Microsoft

Exam Questions PL-200

Microsoft Power Platform Functional Consultant

NEW QUESTION 1
- (Exam Topic 1)
A guest asks about the start time of a specific scheduled event and wants to know what the snow conditions will be like during their stay.
You need to determine how to design the chat solution to answer those questions. What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Scenario	Action
Identify and reference the company event a guest mentions.	▼ Load the response into a variable Use smart matching to load an entity into a topic Load the extracted topic into a variable
Identify attributes for snow conditions.	▼ Create a custom entity Create a new topic Create a new variable Create an escalation

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface Description automatically generated
Box 1: Load the extracted topic into a variable
Power Virtual Agents uses entities to understand and identify a specific type of information from a user's responses. When saving the identified information to a variable, a variable type will be associated with it. The variable type is analogous with the entity.
In Power Virtual Agents, a topic defines a how a bot conversation plays out.
A topic has trigger phrases – these are phrases, keywords, or questions that a user is likely to type that is related to a specific issue – and conversation nodes – these are what you use to define how a bot should respond and what it should do.
Box 2: Create a custom entity
The prebuilt entities cover commonly used information types, but on some occasions, such as when building a
bot that serves a specific purpose, you'll need to teach the bot's language understanding model some domain-specific knowledge.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

NEW QUESTION 2
- (Exam Topic 1)
You need to add controls to the check-in solution for the health and wellness questions. Which form control should you use?

A. Drop down
B. Check box
C. Text input

Answer: A

NEW QUESTION 3
- (Exam Topic 1)
You need to design the resort portal to meet the business requirements. Which data source should you use?

A. Microsoft Excel
B. Azure SQL Database
C. SQL Server
D. Common Data Service

Answer: A

NEW QUESTION 4
- (Exam Topic 1)
You need to embed the check-in solution into the communication solution. To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

What must you use to embed the check-in solution?

▼
Visual Studio
Power Apps Web Studio
AI Builder
Common Data Service

Where must the check-in solution be available within the communication solution?

▼
chat section of the solution
Microsoft 365 Apps selection grid
in an embedded webpage
in a tab

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, application, Word Description automatically generated
Box 1: Power Apps Web Studio
Scenario: The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.
PowerApps Studio is a browser application used to edit your apps. PowerApps Studio includes a
drag-and-drop canvas in the center of the screen and a screen or object list pane on the left. Properties, Rules, and Advanced Properties for selected screens or controls are displayed in the right pane.
Box 2: in a tab
You can customize the Teams experience by adding Power Apps canvas apps to your channels in Teams using the PowerApps tab.

NEW QUESTION 5
- (Exam Topic 1)
You need to design the chat solution to answer the inquiry from Guest1.
Which three components can you use? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Variables
B. Escalations
C. Smart match
D. Synonyms
E. Topics

Answer: ACD

Explanation:
Scenario: Guest1 inquires about snow conditions several times during each day of their stay.
Variables let you save responses from your customers in a conversation with your bot so that you can reuse them later in the conversation.
Synonyms allows you to manually expand the matching logic by adding synonyms. Smart match and synonyms seamlessly work together to make your bot even smarter.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

NEW QUESTION 6
- (Exam Topic 1)
You need to design and create the solution for gathering contact information from guests for marketing purposes.
What should you use? To answer, select the appropriate options In the answer area. NOTE: Each correct selection is worth one point.

Action	Solution

Extract business card data.

▼
AI Builder
Common Data Service
Power Virtual Agents
Power Automate

Implement the contact gathering solution.

▼
Create a new entity extraction component.
Integrate the solution with Azure Cognitive Services.
Use a prebuilt AI model.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Action	Solution
Extract business card data.	▼
	AI Builder
	Common Data Service
	Power Virtual Agents
	Power Automate
Implement the contact gathering solution.	▼
	Create a new entity extraction component.
	Integrate the solution with Azure Cognitive Services.
	Use a prebuilt AI model.

NEW QUESTION 7
- (Exam Topic 1)
You need to design the resort portal's email registration process. Which solution should you use?

A. Default the invitation code from the email upon logging into the portal
B. Auto-populate the invitation code field on the sign in screen from the email link
C. Embed the invitation code in the email link URL
D. Send the customer their username and temporary password in the email link

Answer: C

Explanation:
Scenario: Guests must receive a separate email to verify proof of ownership for their registration. Note: You can setup redeem an invitation code for power apps portal.
Reference:
https://carldesouza.com/how-to-setup-redeem-an-invitation-code-for-power-apps-portal/

NEW QUESTION 8
- (Exam Topic 2)
You need to configure a Power Automate flow to send the email with the results to the client. What should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Control
Process qualification records for a service request.	▼
	Switch
	Condition
	Apply to Each
Evaluate a qualification.	▼
	Do until
	Condition
	Apply to Each

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Apply to each
You can use the Apply to each action to process a list of items periodically.
Box 2: Do until
The Do Until control in Power Automate is a loop that repeatedly forces an action until a certain condition becomes true.
Reference: https://docs.microsoft.com/en-us/power-automate/apply-to-each https://blog.enterprisedna.co/do-until-loop-control-in-power-automate/

NEW QUESTION 9
- (Exam Topic 2)
You need to configure a Power Automate flow to send the email with the results to the client. What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Trigger settings

Set Table name to Qualification and Column filter to statecode.
Set Table name to Qualification and Column filter to statuscode.
Set Table name to Service Requests and Column filter to statuscode.

Logic to complete service requests

Complete if current record is in Complete status.
Complete if current record is in Pending Verification status.
Loop through related qualification records and complete if all are in Complete status.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Set Table table to Qualification and Column filter to statuscode.
Box 2: Loop through related qualification records and complete if all are in Complete status. The new process for completing a service request must automate the following:
Set the Service Request record status to Complete when work on all Qualification records is finished.
Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

NEW QUESTION 10
- (Exam Topic 2)
You need to be able to move a Power Automate desktop flow used in the verification process to the testing environment.
What should you do?

A. Share a copy of the desktop flow with a member of internal IT.
B. Use the Export option in the flow to get the flow identifier and provide it to internal IT.
C. Send a copy of the desktop flow to a member of internal IT.
D. Create the desktop flow in a solution and provide it to internal IT.

