION 98
- (Exam Topic 7)
A company uses a manual process to manage escalations for customer support calls. You must use Power Automate to automate the process for routing escalated calls. You need to create the flow. Which type of connector should you use?

A. Office 365 Users
B. Microsoft Excel
C. Microsoft Dataverse

Answer: C

NEW QUESTION 100
- (Exam Topic 7)
A company is creating a canvas app to manage weekly status reports from users about projects.
Status reports must be created weekly. Users can enter project tasks with descriptions. Users can also add escalation requests for tasks that are late or at risk.
When a status report is submitted with an escalation request the app must automatically send a text message to the submitter's manager. A reminder must be sent at 8 PM on Sunday to everyone who has not yet submitted a status report for the previous week.
You need to identity the appropriate components to use in the solution.
What should you use? To answer, drag the appropriate implementation mechanisms to the correct requirements. Each implementation mechanism may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content
NOTE: Each correct selection is worth one point

Implementation Mechanisms
Actions
Triggers
Conditions
Business process flows

Answer Area	
Action	**Implementation Mechanism**
Automatically send a text message based on the report submission.	
Automatically send a reminder at 8 PM based on a missing status report.	

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Implementation Mechanisms

| Actions |
| Triggers |
| Conditions |
| Business process flows |

Answer Area

Action	Implementation Mechanism
Automatically send a text message based on the report submission.	Triggers
Automatically send a reminder at 8 PM based on a missing status report.	Actions
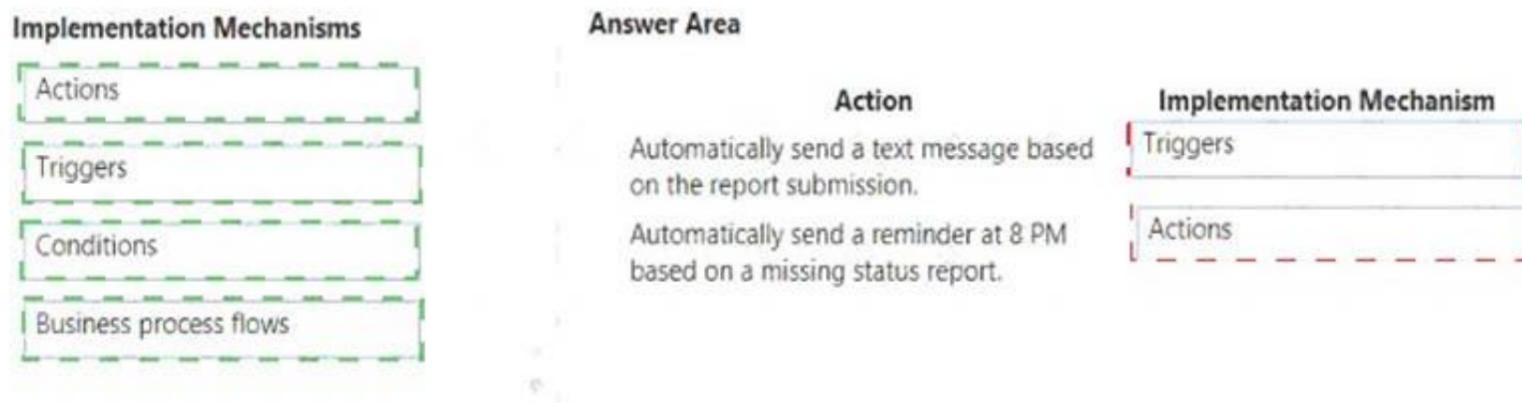
NEW QUESTION 101
- (Exam Topic 7)
For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can embed a canvas app in a Microsoft Forms form to collect user feedback.	○	○
You can embed a canvas app within a Microsoft Excel worksheet to allow users to interact with data in a structured way.	○	○
You can embed a canvas app within a Power Platform model-driven app.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Yes
With embedded canvas apps, makers can bring the power of canvas apps to their model-driven forms. Using embedded canvas apps, it is possible to create rich visual areas on a form and display data from a variety of sources right next to data from Microsoft Dataverse.
Box 2: No
Box 3: Yes Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/embed-canvas-app-in-form

