

Microsoft

Exam Questions MB-920

Microsoft Dynamics 365 Fundamentals Finance and Operations Apps (ERP)



NEW QUESTION 1

A company plans to implement Dynamics 365 Finance as their financial system. The company needs to know which features the system supports. For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Configure separation of duties for tasks that must be performed by different users.	<input type="radio"/>	<input type="radio"/>
Automatic notification for approval when an invoice created is higher than \$10,000.	<input type="radio"/>	<input type="radio"/>
Scheduled generation of financial statements.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Configure separation of duties for tasks that must be performed by different users.	<input checked="" type="radio"/>	<input type="radio"/>
Automatic notification for approval when an invoice created is higher than \$10,000.	<input checked="" type="radio"/>	<input type="radio"/>
Scheduled generation of financial statements.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 2

A company plans to implement Dynamics 365 Human Resources. You need to describe the capabilities of the app to the company's human resource manager. Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can define benefit plans including retirement, medical, and dental plans.	<input type="radio"/>	<input type="radio"/>
You can manage compliance of employees with regional employment standards and required certifications.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated

NEW QUESTION 3

You are evaluating expense management capabilities in Dynamics 365 Finance.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Enabling intercompany expenses allows workers employed by one legal entity to submit expenses for another legal entity in the same organization.	<input type="radio"/>	<input type="radio"/>
The Expense management mobile workspace allows workers to create, submit, and approve expense reports.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Enabling intercompany expenses allows workers employed by one legal entity to submit expenses for another legal entity in the same organization.	<input checked="" type="radio"/>	<input type="radio"/>
The Expense management mobile workspace allows workers to create, submit, and approve expense reports.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 4

A company is evaluating Dynamics 365 Supply Chain Management.
For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Dynamics 365 Supply Chain Management has features for batch manufacturing processes.	<input type="radio"/>	<input type="radio"/>
A company can manage cost accounting by using Dynamics 365 Supply Chain Management.	<input type="radio"/>	<input type="radio"/>
A company can use Dynamics 365 Supply Chain Management to manage customer order issues through social channels.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

A screenshot of a computer Description automatically generated with medium confidence

NEW QUESTION 5

A company implements Dynamics 365 Project Operations for the sales quotation process. A qualified lead requests a quotation for services. Which records are used for this stage of the sales process? To answer, select the appropriate option in the answer area.

A sales associate uses

records to develop a proposal and obtain approval from an internal review team.

Project contract

Quote

Opportunity

Lead

Sales order

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

A sales associate uses

records to develop a proposal and obtain approval from an internal review team.

Project contract

Quote

Opportunity

Lead

Sales order

NEW QUESTION 6

A company plans to implement Dynamics 365 Project Operations.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can create project-based sales orders directly from a project record.	<input type="radio"/>	<input type="radio"/>
Project sales orders are automatically created or amended when you save item requirements for a project.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can create project-based sales orders directly from a project record.	<input checked="" type="radio"/>	<input type="radio"/>
Project sales orders are automatically created or amended when you save item requirements for a project.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 7

A company plans to use Dynamics 365 Supply Chain Management.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Lean manufacturing processes produce only what is needed to meet customer demands.	<input type="radio"/>	<input type="radio"/>
Lean manufacturing processes rely on recipes, ingredients, and formulas to mix ingredients in specific proportions.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Lean manufacturing processes produce only what is needed to meet customer demands.	<input checked="" type="radio"/>	<input type="radio"/>
Lean manufacturing processes rely on recipes, ingredients, and formulas to mix ingredients in specific proportions.	<input type="radio"/>	<input checked="" type="radio"/>

NEW QUESTION 8

A company plans to implement Dynamics 365 Supply Chain Management. You need to recommend manufacturing process types for the company. What should you recommend? To answer, drag the appropriate manufacturing process types to the correct scenarios. Each manufacturing process type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Manufacturing process types	Answer Area	
<div>Discrete</div>	Scenario	Manufacturing process type
<div>Process</div>	Produce items including food and pharmaceuticals that cannot be reverted to original ingredients.	<div>Manufacturing process type</div>
	Produce items including automobile engines that may be disassembled.	<div>Manufacturing process type</div>

