

Microsoft

Exam Questions MS-721

Collaboration Communications Systems Engineer



NEW QUESTION 1

- (Exam Topic 1)

You need to recommend a PSTN solution for the Teams Phone deployment at the retail sites. The solution must meet the technical requirements. What should you include in the recommendation?

- A. Teams Calling Plans
- B. Direct Routing without media bypass
- C. Operator Connect
- D. Direct Routing with media bypass

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/pstn-connectivity>

NEW QUESTION 2

- (Exam Topic 1)

You need to assign a license to users to meet the technical requirements.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

```
$Users = Import-CSV ./users.csv
```

```
Foreach ($Username in $Users) {
```

	▼	-UserID \$Username -AddLicenses		▼	}
New-MsolLicenseOptions			MCOEV		
Set-CsOnlineVoiceUser			MCOCAP		
Set-CsUser			MCOPSTN1		
Set-MgUserLicense			ENTERPRISEPREMIUM		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/microsoft.graph.users/actions/set-mguserlicense?view=gra> <https://docs.microsoft.com/en-us/skypeforbusiness/skype-for-business-and-microsoft-teams-add-on-licensing/as>

NEW QUESTION 3

- (Exam Topic 1)

You need to recommend a solution for the new United Kingdom retail site. The solution must meet the technical requirements. Which three actions should you include in the recommendation? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

- A. From the Microsoft Teams admin center, assign a voice routing policy to the users.
- B. From the Microsoft 365 admin center, modify the office phone numbers of the users.
- C. From the Microsoft Teams admin center, modify the dial-out settings of the users.
- D. From the Microsoft Teams admin center, assign the phone numbers to the users.
- E. From the Microsoft Teams admin center, order five user numbers.
- F. From the Microsoft 365 admin center, create a support ticket to request five phone numbers.
- G. From the Microsoft Teams admin center, assign a calling policy to the users.

Answer: ACE

Explanation:

Reference:

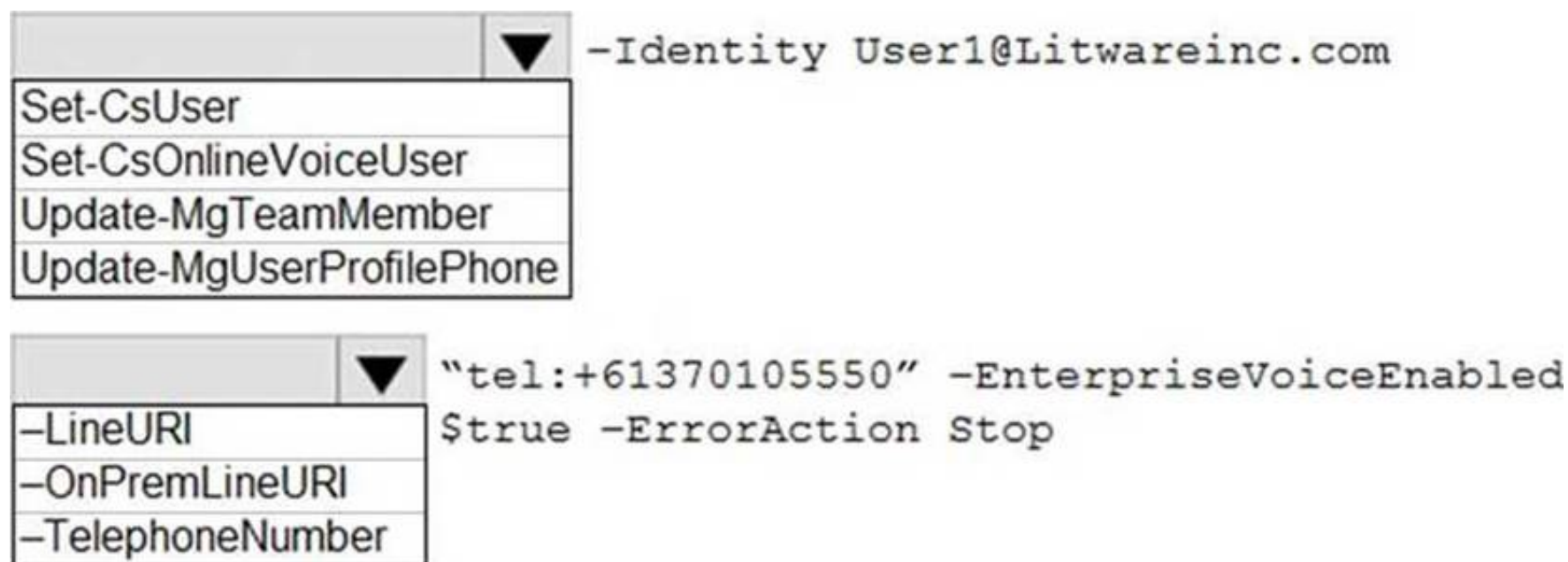
<https://docs.microsoft.com/en-us/microsoftteams/getting-phone-numbers-for-your-users>

NEW QUESTION 4

- (Exam Topic 1)

You need to assign a phone number to User1 to meet the technical requirements.

How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/set-csuser?view=skype-ps>

NEW QUESTION 5

- (Exam Topic 2)

You need to validate the limited pilot based on the technical requirements. What should you use?

- A. Microsoft 365 network connectivity test tool
- B. self-help diagnostics for Teams
- C. the test -CsTeamsShiftsConnectionValidflte cmdlet
- D. the Teams device usage report in the Microsoft Teams admin center

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/enterprise/assessing-network-connectivity?view=o365-worldwi>

NEW QUESTION 6

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing. You need to implement Local Media Optimization.

In the Microsoft Teams admin center, you configure the external trusted IP addresses and define the network regions, network sites, and network subnets. What should you do next?

- A. Define a voice route.
- B. Assign Session Border Controllers (SBCs) to sites.
- C. Create a trunk translation rule.
- D. Modify the default emergency calling policy

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-media-optimization-configure>

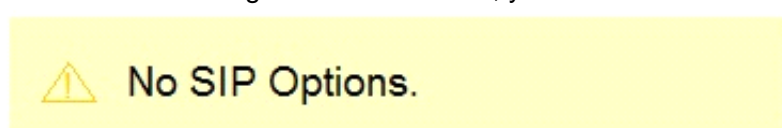
NEW QUESTION 7

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You are deploying Direct Routing.

All users have a SIP URI in the format of user@contoso.com. The Session Border Controller (SBC) is named sbc.voice.contoso.com.

When troubleshooting errors on the SBC, you receive the warning shown in the following exhibit.



The Session Border Controller exists in our database (your administrator created it using the command New-CSOnlinePSTNGateway). It's configured to send SIP options but we never saw SIP options coming back from this SBC.

What is a possible cause of the issue?

- A. The firewall blocks outbound traffic on port 443 to Microsoft Teams.
- B. The firewall blocks traffic to the signaling port on the SBC.
- C. TLS 1.2 is enabled on the SBC.
- D. Microsoft 365 Phone System licenses are not assigned to the users.

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sip-options-tls-certif>

NEW QUESTION 8

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains a user named User1.

A company policy states that all users must have voicemail configured so that callers can record a message or be transferred to reception.

You need to verify the voicemail configuration of User1 to ensure that it meets the requirements of the company policy.

How should you complete the command? To answer select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

<div> <div></div> <div>Get-CsOnlineUser</div> <div>Get-CsOnlineVoicemailPolicy</div> <div>Get-CsOnlineVoicemailUserSettings</div> <div>Get-CsUserCallingSettings</div> </div>	<div> <div></div> <div>-identity luser1@contoso.com Select displayname,</div> <div>ForwardingTarget</div> <div>ForwardingTargetType</div> <div>TransferTarget</div> <div>UnansweredTarget</div> </div>
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- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Get-CsUserCallingSettings

The Get-CsUserCallingSettings cmdlet will show the call forwarding, simultaneous ringing, call group and delegation settings for a user.

This cmdlet shows the call forwarding, simultaneous ringing, call group and delegation settings for a user. It will also show any call groups the user is a member of and if someone else has added the user as a delegate.

Box 2: ForwardingTarget Example.

This example shows that user2@contoso.com has simultaneous ringing set (IsForwardingEnabled and ForwardingType) to user3@contoso.com (ForwardingTarget and ForwardingTargetType) and if the call has not been answered (IsUnansweredEnabled) within 20 seconds (UnansweredDelay) the call is routed to voicemail (UnansweredTargetType).

Get-CsUserCallingSettings -Identity user2@contoso.com SipUri : sip:user2@contoso.com

IsForwardingEnabled : True ForwardingType : Simultaneous ForwardingTarget : sip:user3@contoso.com ForwardingTargetType : SingleTarget

IsUnansweredEnabled : True UnansweredTarget : UnansweredTargetType : Voicemail UnansweredDelay : 00:00:20

Delegates : Delegators :

CallGroupOrder : InOrder CallGroupTargets : {} GroupMembershipDetails : GroupNotificationOverride : Incorrect:

* Not Get-CSOnlineVoicemailPolicy.

Use the Get-CsOnlineVoicemailPolicy cmdlet to get a list of all pre-configured policy instances related to Cloud Voicemail service.

This cmdlet retrieves information about one or more voicemail policies that have been configured for use in your organization. Voicemail policies are used by the organization to manage Voicemail-related features such as transcription.

Reference:

<https://docs.microsoft.com/en-us/powershell/module/teams/get-csusercallingsettings>

NEW QUESTION 9

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment and a Survivable Branch Appliance (SBA) at a site. You add a new Teams user.

You need to ensure that the user at the site can place and receive PSTN calls in the event of an internet outage. What should you do?

- A. Add the user as a member of a call queue.
- B. Modify the online voice routing policy.
- C. Run the Grant-CsTeamsSurvivableBranchAppliancePolicy cmdlet.
- D. Run the Grant-CsTenantDialPlan cmdlet.

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance>

NEW QUESTION 10

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are designing a room that will be used for collaboration.

You need to select a device for the room. The device must meet the following requirements:

- > Support video.
- > Support one-touch join for meetings.
- >

- Can start new meetings from within the room.
- Support HDMI ingestion of content into Teams.