Answer: D

Explanation:
Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.
Flows with PowerApps steps
Flows that were created via Power Automate in the PowerApps menu or flows that have PowerApps steps added have a different issue then other Power Automate flows. As of the writing of this blog these flows are not able to be imported into another environment. This means that if you create flows with Power Apps steps within them you will need to recreate them in your destination environment.
Reference: https://www.spyglassmtg.com/blog/power-platform-solution-export-and-import-issues

NEW QUESTION 10
- (Exam Topic 2)
You need to set up the new service request completion process.
Which two components should you include in the solution? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. connection reference
B. business process flow
C. Power Automate flow
D. connection

Answer: AC

Explanation:
Reference: https://docs.microsoft.com/en-us/power-apps/maker/data-platform/create-connection-reference

NEW QUESTION 12
- (Exam Topic 3)
You create a Power Apps app.
The app must be able to display a list of records that are sorted by category. The app must also expand or hide the list by subtopics.
You need to configure the app. Which tool should you use?

A. card
B. expression
C. Power BI dashboard

D. gallery

Answer: C

NEW QUESTION 17
- (Exam Topic 3)
You are creating a canvas app.
A user will click a button on each screen of a Power Apps app to proceed to the next screen. You need to implement an action that selects the next screen that the user sees.
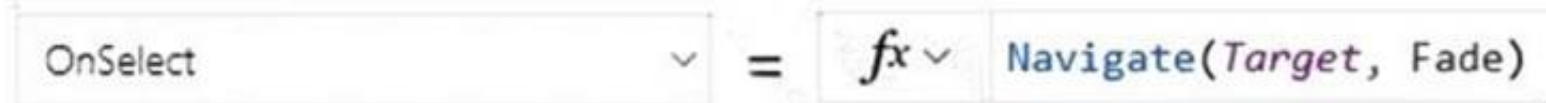Which event should you handle?

A. OnLoad
B. OnCheck
C. ScreenTransition
D. OnSelect

Answer: D

Explanation:
Add navigation
* 1. With the Source screen selected, open the Insert tab, select Icons, and then select Next arrow.
* 2. With the arrow still selected, select the Action tab, and then select Navigate.
* 3. The OnSelect property for the arrow is automatically set to a Navigate function.

* 4. When a user selects the arrow, the Target screen fades in.
* 5. On the Target screen, add a Back arrow, and set its OnSelect property to this formula:
* 6. Navigate(Source, ScreenTransition.Fade)
* 7. While holding down the Alt key, toggle between screens by selecting the arrow on each screen. Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-screen-context-variables

NEW QUESTION 18
- (Exam Topic 3)
A company is training an AI model using a custom table to determine the amount of time it takes to deliver a package based on several key fields.
The testing data used to train the model is used for all training and regression testing scenarios and is considered complete data.
The trained model predicts a 2 percent variance between the estimated delivery time and the actual delivery time of packages.
The executive sponsors reject the model because the actual variance is at 15 percent. You need to address the sponsors' concern
What should you do?

A. Reduce the size of the data used within the model.
B. increase the size of the data used with the model.
C. Use sample training data from Microsoft
D. Replace the training data with real-world data.

Answer: D

Explanation:
Note: Start using AI Builder with sample data
Don't have any data of your own to create a model? No problem! We've got you covered.
Sample data is available for several AI Builder model types, together with instructions for working with the sample data.
Reference: https://docs.microsoft.com/en-us/ai-builder/samples

NEW QUESTION 19
- (Exam Topic 3)
You are a consultant. A client asks you to remove several solutions in one of their Microsoft Dataverse environments
The client wants to know what effect removing the solutions will have on the rest of the system. You need to explain the results of removing the solutions.
Which components be affected? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Solution description	Component or components removed
An unmanaged solution contains a custom table. The table is in a parent-child relationship with another table.	The solution only. The solution and the lookup column. The solution, the table, and any data in the table.
A managed solution patch contains an update to a column label. The column is used in several forms and views.	The solution and the updated column label. The solution, the column, and any data in the column. The solution, the table, and the updated column label.
A managed solution that was created by an independent solution provider (ISV) contains a custom table and changes to the site map.	The solution only. The solution and the site map. The solution, the table, and any data in the table.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated

NEW QUESTION 20
- (Exam Topic 3)
You are designing the organization structure for a company that has 5,000 users.
You need to configure security roles for the company while minimizing administrative effort. What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Action
Apply a security role to everyone in a business unit.	▼
	Assign the security role to the default business unit team.
	Assign the security role individually to each user in the business unit.
	Create a new team, add the business unit users, and then assign the security role to the team.
Ensure an individual can see records in their current business unit and a child business unit.	▼
	Grant the user a security role from the child business unit.
	Grant the user the Parent: Child Business Units security permission.
	Grant the user a security role from the root business unit.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Create a new team, and the business unit users, and the assign the security role to the team. Change the business unit for a team
Important
By changing the business unit for a team, you can remove all security role assignments for the team. At least one security role must be assigned to the team in the new business unit.
➢ Select an environment and go to Settings > Users + permissions > Teams.
➢ Select the checkbox for a team name.
➢ Screenshot selecting a team.
➢ On the menu bar, select Change Business Unit.
➢ In the Change Business Unit dialog box, select a business unit. Enable Move records to new business unit to move to a new business unit. Select OK.
Box 2: Grant the user a security role from the child business unit.
Reference: https://docs.microsoft.com/en-us/power-platform/admin/create-edit-business-units https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges

NEW QUESTION 22
- (Exam Topic 3)
A company uses a model-driven app. The app uses a Power Virtual Agents chatbot.
The company has two locations in different countries/regions with separate environments for each location. Each location has a development environment, a testing environment, and a production environment. The company uses the Application Lifecycle Management (ALM) process for the environments.
You need to create the different Power Virtual Agents bot environments. How many Power Virtual Agents bot environments are required?