NEW QUESTION 105
- (Exam Topic 7)
A company wants users to start using Power Automate to improve personal productivity. You need to create a flow.
Which two elements must you include? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. condition
B. expression
C. trigger
D. action

Answer: CD

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-automate/get-started-logic-flow

NEW QUESTION 109
- (Exam Topic 7)
You are creating a model-driven app. You need to add forms to the app.
Which form types should you use> To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Form type
a compact form for mobile devices	▼ Card Quick Create Quick View
a basic form for data entry	▼ Main Quick Create Quick View
a compact form for use in web clients to edit records	▼ Advanced Find Views Associated Views Lookup Views Public Views

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Requirement	Form type
a compact form for mobile devices	▼ Card Quick Create Quick View
a basic form for data entry	▼ Main Quick Create Quick View
a compact form for use in web clients to edit records	▼ Advanced Find Views Associated Views Lookup Views Public Views

NEW QUESTION 111
- (Exam Topic 7)
A company is using Power Automate to automate business processes. You need to run a flow when a user presses a button in an app. Which trigger type should you recommend?

A. Power Apps
B. for a selected row
C. manually trigger a flow

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/using-logic-flows

NEW QUESTION 116
- (Exam Topic 7)
You are creating a Power Automate approval flow.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Statements	Yes	No
The addition of an expense report to a Microsoft OneDrive folder can initiate an approval flow.	O	O
Approvals must follow a sequential order of approval.	O	O

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Yes
Box 2: No
Parallel approvals, integrated approvals, and unanimous approvals are also allowed. Reference:
https://docs.microsoft.com/en-us/power-automate/modern-approvals https://docs.microsoft.com/en-us/power-automate/create-approval-response-options

NEW QUESTION 118
- (Exam Topic 7)
You are creating a canvas app to enable users to order tickets. You create an input field for users to input the number of tickets to order.
Users must order a maximum of four tickets and a minimum of two tickets. If a user enters a number except 2, 3, or 4, the input field must display in red. If a user enters the numbers 2, 3, or 4, the input field must display in green.
You need to color the input field based on the user input. What should you use?

A. formula
B. calculated column
C. gallery
D. connector

Answer: A

NEW QUESTION 122
- (Exam Topic 7)
You want to create a Power Apps app that allows you to define a custom Sitemap. What should you do? To answer, select the appropriate options in the answer area.

Navigate to the Power Apps portal and create [▼]

| a canvas app. |
| a model-driven app. |
| a portal app. |
| an app by using a template. |

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/powerapps/powerapps-overview

NEW QUESTION 125
- (Exam Topic 7)
A company plans to implement Power BI.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Power BI Report Builder is the only tool used to create reports to be published to the Power BI service.	○	○
Power BI service can include calculated columns.	○	○
Power BI Desktop can include calculated columns.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Power BI Report Builder is the only tool used to create reports to be published to the Power BI service.	○	[○]
Power BI service can include calculated columns.	○	[○]
Power BI Desktop can include calculated columns.	[○]	○

NEW QUESTION 128
- (Exam Topic 7)
You create a model-driven app. You need to determine which customization can be made to table forms.

Statements	Yes	No
A form can be made visible only to users who have been assigned a specific security role.	○	○
The label of a column on a form can be different than the column display name.	○	○
You can edit the system view named Quick Find to change the title and subtitle displayed for records in a look-up column.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated

NEW QUESTION 130
- (Exam Topic 7)
A company uses Microsoft 365. SharePoint Online, and Dynamics 365 Sales.
You need to recommend tools to build a solution that meets the following requirements:
• Synchronize data daily (rom an external Microsoft SQL Server instance.
• Send a report automatically to specific company executives.
• Ensure that opportunities over a specified amount are approved by a sales manager.
Which two tools of components should you recommend? Each correct answer presents pan of the solution NOTE: Each correct selection is worth one point.