Which type of device should you select? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Microsoft Teams Rooms on Android
- B. Microsoft Teams panels
- C. Microsoft Teams Rooms on Windows
- D. Microsoft Surface Hub 2S.
- E. Microsoft Teams displays.

Answer: AC

Explanation:

Reference:
<https://docs.microsoft.com/en-us/microsoftteams/rooms/teams-devices-feature-comparison>

NEW QUESTION 10

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure the call queue to use a team and a channel. Does this meet the goal?

- A. Yes
- B. No

Answer: A

Explanation:

Reference:
<https://regroove.ca/stellark/2021/09/15/redirect-teams-auto-attendant-voicemail-to-a-channel-updated-method/>

NEW QUESTION 13

- (Exam Topic 3)

You are enabling users for Direct Routing. You already assigned licenses to the users. You need to complete the user setup.

Which two cmdlets should you run? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Set-CsOnlineVoiceUser
- B. Grant-CsOnlineVoiceRoutinePolicy
- C. Set-CsUser
- D. Grant-CsVoicePolicy
- E. Set-CsUserPstnSettings

Answer: BC

NEW QUESTION 18

- (Exam Topic 3)

You need to provision a Microsoft Teams-certified common area phone device at a field site. The solution must ensure that a standard user can complete the physical handset tasks without sharing credentials.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

From the Microsoft Team admin center, apply a managed tag to the device.

From the Microsoft Team admin center, upload the MAC address of the device.

Instruct the user to enter the verification code on the device.

Enable the web server on the device and sign in by using a browser.

From the Microsoft Team admin center, sign in to the device remotely.

From the Microsoft Team admin center, generate a verification code.

Answer Area

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, table Description automatically generated with medium confidence

From the Microsoft Teams admin center, upload the MAC address of the device

From the Microsoft Teams admin center, generate a verification code

Instruct the user to enter the verification code on the device

From the Microsoft Teams admin center, remotely sign-in a user to the device

Reference:

<https://docs.microsoft.com/en-us/MicrosoftTeams/devices/remote-provision-remote-login>

NEW QUESTION 23

- (Exam Topic 3)

Your company has offices in London and Vancouver

The company has a Teams Phone deployment that uses Calling Plans. The London office contains a user named User1.

User1 moves from the London office to the Vancouver office.

You need to update the phone number and emergency location of User1 to match the new office. What should you do first?

- A. Run New-CsTeamsEmergencyCallingPolicy -Identity Vancouver.
- B. Modify the current Usage location for User1.
- C. Run Grant-CsTeamsEmergencyCallingPolicy -Identity Vancouver.
- D. Add a new emergency location for User1.

Answer: D

Explanation:

Assign an emergency location

You can assign emergency locations for your organization in the Microsoft Teams admin center or by using PowerShell.

To assign an emergency location, be sure the location, users, and phone numbers are all in the same country. Using the Microsoft Teams admin center

- > In the left navigation of the Microsoft Teams admin center, click Locations > Emergency addresses.
- > Click Add.
- > Enter a name and description for the location.
- > Select the country or region, and then enter the address.
- > If the address isn't found and you want to manually edit the address, turn on Edit the address manually.
- > Click Save.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/add-change-remove-emergency-location-organization>

NEW QUESTION 26

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.

You migrate the users to Teams.

You need to ensure that the users have phone numbers.

Solution: From the Microsoft Teams admin center, you place a new order for service numbers. Does this meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/getting-service-phone-numbers>

NEW QUESTION 31

- (Exam Topic 3)

You need to prevent a specific user from calling international phone numbers from within a Microsoft Teams meeting. What should you do?

- A. Assign a domestic-only calling plan to the user.
- B. Assign a tenant dial plan to the user.
- C. Disable Enterprise Voice for the user
- D. Assign a dial-out policy to the user.
- E. Remove Communications Credits from

Answer: D

Explanation:
Reference:
<https://docs.microsoft.com/en-us/microsoftteams/outbound-calling-restriction-policies>

NEW QUESTION 33

- (Exam Topic 3)
You have a Microsoft Teams Phone deployment.
You need to configure voice routing for Direct Routing. The solution must only allow calling within the United States and Canada for a user named user1@contoso.com.
Which four actions should you perform in sequence to minimize user call disruption? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.
NOTE: More than one order of answer choices is correct. You will receive credit for any of the correct orders you select.

Actions

Create a voice route that has a dialed number pattern of `^\+1(\d{10})$`.

Create a dial plan.

Assign a dial plan to user1.

In the global dial plan, create a normalization rule that has a pattern of `^\+1(\d{10})$`.

Assign a voice routing policy to user1.

Create a voice routing policy.

Add a PSTN usage record named Record1.

Answer Area

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions

Create a voice route that has a dialed number pattern of `^\+1(\d{10})$`.

Create a dial plan.

Assign a dial plan to user1.

In the global dial plan, create a normalization rule that has a pattern of `^\+1(\d{10})$`.

Assign a voice routing policy to user1.

Create a voice routing policy.

Add a PSTN usage record named Record1.

Answer Area

Create a voice routing policy.

Assign a dial plan to user1.

In the global dial plan, create a normalization rule that has a pattern of `^\+1(\d{10})$`.

NEW QUESTION 38

- (Exam Topic 3)
Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones. The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.
Solution: From Devices in the Microsoft Teams admin center, you locate each affected phone and review the settings on the Details tab.
Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 42

- (Exam Topic 3)
You are deploying Microsoft Skype for Business 3PIP phones to remote sites for use with Microsoft Teams. You need to sign each 3PIP phone in to Teams. What are two possible ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. From the Microsoft Teams admin center, remotely provision a new device.
- B. From the device, instruct a local user to sign in from a computer that connects to the device by using a USB cable.
- C. From the device, instruct a local user to sign in by using the device itself.
- D. From the device, instruct a local user to use the direct inward dial (DID) number and PIN of the assigned account.
- E. From the device, instruct a local user to sign in from the web.

Answer: CE

NEW QUESTION 47

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing.

You plan to use Microsoft Power BI to analyze Call Quality Dashboard (CQD) data for the deployment. You download the Power BI query templates for CQD from the Microsoft Download Center.

You need to use Power BI Desktop to review reports about PSTN calls that go through Direct Routing. What should you do first?

- A. From Microsoft Call Quality Dashboard download the current Tenant Data Upload file
- B. Publish the template to the Power BI service.
- C. Install the Power BI Connector for CQD.
- D. Install the Microsoft Power Platform connector.

Answer: C

Explanation:

Before you can use these PBIT files, you'll need to Install the Power BI Connector for Microsoft CQD using the MicrosoftCallQuality.pqx file included in the download.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/cqd-power-bi-query-templates>

NEW QUESTION 51

- (Exam Topic 3)

Your company deploys 200 Microsoft Teams Rooms on Windows systems.

You are evaluating whether to purchase the Microsoft Teams Rooms Premium license for the rooms. Which two actions require the Microsoft Teams Rooms Premium license? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point

- A. Download device logs.
- B. View peripheral health.
- C. Get reporting insights into room usage and participant count
- D. Postpone updates until a certain date.
- E. Modify the Direct guest jam settings

Answer: BC

Explanation:

Reference: <https://docs.microsoft.com/en-us/microsoftteams/rooms/microsoft-teams-rooms-premium>

NEW QUESTION 52

- (Exam Topic 3)

Your company has an office in Atlanta.

The company has a Microsoft Teams Phone deployment that contains a toll-free phone number. You notice that the Atlanta office has significantly high toll-free dial-in usage for meetings. You need to disable the toll-free number for meetings organized by users in the Atlanta office. Which type of policy should you configure from the Microsoft Teams admin center?

- A. meeting
- B. calling
- C. audio conferencing
- D. voice routing

Answer: C

Explanation:

Disabling toll-free numbers for specific users

- * 1. From the Microsoft Teams admin center:
- * 2. In the left navigation, click Users, and then select the user from the list of available users.
- * 3. Next to Audio Conferencing, click Edit.
- * 4. Set Include toll-free numbers in meeting requests from this user to Off.
- * 5. Click Save.

Reference:

<https://learn.microsoft.com/en-us/skypeforbusiness/audio-conferencing-in-office-365/disabling-toll-free-number>

NEW QUESTION 54

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment

You use Direct Routing with a Survivable Branch Appliance (SBA) at a site. The site experiences an extended internet outage.

Which three PSTN calling scenarios are possible during the outage? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. dynamic emergency calling
- B. outbound PSTN calls
- C. inbound PSTN calls
- D. call transfer of PSTN calls
- E. hold and resume of PSTN calls

Answer: ABC

Explanation:

Reference:

<https://docs.microsoft.com/en-us/skypeforbusiness/plan-your-deployment/enterprise-voice-solution/enterprise-v>

NEW QUESTION 58

- (Exam Topic 3)

You are deploying Microsoft Teams Phone.

You have offices in the United States, the United Kingdom, Brazil, India, and China. You will use Direct Routing for all the locations.

You need to create a network topology for roaming bandwidth policies.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Add the Teams client public IP addresses to the Trusted IPs list.
- B. Create a network site.
- C. From the Microsoft 365 admin center, assign a usage location.
- D. Set Preferred country or region for media traffic for the Session Border Controller (SBC).
- E. Implement dynamic emergency calling with Presence Information Data Format Location Object (PIDF-LO).

Answer: ABE

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-your-network-topology>

NEW QUESTION 63

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You deploy a new network site.

You discover that the new site is not listed in location-based reports. Other sites appear in the reports. You need to ensure that all the sites appear in the reports.

What should you do?

- A. From Network planner in the Microsoft Teams admin center, modify an existing network plan.
- B. From Network planner in the Microsoft Teams admin center, add a new persona.
- C. From the Microsoft Call Quality Dashboard, select Tenant Data Upload and upload a CSV file that contains the new network site only.
- D. From the Microsoft Call Quality Dashboard, select Tenant Data Upload and upload a CSV file that contains all the network sites.
- E. From Network planner in the Microsoft Teams admin center, add a new network plan.

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data>

NEW QUESTION 66

- (Exam Topic 3)

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Users in the Microsoft Teams admin center, you locate each affected user and review the settings on the Voice tab.