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Manufacturing process types	Answer Area	
<div>Discrete</div>	Scenario	Manufacturing process type
<div>Process</div>	Produce items including food and pharmaceuticals that cannot be reverted to original ingredients.	<div>Process</div>
	Produce items including automobile engines that may be disassembled.	<div>Discrete</div>

NEW QUESTION 9

A manufacturer uses Dynamics 365 Human Resources and Microsoft HoloLens to augment manufacturing tasks. The company promotes five employees to a newly created position named quality assurance manager. You need to use Dynamics 365 functionality to facilitate self-education and apply continuous improvement to the process. What should you implement? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Features	Requirement	Feature
LinkedIn Learning	Take courses about management led by other industry-wide experts.	Feature
Dynamics 365 Human Resources	Receive feedback from the employees about their experiences.	Feature

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Features	Requirement	Feature
LinkedIn Learning	Take courses about management led by other industry-wide experts.	LinkedIn Learning
Dynamics 365 Human Resources	Receive feedback from the employees about their experiences.	Dynamics 365 Human Resources

NEW QUESTION 10

A company implements Dynamics 365 Finance.
Which two components can you use to create a financial dimension set? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. Derived dimension
- B. Financial dimension
- C. Main account
- D. Account structure

Answer: BC

NEW QUESTION 10

A company purchases Dynamics 365 finance.
Which two features can the company implement? Each correct selection presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. Accounts receivable
- B. General ledger
- C. Omnichannel
- D. Manufacturing
- E. Payment fraud prevention

Answer: AB

NEW QUESTION 14

A company plans to implement Dynamics 365 Finance. The company wants to be able to perform the following actions:
Calculate aged balances by customer.
Create customer invoices that are not related to sales orders.
You need to explore accounting solutions for these business requirements.
What should you recommend? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Option
Calculate aged balances by customer.	<div><div>Customer invoices</div><div>Credit and collections</div><div>Free text invoices</div></div>
Create customer invoices that are not related to sales orders.	<div><div>Customer invoices</div><div>Credit and collections</div><div>Free text invoices</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Option
Calculate aged balances by customer.	<div><div>Customer invoices</div><div>Credit and collections</div><div>Free text invoices</div></div>
Create customer invoices that are not related to sales orders.	<div><div>Customer invoices</div><div>Credit and collections</div><div>Free text invoices</div></div>

NEW QUESTION 18

A company plans to implement Dynamics 365 Customer Insights and use the audience insights capability. Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can create end-to-end visibility into customer interactions and buying habits.	<input type="radio"/>	<input type="radio"/>
You can cleanse and analyze customer data from multiple sources.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can create end-to-end visibility into customer interactions and buying habits.	<input checked="" type="radio"/>	<input type="radio"/>
You can cleanse and analyze customer data from multiple sources.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 20

A company manufactures custom medications.
You need to recommend a Dynamics 365 app that allows the company to manage the concentration of specific active ingredients, provide traceability of ingredients from supplier to customer, and substitute ingredients based on compound type.
What should you recommend?

- A. Dynamics 365 Supply Chain Management
- B. Dynamics 365 Product Insights
- C. Dynamics 365 Customer Service
- D. Dynamics 365 Asset Management

Answer: A

NEW QUESTION 25

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Project lifecycle stages govern the time entry and expense transaction postings.	<input type="radio"/>	<input type="radio"/>
Project transaction billing, including single transactions, can be split among different customers.	<input type="radio"/>	<input type="radio"/>
Project contracts can specify a do not exceed limit for billing.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
Project lifecycle stages govern the time entry and expense transaction postings.	<input checked="" type="radio"/>	<input type="radio"/>
Project transaction billing, including single transactions, can be split among different customers.	<input checked="" type="radio"/>	<input type="radio"/>
Project contracts can specify a do not exceed limit for billing.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 30

A company that manufactures bottled and canned beverages implements Dynamics 365 Supply Chain Management.
Most products are packed in quantities of 12 or 24.
You need to recommend a process to ensure that customers always purchase the products in these predefined package quantities.
What should you recommend?