A. 1
B. 2
C. 3
D. 6

Answer: D

NEW QUESTION 26
- (Exam Topic 3)
You manage the Dynamics 365 Customer Service environment for an organization. Microsoft SharePoint will not be deployed in the environment for a year.
You need to integrate Microsoft Office 365 solutions with the Dynamics 365 instance to help the sales team with internal collaboration efforts.
Which three solutions can you currently implement? Each correct answer presents part of the solution. NOTE:
Each correct selection is worth one point.
NOTE: Each correct selection is worth one point.

A. Microsoft OneDrive for Business
B. Microsoft Yammer
C. Microsoft OneNote
D. Microsoft Skype for Business
E. Microsoft Exchange Online

Answer: BDE

Explanation:

References:
https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/add-office-365-online-services

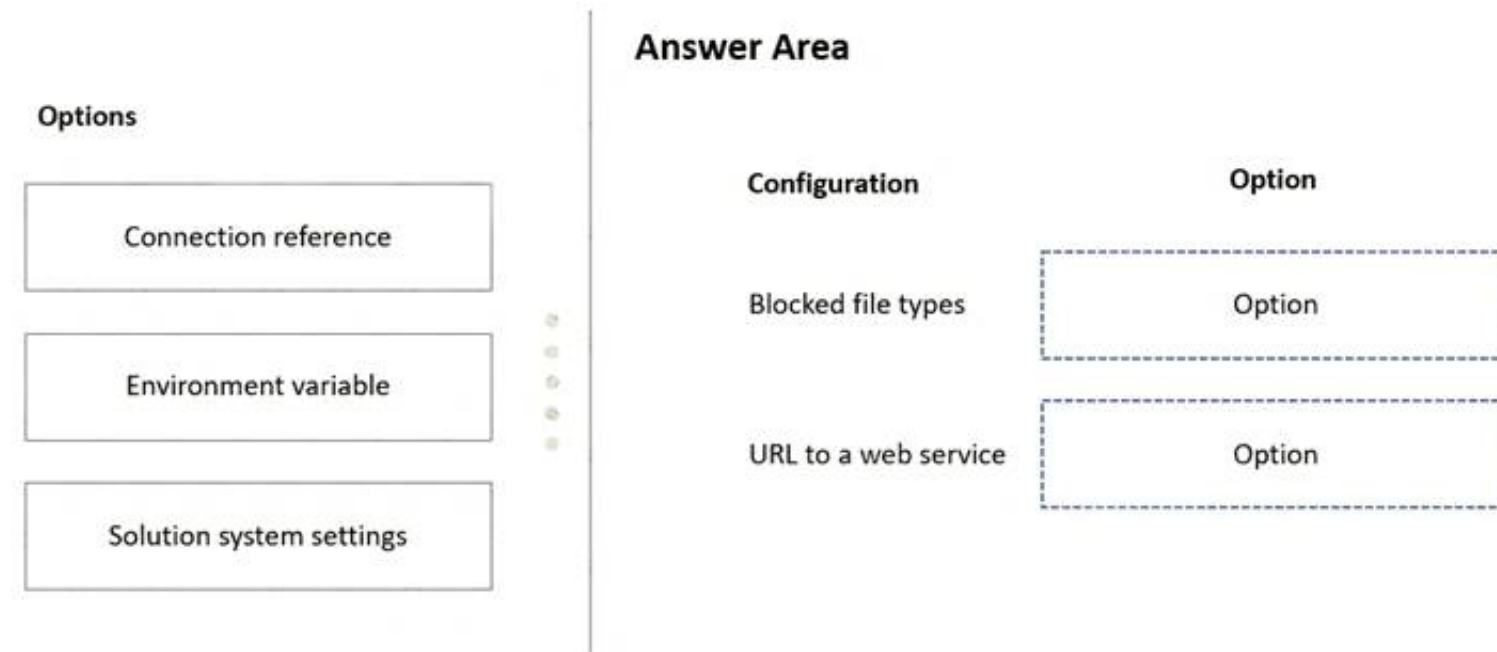**NEW QUESTION 27**
- (Exam Topic 3)
You create a new solution for a business process.
The business process includes uploading specific file types to a web service.
You need to ensure that the business process works the same way anywhere the solution is deployed. Which option should you use? To answer, drag the appropriate options to the correct configurations. Each
option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Options

Answer Area

Connection reference

Environment variable

Solution system settings

Configuration	Option
Blocked file types	Option
URL to a web service	Option

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Solution system settings
For Power Apps in Settings > Customizations > Customize the System you can configure email and document management, activate or deactivate processes, and more.
Box 2: Environment variable
When should Environment variables be used? Some examples include:
When an input parameter needs to change across environments and should not be hard-coded. For example, a URL that points to a different resource in development and production environments.
If you're building a solution where your customer is required to provide an input value. Application setup pages.
Incorrect:
A connection reference is a solution component that contains information about a connector. Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/advanced-navigation https://powerapps.microsoft.com/en-us/blog/environment-variables-available-in-preview/

NEW QUESTION 28
- (Exam Topic 3)
You create a Power Apps app for Microsoft Teams using Microsoft Dataverse for Teams. Users report that they are unable to view the app in Teams. You need to ensure that users can access the app. What should you do?

A. Share the app with a security group by using the Maker portal.
B. Share the app with a security group in Teams.
C. Request that a tenant administrator pin the app to the app bar in Teams.
D. Publish the app by using the Maker portal.
E. Share the app with individual users by using the Maker portal.

Answer: C

NEW QUESTION 32
- (Exam Topic 3)
You are a Dynamics 365 Customer Service help desk administrator.
Cases entered in forms require different types of data to be stored in different types of fields. You need to create forms for each of the following case types:

Case type	Requirement
Case type A	A new case form that includes a timeline
Case type B	A new case form that includes a business process flow
Case type C	A new case form that can display case data on an interactive dashboard
Case type D	A new mobile-friendly case form that requires minimal fields for record creation
Case type E	A new mobile-friendly case form that displays the subject, case title, and status fields from a parent case

Which form types should you create? To answer, drag the appropriate form types to the meet the data entry requirements. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Form types

quick create

main

quick view

card

Answer Area

Case type	Form type
Case type A	Form type
Case type B	Form type
Case type C	Form type
Case type D	Form type
Case type E	Form type

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/dynamics365/customer-service/create-design-forms-customer-service-hub

NEW QUESTION 36
- (Exam Topic 3)
You create a Power Virtual Agents bot.
You observe that the bot is not able to recognize input from some users. You need to configure the bot response for unrecognized input from users.
What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Transfer to an agent.
B. Use a fallback topic.
C. Display a system-defined error message.
D. Connect to a different channel.