Does this meet the goal?

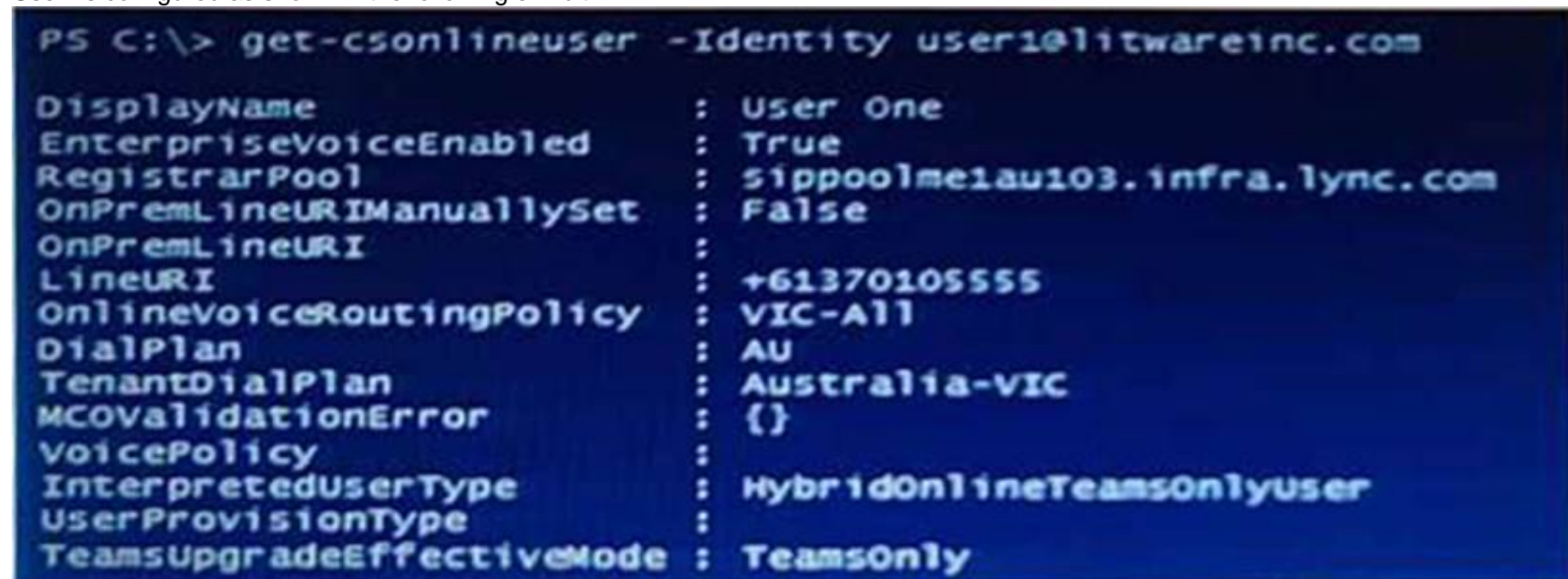
- A. Yes
- B. No

Answer: A

NEW QUESTION 69

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. The 613 7010 5XXX phone number range is allocated to the Session Border Controller (SBC). A user named User1 is configured as shown in the following exhibit.



```
PS C:\> get-csonlineuser -Identity user1@litwareinc.com

DisplayName           : User One
EnterpriseVoiceEnabled : True
RegistrarPool         : sippoolme1au103.infra.lync.com
OnPremLineURIManuallySet : False
OnPremLineURI         :
LineURI               : +61370105555
OnlineVoiceRoutingPolicy : VIC-All
DialPlan              : AU
TenantDialPlan        : Australia-VIC
MCOValidationErrors   : {}
VoicePolicy           :
InterpretedUserType    : HybridOnlineTeamsOnlyuser
UserProvisionType      :
TeamsUpgradeEffectiveMode : TeamsOnly
```

User1 reports that when an external caller attempts to call the phone number of User1, the external caller receives an error message.

User 1 can make outbound calls, but no caller ID appears.

Which two commands should you run to resolve the issues? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A) Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber "+61370105555"
- B) Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber \$null
- C) Set-CsUser user1@litwareinc.com -OnPremLineURI "tel: +61370105555"

D) Set-CsUser user1@litwareinc.com -EnterpriseVoiceEnabled \$false
E) Grant-CsOnlineVoiceRoutingPolicy -Identity user1@litwareinc.com -PolicyName \$null

- A. Option A
- B. Option B
- C. Option C
- D. Option D
- E. Option E

Answer: AD

Explanation:

Reference:
<https://docs.microsoft.com/en-us/powershell/module/skype/set-csonlinevoiceuser?view=skype-ps>

NEW QUESTION 74

- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones. The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.
Solution: From Device in the Microsoft Teams admin center, you select IP Phones, select the Configuration profiles tab, select Standard Phone Policy, and select Assigned devices.
Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 78

- (Exam Topic 3)
You have a Microsoft Teams Phone deployment.
When you attempt to deploy a Session Border Controller (SBC) named sfac1xontoso.com. you receive the following error message: "We cant use the "SBCI-Contoso.com" domain as it hasn't been set up in the organization. Try agaax. If you continue to have problems, contact Microsoft customer support."
You need to add the SBC to the tenant.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

From the Microsoft 365 admin center, add a licensed user that has a UPN to the contoso.com domain.

From the Microsoft Teams admin center, enable external access for the contoso.com domain.

From the Microsoft Teams admin center, add the SBC as sbc1.contoso.onmicrosoft.com.

From the Microsoft 365 admin center, validate the contoso.com domain.

From the Microsoft Teams admin center, add the SBC as sbc1.contoso.com.

Answer Area

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions

From the Microsoft 365 admin center, add a licensed user that has a UPN to the contoso.com domain.

From the Microsoft Teams admin center, enable external access for the contoso.com domain.

From the Microsoft Teams admin center, add the SBC as sbc1.contoso.onmicrosoft.com.

From the Microsoft 365 admin center, validate the contoso.com domain.

From the Microsoft Teams admin center, add the SBC as sbc1.contoso.com.

Answer Area

From the Microsoft Teams admin center, add the SBC as sbc1.contoso.onmicrosoft.com.

From the Microsoft 365 admin center, add a licensed user that has a UPN to the contoso.com domain.

From the Microsoft Teams admin center, add the SBC as sbc1.contoso.com.

NEW QUESTION 81

- (Exam Topic 3)
You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to

prevent the users from adding video during calls. Solution: You run New-CsTeams-MeetingPolicy and set the -MediaBitRateKb parameter set to 1. Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 82

- (Exam Topic 3)

Your company has offices in 10 countries. The company has a tenant dial plan configured for each country. The company recently opened an office in a new country.

You need to create a new tenant dial plan that meets the unique dialing requirements of the new country. What should you do?

- A. Run the New-CsOnlineVoiceRoutingPolicy cmdlet.
- B. From the Microsoft Teams admin center, select Voice, select Dial plan, and then select Add.
- C. From the Microsoft Teams admin center, select Locations, select Network topology, and then select Add.
- D. Run the Sec-CsTenancDialPlan cmdlet.

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

NEW QUESTION 85

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have two users that must receive calls for one another. When a call is received by one user, the other user must only receive a visual notification. What should you use?

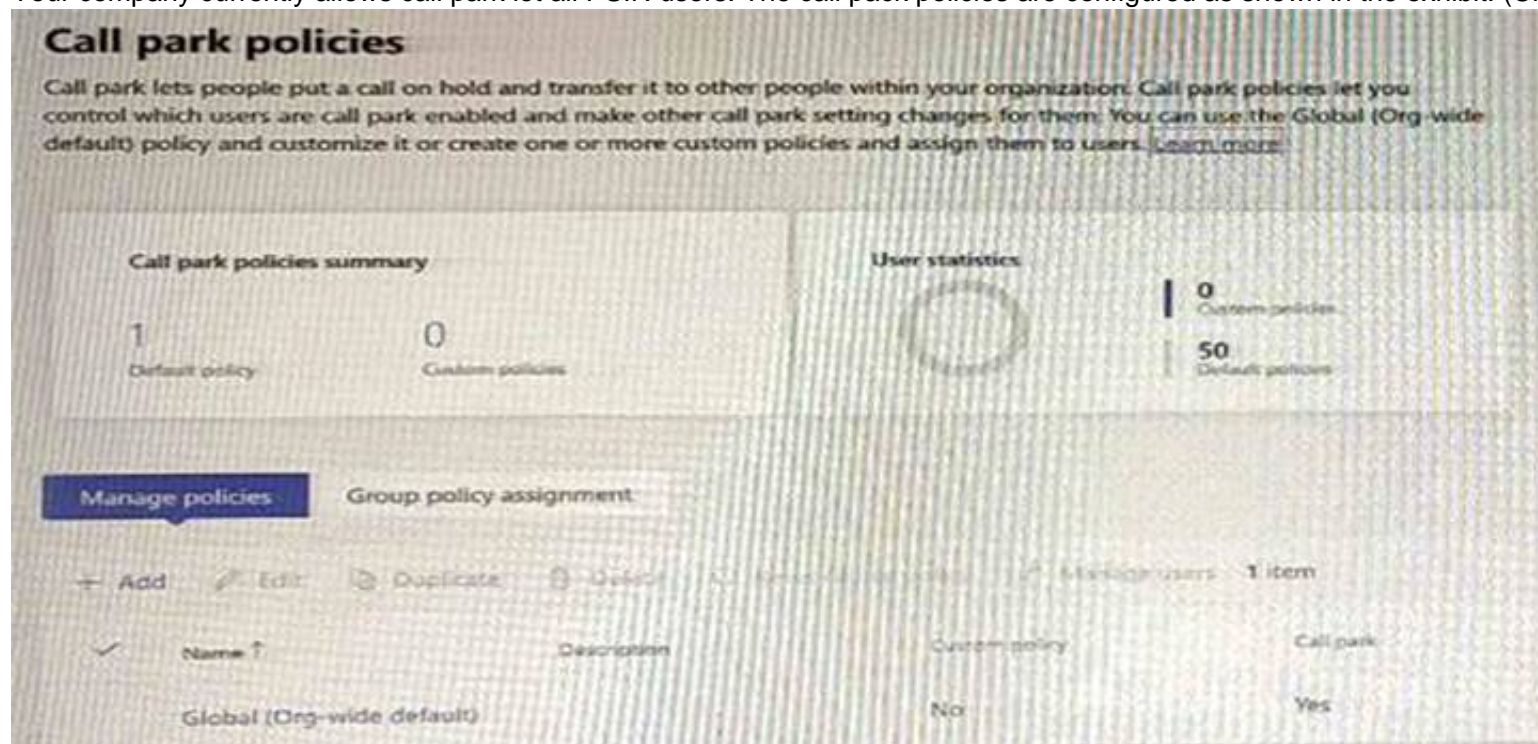
- A. a calling policy
- B. call delegation
- C. group call pickup
- D. call parte and retrieve
- E. call forwarding

Answer: C

NEW QUESTION 86

- (Exam Topic 3)

Your company currently allows call park lot all PSIN users. The call pack policies are configured as shown in the exhibit. (Click the Exhibit tab.)