- A. Set up purchase order multiples for the items.
- B. Configure a standard order quantity for the items.
- C. Create a purchase order and manually adjust the order quantities.
- D. Set up a safety stock quantity for the items.

Answer: B

NEW QUESTION 33

A company implements Dynamics 365 Finance.

You need to recommend features that the company can use for integrated reporting scenarios.
Which feature should you recommend? To answer, drag the appropriate features to the correct scenarios. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

	Scenario	Feature
<div>Native controls</div>	Display personalized views of data.	<div>Feature</div>
<div>Structured documents</div>	Display income statements and balance sheets.	<div>Feature</div>
<div>Workspaces</div>	Create tax statements for customers and vendors.	<div>Feature</div>
<div>Financial reporting</div>		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

	Scenario	Feature
<div>Native controls</div>	Display personalized views of data.	<div>Workspaces</div>
<div>Structured documents</div>	Display income statements and balance sheets.	<div>Financial reporting</div>
<div>Workspaces</div>	Create tax statements for customers and vendors.	<div>Structured documents</div>
<div>Financial reporting</div>		

NEW QUESTION 38

A company plans to implement Dynamics 365 Human Resources.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can assign the following status values to illness and injuries incidents: Open, In process, and Closed.	<input type="radio"/>	<input type="radio"/>
You can specify required physical activity types, physical effort, and required environmental conditions for a job.	<input type="radio"/>	<input type="radio"/>
You can add information about costs, treatments, and filings to reporting agencies to illness and injuries incidents.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can assign the following status values to illness and injuries incidents: Open, In process, and Closed.	<input checked="" type="radio"/>	<input type="radio"/>
You can specify required physical activity types, physical effort, and required environmental conditions for a job.	<input type="radio"/>	<input checked="" type="radio"/>
You can add information about costs, treatments, and filings to reporting agencies to illness and injuries incidents.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 40

A company plans to implement enterprise asset management by using Dynamics 365 Supply Chain Management. Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can create work orders from a maintenance schedule.	<input type="radio"/>	<input type="radio"/>
You can create maintenance requests by using the Schedule maintenance plans feature.	<input type="radio"/>	<input type="radio"/>
You can assign maintenance workers that have a specific skill to work orders and maintenance requests.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
You can create work orders from a maintenance schedule.	<input checked="" type="radio"/>	<input type="radio"/>
You can create maintenance requests by using the Schedule maintenance plans feature.	<input checked="" type="radio"/>	<input type="radio"/>
You can assign maintenance workers that have a specific skill to work orders and maintenance requests.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 42

A candle manufacturing company plans to use Dynamics 365 Supply Chain Management. The proportions of ingredients differ for each finished product. You need to recommend a manufacturing type for the company. Which type of manufacturing should the company implement?

- A. Process
- B. Lean
- C. Discrete

Answer: A

NEW QUESTION 45

A company manufactures, rents, and resells equipment for dental clinics. Maintaining high-quality standards is crucial for operations. All quality-related issues in the supply chain must be managed in the system. Match each feature to its use case. Instructions: To answer, drag the appropriate feature from the column on the left to its use case on the right. Each feature may be used once, more than once, or not at all. NOTE: Each correct match is worth one point.

Features

Nonconformances

Inventory blocking

Quality orders

Answer Area

Use case

You perform regularly scheduled product testing in production.

You observe unexpected quality issues with a product during production.

You must inspect all materials before they can be used to produce products.

Feature

Feature

Feature

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Features

Nonconformances

Inventory blocking

Quality orders

Answer Area

Use case

You perform regularly scheduled product testing in production.

You observe unexpected quality issues with a product during production.

You must inspect all materials before they can be used to produce products.

Feature

Quality orders

Nonconformances

Inventory blocking

NEW QUESTION 48

An international hotel company implements Dynamics 365 Finance.
You need to help the hotel company identify email integration capabilities.
What are two valid use cases for sharing Dynamics 365 Finance documents with customers by using email integration? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. The company sends statements to customers based on request.
- B. Customers negotiate prices for hotel reservations with company agents by using their personal email addresses.
- C. A customer registers a complaint online regarding their stay at any of the company's hotels.
- D. The company emails invoices to customers after their hotel stay.

Answer: BD

NEW QUESTION 52

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