Answer: BC

NEW QUESTION 38
- (Exam Topic 3)
A company uses Common Data Service to store sales data.
For the past few quarters, the company has experienced a decrease in sales revenue. The company wants to improve sales forecasting.
The company plans to use AI Builder to implement the solution. You select fields that will be used for prediction.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Export data from Common Data Service into Microsoft Excel

Train the category classification AI model by using Common Data Service data

Train the AI model by using data exported to Microsoft Excel

Publish the AI model

Use the model with Power Apps

Import the AI model analysis into Common Data Service

Train the prediction AI model by using Common Data Service data

Answer Area

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, application Description automatically generated
Step 1:
Before you can use your prediction model, you have to train it to perform the way you want. Step 2:
After you train your model, publish it to make it available.
Publish your model when you want to make it available to users in your Power Apps environment. Step 3: Use the model with Power Apps
Reference:
https://docs.microsoft.com/en-us/ai-builder/prediction-train-model

NEW QUESTION 43
- (Exam Topic 3)
A company uses Power Apps.
You create a custom table and configure a child table relationship with the contact table. You need to configure the cascading rules for each action.
Which behavior should you use? To answer, drag the appropriate behaviors to the correct actions. Each behavior may be used once, more than once, or not at all.
You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Behaviors

Restrict

Cascade All

Cascade None

Answer Area

Action	Behavior
Custom table record is deleted.	
Custom table record is shared.	

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Behaviors

Restrict

Cascade All

Cascade None

Answer Area

Action	Behavior
Custom table record is deleted.	Restrict
Custom table record is shared.	Cascade All

NEW QUESTION 46
- (Exam Topic 3)
You plan to automate several different processes by using Power Automate. Each process has unique characteristics.
You need to recommend components for each process.
Which components should you recommend? To answer, drag the appropriate components to the correct processes. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Components

Attended UI flow

Unattended UI flow

Flow that uses a custom connector

Flow that uses a prebuilt connector

Answer Area

Process	Component
Access data from an internally created web application with basic REST API functionality as part of a nightly batch job.	Component
Access data from a public web site with no API functionality for emails processed through an unmonitored queue.	Component

A. Mastered
B. Not Mastered

Answer: A

Explanation:
1: Custom connector (REST API access) 2: Unatteded UI flow

NEW QUESTION 51
- (Exam Topic 3)
A company is developing several Power Virtual Agents chatbots. The company manufactures more than 1,000 different products.
The chatbots must prompt users to enter or select a product.
You need to store the model information so that it can be reused across all chatbots. Where should you store the model data?

A. Global variables
B. Custom entities
C. Topics
D. Multiple choice options

Answer: A

NEW QUESTION 55
- (Exam Topic 3)
A company has marketing teams for different regions.
A user creates and publishes a chatbot within Microsoft Teams for their specific marketing team.
The base metrics retrieved by the chatbot are relevant to all marketing teams. The other marketing teams request access to the chatbot.
You need to publish the chatbot to the entire company. What should you do?

A. Configure the chatbot to be used with the Teams channel.
B. Submit the chatbot for admin approval.
C. Copy the published chatbot link and email it to the other teams
D. Invite the other teams to the team that has the chatbot.
E. Export the chatbot and import it into a corporate environment.

Answer: B

Explanation:
Show to teammates and shared users
You can share your bot by adding it to the Microsoft Teams app store, Built for your org > Built by your colleagues section. Only your teammates and shared users will find the bot there.
Important
Only teammates or shared users can find and install the bot in the Microsoft Teams app store Built by your colleague section. The bot will not show for everyone in the organization even if it is configured to allow everyone to use the bot. To show the bot to the organization, submit the bot for admin's approval to show in Microsoft Teams app store Built by your org section.

Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/teams/publication-add-bot-to-microsoft-teams-teams

NEW QUESTION 59
- (Exam Topic 3)
The owner of a company needs to know who signs into the system. You need to ensure that the owner can view the user audit logs.
Where does each action need to be performed? To answer, select the appropriate options in the answer area. NOTE Each correct selection is worth one point.

Action	Location
Activate user auditing.	▼
	System Settings
	Personal Settings
	Customize the System
	Microsoft 365 Compliance
View the user audit logs.	▼
	Advanced Find
	Individual record
	User Summary report
	Microsoft 365 Compliance

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/audit-data-user-activity

NEW QUESTION 62
- (Exam Topic 3)
A company uses a canvas app to manage production resources in a specific region. Employees must be at company locations to use the app.
Due to a sudden requirement for employees to work remotely, employees no longer commute to a specific location to conduct their work and cannot access the canvas app.
You must reconfigure the app to ensure that employees only access the app from a limited number of locations.
You need to restrict access to the app.
Which components should you configure? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Component
Ensure that employees can only access the app form a specific region	▼
	Canvas app settings
	Power Platform admin center
	Azure Active Directory
	Office 365 admin center
Specify the locations where a user can access the app	▼
	Security role
	Conditional Access policy
	Local Security policy
	Compliance policy

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/restrict-access-online-trusted-ip-rules

NEW QUESTION 66
- (Exam Topic 3)
You create a Power Apps portal to provide training and documentation for students. Students create a profile on the portal and then select and pay for courses.
You plan to add free courses to the training portfolio. Free courses must be automatically available to all students when they sign in.

You need to assign default permissions to students. What should you do?

A. Create an entity for managing free course
B. Create a Students web role and set the Authenticated Users role option to tru
C. Create appropriate entity permissions to access the free course entity records and assign the entity permissions to the web role.
D. Create an entity for managing free course
E. Create entity permission records to provide access to entity records for free courses and assign the entity permissions to users when they register on the portal for the first time.
F. Create a Students web role and set the Authenticated Users Role option to tru
G. Assign the web role to each registered user.