You have a Microsoft 365 group named Help Desk.

You need to ensure that only the Help Desk group can use call park. The solution must minimize the number of policies and administrative effort.

Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Assign Policy2 to all users.
- B. In the Global (Org-wide default) policy, set Allow call park to Off.
- C. Create a new call park policy named Policy2 and set Allow call park to Off.
- D. Assign Policy1 to the Help Desk group.
- E. Assign the Global (Org-wide default) policy to the users in the Help Desk group.
- F. Create a new call park policy named Policy1 and set Allow call park to On

Answer: BDF

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/call-park-and-retrieve>

NEW QUESTION 89

- (Exam Topic 3)

You have an analog phone system.

You plan to migrate to Microsoft Teams Phone.

You need to recommend devices for common area phones that any user can use. The solution must meet the following requirements;

- Can access the Teams directory for dial by name.
- Can be administered remotely.
- Can place and pick up calls.
- Support hot desking.
- Minimize costs.

Which type of devices should you recommend?

- A. Microsoft-certified 3PIP handsets
- B. Microsoft Teams-certified handsets
- C. Microsoft Teams Rooms devices
- D. Microsoft-certified headsets
- E. the existing analog handsets

Answer: C

NEW QUESTION 94

- (Exam Topic 3)

You are migrating users from Microsoft Skype for Business to Microsoft Teams.

You plan to create an auto attendant that can be used by all the users during the migration. You need to create the resource account for the auto attendant

What should you use?

- A. the Resource accounts node in the Microsoft Teams admin center
- B. the Users node in the Microsoft 365 admin center
- C. the New-CsHybridApplicationEndpoint cmdlet
- D. the New-CsOnlineApplicationEndpoint cmdlet
- E. the New-CsOnlineApplicationInstance cmdlet

Answer: A

NEW QUESTION 95

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are configuring emergency services for Direct Routing.

You need to notify a group of users when an emergency number is dialed. What should you configure in the Microsoft Teams admin center?

- A. an emergency calling policy
- B. a calling policy
- C. an emergency call routing policy
- D. a voice routing policy

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies>

NEW QUESTION 100

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains common area phones located in a public lobby. You need to enable Advanced calling features on all the common area phones.

What should you configure from the Microsoft Teams admin center?

- A. a customization policy
- B. a configuration profile
- C. a calling policy
- D. a policy package

Answer: B

Explanation:

Set up common area phones for Microsoft Teams Set policies for common area phones

Use policies to control which features are available to users on common area phones. Set up Advanced calling on common area phones (optional)

By default, the basic calling experience will be on the common area phone's home screen, but you can turn on an advanced calling experience.

To use these advanced calling features on supported Teams phone device models, you can turn on the Advanced calling toggle in the Teams admin center or on your Teams phone device that is signed into your Teams Shared Devices account.

Turning on advanced calling capabilities requires you to purchase hardware models that can support all required capabilities.

- * 1. Turn on Advanced calling in Teams admin center
- * 2. Sign into the Teams admin center with a Microsoft 365 admin account.
- * 3. From the left-side menu, navigate to Teams devices > Phones > and select the Configuration profiles tab.
- * 4. From the list, select the configuration profile assigned to your common area phone.
- * 5. Under the Calling settings section, find the Advanced calling toggle.
- * 6. Turn on the toggle.
- * 7. At the bottom of the page, select the Save button. Incorrect:

Not C: Calling policies

Use calling policies to enable private calls, using call forwarding, or simultaneous ring on common area phones.

Note: A common area phone is typically placed in an area like a lobby or another area that is available to many people to make a call: a reception area, lobby, or conference phone. Common area phones are signed in with accounts tied to a Microsoft Teams Shared Devices license.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/set-up-common-area-phones>

NEW QUESTION 105

- (Exam Topic 3)

Your company assigns an Office 365 E3 license to each user. All users are in France.

You plan to deploy Direct Routing.

Which additional license should you assign to the users?

- A. Microsoft 365 Domestic and International Calling Plan
- B. Microsoft Teams Phone Standard - Virtual User
- C. Microsoft 365 Domestic Calling Plan
- D. Microsoft 365 Audio Conferencing
- E. Microsoft Teams Phone Standard

Answer: E

NEW QUESTION 108

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to implement Local Media Optimization for Direct Routing users at a site. Users at the site frequently perform the following actions:

- A) Park calls.
- B) Transfer calls to other users.
- C) Escalate calls to conference calls.
- D) Place calls on hold.

Which action will be affected by implementing Local Media Optimization?

- A. Park calls.
- B. Place calls on hold.
- C. Transfer calls to other users.
- D. Escalate calls to conference calls

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-media-optimization#known-issues>

NEW QUESTION 110

- (Exam Topic 3)

Your company hires a new employee in Lisbon.

You assign a Microsoft 365 E3 license to the employee.

The employee must schedule meetings that will include customers in Lisbon. The customers will dial in to the meetings by using PSTN.

You need to ensure that the employee can send meeting invitations that include a dial-in conferencing bridge. The bridge must be set to a local number in Lisbon instead of the company's default dial-in conferencing bridge number.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. From Users in the Microsoft Teams admin center, edit the Audio conferencing settings of the employee.
- B. From the Microsoft Teams admin center, modify the settings of the default conferencing bridge.
- C. From the Microsoft 365 admin center, assign an Auto Conferencing add-on license to the employee.
- D. From the Microsoft 365 admin center, set the usage location of the employee to Portugal.

Answer: BC

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/audio-conferencing-in-office-365> <https://docs.microsoft.com/en-us/microsoftteams/change-the-phone-numbers-on-your-audio-conferencing-bridg>

NEW QUESTION 113

- (Exam Topic 3)

You are planning a Microsoft Teams Phone deployment. That will use Direct Routing. You need to allow traffic from Microsoft 365 to a Session Border Controller (SBC). Which IP address ranges should you allow through the firewall?

- A. 52.112.0.0/14 and 52.120.0.0/14
- B. 10.10.0.0/24 and 10.11.0.0/24
- C. 8.8.8.8/32 and 4422/32
- D. 132.245.0.0/16 and 40.104.0.0/15

Answer: A

NEW QUESTION 117

- (Exam Topic 3)

You have a Teams Phone deployment that uses Direct Routing on a single Session Border Controller (SBC). Users report that outbound PSTN calls are failing, but inbound PSTN calls are successful.

When you review the SBC logs, you discover that Microsoft is responding to SIP option requests, but is NOT sending SIP option requests. What is the cause of the issue?

- A. The online PSTN gateway is disabled.
- B. An SBC certificate is expired.
- C. An external DNS entry is missing from the FQDN of the SBC.
- D. The phone numbers of the users are defined by running the New-CsTeamsUnassignedNuiertoer Treatment cmdlet.

Answer: A

Explanation:

Issues that affect outbound direct routing calls

You might experience various issues when you use Direct Routing to make outbound calls from a Microsoft Teams client to a Session Border Controller (SBC).

These issues include the following:

An incorrect caller ID is displayed to the call recipient. A connection to the SBC is not established.

Some users in a tenant are unable to make calls. No users in a tenant are able to make calls.

No users are able to make calls

If none of the users are able to make calls, the calls are probably not reaching the SBC. Check for one of the following causes.

Cause 1

Teams has a disabled gateway. Resolution 1

Use the Microsoft Teams admin center to make sure that the gateway that's used by Teams is available and enabled.

Reference:

[https://learn.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/issues-with-outbound](https://learn.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/issues-with-outbound-calls)

NEW QUESTION 121

- (Exam Topic 3)

You have a Teams Phone deployment.

You are designing a meeting space that contains a Teams certified conference phone. You need to configure the phone to meet the following requirements:

Show the calendar on the display by default Support one-touch join for Teams meetings

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Create and assign a Teams IP phone policy
- B. Assign a Microsoft Teams Rooms Pro license to the phone
- C. Assign a Shared Device license to the phone
- D. Create and assign an Audio Conferencing policy
- E. Enable the Cloud Video Interop for Teams service

Answer: BD

Explanation:

B: Teams Rooms license service plan comparison

The following table shows the services included in each Teams Rooms license.

	Microsoft Teams Rooms Basic	Microsoft Teams Rooms Pro
Maximum number of licenses	25	Unlimited
Microsoft Teams	✓	✓
Audio Conferencing ¹	✓	✓
Whiteboard	✓	✓
Teams Phone		✓
Microsoft Intune ²		✓
Azure Active Directory Premium Plan 1		✓
Skype for Business Plan 2 ³		✓

Note: Microsoft Teams Rooms licenses

Microsoft offers two licenses for Teams Rooms systems that participate in Teams meetings and calls: Microsoft Teams Rooms Pro delivers enhanced in-room meeting experiences like intelligent audio and video, front row and large galleries, and dual screen support. The Teams Rooms Pro license also provides advanced management features like remote device management, conditional access policies, and detailed device analytics.

Teams Rooms Pro is a great fit for medium and enterprise organizations, as well as smaller organizations with larger room counts or more advanced needs.

Teams Rooms Pro licenses can be used to license both certified Teams Rooms systems and Teams Panels.