A. Microsoft Word
B. Common Data Service
C. Power Automate
D. Microsoft Excel
E. Power BI

Answer: BC

NEW QUESTION 134
- (Exam Topic 7)

A company plans to build solutions by using Power Platform technologies.
For each of the following statements, select Yes if the statement Is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area		
Statement	Yes	No
Power Virtual Agents chat data is saved unless it is deleted by the customer after a chat session.	○	○
Power Automate flows operate with administrative privileges at all times.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Yes
By default, you can download up to seven days of bot conversation transcript sessions from the past 30 days directly from the Power Virtual Agents portal.
Box 2: No
You can set the permissions for a Flow. Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/analytics-sessions https://docs.microsoft.com/en-us/connectors/microsoftflowforadmins

NEW QUESTION 135
- (Exam Topic 7)
Match each tool to its task. To answer, drag the appropriate tool from the column on the left to its task on the right. Each tool may be used once, more than once, or not at all. NOTE: Each correct match is worth one point.

Tools		Answer Area		
Power BI			Task	Tool
Power Automate			Automate workflows.	Tool
Power Apps			Trigger an action from an event.	Tool
			Create a custom mobile data entry screen.	Tool

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-automate/getting-started https://docs.microsoft.com/en-us/powerapps/maker/portals/compose-page#add-form

NEW QUESTION 136
- (Exam Topic 7)
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

	Yes	No
You can customize buttons and menu items in canvas apps but cannot reorder the screens.	○	○
You can add sections to your canvas app forms at any time. Screens can only be added when the canvas app is created.	○	○
You can edit buttons in a Power Apps app only by using a third-party application.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: No
You can reorder screens.
In the left navigation bar, hover over a screen that you want to move up or down, select the ellipsis button that appears, and then select Move up or Move down.
Graphical user interface, application Description automatically generated
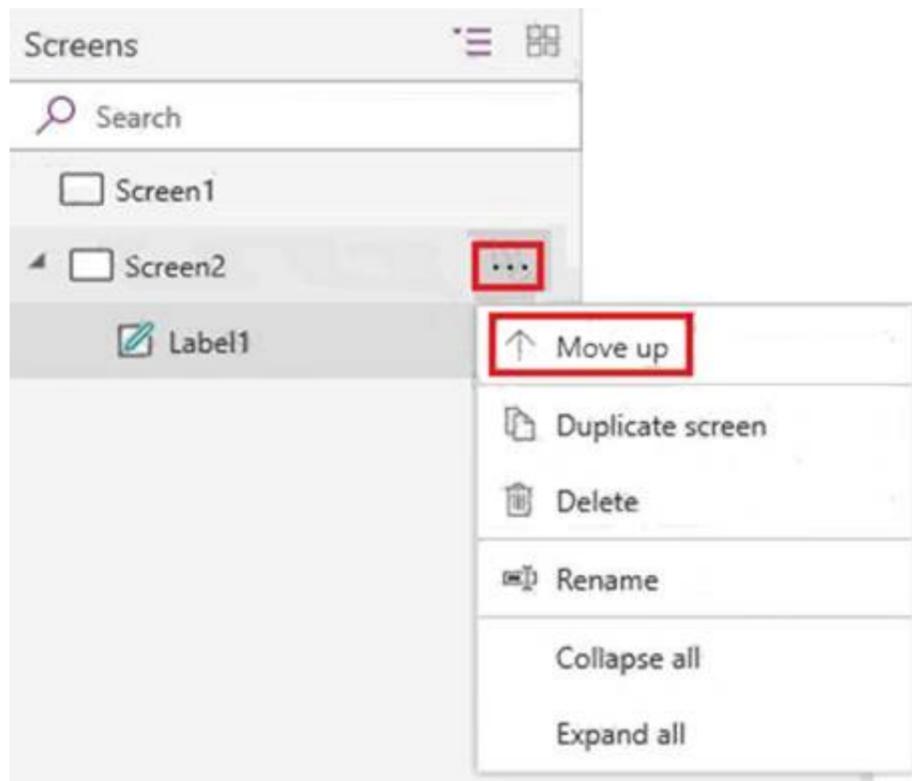
Box 2: No
You can add screens to the app after it has been created.
Box 3: No
For example, you can change a button's shape. By default, Power Apps creates a rectangular Button control with rounded corners. You can make basic modifications to the shape of a Button control by setting its Height, Width, and Radius properties.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-screen-context-variables https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/controls/control-button

NEW QUESTION 137
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