Answer: C

NEW QUESTION 68
- (Exam Topic 3)
You are a Dynamics 365 Customer Service system administrator. You create an app for the sales team. Members of the sales team cannot access the app.
You need to ensure that sales team members can access the app. Where should you configure app permissions?

A. Security Roles
B. Manage Roles
C. Dynamics administration center
D. Dynamics 365 home

Answer: B

Explanation:
References:
https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/manage-access-apps-security-r Manage access to apps by using security roles.
You can choose what users see and access from the My Apps page or the Customer Engagement home page by giving app access to specific security roles.
Users will have access to apps based on the security roles they're assigned to.
* 1. Go to Settings > My Apps.
* 2. In the lower-right corner of the app tile you want to manage access for, select More options (...), and then select Manage Roles.
* 3. Enter the following in the Manage Roles dialog box:
a) App URL Suffix
b) Roles
c) Select Save.
* 4. Refresh the My Apps page.
* 5. Go to the Apps Being Edited view, and publish the app again. Reference:
https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/manage-access-app

NEW QUESTION 69
- (Exam Topic 3)
You are using a development environment to add a new column to a system table. You plan to move the changes to a test environment they are complete.
The changes must meet the following requirements:
• Must be clearly identified so that they are not confused with system components and components from other solutions.
• Must not affect any existing components in the test environment. You need to prepare a solution for deployment to the test environment.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Step 1: Create a new publisher Solution publisher
Every app and other solution components such as entities you create or any customization you make is part of a solution. Because every solution has a publisher, you should create your own publisher rather than use the default. You specify the publisher when you create a solution.
Step 2: Create a new unmanaged solution and select the correct publisher unmanaged solution
Unmanaged solutions are used in development environments while you make changes to your application. Unmanaged solutions can be exported either as unmanaged or managed. Exported unmanaged versions of your solutions should be checked into your source control system. Unmanaged solutions should be considered your source for Microsoft Power Platform assets. When an unmanaged solution is deleted, only the solution container of any customizations included in it is deleted. All the unmanaged customizations remain in effect and belong to the default solution.
Step 3: Add the table top the solution and add the new column. Step 4: Run the solution checker on the solution
Use solution checker to validate your model-driven apps in Power Apps.
Reference: https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm https://docs.microsoft.com/en-us/power-apps/maker/data-platform/use-powerapps-checker

NEW QUESTION 74
- (Exam Topic 3)

A company uses Power Apps.
The company plans to create a canvas app that uses a responsive design. You need to configure the app.
Which two actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Enable the lock orientation setting.
B. Configure the height and width properties by using a formula.
C. Disable the Scale to fit setting.
D. Configure the height and width properties by using drag handles.

Answer: BC

NEW QUESTION 78
- (Exam Topic 3)
A company is building a Power Virtual Agents chatbot.
Users in the accounting department require access to collaborate with the building of the bot. Users in the sales department require access to only chat with the bot.
You need to configure the bot.
Which sharing options should you use? To answer, drag the appropriate sharing options to the correct requirements. Each sharing option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 79
- (Exam Topic 3)
The sales manager receives a list of leads from a partner company monthly. The field names that are provided do not match the fields in Dynamics 365. A data map does not exist.
You need to import the leads without changing the data from the partner company. What should you do?

A. Create a data map in Data Management.
B. Add a template for Import Data.
C. Use Import Field Translations.
D. Create a data map on the first import by using the Import Data wizard.

Answer: D

Explanation:
Reference:
https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/basics/import-accounts-leads

NEW QUESTION 80
- (Exam Topic 3)
You need to embed the FAQbot into the communication solution.
Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Action
Add the new FAQ solution to the communication solution for the first time.	▼ Import an existing app. / Create a new app. / Import a new page. / Import bot.
Configure the FAQ solution in Microsoft Teams.	▼ Configure the FAQbot. / Import a chatbot. / Create a new chatbot.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Requirement	Action
Add the new FAQ solution to the communication solution for the first time.	▼ Import an existing app. / Create a new app. / Import a new page. / Import bot.
Configure the FAQ solution in Microsoft Teams.	▼ Configure the FAQbot. / Import a chatbot. / Create a new chatbot.

NEW QUESTION 83
- (Exam Topic 3)
You ate a Dynamics 365 Customer Engagement administrator. You create workflows to automate business processes. You need to configure a workflow to meet the following requirements:
• Be triggered when a condition is met.
• Run immediately.
• Perform an action when a condition is met.
How should you configure the workflow? To answer, select the appropriate configuration in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Workflow Requirement	Configuration Option
Be triggered when a condition is met.	Publish workflow. / Subject contains data. / Trigger when a Microsoft Flow button is pressed.
Run immediately.	Approve the workflow. / Configure the workflow to run now. / Configure child workflow to run now.
Perform an action when a condition is met.	Send an email. / View chart. / Update a security role.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
1) Be triggered when a condition is met - Subject contains data
2) Run Immediately - Configure the workflow to run now
3) Perform an action when a condition is met - send an email

NEW QUESTION 84
- (Exam Topic 3)

A company is updating a Power Apps solution that contains two tables named Sen/ices and Equipment. The company is creating a new solution to update the current solution for the following requirements:
• The Services table must be updated to include change tracking.
• The Equipment table must be updated to include four new columns.
• The solution must update only the components that need to be added or changed. You need to create the solution.

Which table option should you use? To answer, drag the appropriate options to the correct tables. Each option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Options		Answer Area	
Include all components			
Include entity metadata		**Table**	**Option**
Select components		Services	
		Equipment	

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Options		Answer Area	
Include all components			
Include entity metadata		**Table**	**Option**
Select components		Services	Include entity metadata
		Equipment	Select components

NEW QUESTION 87
- (Exam Topic 3)
A company plans to implement a voice-enabled Power Virtual Agents bot. The company has the following requirements for the bot:
• Recognize when a caller states Tennis or any variation of the word.
• Provide options when a caller states the name of a sport. You need to configure the bot.