Microsoft Teams Rooms Basic provides core meeting experiences to organizations that purchase a certified Microsoft Teams Rooms system, at no additional cost.

The Teams Rooms Basic license includes scheduling, joining meetings, content sharing, and collaborative white boarding, as well as basic security and management capabilities out-of-the-box.

Incorrect: Not C:

Microsoft Teams Shared Devices licenses aren't supported on and won't work with Teams Rooms devices. Teams Rooms devices should only be assigned Teams Rooms Basic or Teams Rooms Pro licenses.

Not E: Cloud Video Interop (CVI) is a Microsoft Qualified third-party solution that enables third-party meeting rooms (telepresence) and personal video devices (VTCs) to join Microsoft Teams meetings.

With Microsoft Teams, you get rich online content collaboration in meetings that include audio, video, and content sharing.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/rooms-licensing>

NEW QUESTION 124

- (Exam Topic 3)

You have a Teams Phone deployment that contains a branch office.

You need to restrict toll bypass for a user based on the office in which the user is working during an inbound or outbound PSTN call.

What should you use?

- A. a voice routing policy
- B. Local Media Optimization
- C. Location-Based Routing
- D. dial plans
- E. a calling policy

Answer: E

Explanation:

Calling policies in Teams

In Microsoft Teams, calling policies control which calling and call forwarding features are available to users. Calling policies determine whether a user can make private calls, use call forwarding or simultaneous ringing to other users or external phone numbers, route calls to voicemail, send calls to call groups, use delegation for inbound and outbound calls, and so on.

You can use the global (Org-wide default) policy that's created automatically or create and assign custom policies.

Calling policies include:

* Prevent toll bypass and send calls through the PSTN

Turning on this setting sends calls through the Public Switched Telephone Network (PSTN) and incur charges rather than sending them through the network and bypassing the tolls. This setting is off by default.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/teams-calling-policy>

NEW QUESTION 125

- (Exam Topic 3)

You have a Teams Phone deployment that contains an Operator Connect provider in Canada. You implement a common area phone named lobbyphone1.

You need to configure lobbyphonel to meet the following requirements:

- Outgoing calls must be placed only from within Canada.
- Dial out during audio conferencing must be restricted.

How should you complete the command? To answer, select the appropriate options in the answer area.

Answer Area

<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right;">▼</div> <div style="background-color: #f0f0f0; padding: 2px;">Grant-CsDialoutPolicy</div> <div style="background-color: #f0f0f0; padding: 2px;">Grant-CsIPPhonePolicy</div> <div style="background-color: #f0f0f0; padding: 2px;">Grant-CsOnlineVoiceRoutingPolicy</div> <div style="background-color: #f0f0f0; padding: 2px;">Set-CsOnlineAudioConferencingRoutingPolicy</div> </div>	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right;">▼</div> <div style="background-color: #f0f0f0; padding: 2px;">DialoutCPCandPSTNDomestic</div> <div style="background-color: #f0f0f0; padding: 2px;">DialoutCPCZoneAPSTNDisabied</div> <div style="background-color: #f0f0f0; padding: 2px;">DialoutCPCZoneAPSTNDomestic</div> <div style="background-color: #f0f0f0; padding: 2px;">DialoutCPCDisabledPSTNDomestic</div> </div>
---	--

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right;">▼</div> <div style="background-color: #f0f0f0; padding: 2px; border: 2px solid red;">Grant-CsDialoutPolicy</div> <div style="background-color: #f0f0f0; padding: 2px;">Grant-CsIPPhonePolicy</div> <div style="background-color: #f0f0f0; padding: 2px;">Grant-CsOnlineVoiceRoutingPolicy</div> <div style="background-color: #f0f0f0; padding: 2px;">Set-CsOnlineAudioConferencingRoutingPolicy</div> </div>	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right;">▼</div> <div style="background-color: #f0f0f0; padding: 2px;">DialoutCPCandPSTNDomestic</div> <div style="background-color: #f0f0f0; padding: 2px; border: 2px solid red;">DialoutCPCZoneAPSTNDisabied</div> <div style="background-color: #f0f0f0; padding: 2px;">DialoutCPCZoneAPSTNDomestic</div> <div style="background-color: #f0f0f0; padding: 2px;">DialoutCPCDisabledPSTNDomestic</div> </div>
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NEW QUESTION 127

- (Exam Topic 3)

Your company has a Microsoft 365 E5 subscription that uses Microsoft Teams. The company has a department named HR.

You need to ensure that when a user in the HR department creates a highly confidential meeting, a watermark is applied to the recording.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Assign a meeting policy for the HR department users.
- B. Assign a Microsoft Teams Premium license to the HR department users.
- C. Assign a customization policy for the HR department users.
- D. Assign an Azure Information Protection Premium P2 license to the HR department users.
- E. Assign a meeting template policy for the HR department users.
- F. Assign an Azure Active Directory Premium P2 license to the HR department users.

Answer: AB

Explanation:

Watermark requires a Teams Premium license and it is enabled in a Meeting Policy: <https://learn.microsoft.com/en-US/microsoftteams/settings-policies->

reference?WT.mc_id=TeamsAdminCenterC

NEW QUESTION 128

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Devices in the Microsoft Teams admin center, you select Phones, find the reported phones, and review the Configuration profile column.

Does this meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 130

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. Direct Routing is enabled for all users. The users can place and receive PSTN calls. You are implementing emergency numbers in Teams.

You need to remove the + symbol from any three-digit calls to the Session Border Controller (SBC)..

How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamtranslationrule?view=skype-ps> <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-translate-numbers>

NEW QUESTION 132

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment

You assign a Microsoft 365 E5 license to a user named User1. You need to enable User1 for Direct Routing.

Which PowerShell cmdlet should you run?

- A. Set-CsCallingLineIdentity
- B. Set-CsUser
- C. Set-CsOnlineVoiceUser
- D. Set-CsUserServicesPolicy

Answer: A

NEW QUESTION 133

- (Exam Topic 3)

You create a network region Region1 in Microsoft Teams.

You are adding a network site to Region1. The site has a 1.5-Mb connection. You need to ensure that all users at the site have a good voice experience. What should you do?

- A. Create and assign a Teams Network Roaming Policy that has IP video disabled.
- B. Assign the Region1 users a meeting policy that has a media bit rate of 1,500 Kbps.
- C. Run the Microsoft 365 network connectivity test tool.
- D. Tag all traffic with a DSCP value of 46.

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-gb/powershell/module/skype/new-csteamsnetworkroamingpolicy?view=skype-ps>

NEW QUESTION 136

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have Teams devices located in meeting rooms and public areas. You need to turn on Device lock for the devices.

What should you configure?

- A. a calling policy
- B. a setup policy
- C. a Teams policy
- D. a configuration profile

Answer: D

Explanation:

Microsoft Teams Physical Device Management

NOTE: As at June 2020, there are no options to configure the Device Configuration Profiles by API or PowerShell.

There are a number of Microsoft Teams certified devices on the market from several different manufactures. These devices are listed on the Microsoft Teams Devices Page.

Once a device is logged in and the user setup, the device is registered to the tenant and a policy applied against it from the Configuration Profiles listed in the Microsoft Teams Admin Portal.

These Configuration Profiles allow you to set options like the devices: Timeout and lock status

Language Timezone Time format Screen saver

Network settings; and

To enable or disable the second PC port

If the Microsoft 365 tenant also has Intune setup, then the device is registered to Intune and any compliance policies are applied when the first user logs in.

Different Configuration Profiles can be used to setup phones with common attributes Reference:

<https://sbccconnect.com.au/pages/physical-device-management.html>

NEW QUESTION 140

- (Exam Topic 3)

You are deploying Teams Rooms to a Windows device.

You need to prevent meeting attendees from using room remote in the Teams mobile app. What should you configure in the Microsoft Teams admin center?

- A. Supported meeting mode
- B. Coordinated Meetings
- C. Front row experience
- D. Bluetooth beaconing

Answer: D

Explanation:

Manage a Microsoft Teams Rooms console settings remotely with an XML configuration file

This article discusses remote management of the default settings used by a Microsoft Teams Rooms device. It discusses how to create a master settings file and links to discussions of how to place them as needed on Teams Rooms.

It is possible for you to change default settings of Teams Rooms by updating a master XML file and sending copies to the remote Teams Rooms devices.

Create an XML configuration file

Any text editor can be used to create a settings file. The XML Elements table explains the elements shown in this sample SkypeSettings.xml (required file name) configuration file.

```
<SkypeSettings>
```

```
<AutoScreenShare>1</AutoScreenShare>
```

```
<HideMeetingName>1</HideMeetingName>
```

```
<AutoExitMeetingEnabled>true</AutoExitMeetingEnabled>
```

```
<AudioRenderDefaultDeviceVolume>70</AudioRenderDefaultDeviceVolume>
```

* Details omitted*

```
<AllowRoomRemoteEnabled>true</AllowRoomRemoteEnabled>
```

 Incorrect:

Not B: If you have one or more Microsoft Teams Rooms on Windows devices or Surface Hubs in a meeting room, you can set up Coordinated Meetings.

Coordinated Meetings lets you set up your Teams Rooms on Windows devices and Surface Hubs so that when you join a meeting on one device, the other devices in the room are also joined to the same meeting. You can configure your cameras, speakers, and microphones so that the ones that give participants the best experience are enabled while others are disabled. This avoids the dreaded echo and feedback noise participants can experience when adding multiple devices to a meeting.

Not C: Front Row layout in Teams Rooms— Additional functionality with the Front Row experience, a layout for hybrid meetings that enables users to see remote attendees at eye level and on dual screens. Users can see Chat in the right panel and participants with raised hands on the left panel. And, Meeting Chat is added in the Gallery, Large Gallery, and Together Mode layouts.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/xml-config-file> <https://learn.microsoft.com/en-us/microsoftteams/rooms/coordinated-meetings>

NEW QUESTION 142

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

_ You need to create two call queues named CQ1 and CQ2. The solution must meet the following requirements: CQ1 must balance incoming calls so that each call agent receives the same number of calls

_ Calls received by CQ2 must ring all call agents simultaneously

What should you configure for each requirement? To answer, drag the appropriate routing methods to the correct requirements. Each routing method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Routing methods

Attendant routing

Longest idle

Round robin

Serial routing

Answer Area

CQ1 must balance incoming calls so that each call agent receives the same number of calls:

Calls received in CQ2 must ring all call agents simultaneously:

- A. Mastered
 B. Not Mastered

Answer: A

Explanation:

Box 1: Round robin

CQ1 must balance incoming calls so that each call agent receives the same number of calls

Round robin balances the routing of incoming calls so that each call agent gets the same number of calls from the queue. This routing method may be desirable in an inbound sales environment to assure equal opportunity among all the call agents.

Box 2: Attendant routing

Calls received by CQ2 must ring all call agents simultaneously Attendant routing rings all agents in the queue at the same time. Reference:

<https://learn.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

NEW QUESTION 147

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You have a call queue named Customer Service.

You need to ensure that when the agents of Customer Service make calls, the outbound calling name appears as Contoso, and the caller ID shows the phone number of Customer Service. Other users must NOT be affected.

Which three actions should you perform? Each correct answer presents a part of the solution. NOTE: Each correct selection is worth one point.

- A. From the Microsoft Teams admin center configure a new caller ID policy
 B. Set Calling Party Name to the organization name.
 C. From the Microsoft Teams admin center, modify the global (Org-wide default) caller ID policy.
 D. Set Replace the caller ID with to Resource account
 E. Set Override the caller ID policy to On.

Answer: ADE

Explanation:

You can manage caller ID policies by going to Voice > Caller ID policies in the Microsoft Teams admin center. You can use the global (Org-wide default) policy or create and assign custom policies. Users in your organization automatically get the global policy unless you create and assign a custom policy.

Create a custom caller ID policy

- > In the left navigation of the Microsoft Teams admin center, go to Voice > Caller ID policies. (A)
- > Select Add.
- > Enter a name and description for the policy.
- > Turn on or off Block incoming caller ID and Override the caller ID policy. (E)
- > Enter a Calling Party Name.
- > Under Replace the caller ID with, set which caller ID is displayed for users by selecting one of the following: (D)

User's number: Display the user's number. Anonymous: Display the caller ID as Anonymous.

Resource account: Set a resource account associated with an Auto Attendant or Call Queue.

If you choose Resource account, you're prompted to specify a resource account for the next field, called Replace the caller ID with this resource account. Only resource accounts with an assigned phone number will be displayed. If you just assigned a phone number to the resource account, it may take a few minutes before the resource account is available for selection.

* 7. Select Save. Reference:

<https://learn.microsoft.com/en-us/microsoftteams/caller-id-policies>

NEW QUESTION 150

- (Exam Topic 3)

You use Microsoft Teams live events.

You configure a live events policy as shown in the following exhibit.

Sales Live Event Policy

Policy for Melbourne Live Events

Live events scheduling

On

Transcription for attendees

This setting is also controlled at Meetings > Meeting policies > Voice > Calling policies and Voice > Voicemail policies

On

Who can join scheduled live events

This setting is also controlled at Meetings > Meeting policies and Meetings > Meeting settings

Everyone in the organization

Record an event

This setting is also controlled at Meetings > Meeting policies and voice > Calling policies

Always record

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.
NOTE: Each correct selection is worth one point.

Answer Area

The policy will allow [answer choice] to join a live event

only employees

employees and their guests only

employees, guests, and federated partners

Live events based on the policy will support [answer choice]

attendee registration

presenter bios

subtitles in different languages

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
Box 1: only employees
In the exhibit we see: Who can join scheduled live events: Everyone in the organization Box 2: subtitles in different languages
We see: Transcription for attendees: On Reference:
<https://learn.microsoft.com/en-us/microsoftteams/teams-live-events/plan-for-teams-live-events>

NEW QUESTION 151
- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing. The deployment has the following configurations:

- > Direct Routing Session Border Controller (SBC) public IP subnet: 198.51.100.0/24
- > Teams client external IP subnet: 203.0.113.0/24
- > Teams client internal IP subnet: 192.168.0.0/24

You need to configure the network topology to support emergency call routing. Which network range should you add to the trusted IP addresses?

- A. 52.112.0.0/14
- B. 198.51.100.0/24
- C. 203.0.113.0/24
- D. 192.168.0.0/24

Answer: C

Explanation:
Reference:
<https://docs.microsoft.com/en-us/microsoftteams/manage-your-network-topology>

NEW QUESTION 152

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You redirect calls for the call queue to a shared voicemail box. Does this meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

NEW QUESTION 157

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period.

You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Teams Devices in the Microsoft Teams admin center, you locate each affected phone and review the settings on the Details tab.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 162

- (Exam Topic 3)

You have a dial plan named DPI.

You need to assign DPI to a new Microsoft Teams user named User1. You must verify that the appropriate dial plan and the associated normalization rules are assigned to User1.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

<div><div></div><div>▼</div></div> <div>Grant-CsTeamsCallingPolicy</div> <div>Grant-CsTenantDialPlan</div> <div>Set-CsTenantDialPlan</div> <div>Set-CsUser</div>	<code>-Identity user1@contoso.com -PolicyName DP1</code>
<div><div></div><div>▼</div></div> <div>Get-CsEffectiveTenantDialPlan</div> <div>Get-CsOnlineUser</div> <div>Get-CsOnlineVoiceUser</div> <div>Test-CsEffectiveTenantDialPlan</div>	<code>-Identity user1@contoso.com</code>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

NEW QUESTION 165

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to provide two users with the ability to share a single phone number for inbound and outbound calling.

What are two ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. call queues

- B. call forwarding
- C. group call pickup
- D. call delegation
- E. call park

Answer: AC

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

<https://docs.microsoft.com/en-us/microsoftteams/call-sharing-and-group-call-pickup>

NEW QUESTION 170

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to configure users to include a toll free phone number as part of their meeting invites. Which type of policy should you configure?

- A. voice routing
- B. audio conferencing
- C. customization
- D. meeting

Answer: B

Explanation:

Initial assignment of phone numbers that are included in the meeting invites for users

The phone numbers included in the meeting invites of users enabled for Audio Conferencing are defined in the TeamsAudioConferencingPolicy that's assigned to users. When a TeamsAudioConferencingPolicy is assigned to a user, all toll and toll-free phone numbers added in the policy are included in meeting invites for users who have that policy. If a user is assigned a TeamsAudioConferencingPolicy and there aren't any toll or toll-free phone numbers added to the policy, then in that case the phone numbers that appear in the meeting invites of these users are defined by the default conferencing toll phone number and the default conferencing toll-free phone number in each individual user's settings.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/set-the-phone-numbers-included-on-invites-in-teams>

NEW QUESTION 175

- (Exam Topic 3)

You port phone numbers from a legacy earner to Microsoft Teams Phone to use with Microsoft Teams Calling Plans.

You attempt to assign a number to a resource account that will be used by an auto attendant, but the number does NOT appear on the list of available numbers.

You need to ensure that you can assign the number to the resource account. What should you do?

- A. Submit a request to convert the number from a user number to a service number.
- B. Run the Set-CsOnlineApplicationInstance cmdlet.
- C. Run the Set-CsTeamsUnassignedNumber Treatment cmdlet.
- D. Order a new number from Microsoft.

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/set-csonlineapplicationinstance?view=skype-ps>

NEW QUESTION 180

- (Exam Topic 3)

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Devices in the Microsoft Teams admin center, you select IP Phones, find the reported phones, and review the Configuration profile column.

Does this meet the goal?

- A. Yes
- B. No

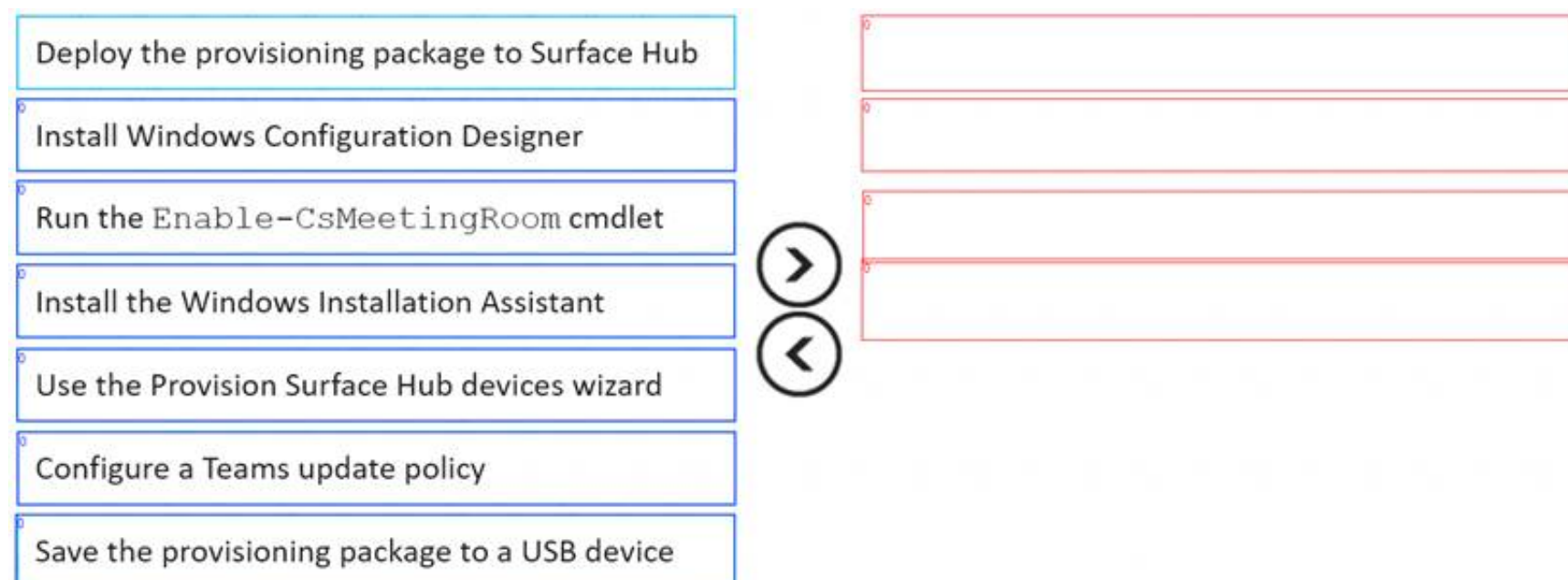
Answer: A

NEW QUESTION 182

- (Exam Topic 3)

Your company plans to use Microsoft Teams for collaboration and communication. You need to deploy Microsoft Surface Hub devices to Teams meeting rooms.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Step 1: Install Windows Configuration Designer

Step 2: Use the Provision Surface Hub devices wizard Create provisioning packages for Surface Hub

Provisioning packages allow you to automate deployment of key features, helping deliver a consistent experience across all Surface Hubs in your organization.