Answer Area

Requirement	Feature
Recognize when caller states **Tennis.**	Entity ▼
	Entity
	Topic
	Variable
Provide options when caller states name of sport.	Topic ▼
	Entity
	Topic
	Variable

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Feature
Recognize when caller states **Tennis**.	Entity ▼
Provide options when caller states name of sport.	Entity / Topic / Variable
Provide options when caller states name of sport.	Topic ▼
	Entity / Topic / Variable

NEW QUESTION 88
- (Exam Topic 3)
A company creates a bot by using Power Virtual Agents.
The company requires the bot to transfer callers to an agent if the bot is unable to recognize a customers request.
You need to configure the bot for the unrecognized information from the customer. Which feature should you use?

A. Fallback workstream
B. Fallback topic
C. Fallback skill
D. Fallback queue
E. Fallback entity

Answer: B

NEW QUESTION 93
- (Exam Topic 3)
You have a canvas app with an embedded Power BI tile.
You share the canvas app. Users report that they are unable to access the Power BI content. You need to determine why users are unable to access the content
What is the cause of the user s problems?

A. The Power BI dashboard is not shared.
B. The Power BI interactions property on the Power BI tiles is set to Off.
C. The Power BI connection is not shared.
D. The Power BI Display mode property on the Power BI tiles is set to Disabled

Answer: D

NEW QUESTION 96
- (Exam Topic 3)
You plan to create a Power Virtual Agents bot. The bot must support single sign-on.
You need to publish the bot.
Which two locations should you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Microsoft Teams
B. Mobile app developed for iOS and Android
C. Azure Bot Service channels
D. Website developed using pro developer tools

Answer: AD

NEW QUESTION 101
- (Exam Topic 3)
You create a new Power Virtual Agents chatbot for an organization.
Testing and production deployment of the chatbot are not complete. You need to ensure that appropriate users can access the chatbot.
Which methods should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Method
Test the chatbot with unlicensed internal users	▼ Use the demo website Share the chatbot to each user individually Share the chatbot to a security group containing all users
Allow other licensed internal users to edit the chatbot	▼ Share the chatbot to each user individually Share the chatbot to a security group containing all users Deploy the chatbot to Microsoft Teams in your tenant
Deploy the chatbot to production for public consumption	▼ Embed the chatbot code in an IFrame on your company's public website Deploy the chatbot to Microsoft Teams in your tenant Deploy the chatbot to AppSource

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, application Description automatically generated
Box 1: Use the demo website
When publishing the bot to the web, you can publish to a prebuilt demo website (which you can use to share the bot with your teammates and stakeholders) and to your own live website.
Box 2: Share the chatbot to a security group containing all users.
A license for each user, also known as a "per user license" (or "Power Virtual Agent User License" as referred to on the Microsoft 365 admin center), should be assigned to individual users who need access to create and manage chatbots.
To simplify user license management, you can assign licenses to an Azure Active Directory (Azure AD) security group.
Box 3: Embed the chatbot code in an IFRame on your copany's public website
You can add your bot to a live website as an IFrame. Your live website can be a customer-facing external website or an internal site, like a SharePoint or Yammer site.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels https://docs.microsoft.com/en-us/power-virtual-agents/requirements-licensing

NEW QUESTION 106
- (Exam Topic 3)
A customer has a support website that includes FAQ pages, knowledge articles, and support content.
You plan to leverage an existing Power Virtual Agents bot to enhance and streamline existing support functionality for the existing support portal.
You need to create topics from existing website content. The process must minimize human errors during topic creation.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions		Answer area
Hover over the topic and select the Automate icon.		
Capture suggested topics.		
Add selected topics to the chatbot.	❯	⌃
Enable the topics.	❮	⌄
Identify the pre-filled trigger phases.		

A. Mastered
B. Not Mastered

Answer: A

Explanation:
≫ Select Suggest topics
on the Topics page to extract content from FAQ/support pages or online files.
≫ Add the suggested topics to your bot.
≫ Enable the topics.
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-create-topics-from-web

NEW QUESTION 108
- (Exam Topic 3)
You create a parent entity and a child entity. The parent entity has a 1:N relationship with the child entity. You need to ensure that when the owner changes on the parent record that all child records are assigned to the new owner.
You need to configure the relationship behavior type. What should you use?

A. Parental
B. Referential, Restrict Delete
C. Referential
D. Restrict

Answer: A

Explanation:
https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/create-and-edit-1n-relationship A parental table relationship is any 1:N table relationship where one of the cascading options in the Parental column of the following table is true.
Graphical user interface, application Description automatically generated

Action	Parental	Not Parental
Assign	Cascade All Cascade User-owned Cascade Active	Cascade None
Delete	Cascade All	RemoveLink Restrict
Reparent	Cascade All Cascade User-owned Cascade Active	Cascade None
Share	Cascade All Cascade User-owned Cascade Active	Cascade None
Unshare	Cascade All Cascade User-owned Cascade Active	Cascade None

Reference:
https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-entity-relationships

NEW QUESTION 111
- (Exam Topic 3)
You create a new independent software vendor (ISV) solution for a Power Apps app.
The Power Apps solution will be imported into multiple customer environments. The environments will have a large variety of solutions and publishers.
You need to avoid naming conflicts during solution import. Which element should you configure?

A. Package type
B. Configuration page
C. Marketplace
D. Prefix
E. Version

Answer: D

Explanation:
A solution publisher includes a prefix. The publisher prefix is a mechanism to help avoid naming collisions. This allows for solutions from different publishers to be installed in an environment with few conflicts. For example, the Contoso solution displayed here includes a solution publisher prefix of contoso.
Reference: https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm

NEW QUESTION 114
- (Exam Topic 3)
The business team provides the following list of features that they would like you to implement:
• Group by or sort columns in the current view.
• Configure a business rule to show an error message.
• Edit values in calculated fields.
• Edit the Address composite field.
• Use the editable grid on mobile phones.
Which actions can you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Group by or sort columns in the current view.	Yes No
Configure a business rule to show an error meessage.	Yes No
Edit values in calculated fields	Yes No
Edit the Address composite field.	Yes No
use the editable grid on mobile phones.	Yes No

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Group by or sort columns in the current view.	Yes No
Configure a business rule to show an error meessage.	Yes No
Edit values in calculated fields	Yes No
Edit the Address composite field.	Yes No
use the editable grid on mobile phones.	Yes No

NEW QUESTION 117
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.
After marriage, Elisabeth changes her legal name to Elisabeth Mueller.
You need to update the sign in name for the user without losing any application history. Solution: Change Elizabeth's username in the user record for the app. Does the solution meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 120
- (Exam Topic 3)
You are a Dynamics 365 Customer Service system administrator.
Your organization does not permit the use of custom code for solutions. You need to create a view that can be viewed by all users in an organization. Where should you create the view?