Using Windows Configuration Designer (WCD) on a separate PC, you can complete the following tasks:

Enroll in Active Directory or Azure Active Directory Create a device administrator account

Add applications and certificates Configure proxy settings

Configure Configuration Service Provider (CSP) settings

Overview

On a separate PC running Windows 10 or Windows 11, install Windows Configuration Designer from the Microsoft Store.

Select Provision Surface Hub devices to configure common settings using a wizard. Or select Advanced provisioning to view and configure all possible settings.

Create the provisioning package and save it to a USB drive.

Deploy the package to your Surface Hub during first-run setup, or through the Settings app. Step 3: Save the provisioning package to a USB device

Step 4: Deploy the provisioning package to Surface Hub Reference:

<https://learn.microsoft.com/en-us/surface-hub/provisioning-packages-for-surface-hub>

NEW QUESTION 183

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsMeetingPolicy and set the -MediaBitRateKb parameter to 1.

Does this meet the goal?

- A. Yes
B. No

Answer: B

Explanation:

Instead run New-CsTeamsNetworkRoamingPolicy and set the -AllowIPVideo parameter to \$False.

Note: The New-CsTeamsNetworkRoamingPolicy cmdlet allows IT Admins to create policies for Network Roaming and Bandwidth Control experiences in Microsoft Teams.

The TeamsNetworkRoamingPolicy cmdlets enable administrators to provide specific settings from the TeamsMeetingPolicy to be rendered dynamically based upon the location of the Teams client. The TeamsNetworkRoamingPolicy cannot be granted to a user but instead can be assigned to a network site. The settings from the TeamsMeetingPolicy included are AllowIPVideo and MediaBitRateKb. When a Teams client is connected to a network site where a CsTeamRoamingPolicy is assigned, these two settings from the TeamsRoamingPolicy will be used instead of the settings from the TeamsMeetingPolicy.

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamsnetworkroamingpolicy>

NEW QUESTION 185

- (Exam Topic 3)

Your company plans hosts a Microsoft Teams live event for a specific group of people.

As part of the initial setup, you need to assign roles to event group members. The members must perform the following tasks:

Invite attendees Moderate Q&A

Start and stop the live event

What is the least privileged role that can perform each task? To answer drag the appropriate roles to the correct tasks. Each role may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Roles	Answer Area
<div>0</div> Attendee	Invite attendees: <div>0</div>
<div>0</div> Organizer	Moderate Q&A: <div>0</div>
<div>0</div> Presenter	Start and stop the live event: <div>0</div>
<div>0</div> Producer	

- A. Mastered
- B. Not Mastered

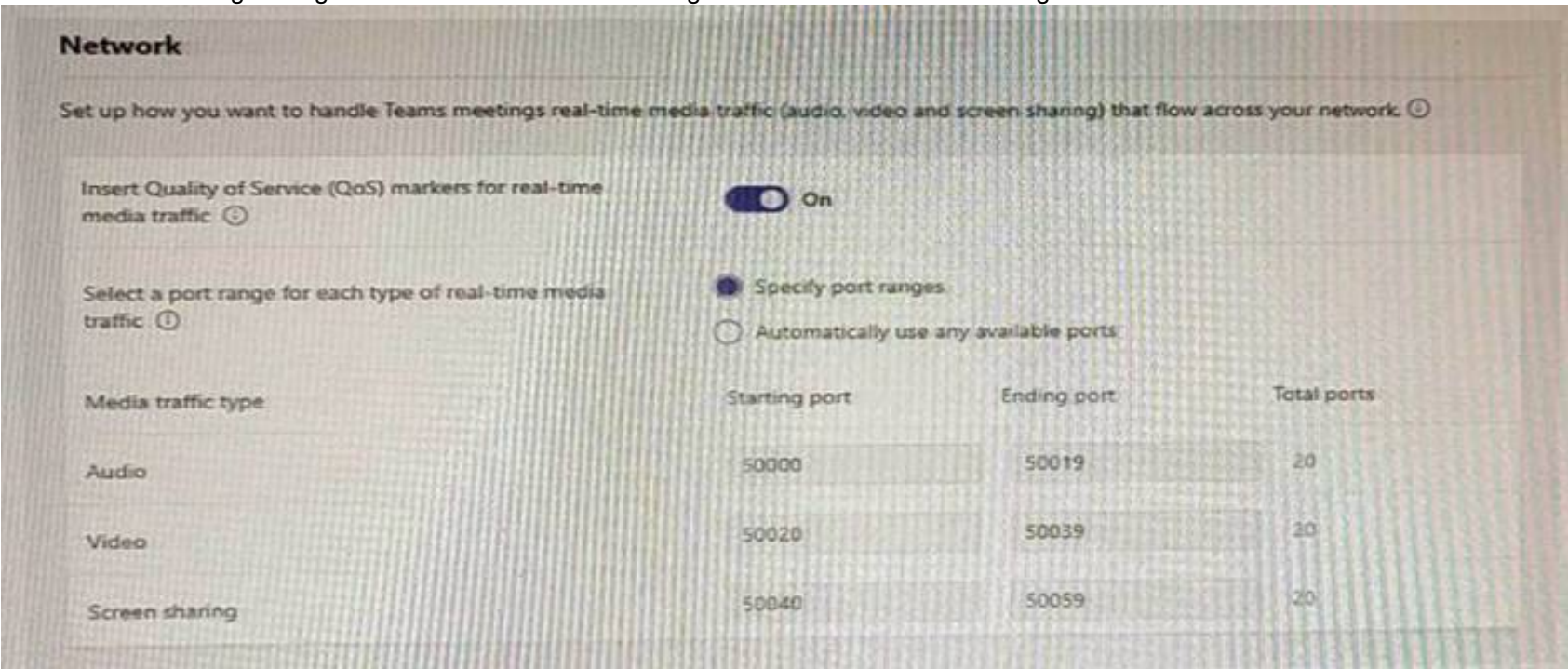
Answer: A

Explanation:

Box 1: Organizer Invite attendees
Live Event Roles and Responsibilities
Event organizers can invite others to the event and grant them one of two roles: Producer or Presenter. Both roles have different access and responsibilities for the Live Event. You can have multiple producers and presenters (up to 250, though only the last 10 who have spoken will appear in the producer view list).
Box 2: Presenter Moderate Q&A Presenter Capabilities
Please see Microsoft's documentation for additional details on presenter capabilities.
Share video, your screen, or other content that the producer can then send to the Live Event
Sharing of computer audio in a Live Event is current only support on the Windows client of MS Teams. Mute other presenters
Chat with other producers and presenters Moderate Q&A
Manage the event recording and reports Box 3: Producer
Start and stop the live event Producers
Producers have access and control over nearly all settings and details for an event. However, especially in larger Live Events, a producer tends to have the more supportive role of managing which video feeds, shared screens, or other content is presented in the event.
Consider limiting the number of producers for your event. Not only is the producer interface more complex than the presenter's, but having more producers than needed can make coordination more difficult.
Producer Capabilities
Please see Microsoft's documentation for additional details on producer capabilities.
Select video feeds or other content shared by presenters or producers and send them to the event Mute presenters or producers individually or collectively
Chat with other producers and presenters Start and end the Live Event
Moderate Q&A
Manage the event recording and reports Reference:
https://www.uvm.edu/it/kb/article/teams-live-events/

NEW QUESTION 186

- (Exam Topic 3)
The network meeting settings for Microsoft Teams are configured as shown in the following exhibit.



Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.
NOTE: Each correct selection is worth one point.

The Teams Transport Relay service will use UDP ports [answer choice].

	▼
3478 through 3481	
50000 through 50019	
50020 through 50039	
50040 through 50050	

If you set Insert Quality of Service (QoS) markers for real-time media traffic to **Off**, the Teams Transport Relay Service will use UDP port [answer choice].

	▼
80	
443	
3478	
50000	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated

NEW QUESTION 189

- (Exam Topic 3)
You have a Microsoft Teams Rooms on Windows system in a local conference room. The system is NOT joined to Active Directory. You need to ensure that the system can be managed by using RDP. Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Press CTRL + ALT + DELETE .	
Configure the Remote Desktop settings and sign out.	
From Settings in the Microsoft Teams Rooms app, select Windows settings .	
Select the Administrator account and enter the password.	
From Settings in the Microsoft Teams Rooms app, select the Account tab.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated

Configure the Remote Desktop settings and sign out
Select the Administrator account and enter the password
Press CTRL + ALT + DELETE

NEW QUESTION 191

- (Exam Topic 3)
You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsMeetingPolicy and set the-AllowIPvideo parameter to SFalse. Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 196

- (Exam Topic 3)
Your company has a Microsoft Teams Phone deployment. You plan to deploy auto attendants and call queues. The support desk requires that its auto attendant be able to forward calls after hours to local mobile phone numbers. You need to identify which licenses to assign to auto-attendant. The solution must minimize costs. Which two licenses should you identify? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Microsoft 365 Phone System
- B. Microsoft 365 Domestic Calling Plan
- C. Microsoft 365 Phone System - Virtual User
- D. Office 365 E3
- E. Microsoft 365 E5
- F. Microsoft 365 Domestic and International Calling Plan

Answer: BC

Explanation:

Reference:
<https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

NEW QUESTION 200

- (Exam Topic 3)
 Your company assigns an Office 365 E3 license to each user. All users are in France. You plan to deploy Direct Routing. Which additional license should you assign to the users?