A. Microsoft Excel template
B. Entities component of a solution
C. Microsoft Virtual Studio
D. Templates area

Answer: B

Explanation:
Entity: Refers to a table in Dataverse. Table and entity are often used interchangeably for data access. Edit public views through tables

≫ Expand Data, select Tables, select the table you want, and then select the Views area.

≫ On the toolbar, select Add view. Add view to table

≫ On the Create a view dialog, enter a name and, optionally, a description, and then select Create. Reference:
https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-edit-views-app-designer

NEW QUESTION 123
- (Exam Topic 3)
You are designing a canvas app that connects to Common Data Service.
You need to configure the app to meet the requirements and ensure that the canvas app is available offline. What should you implement? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Function
Pass values from the current screen when moving to another screen.	Navigate / Back / MovePrevious
Display data to a user when the app is offline.	LoadData / LoadDateOffline / ShowData

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/offline-apps

NEW QUESTION 127
- (Exam Topic 3)
A bank uses Power BI visualizations to help determine whether they should loan money to a customer. The bank has three different visuals that are part of a Power BI report. The bank uses a set of four risk variables that indicate whether the customer is creditworthy.
You must create a mechanism so that bank employees can change the values of the four risk variables. Changes to the value of any variable must cause the three visualizations to update.
You need to create the solution.
Which action should you perform? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Action
Update the visualizations when users change the values of the risk variables.	Embed a canvas app in a Power BI report. / Embed a Power BI report in a model-driven app. / Embed a model-driven app in a Power BI report.
Ensure that users can adjust the values of the four risk variables that contribute to a customer's credit risk.	Use Power Bi tiles. / Use Power Apps visuals. / Use the Power BI service.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Embed a Power BI report in a model-driven app
You can embed a Power BI report in a model-driven app main form. Box 2: Use the Power BI service.
The Power BI cloud service works with Microsoft Dataverse apps to provide a self-service analytics solution. Power BI automatically refreshes the app's data displayed. With Power BI Desktop or Microsoft Excel, Power Query for authoring reports and Power BI for sharing dashboards and refreshing data from model-driven apps, your users have a powerful way to work with your app's data.
Reference:
https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/embed-powerbi-report-in-system-form
https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/use-power-bi

NEW QUESTION 131
- (Exam Topic 3)

A company creates a model-driven app.
Users require access to a Power BI report that is embedded in the app. You need to configure the app.
Where should you add the report?

A. XML report
B. Dashboard
C. Business rule
D. Power Automate cloud flow

Answer: B

NEW QUESTION 134
- (Exam Topic 3)
You have a business process flow (BPF) that interacts with the Account entity. You configure a new version for the BPF and add a new stage at the beginning.
You need to identify the impact of the new version on the existing account records.
What is the outcome in each scenario? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Scenario	Action
What happens to existing accounts?	▼
	Existing accounts show the old BPF.
	Existing accounts show the new BPF.
	Existing accounts only show the new stage.
What happens to new accounts?	▼
	No BPF is linked to a new account.
	The new BPF shows only the new stage for a new account.
	The new BPF is showing in a new account.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text Description automatically generated
Box 1: Existing accounts show the new BPF.
When an entity record is being created and if there are multiple BPFs defined on that entity. The system would do the following:
If the ProcessId field is set to Guid.Empty. The system will skip defaulting the BPF on that instance.
If the ProcessId field is set to specific BPF entity reference. The system will default to the specified BPF. If the ProcessId field on the record is not set. The system will default the BPF.
Box 2: No BPF is linked to a new account.
Note: A business process flow definition is represented as a custom entity and an instance of a process is stored as a record within that entity. Each record is associated with a data record (such as an Account, Contact, Lead, or Opportunity) and in case of cross-entity processes, with a data record for each participating entity.
Reference:
https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/business-process-fl

NEW QUESTION 135
- (Exam Topic 3)
You create a Power Automate flow as part of a managed solution. The flow alerts users when files are uploaded to a SharePoint location.
Files are uploaded to SharePoint at a much higher rate than expected. Users report that they receive too many notifications about uploaded files.
You need to stop the flow and correct the issue.
What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Action
Disable the flow in the managed solution	▼
	Disable the flow from the Power Automate portal
	Disable the flow from the Azure portal
	Disable the flow from the Power Automate solution
Verify changes to the flow	▼
	Run the Flow checker and then turn on the updated flow
	Use the Test feature on the updated flow and then turn on the flow
	Turn on the flow and then use the Test feature for the updated flow
	Run the Flow checker and then use the Test feature on the updated flow

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated
Reference:
https://docs.microsoft.com/en-us/power-automate/edit-solution-aware-flow https://docs.microsoft.com/en-us/power-automate/error-checker

NEW QUESTION 139
- (Exam Topic 3)
You need to create a Power Automate desktop flow.
What are two possible ways to create the flow? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Record mouse and keyboard events.
B. Configure a pre-built template.
C. Use pre-built actions.
D. Create models by using Microsoft Visio.

Answer: AC

Explanation:
C: Desktop flows are used to automate tasks on the Web or the desktop. Using Power Automate you can automate tasks on the desktop as well as the Web.
A: Alternatively, you can use the two legacy methods of creating desktop flows: Windows recorder (V1) and Selenium ID. With these you record mouse and keyboard events.
Reference:
https://docs.microsoft.com/en-us/power-automate/desktop-flows/create-flow https://docs.microsoft.com/en-us/power-automate/desktop-flows/create-web

NEW QUESTION 144
- (Exam Topic 3)
You plan to implement Microsoft Dataverse.
You must track changes for two columns in the Account table. You must maintain a historical log of changes for the two columns and track only what is necessary. You configure the appropriate organization settings.
You need to configure the system to track changes for the two columns.
Which two actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Enable auditing for the Account table.
B. Enable auditing for the two specific columns.
C. Enable change tracking for the Account table.
D. Enable change tracking for the two specific columns.