- A. Microsoft 365 Audio Conferencing
- B. Microsoft 365 Phone System - Virtual
- C. Microsoft 365 Phone System
- D. Microsoft 365 Domestic and International Calling Plan
- E. Microsoft 365 Domestic Calling

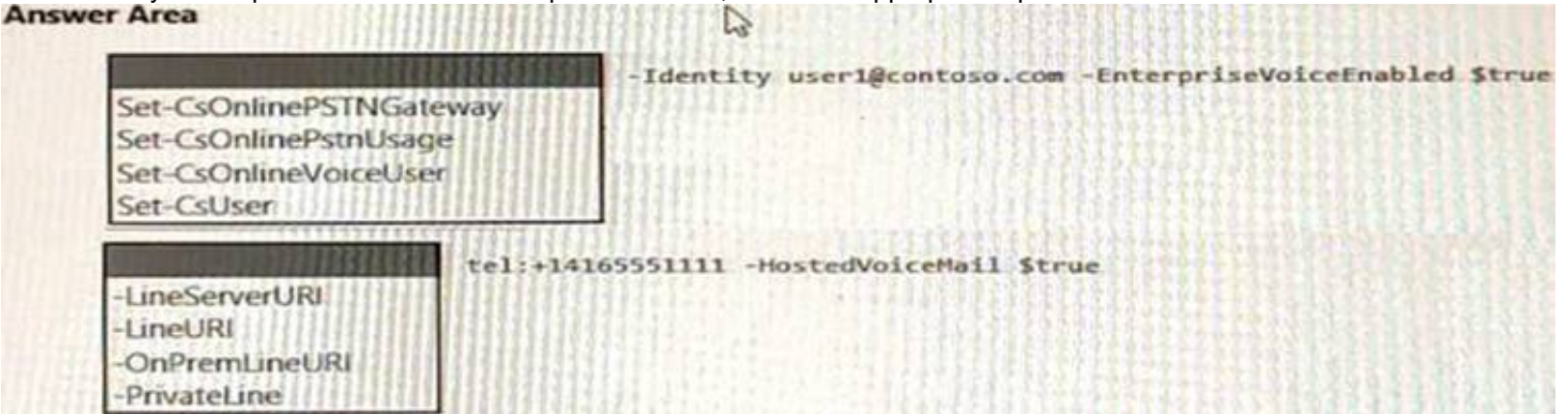
Answer: C

Explanation:

Reference:
<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan>

NEW QUESTION 202

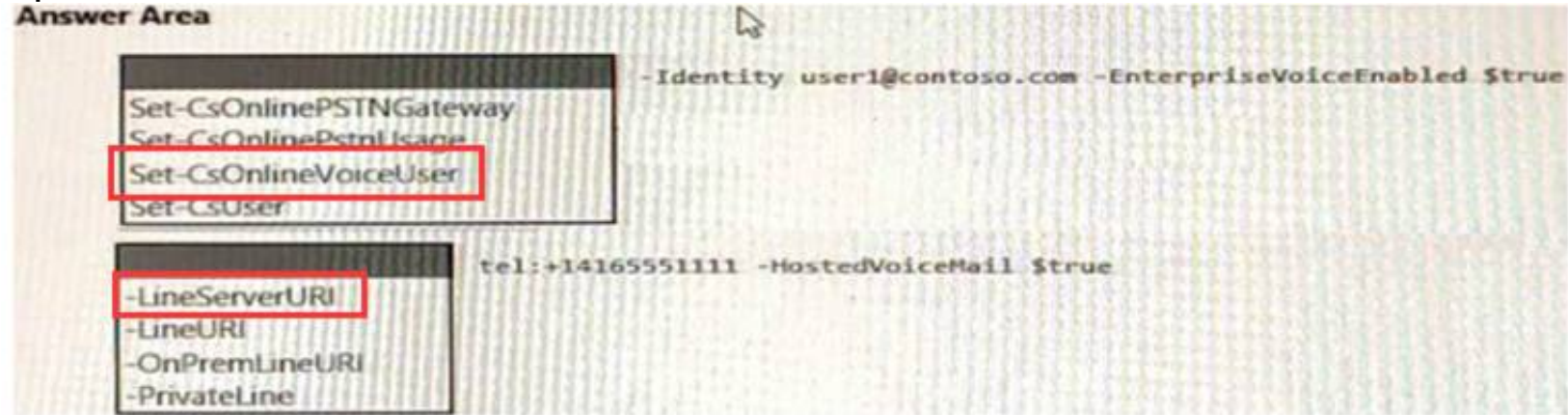
- (Exam Topic 3)
 You have a Microsoft Teams Phone deployment.
 You have a cloud-only user named user1@contoso.com.
 You need to enable a Direct Routing phone number for user1@contoso.com.
 How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 204

- (Exam Topic 3)
 Your company has offices throughout the United States.
 The company is opening a new office in Scranton. The office will occupy two floors in the same building. You need to ensure that if an emergency call is placed, the local emergency dispatchers know from which floor the call came.
 How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
 NOTE: Each correct selection is worth one point.

Values	Answer Area
New-CsEmergencyNumber	<div></div> -Location "Scranton Office, 1st Floor" -CompanyName "Contoso"
New-CsNetworkSite	-HouseNumber 1155 -StreetName 22nd -StreetSuffix St -City Scranton
New-CsOnlineLisLocation	-StateOrProvince PA -CountryOrRegion US -PostalCode 18501 -Description "Scranton" -Elin TEST_ELIN
Set-CsLisLocation	<div></div> \$Scranton = Get-CsOnlineLisCivicAddress -Description "Scranton"
Set-CsNetworkSite	
Set-CsOnlineLisLocation	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Text Description automatically generated

Reference:

https://docs.microsoft.com/en-us/powershell/module/skype/new-csonlinelolocation?view=skype-ps https://docs.microsoft.com/en-us/powershell/module/skype/set-csonlinelolocation?view=skype-ps

NEW QUESTION 208

- (Exam Topic 3)

Your company is migrating from a legacy PBX system to Microsoft Teams.

The phone number range is +1-423-555-1xxx. The PBX system uses four-digit dialing internally. Extensions are the last four digits of the number.

You need to ensure that you can use four-digit dialing for your numbers in Teams. The solution must minimize administrative effort. How should you configure the normalization rule? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Pattern:

Translation:

Translation:

^(\\d{4})\$

^(1\\d{3})\$

+1423555\$1

+14235551\$3

+14235551\\d?3

+14235551\\d{3}

^(\\d{4})\$

^(1\\d{3})\$

+1423555\$1

+14235551\$3

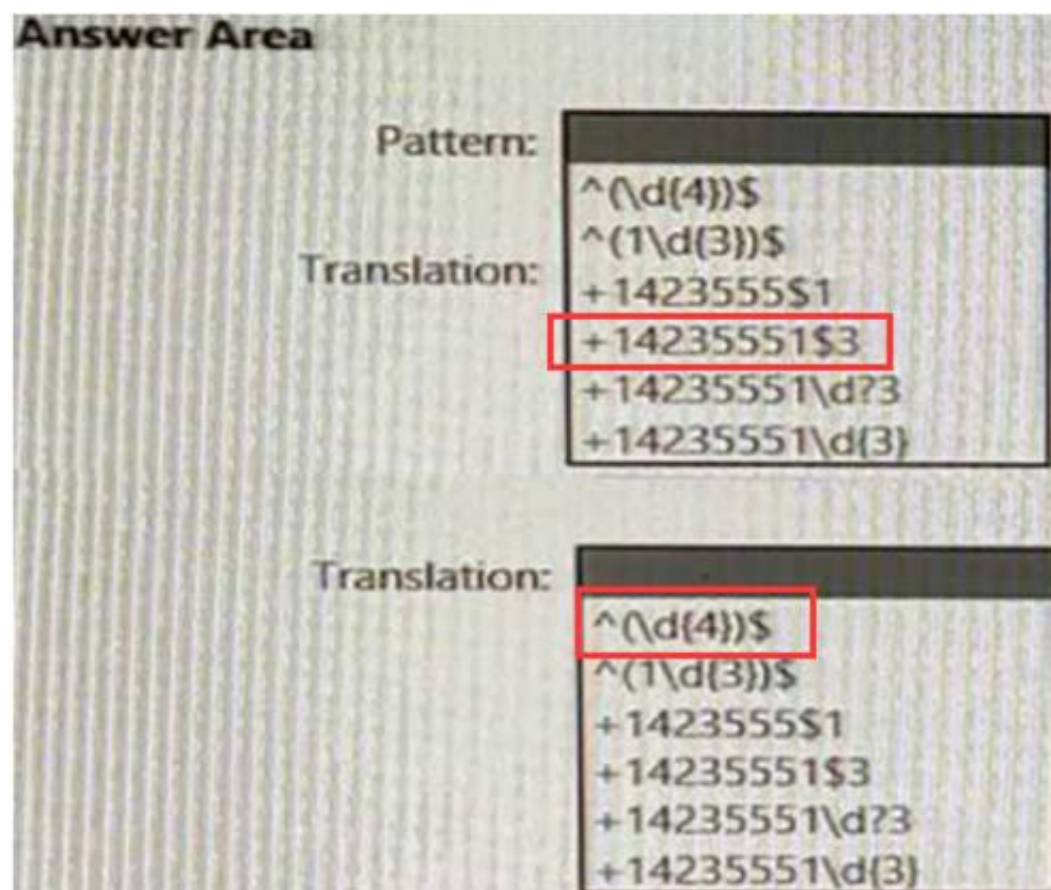
+14235551\\d?3

+14235551\\d{3}

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 213

- (Exam Topic 3)

You need to change the meeting entry notifications to play a tone instead of each attendee's recorded name. What should you configure in the Microsoft Teams admin center?

- A. the Caller ID policies node under Voice
- B. the Meeting settings node under Meetings
- C. the Conference bridges node under Meetings
- D. the Resource accounts node under Org-wide settings
- E. the Meeting policies node under Meetings

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/turn-on-or-off-entry-and-exit-announcements-for-meetings-in>

NEW QUESTION 218

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure the call queue to use a Microsoft 365 group. Does this meet the goal?

- A. Yes
- B. No

Answer: A

Explanation:

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

NEW QUESTION 220

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