Answer: AB

Explanation:
By setting the IsAuditEnabled property of a table's definition and the IsAuditEnabled property of each desired column's definition to true, data changes to records of those tables can be logged by the platform.
Note: There are three levels where auditing can be configured: organization, table, and column. The organization level is the highest level, followed by the table level, and finally the column level. For column auditing to take place, auditing must be enabled at the column, table, and organization levels. For table auditing to take place, auditing must be enabled at the table and organization levels.
Reference:
https://docs.microsoft.com/en-us/powerapps/developer/data-platform/configure-entities-attributes-auditing

NEW QUESTION 148
- (Exam Topic 3)
You are creating Power BI reports for a company.
A company that has a model-driven app wants to use Power BI reports within the app. You create the reports. You need to ensure that these reports are available within the app.
Which two actions should you perform? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Share the Power BI report to all users.
B. Add the Power BI report to the Site Map dashboards.
C. Create a PCF file.
D. Use the native reports in model-driven apps.
E. Add the Power BI report to a dashboard in the model-driven app.

Answer: BE

Explanation:
Reference: https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/add-powerbi-visual

NEW QUESTION 152
- (Exam Topic 3)
A company uses Common Data Service to manage account and contact information. The company plans to use the AI Builder model to make key business decision.
You need to integrate prebuilt AI Builder models with Power Automate.

Which models should you use? To answer, select the appropriate option the answer area. NOTE Each correct selection is worth one point.

Scenario	Model
Extract specific text from a PDF document.	▼ Text recognition model / Key phrase extraction model / Text recognition model and key phrase extraction model
Determine the likelihood that customers will purchase additional products.	▼ Sentiment analysis model / Category classification model / Entity extraction model / Prediction model

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/ai-builder/prebuilt-sentiment-analysis https://docs.microsoft.com/en-us/ai-builder/prebuilt-key-phrase
https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition

NEW QUESTION 157
- (Exam Topic 3)
You must create a new entity to support a new feature for an app. Entity data will be transactional and will be associated with business units.
You need to configure entity ownership. Which entity ownership type should you use?

A. user or team owned
B. organization-owned
C. none
D. business-owned

Answer: A

NEW QUESTION 162
- (Exam Topic 3)
You are a Dynamics 365 for Customer Service administrator.
You must create a form for team members to use. The form must provide the ability to:
➢ Lock a field on a form.
➢ Trigger business logic based on a field value.
➢ Use existing business information to enhance data entry.
You need to implement business rule components to create the form.
Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Components	Answer Area	
	Requirement	**Component**
Actions	Lock a form field.	
Conditions	Trigger business logic based on a field value.	
Recommendation	Leverage existing business information to enhance data entry.	

A. Mastered
B. Not Mastered

Answer: A

Explanation:
➢ Action
➢ Condition
➢ Recommendation

NEW QUESTION 165
- (Exam Topic 3)
On a Contact record, a user creates a Note record that contains the word running.
One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.
Solution: Use Categorized Search to search for the word run. Does the solution meet the goal?

A. Yes
B. No

Answer: B

Explanation:
Instead use Relevance Search.
Note: Relevance Search finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-releva

NEW QUESTION 166
- (Exam Topic 3)
A company creates a Power Virtual Agents chatbot.
You need to determine when live agents are engaged to provide support.
Which metrics should you use? To answer, drag the appropriate metrics to the correct processes. Each metric may be used once, more than once, or not at all.
You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/teams/analytics-summary-teams

NEW QUESTION 171
- (Exam Topic 3)
A company is configuring a Power Apps portal using Microsoft Dataverse. The company requires the following:

➤ Only authenticated users must be able to sign into the portal.

➤ Authenticated users must have varying degrees of access to the different parts of the portal.

➤ Users must enter one of several external identities when creating an account during the open registration process.
You need to configure user authentication and permissions.
Which component should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Configuration	Component
Required for each authenticated user before security can be assigned.	▼ Contact table record / Local user / Microsoft work or school account / Account table record
Required for authenticated users to access restricted pages of the portal.	▼ Contact table record / Local user / Microsoft work or school account / Web roles

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Contact table record
In Power Apps portals, each authenticated portal user is associated with a contact record in Microsoft Dataverse.
Box 2: Web roles
Portal users must be assigned to web roles to gain permissions beyond unauthenticated users. Reference:
https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/configure-portal-authentication

NEW QUESTION 174
- (Exam Topic 3)
A company uses a model-driven app. The app uses a workflow to send email. Emails are sent to new customers that enter an email address for the first time in the app.
Customers report that they do not receive an email after entering an email address. You need to troubleshoot the issue.
In which order should you perform the actions? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions		Answer area
Edit the workflow		1
Review the tab with the process sessions.	❯	2
Clear the option to delete the workflow retention jobs.	❮	3
Run the workflow		4

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Actions

Answer area

1	Edit the workflow.
2	Review the tab with the process sessions.
3	Clear the option to delete the workflow retention jobs.
4	Run the workflow.

NEW QUESTION 177
- (Exam Topic 3)
You have a canvas app that allows users to view, select and purchase products. The app uses a Gallery control to display products and checkboxes that allow users to select products.
When users select items from the product catalog, they move to a different screen to complete a purchase. Users must be able to clear all product selections when they click the button.
You need to configure the button. What should you do?

A. Use the Reset (Control) formula and pass the gallery control as a parameter to the Reset formula.
B. Use the Reload(control) formula and pass the gallery control as parameter to the Reload formula.
C. Use the ForAall( ) function to iterate through each item of the Gallery and clear user selections.
D. Set the OnCheck value to populate a collection and the OnUncheck value to remove the item from the collectio

E. Clear the collection when the user selects the button.

Answer: D

Explanation:
https://debajmecrm.com/quick-tip-resetting-controls-inside-gallery-in-canvas-app/

NEW QUESTION 180
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E. Clear the collection when the user selects the button.

Answer: D

Explanation:
https://debajmecrm.com/quick-tip-resetting-controls-inside-gallery-in-canvas-app/

NEW QUESTION 180
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